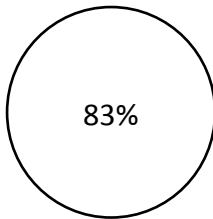


Valley Transit Dashboard

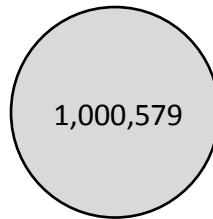
A measurement of Key Performance Indicators
Year End 2016*

On Time Performance



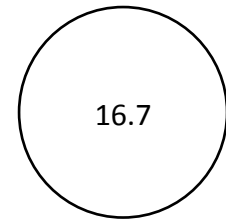
Target: 95%

Fixed Route Total Passenger Trips



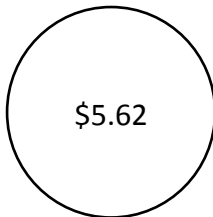
Target: 1,000,000

Fixed Route Trips per Revenue Hour



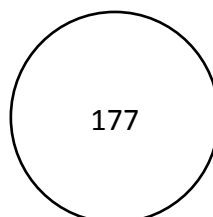
Target: 18.3

Fixed Route Operating Cost per Trip



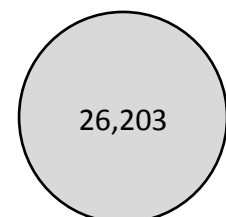
Target: \$5.20

Fixed Route Complaints



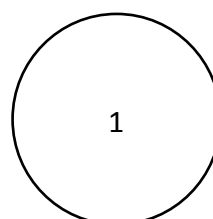
Target: 100

Miles Between Road Calls



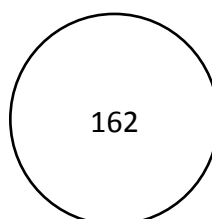
Target: 20,000

Vehicle Accidents per 100,000 Miles



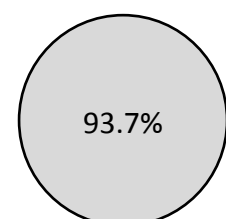
Target: 0

Paratransit Complaints



Target: 15

Actual expense to Budget YTD



Target: Same % as YTD

*Budget numbers not final at this time

1/24/2017