

Valley Transit



Valley Transit

CONNECTING THE FOX CITIES

- **Adjustments**
- General Manager regularly meets with drivers to provide current information
- Administrative and Supervisory staff work from home when possible
- ~92% of workforce continues to work in regular worksite with precautionary measures in place (bus drivers, dispatchers & mechanics)
- Travel prohibited
- Primarily web based meetings
- Minimal staff reassignments

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- **Best Practices**
- Regularly participate in local EOC meetings
- Follow directives from local health officials and the Centers for Disease Control (CDC)
- Regularly participate in USDOT/Federal Transit Administration (FTA) teleconferences
- Follow guidelines published by FTA and the American Public Transportation Association (APTA)
- At a minimum, sanitize frequently touched surfaces nightly

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- **Best Practices**

- Multiple buses are fully detailed and sanitized daily
- Provide essential passenger trips only
- Direct passengers to practice physical distancing
- Bus drivers may wear face masks and gloves as PPE's
- Hand sanitizer dispensers added to each bus
- Provide sanitizer wipes for frequent cleaning

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- **Best Practices**
- Employee's are provided CDC protective recommendations
 - Frequently wash hands for at least 20 seconds with soap and water
 - Use hand sanitizer with at least 60% alcohol in between hand washing
 - Avoid touching face
 - Stay home if your sick

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- **Best Practices**
- The Valley Transit Center was closed to the public to avoid non-essential gathering
- Employees with underlying health issues or concerns for family members are temporally reassigned
- Bus service schedules were maintained at normal operation to allow for maximum physical distancing

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- **Best Practices**
- Regular messaging for the public
 - Frequent social media posts
 - Paper or Electronic signage inside each bus
 - Destination signs read “Essential Trips Only”
 - App directs users to current information
 - Valley Transit’s website www.myvalleytransit.com directs information published by the City of Appleton Health Department and CDC

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- **Challenges**
- Convincing the public about the spread of COVID-19 when they're not ill
- Limiting passenger non-essential travel
- Eliminating non-essential gathering at the Valley Transit Center
- Obtaining sufficient PPE and sanitizing supplies