

April 6, 2017

To: Fox Cities Transit Commission

From: Ron McDonald, General Manager

**Subject: Rules of Conduct and Exclusion Policy.** 

## **Background:**

The purpose of this policy is to promote the comfort and safety of Valley Transit employees and customers and to encourage the proper use of Valley Transit facilities and services. Customer and employee safety is a paramount concern for the City of Appleton and Valley Transit. It is important that people know the rules they must follow and follow the rules. By clearly stating what behavior is not appropriate while on a bus or in a transit facility, and how employees should react if such behavior occurs, customers and employees should better understand what is expected of them.

Recommendation: Approve the Valley Transit Rules of Conduct and Exclusion Policy.