

CITY OF APPLETON 2017 BUDGET

VALLEY TRANSIT

General Manager: Ron C. McDonald

Assistant General Manager: Daniel K. Sandmeier

Administrative Services Manager: Debra Ebben



MISSION STATEMENT

Valley Transit provides safe, customer-focused transportation options that connect our communities to enhance the quality of life.

DISCUSSION OF SIGNIFICANT 2016 EVENTS

Management Transition

2016 has been a year of management transition for Valley Transit, with the retirement of the General Manager early in the year and the resignation of the Maintenance Supervisor mid-year. A new General Manager has started and recruiting begun for the Maintenance Supervisor position.

Ridership

Following national transit ridership trends, Valley Transit ridership is slightly down (5.5%) in the first six months of 2016. When gas prices are lower, as they have been in 2016, transit ridership tends to dip.

Legislative Issues

Valley Transit faces funding challenges every year and has been able to find solutions to keep the system operating without service cuts or major increases in costs to the local funding partners. Staff continues to look for a stable source of local funding to offset the swings in funding at the State and federal level.

<u>Federal Funding</u>— During 2015, congress passed the FAST Act (Fixing America's Surface Transportation) to improve the nation's surface transportation infrastructure. The five-year legislation reforms and strengthens transportation programs and provides long-term certainty and more flexibility for State and local governments. The FAST Act increases dedicated bus funding, provides both stable formula funding and a competitive grant program to address bus and bus facility needs and provides flexibility for recipients in the use of federal funds to maintain facilities and equipment in a state of good repair.

Although the FAST Act has provided more stable funding for Valley Transit, the new legislation, along with Valley Transit's reclassification to a large system and as a direct recipient of Federal Transit Authority (FTA) funds, has increased the amount of administrative time needed to meet our obligations to the FTA. Reporting requirements have increased from annual reports to quarterly reports and new reporting requirements have been developed along with a higher level of scrutiny from the FTA.

State Budget – State funding for transit operations was cut by 10% in 2012 and remained at that lower level until this year when it was increased by 4% as part of the State's biennial budget that was passed in July, 2015.

<u>RTA</u> – Valley Transit's Strategic Plan maintains that the best long-term solution for stable and adequate funding is establishing a Regional Transit Authority (RTA) in the Fox Cities. Valley Transit remains committed to pursuing enabling legislation at the State level.

Audits

Single Financial Audit

Valley Transit received no findings in the 2015 financial audit conducted in early 2016.

Additional Federal Funds (5310)

"5310" funding provides assistance to programs serving the elderly and persons with disabilities. When the population of the Fox Valley reached 200,000 with the 2010 census, Valley Transit became a direct recipient of this funding. The grant allows 45% of the funds to go to fixed route providers, such as Valley Transit, for senior/disabled services in excess of ADA paratransit requirements and requires a minimum of 55% of the funds to be distributed to non-profit organizations that provide transportation services to senior and disabled populations. Valley Transit and the East Central Wisconsin Regional Planning Commission (ECWRPC) reached an agreement that designates Valley Transit as the recipient of 5310 funds and ECWRPC as the lead on the process to distribute the 55% funds to non-profit organizations. The 2017 proposed budget reflects an award of funds to a non-profit organization.



Valley Transit's Strategic Plan was completed in early 2015. The plan includes recommendations for near-term, three, five and ten years. A near-term action plan and schedule has been developed and is being implemented. The focus of the near-term plan is to make sure the existing services function as efficiently and effectively as possible before adding additional services. In 2015, we put performance measures and tracking mechanisms in place which build on existing strengths of the system and address weaknesses and we dedicated staff resources accordingly. Improving on-time-performance will be a major focus in 2017, as will monitoring subcontractor performance to deal with performance issues. The asset management plan will continue to be fine-tuned for vehicles, facilities and equipment and will identify funding requirements for vehicle and equipment replacements and to maintain facilities in a state of good repair.

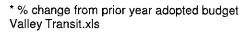
Valley Transit will continue to focus on strengthening the partnership with advocacy groups in the Fox Cities and increasing communication with Valley Transit stakeholders. Staff will continue to refine and improve the communication tools used to give potential riders information on how to use the system. As part of the effort to increase ridership, Valley Transit will be working on partnerships with area businesses to increase ridership by their employees.

We will continue to work on establishing an RTA in the Fox Cities and finding alternate/sustainable sources of funding for both fixed route and paratransit services.

Valley Transit is required to complete a Transit Development Plan (TDP) every five years. The 2017 Budget reflects an expense of \$100,000 for the TDP, expected grant revenue of \$80,000 and remaining local match paid for by the fixed route funding partners. Transit system development plans refine and detail the recommendations for transit services set forth in the regional transportation plan. The plan is intended to serve the following four major purposes:

- 1) To evaluate the performance of an existing transit system, including the effectiveness of the existing bus route structure and services and the financial performance of the system and its component bus routes so as to identify areas of effective and efficient transit service operation, along with areas of ineffective and/or inefficient operation;
- 2) To identify the transit service needs of residents that are not being met, or are not being met well, by the existing transit system, including travel which cannot be made within reasonable travel times on the existing system, or cannot be made on the existing system at all;
- 3) To design and evaluate transit system improvement alternatives that address the service problems and deficiencies of the existing system identified in the performance evaluation and the identified unmet transit service needs; and
- 4) To recommend a five year plan of operating and capital improvements that address the service needs and performance deficiencies identified.

DEPARTMENT BUDGET SUMMARY													
Programs		Act	ual			Budget							
Unit Title	2014			2015	Ad	opted 2016	Ame	nded 2016		2017	Change *		
Program Revenues	\$ 8,772	,999	\$	8,605,128	\$	9,017,550	\$	9,622,518	\$	9,344,520	3.63%		
Program Expenses													
5810 Administration	1,446	,094	•	1,375,746		1,325,758		1,327,796		1,376,132	3.80%		
5820 Vehicle Maint.	688	,769		708,178		635,522		1,991,706		667,840	5.09%		
5830 Facilities Maint.	143	,477		132,553		140,400		250,705		170,945	21.76%		
5840 Operations	3,596	,626	;	3,500,639		3,724,277		3,725,380		3,870,436	3.92%		
5850 ADA Paratransit	1,875	,883		1,726,318		1,938,368		1,938,368		1,904,192	-1.76%		
5860 Ancillary Paratransit	1,595	,368		1,666,199		1,772,532		1,772,532		1,817,878	2.56%		
TOTAL	\$ 9,346	,217	\$ 9	9,109,633	\$	9,536,857	\$ 1	1,006,487	\$	9,807,423	2.84%		
Expenses Comprised Of:													
Personnel	3,675	,382		3,744,588		3,744,320		3,748,043		3,943,006	5.31%		
Administrative Expense	896	,178		874,095		858,725		858,725		814,684	-5.13%		
Supplies & Materials	1,162	,288		717,315		931,862		931,862		928,997	-0.31%		
Purchased Services	3,235	,742		3,442,336		3,678,382		3,678,382		3,761,739	2.27%		
Utilities	105	,020		100,395		132,580		132,580		133,500	0.69%		
Repair & Maintenance	217	,760		214,060		190,988		190,988		208,497	9.17%		
Capital Expenditures	53	,847		16,844		_		1,465,907		17,000	N/A		
Full Time Equivalent Staff:													
Personnel allocated to programs	5	4.13		54.50		54.13		54.50		55.10			





Administration

Business Unit 5810

PROGRAM MISSION

We will equitably allocate federal, State, and local resources among a variety of transportation services and we will provide management, oversight, planning, and marketing information for and about our services for the benefit of our passengers, employees, and participating governmental units.

PROGRAM NARRATIVE

Link to City Goals:

Implements Key Strategies #1: "Prompt delivery of excellent services"; #2: "Encourage active community participation and involvement"; #4: "Continually assess trends affecting the community and proactively respond; #6: "Create opportunities and learn from successes and failures"; and #7: "Communicate our successes through stories and testimonials."

Objectives:

To provide administrative support to ensure that local funding from the municipalities and counties is equitable.

To monitor all services to ensure cost effectiveness and efficiency and to avoid duplication of services.

To reach out to riders and non-riders alike to demonstrate that Valley Transit provides low cost, safe, reliable,

friendly public transportation that directly improves the quality of life for everyone

To continue to be a fiscally responsible organization that is accessible and supports a high quality of life in the Fox

To fund Valley Transit in a manner that promotes stability and resilience and is flexible to accommodate a growing region

Major changes in Revenue, Expenditures, or Programs:

Combined State and federal operating assistance is estimated at 57% of eligible expenses in 2017.

The \$100,000 increase in Consulting fees is reflective of the Transit Development Plan (TDP) that Valley Transit is required to complete during 2017. Miscellaneous State Aids reflects expected grant revenue of \$80,000 to off-set the TDP expense.

This budget includes the addition of an Administrative Assistant position (.6 FTE) to provide support to management staff. The position is funded partially in Administration, Operations and ADA Paratransit and will be allocated accordingly.

	PEF Act	RFORMAN ual 2014	CE I	INDICATOR	S Target 2016	Pro	pjected 2016	Target 2017
Client Benefits/Impacts			E	***************************************				
Regional transit service								
# municipalities served		10		10	10	1	10	10
Strategic Outcomes								
Regulatory compliance							5 - N. A.	
Expense per revenue hour	\$	81.07	\$	84.78	\$ 85.02	\$	85.02	\$ 84.05
Expense per revenue mile	\$	4.43	\$	4.77	\$ 4.75	\$	4.75	\$ 4.76
Work Process Outputs								
Contract negotiating & monitoring								
# employee grievances filed		1		5	0		6	0
Public information							1.717	
# public presentations		65		45	70		60	70

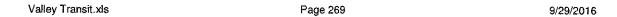
Administration

Business Unit 5810

PROGRAM BUDGET SUMMARY

		Act	ual		Budget							
Description		2014		2015	Ac	dopted 2016	Αn	nended 2016		2017		
Revenues												
4210 Federal Grants	\$	2,928,488	\$	2,413,009	\$	2,580,478	\$	3,185,446	\$	2,535,591		
4224 Miscellaneous State Aids		2,309,629		2,599,326	•	2,529,679		2,529,679	_	2,730,141		
4230 Miscellaneous Local Aids		420,445		454,669		442,507		442,507		477,408		
4710 Interest on Investments		24,464		3,024		12,500		12,500		12,500		
4877 Advertising/Promotional		38,419		70,294		55,000		55,000				
5001 Fees & Commissions						33,000		35,000		55,000		
		5,121		15,783		-		-				
5005 Sale of City Prop - Tax		1,459		3,177		-		-				
5006 Gain (Loss) on Asset Disposal		(10,165)		-		-		-				
5010 Misc Revenue - Nontax		13		14		-		-				
5020 Donations & Memorials		14,969		-		-		-				
5035 Other Reimbursements		4,459		3,902		-		-				
5921 Trans In - General Fund		530,306		585,506		600,573		600,573		673,297		
Total Revenue	\$	6,267,607	\$	6,148,704	\$	6,220,737	\$	6,825,705	\$	6,483,93		
Expenses												
6101 Regular Salaries	\$	229,266	\$	239,425	\$	237,152	\$	239,190	\$	234,188		
6108 Part Time	Ψ	4,449	φ	11,469	φ	201,102	φ	200,100	φ	234,180		
6150 Fringes				•		04.054		04.054		74.07		
		60,212		45,108		64,051		64,051		74,270		
6201 Training\Conferences		9,722		20,589		4,746		4,746		3,94		
6204 Tuition Fees		1,215						•				
6205 Employee Recruitment		1,748		11,115		3,162		3,162		3,200		
6206 Parking		110		2		-		-		360		
6301 Office Supplies		3,318		3,281		3,109		3,109		3,547		
6302 Subscriptions		1,055		950		736		736		495		
6303 Memberships & Licenses		3,806		3,757		3.890		3,890		4,514		
6304 Postage & Freight		3,386		2,344		3,579		3,579		3,389		
6305 Awards & Recognition		169		372		765		765		810		
6307 Food & Provisions		1,701		2,649		1,020		1,020				
6316 Miscellaneous Supplies		611		977		•		•		1,080		
						700		700		375		
6320 Printing & Reproduction		15,750		11,244		24,430		24,430		24,430		
6323 Safety Supplies		175		16		500		500		500		
6327 Miscellaneous Equipment		7,330		7,157		2,000		2,000		3,200		
6401 Accounting/Audit		9,124		9,216		8,826		8,826		9,000		
6403 Bank Services		2,806		2,669		3,000		3,000		3,000		
6404 Consulting		81,170		4,611		3,000		3,000		100,000		
6408 Contractor Fees		285		315		3,580		3,580		3,580		
6411 Temporary Help		1,904		8,571		1,000		1,000		3,000		
6412 Advertising		25,736		39,797		41,691		41,691		42,000		
6413 Utilities		90,457		83,942		105,676		105,676		109.496		
6418 Equip Repairs & Maint		30,437		00,042						,		
		E0 000		45 77 6		387		387		400		
6424 Software Support		50,296		45,716		49,650		49,650		50,600		
6429 Interfund Allocations		(1,932)				-		-				
6430 Health Services		1,844		1,015		2,000		2,000		2,100		
6501 Insurance		142,248		169,940		113,497		113,497		127,776		
6599 Other Contracts/Obligations		965		6		-		-				
6601 Depreciation Expense		657,913		641,396		643,611		643,611		566,881		
6720 Interest Expense		4,175		· -		-		-		, .		
6804 Equipment		35,080		8,097		_		_		,		
Total Expense	\$	1,446,094	\$	1,375,746	\$	1,325,758	\$	1,327,796	\$	1,376,132		
TAILED SUMMARY OF 2017 PROPO	SE	D EXPENDIT	UF	RES > \$15,00	00							
nting			Δd	vertising								
are material	\$	7,500		vents					d·	14 400		
	ψ								\$	11,400		
liders guides & maps		5,000		rint						9,000		
Public Information materials		6,000		Broadcast						7,500		
orms		1,200	₽	Bus Driver ad:	S					1,500		

i dio matemai	Ψ	7,500	macuto	Ψ.	11,400
Riders guides & maps		5,000	Print		9,000
Public Information materials		6,000	Broadcast		7,500
Forms		1,200	Bus Driver ads		1,500
City copy charges		4,730	Rider Survey		10,000
	\$	24,430	Legal Notices		2,000
<u>Consulting</u>			Trudigital Electronic Signs		600
Transit Development Plan	_\$	100,000	-	\$	42,000
	\$	100,000	Software Support		
			ITS software maintenance fee	\$	50,600
				\$	50,600



Vehicle Maintenance

Business Unit 5820

PROGRAM MISSION

We will provide safe, reliable, and environmentally-friendly service by maintaining our vehicle fleet to minimize service delays due to breakdowns and sustain a quality fleet that benefits our bus drivers, passengers and the general public.

PROGRAM NARRATIVE Link to City Goals:

Implements Key Strategies #3: "Recognize and grow everyone's talents"; #4: "Continually assess trends affecting the community and proactively respond"; #6: "Create opportunities and learn from successes and failures"; and #7: "Communicate our successes through stories and testimonials."

Objectives:

To maintain the vehicle fleet in a manner that will ensure that all service requirements are met

To maintain the vehicle fleet in a manner that minimizes the number of road calls that require a replacement bus or cause a trip to be significantly delayed or missed

To maintain the vehicle fleet in a manner that ensures that there are no vehicle accidents due to mechanical failure

Major changes in Revenue, Expenditures, or Programs:

Increases in the vehicle and equipment repairs budget reflect the aging of our bus fleet and the more frequent need to replace transmissions and engines, along with routine repairs. \$62,500 of maintenance capital will be supported by 80% reimbursement capital grants.

This budget includes an increase in training and conferences expense due both to turnover in the Maintenance Supervisor position and to the federal DOT requirement for a buyer's representative to be present at bus manufacturers' facilities during bus assembly. The amended 2016 budget includes \$1,355,602 of capital expenditures, primarily for bus acquisition. This planned expenditure reflects the award of federal capital grants for 80% of acquisition. Valley Transit anticipates the award of additional federal 80% capital funding for bus acquisition and expects to order buses late this year or early in 2017, but does not envision taking ownership until 2018. Therefore no capital expenditure is included for 2017 and that included in the 2016 amended budget will be carried over.

	PERFORMAN	CE INDICATOR			
	<u>Actual 2014</u>	Actual 2015	Target 2016	Projected 2016	<u>Target 2017</u>
Customer Benefits/Impacts					
Safe, reliable service					
Miles between road calls	24,741	19,567	20,000	20,000	20,000
Strategic Outcomes					
Vehicles that meet service obligations					
Avg. vehicle age for active fleet - years	11.98	12.98	13.98	13.98	14.98
Avg. vehicle mileage for active fleet	522,783	547,867	594,665	594,665	641,463
Maintenance cost/mile	\$0.79	\$0.83	\$0.70	\$0.72	\$0.79
Spare ratio	22%	22%	22%	22%	22%
Inventory turnover *	1.0	1.30	0.95	0.95	1.00
Work Process Outputs					
Preventive maintenance					1.0
# vehicles maintained	27	27	27	27	27
Miles operated	940,175	939,354	970,414	943,198	943,198
# inspections completed	291	172	300	300	300
Clean buses					
# exterior cleanings	6,240	6,140	6,400	6,400	6,400
# interior cleanings	756	746	800	800	800
* Excluding fluids					

Vehicle Maintenance

Business Unit 5820

PROGRAM BUDGET SUMMARY

		Ac	tual					Budget				
Description		2014		2015	Ac	dopted 2016	Am	ended 2016		2017		
Revenues												
5011 Misc Revenue - Tax	\$	680	\$	180	\$	-	\$	-	\$	-		
5030 Damage to City Property		11,197		7,132		-		-	•	-		
	\$	11,877	\$	7,312	\$	-	\$	-	\$	-		
Expenses												
6101 Regular Salaries	\$	301,838	\$	296,415	\$	294,248	\$	294,830	\$	295,043		
6105 Overtime	•	7,980	•	11,057	*	,	•	,	*	7,000		
6150 Fringes		104,196		108,968		110,418		110,418		112,805		
6201 Training/Conferences		414		416		3,900		3,900		5,000		
6309 Shop Supplies & Tools		37,353		35,711		30,766		30,766		40,270		
6316 Miscellaneous Supplies		36		-		-		_				
6321 Clothing		341		257		275		275		275		
6322 Gas Purchases		4,131		2,736		6,396		6,396		5,000		
6326 Vehicle & Equipment Parts		172,518		204,377		162,400		162,400		160,400		
6327 Miscellaneous Equipment		-		1,726		<i>,</i> -		. <u>-</u>		-		
6417 Vehicle Repairs & Maint		13,890		10,263		1,500		1,500		10,000		
6418 Equip Repairs & Maint		9,907		7,954		3,000		3,000		8,000		
6424 Software Support		2,558		3,800		1,000		1,000		1,000		
6425 CEA Equipment Rental		•		2,240		2,147		2,147		2,355		
6430 Health Services		873		1,596		500		500		525		
6451 Laundry Services		2,532		1,783		3,000		3,000		3,050		
6501 Insurance		10,435		10,132		15,972		15,972		17,117		
6599 Other Contracts/Obligations		1,000		-		-		-		-		
6804 Equipment		18,767		8,747				1,355,602		_		
	\$	688,769	\$	708,178	\$	635,522	\$	1,991,706	\$	667,840		

DETAILED SUMMARY OF 2017 PROPOSED EXPENDITURES > \$15,000

Shop Supplies & Tools	
Janitorial supplies	\$ 7,000
Cleaning supplies & chemicals	4,250
Grease and liquid gases	26,020
Tools and instruments	3,000
	\$ 40,270
Vehicle & Equipment Parts	
Misc parts (doors, windows, etc.)	\$ 10,000
Brake system parts	22,000
Electrical system parts	7,000
Wheelchair ramp parts	5,000
Heating/cooling system parts	20,000
Transmission parts	30,000
Engine parts	48,900
PM's and oil changes	 17,500
	\$ 160,400





Facilities Maintenance

Business Unit 5830

PROGRAM MISSION

We will provide a clean and safe working environment by purchasing, cleaning, maintaining and repairing the Operations and Maintenance facility, the Transit Center and the passenger shelters located throughout the Fox Cities that benefits our passengers, employees, and the general public.

PROGRAM NARRATIVE

Link to City Goals:

Implements Key Strategies #1: "Prompt delivery of excellent services'; #4: "Continually assess trends affecting the community and proactively respond"; and #6: "Create opportunities and learn from successes and failures".

Objectives:

To provide clean, safe shelter for passengers waiting to board the bus

To provide a clean, safe working environment for employees

To maintain facilities that enhance the beauty of the community

Major changes in Revenue, Expenditures, or Programs:

Increases in the Facilities Maintenance budget is due to the project (\$17,000) to repair the roadway alongside of the Transit Center. Capital funding has been budgeted to cover 80% of the cost (\$13,600).

	ERFORMAN	CEINDICATORS	S		
<u>A</u>	ctual 2014	Actual 2015	Target 2016	Projected 2016	Target 2017
Customer Benefits/Impacts					
Clean, safe protection from the elements					****
# claims related to facilities	0	0	0	0	0
Clean, safe working environment for employed	es				
# workplace injuries	1	1	0	3	0
Charteria Outerman					The second of the second
Strategic Outcomes					
Buildings that enhance beauty of community					
# customer complaints	0	0	0	0	0
Work Process Outputs					
Facilities maintained					
# major facilities	2	2	2	2	2
# minor facilities	41	41	41	41	41
Maintenance schedule					
# cleanings major facilities	565	565	565	565	565
# inspections	12	12	. 12	12	12
'					1

Facilities Maintenance

Business Unit 5830

PROGRAM BUDGET SUMMARY

		Ac	tual					Budget		
Description		2014		2015	Add	opted 2016	Am	ended 2016		2017
Revenues										
5015 Facility Rent	\$	6,000	\$	6,000	\$	6,000	\$	6,000	\$	6.000
•	\$	6,000	\$	6,000	\$	6,000	\$	6,000	\$	6,000
Expenses										
6306 Building Maint,/Janitorial	\$		\$	476	\$	-	\$	_	\$	_
6308 Landscape Supplies	•	5,937		4,201	,	3,000	-	3,000	•	3,000
6327 Miscellaneous Equipment		425		450		1,000		1,000		1,000
6407 Collection Services		3,066		3,948		3,100		3,100		4,450
6416 Building Repairs & Maint		1,891		1,669		-		· -		· -
6420 Facilities charges		99,283		102,481		100,005		100,005		103,059
6440 Snow Removal Services		2,069		1,361		13,500		13,500		15,000
6451 Laundry Services		2,942		2,782		3,000		3,000		3,050
6454 Grounds Repair & Maint.		13,638		8,168		5,000		5,000		5,000
6501 Insurance		14,140		•		11,795		11,795		12,336
6599 Other Contracts/Obligations		86		7,017		-		-		7,050
6803 Buildings		-		-		-		110,305		-
6809 Infrastructure Construction				-						17,000
	\$	143,477	\$	132,553	\$	140,400	\$	250,705	\$	170,945

DETAILED SUMMARY OF 2017 PROPOSED EXPENDITURES > \$15,000

Infrastructure Construction
Repair roadway between Transit
Center and Yellow Ramp

\$ 17,000



Operations

Business Unit 5840

PROGRAM MISSION

Valley Transit provides safe, customer-focused transportation options that connect our communities to enhance the quality of life.

PROGRAM NARRATIVE

Link to City Goals:

Implements Key Strategies #2: "Encourage active community participation and involvement"; #3: "Recognize and grow everyone's talents"; #4: "Continually assess trends affecting the community and proactively respond"; #6: "Create opportunities and learn from successes and failures"; and #7: "Communicate our successes through stories and testimonials."

Objectives:

Excellence in customer service is a central value of Valley Transit, so the organization will continuously monitor and exceed customer expectations:

To have transit services in the Fox Cities direct, on-time and easy to use

To have the transportation infrastructure in the Fox Cities improve communities and offer seamless connections for all people traveling to, from, or within the region

To have transit needs in the Fox Cities met efficiently and in a manner that is consistent with our mission

Major changes in Revenue, Expenditures, or Programs:

Overtime expense has been relatively high in recent years due to the need to add buses for detours around street construction sites and to the need to cover drivers' shifts for absences due to illness and FMLA leave. Management is working with various scheduling options to control overtime expense.

Contractor fees include Valley Transit's \$17,000 contribution to the cost of security patrol services for areas surrounding and including the Transit Center. Valley Transit partners with Appleton Downtown Inc., the Appleton Public Library and Department of Public Works, and downtown employers Theda Care, Pfefferle, and Thrivent Financial to pay for a neighborhood monitor who is a presence in the Washington Square area to discourage nuisance behaviors.

The high level of customer complaints shown below is the result of inconsistent on-time performance, which results in missed connections, appointments, etc. On-time performance is in turn due to a variety of factors such as detours due to street construction, less experienced drivers (due to retirements of long-time employees) pressing to meet schedules and not focusing on customer service as much as we would like, etc. We are working to address bus on-time performance and are counseling drivers on customer service.

An increase in the price and usage of tires is reflected in the Vehicle & Equipment Parts budget. Those impacts were underestimated in the 2016 budget. The miscellaneous equipment budget includes an on-going program of camera replacement on the buses, as the cameras have exceeded their useful lives and do not provide the quality of image required.

	PERFORMAN	ICE INDICATOR	?S		
	Actual 2014	Actual 2015	Target 2016	Projected 2016	Target 2017
Client Benefits/Impacts					
Safe, reliable, convenient service					
Accidents per 100,000 mi	5.70	1.34	0.00	2.42	0.00
On-time performance percentage	87.0%	83.0%	95.0%	84.0%	95.0%
Helpful, friendly employees					
# customer complaints	168	275	100	150	100
Strategic Outcomes					
Cost effective service delivery					
Expense per passenger trip	\$ 5.42	\$ 5.41	\$ 5.29	\$ 5.54	\$ 5.82
Efficient service delivery					
Passengers per revenue hour	18.0	17.8	18.3	17.5	17.5
Passengers per revenue mile	1.19		1.21	1.15	1.15
Farebox recovery	14.3%	14.3%	15.5%	15.5%	14.9%
Work Process Outputs					ŀ
Service Provided					
Hours of service	60,111	59,319	60,111	60,111	60,111
Miles of service	910,802	898,637	910,802	910,802	910,802
Trips taken	1,081,882	1,055,544	1,100,000	1,050,000	1,050,000

Operations

Business Unit 5840

PROGRAM BUDGET SUMMARY

		Ac	tual					Budget		
Description		2014		2015	Ac	dopted 2016	Am	ended 2016		2017
Revenues 4875 Farebox Revenue	\$	840,575	\$	809,055	\$	904,375	\$	904,375	\$	904,375
4876 Special Transit Revenues	Ψ	-	Ψ	4,267	Ψ	38,843	Ψ	38,843	Ψ	38,843
5085 Cash Short or Over		698		703		-		00,040		50,045
	\$	841,273	\$	814,025	\$	943,218	\$	943,218	\$	943,218
Expenses									·	-
6101 Regular Salaries	\$	2,035,260	\$	2,056,651	\$	2,059,313	\$	2,060,416	\$	2,136,801
6105 Overtime		74,135		118,770		59,112		59,112	·	61,411
6150 Fringes		779,961		807,922		843,686		843,686		903,510
6201 Training/Conferences		4,230		150		_		_		· -
6303 Memberships & Licenses		120		118		~		_		_
6321 Clothing		2,428		3,029		4,300		4,300		4,300
6322 Gas Purchases		585,952		364,556		635,625		635,625		600,000
6326 Vehicle & Equipment Parts		55,512		67,853		46,600		46,600		73,202
6327 Miscellaneous Equipment		-		251		8,100		8,100		6,900
6328 Signs		5,136		4,082		2,000		2,000		2,000
6408 Contractor Fees		14,315		68,324		18,000		18,000		20,000
6411 Temporary Help		-		1,602		-		_		- w-
6412 Advertising		49		588		_		<u></u>		-
6418 Equip Repairs & Maint		371		912		_		••		-
6430 Health Services		6,361		5,217		6,500		6,500		6,460
6451 Laundry Services		-		74		-		**		· -
6501 Insurance		31,896		-		40,041		40,041		55,312
6599 Other Contracts/Obligations		900		540		1,000		1,000		540
_	\$	3,596,626	\$	3,500,639	\$	3,724,277	\$	3,725,380	\$	3,870,436

DETAILED SUMMARY OF 2017 PROPOSED EXPENDITURES > \$15,000

<u>Gas Purchases *</u> Non-diesel fuel 15,000 gal. @ \$2.50/gal Diesel fuel 187,500 gal. @ \$3.00/gal	\$	37,500 562,500
	<u>*</u>	600,000
Vehicle & Equipment Parts Lubricants New tires, retreads and tire repairs	\$	12,000 61,202 73,202
Contractor Fees Transit Center security Other small contracts	\$	17,000 3,000 20,000



^{*} Valley Transit does not pay federal or State fuel taxes and attains bulk purchasing rates. Budgeted fuel cost shown here is based on DOT allowable rates.

ADA Paratransit

Business Unit 5850

PROGRAM MISSION

We will provide specialized curb-to-curb advance reservation demand response transportation for people with disabilities who are unable to use the fixed route bus system.

PROGRAM NARRATIVE

Link to City Goals:

Implements Key Strategies #2: "Encourage active community participation and involvement"; #4: "Continually assess trends affecting the community and proactively respond"; #6: "Create opportunities and learn from successes and failures"; and #7: "Communicate our successes through stories and testimonials".

Objectives:

To comply with the requirements of the Americans with Disabilities Act

To provide safe, reliable, convenient, and friendly specialized transportation

To meet the needs of the transit dependent population including outreach efforts to agencies and companies that provide services to seniors and people with disabilities

Major changes in Revenue, Expenditures, or Programs:

ADA ridership increased in 2015 and we continue to see a small increase in the first half of 2016. There are more people in the region, both seniors and disabled, who qualify for ADA paratransit services.

The reduction in contractor fees reflects a new three year contract with the service provider at a lower cost per trip.

The increase in the Regular Salaries line item includes an increased allocation of the Paratransit Coordinator for a greater oversight of ADA contracts and to conduct ADA passenger certifications, which have previously been provided under contract by a consultant. It also includes a partial allocation of the Administrative Assistant position discussed in the Administration program.

	PE	RFORMAN	CEI	NDICATOR	S				
	Act	ual 2014	Ac	tual 2015	Ta	rget 2016	Projected 201	6	Target 2017
Client Benefits/Impacts									
Safe, reliable, convenient mobility									
% on-time performance		98.7%		98.3%		98.0%	98.0%	6	98.0%
Helpful, friendly employees									
# customer complaints		126		250		50	7	5	50
Strategic Outcomes									
Cost effective service delivery									-
Cost per trip	\$	19.85	\$	17.90	\$	19.58	\$ 19.79	\$	18.77
Cost per mile	\$	4.13	\$	3.71	\$	4.21	\$ 4.08		1
Trips per hour		4.1		4.2		4.3	3.9		3.9
Work Process Outputs									
Service Provided									
Hours of service/yr		23,187		23,161		23,000	25,114	4	26,000
Miles of service/yr		454,361		465,129		460,000	474,96		480,000
Trips taken/yr		94,487		96,437		99,000	97,940		102,000



Business Unit 5850

PROGRAM BUDGET SUMMARY

	Actual				Budget						
Description		2014		2015		Adopted 2016		Amended 2016		2017	
Revenues											
4230 Miscellaneous Local Aids	\$	329,771	\$	236,392	\$	325,955	\$	325,955	\$	296,950	
4875 Farebox Revenue		436,960	•	456,831		475,200		475,200	T	489,600	
	\$	766,731	\$	693,223	\$	801,155	\$	801,155	\$	786,550	
Evenena											
Expenses 6101 Regular Salaries	\$	56,382	\$	35,015	\$	54,411	\$	54,411	\$	99.04.6	
6150 Fringes	φ	21,703	Ф	13,788	Φ	21,929	Ф	21,929	Φ	88,915 29,063	
6201 Training & Conferences		1,839		4,365		1,354		1,354		1,059	
6301 Office Supplies		628		751		887		887		953	
6302 Subscriptions		020		,01		349		349		349	
6303 Memberships & Licenses		720		796		1,110		1,110		1,213	
6304 Postage\Freight		539		497		1,021		1,021		911	
6308 Landscape Supplies		-		891		- 1,02.				-	
6316 Miscellaneous Supplies		=		375		-		_		375	
6320 Printing & Reproduction		5,310		5,188		3,770		3,770		3,770	
6322 Gas Purchases		220,748		580		, <u>-</u>		, <u> </u>		-	
6401 Accounting/Audit		1,726		1,954		2,344		2,344		2,500	
6408 Contractor Fees		1,480,708		1,567,745		1,743,390		1,743,390		1,710,132	
6412 Advertising		6,807		8,888		8,309		8,309		8,309	
6413 Utilities		14,563		16,453		26,904		26,904		24,004	
6418 Equip Repairs & Maint		32		-		111		111		85	
6420 Facilities Charges		8,139		11,263		15,688		15,688		14,998	
6424 Software Support		17,057		17,862		12,500		12,500		13,000	
6430 Health Services		-		-		110		110		115	
6440 Snow Removal Services		391		289		-		-		-	
6454 Grounds Repair & Maint.		699		1,732		-		-		-	
6501 Insurance		650		-		4,181		4,181		4,441	
6599 Other Contracts/Obligations		37,242		37,886		40,000		40,000		<u>.</u>	
	\$	1,875,883	\$	1,726,318	\$	1,938,368	\$	1,938,368	\$	1,904,192	

DETAILED SUMMARY OF 2017 PROPOSED EXPENDITURES > \$15,000

Contractor Fees
Purchased transportation:
Valley Transit II - Disabled,
102,000 trips

\$ 1,710,132 \$ 1,710,132



Ancillary Paratransit

Business Unit 5860

PROGRAM MISSION

We will coordinate a broad range of contracted specialized services that maximizes transportation funding and benefits older adults, people with disabilities and participating local governments.

PROGRAM NARHATIVE

Link to City Goals:

Implements Key Strategies #2: "Encourage active community participation and involvement"; #4: "Continually assess trends affecting the community and proactively respond"; #6: "Create opportunities and learn from successes and failures"; and #7: "Communicate our successes through stories and testimonials."

Objectives:

To provide a transportation alternative to older adults for whom fixed route bus service is difficult

To provide employment transportation and limited Sunday service to people with disabilities

To coordinate transportation services to maximize the effectiveness of each local dollar spent

To provide employment transportation for 2nd and 3rd shift workers and those that need to travel to jobs outside the service area

Major changes in Revenue, Expenditures, or Programs:

The local share of all ancillary paratransit services other than the Connector is paid by the three counties in which Valley Transit operates (Outagamie, Winnebago and Calumet), the cities of Neenah and Menasha, the town of Menasha, and the Family Care providers. The organizations that are paying for the local share determine what the fare and operating rules will be for each of the services. The local share for the Connector is currently being paid for by donations from and through the Fox Cities United Way and by support from the local municipalities that participate in the fixed route system.

The increase in contractor fees is mostly due to increased costs for the Family Care specialized employment transportation and New Hope employment transportation services.

The 2017 Budget continues to show an expense in Other Contracts/Obligations and a revenue in Federal Grant revenue for administration of the FTA Section 5310 grant funds. The Section 5310 program is a discretionary program designed to improve transportation for seniors and customers with disabilities. Valley Transit is the direct recipient of the funds and uses 45% of the total to support Valley Transit's services. The remaining 55% is awarded to a non-profit organization(s) through an application process conducted in partnership with East Central Wisconsin Regional Planning Commission.

	PER	FORMAN	CEI	NDICATOR	S					
	<u>Actu</u>	al 2014	<u>Act</u>	ual 2015	<u>Ta</u>	rget 2016	<u>Proj</u>	<u>ected 2016</u>	<u>Ta</u>	rget 2017
Client Benefits/Impacts Safe, reliable, convenient mobility										
Trips taken/yr		94,913		97,821		98,000		98,000		96,080
Strategic Outcomes				-		-		ŕ		
Cost effective Service Delivery										
Cost per trip	\$	16.81	\$	17.03	\$	17.17	\$	17.17	\$	17.63
Efficient Service Delivery										
Trips per hour		3.0		3.9		3.2		3.2		3.2
Work Process Outputs										
Service provided										
Hours of service/yr		31,853		24,970		31,000		31,000		31,000
Miles of service/yr		742,123		547,772		675,000		675,000		675,000

Ancillary Paratransit

Business Unit 5860

PROGRAM BUDGET SUMMARY

Description		Act		Budget						
		2014		2015	Adopted 2016		Amended 2016			2017
Revenues 4210 Federal Grants 4230 Miscellaneous Local Aids 4875 Farebox Revenue 5020 Donations & Memorials 5921 Trans In - General Fund	\$	556,058 217,775 101,558 4,120 879,511	\$	68,315 581,885 216,061 69,603 935,864	\$	90,000 615,540 236,310 104,590 - 1,046,440	\$	90,000 615,540 236,310 104,590 - 1,046,440	\$	163,181 663,251 235,730 62,653 - 1,124,815
Expenses 6320 Printing & Reproduction 6322 Gas Purchases 6408 Contractor Fees 6599 Other Contracts/Obligations	\$	534 42,059 1,552,775 - 1,595,368	\$	1,657 1,596,227 68,315 1,666,199	\$	1,682,532 90,000 1,772,532	\$	1,682,532 90,000 1,772,532	\$	1,728,128 89,750 1,817,878

DETAILED SUMMARY OF 2017 PROPOSED EXPENDITURES > \$15,000

	r Fees

Purchased transportation:		
Valley Transit II - elderly purchased transportation - optional	\$ 78,799	
Specialized employment transportation - VP	531,838	
Outagamie County - demand response - rural	208,608	
Outagamie County - children & family transportation	11,418	
Town of Menasha - Dial-a-Ride	27,000	
Neenah - Dial-A-Ride	108,000	
Heritage	10,530	
New Hope Center	181,461	
Calumet County - rural service	43,700	
Connector late evening service	384,000	
Connector service beyond current fixed route service boundaries	112,750	
Trolley service - downtown	 30,024	
	\$ 1,728,128	
Other Contracts/Obligations		
FTA Section 5310 sub-recipient	\$ 89,750	
	\$ 89,750	



			p	. 1			-5.52.50
Description	2014 Actual	2015 Actual	2016 YTD Actual	2016 Adopted Budget	2016 Amended Budget	2017 Requested Budget	2017 Adopted Budget
REVENUES	-						:
Intergovernmental Revenues	6,544,393	6,353,595.83	6,343,029	6,584,159	7,189,127	7,010,224	6,866,522
Interest Income	24,464	3,023.90	14,055	12,500	12,500	12,500	12,500
Charges for Services	1,495,310	1,486,214.56	1,020,832	1,654,728	1,654,728	1,668,548	1,668,548
Other Revenues	174,409	176,788.03	120,646	165,590	165,590	123,653	123,653
Transfers In	534,426	585,506.15	2,016,738	600,573	600,573	676,103	673,297
TOTAL REVENUES	8,773,002	8,605,128.47	9,515,300	9,017,550	9,622,518	9,491,028	9,344,520
EXPENSES BY LINE ITEM							
Regular Salaries	2,141,606	2,138,646.69	1,479,213	2,446,338	2,450,061	2,720,972	2,754,632
Labor Pool Allocations	145,913	134,614.39	109,197	197,136	197,136	0	0
Overtime	82,115	129,826.62	98,482	59,112	59,112	68,411	68,411
Part-Time	4,449	11,469.16	5,825	0	0	0	0
Incentive Pay Other Compensation	1,450	315.00	0	1,650 0	1,650 0	315	315
Sick Pay	3,233 71,818	5,306.07 85,639.79	29,867 52,329	0	0	0	0
Vacation Pay	174,711	176,095.39	123,613	0	0	0	a ·
Holiday Pay	84,015	86,889.15	55,065	0	0	0	0
Fringes	966,073	991,055.04	744,325	1,040,084	1,040,084	1,113,708	1,119,648
Unemployment Compensation	0	3,181.41	0	0	0	0	0
Pension Expenses / Revenue	0	18,451.00-	0	0	0	0	0
Salaries & Fringe Benefits	3,675,383	3,744,587.71	2,697,916	3,744,320	3,748,043	3,903,406	3,943,006
Training & Conferences	16,204	25,520.05	7,938	10,000	10,000	10,000	10,000
Tuition Fees	1,215	.00	. 0	0	0	0	0
Employee Recruitment	1,748	11,114.74	15,389	3,162	3,162	3,200	3,200
Parking Permits	110	2.00	86	0	. 0	360	360
Office Supplies	3,946	4,032.38	3,613	3,996	3,996	4,500	4,500
Subscriptions	1,055	949.88	537	1,085	1,085	844	844
Memberships & Licenses Postage & Freight	4,646	4,670.50	5,133	5,000	5,000	5,727	5,727
Awards & Recognition	3,925 169	2,840.53 372.38	1,698 266	4,600 765	4,600 765	4,300 810	4,30 810
Building Maintenance/Janitor.	0	475.60	200	,63	763	0	910
Food & Provisions	1,701	2,648.89	1,269	1,020	1,020	1,080	1,080
Insurance	199,369	180,071.96	138,516	185,486	185,486	216,982	216,982
Depreciation Expense	657,913	641,396.03	446,114	643,611	643,611	614,455	566,881
Interest Payments	4,175	.00	0	0	0	0	0
Administrative Expense	896,176	874,094.94	620,559	858,725	858,725	862,258	814,684
Landscape Supplies	5,938		1,176	3,000	3,000	3,000	3,000
Shop Supplies & Tools	37,352	35,711.24	24,713	30,766	30,766	40,270	40,270
Miscellaneous Supplies	647	1,351.62 18,088.68	607	700	700	750	750
Printing & Reproduction		18,088.68	16,801	28,200	28,200	28,200	28,200
Clothing	2,769	3,286.30	1,421	4,575	4,575	4,575	4,575
Gas Purchases	852,890			642,021	642,021	605,000	
Safety Supplies	175	16.19 272,230.67	579	500	500	500	500
Vehicle & Equipment Parts Miscellaneous Equipment	7,755		108,119	11,100	209,000		
Signs	5,136	4,082.55	1,117 222	2,000	2,000	11,100 2,000	11,100 2,000
	1,162,287				931,862		928,997
Accounting/Audit	10.850	11,170.00	11,500	11,170	11 170	11,500	11 500
Bank Services	2,805		1,874	3,000	3,000	3 000	3 000
Consulting Services	81,170				3,000	100,000	100,000
Collection Services	3,066	3,947.70	2,468	3,100	3,100	4,450	4,450
	3,048,082	3,232,610.13	2,160,894	3,447,502	3,447,502		
Temporary Help	1,904	10,173.44 49,273.33	13,517	1,000 50,000	1,000	3,000	
Advertising	32,592	49,273.33	29,007		50,000	50,309	
Interfund Allocations	1,932-	.00 7,828.00	6 264	0 9,110	0 9,1 1 0	0	0
Health Services Snow Removal Services	2,460	7,028.00	0,204 0,204	13 EVV	3 EVV	9,200	9,200
Laundry Services	2,460 5,474		0,431 0,991	13,500 6,000	£ 000	£ 100	E 100
Other Contracts/Obligations	40,193	113,764.40	25,482	131,000	131,000	136,940	97,34
· · ·							
Purchased Services	3,235,742	3,442,335.73	2,262,258	3,678,382	3,678,382	3,801,339	3,761,739

Description	2014 Actual	2015 Actual	2016 YTD Actual	2016 Adopted Budget	2016 Amended Budget	2017 Requested Budget	2017 Adopted Budget
Electric	53,536	52,790.58	40,769	61,864	61,864	61,900	61,900
Gas	25,159	20,070.99	12,562	38,300	38,300	38,300	38,300
Water	6,223	6,363.75	5,852	7,841	7,841	7,850	7,850
Waste Disposal/Collection	2,212	2,275.32	2,190	2,872	2,872	2,975	2,975
Stormwater	8,051	8,051.08	6,038	8,175	8,175	8,175	8,175
Telephone	4,414	4,507.01	3,529	5,277	5,277	5,300	5,300
Cellular Telephone	5,425	6,336.66	5,845	8,251	8,251	9,000	9,000
Utilities	105,020	100,395.39	76,785	132,580	132,580	133,500	133,500
Building Repair & Maintenance	1,891	1,669.00	2,526	٥	0	0	0
Vehicle Repair & Maintenance	13,890	10,262.86	4,682	1,500	1,500	10,000	10,000
Equipment Repair & Maintenanc	10,310	8,866.44	5,992	3,498	3,498	8,485	8.485
Facilities Charges	107,422	113,743.78	71,804	115,693	115,693	118,057	118,057
Software Support	69,911	67,378.50	51,299	63,150	63,150	74,600	64,600
CEA Equipment Rental	0	2,239.80	0	2,147	2,147	2,355	2,355
Grounds Repair & Maintenance	14,337	9,900.12	2,543	5,000	5,000	0	5,000
Repair & Maintenance	217,761	214,060.50	138,846	190,988	190,988	213,497	208,497
Buildings	0	.00	0	0	110,305	37,000	0
Machinery & Equipment	53,847	16,843.78	0	0	0	145,000	0
Vehicles	0	.00	0	0	1,355,602	0	0
Infrastructure Construction	0	.00	٥	0	0	0	17,000
Capital Expenditures	53,847	16,843.78	0	0	1,465,907	182,000	17,000

9,346,216 9,109,632.93 6,223,007 9,536,857 11,006,487 10,024,997 9,807,423



TOTAL EXPENSES

CITY OF APPLETON 2017 BUDGET

VALLEY TRANSIT

STATEMENT OF REVENUES, EXPENSES AND CHANGES IN FUND NET ASSETS

Revenues	2014 Actual	2015 Actual	2016 Budget	2016 Projected	2017 Budget
Charges for Services Miscellaneous	\$ 1,495,310 68,046	\$ 1,486,214 107,184	\$ 1,709,728 110,590	\$ 1,709,728 110,590	\$ 1,723,548 68,653
Total Revenues	1,563,356	1,593,398	1,820,318	1,820,318	1,792,201
Expenses					
Operating Expenses Depreciation	8,688,305 657,913	8,468,237 641,396	8,893,246 643,611	8,893,246 643,611	9,223,542 566,881
Total Expenses	9,346,218	9,109,633	9,536,857	9,536,857	9,790,423
Revenues over (under) Expenses	(7,782,862)	(7,516,235)	(7,716,539)	(7,716,539)	(7,998,222)
Non-Operating Revenues (Expenses)			i de la composition della comp		
Investment Income Gain (Loss) on Sale of Capital Assets	24,464 (10,165)	3,024	12,500	12,500	12,500
Operating & Capital Subsidies	6,621,434	6,423,200	6,512,159	6,512,159	6,802,922
Total Non-Operating	6,635,733	6,426,224	6,524,659	6,524,659	6,815,422
Income (Loss) Before Contributions and Transfers	(1,147,129)	(1,090,011)	(1,191,880)	(1,191,880)	(1,182,800)
Contributions and Transfers in (Out)		-			
General Fund Capital Projects	534,426	585,506 	600,573	600,573	673,297 -
Net Income (Loss)	(612,703)	(504,505)	(591,307)	(591,307)	(509,503)
Capital Contributions	39,485		72,000	160,244	63,600
Change in Net Assets	(573,218)	(504,505)	(519,307)	(431,063)	(445,903)
Total Net Assets - Beginning	5,961,921	6,258,556	*5,754,051_	5,754,051	5,322,988
Total Net Assets - Ending	\$ 5,388,703	\$ 5,754,051	\$ 5,234,744	\$ 5,322,988	\$ 4,877,085
* as restated					
	SCHEDUL	E OF CASH FL	.ows		
Working Cash - Beginning + Change in Net Assets + Depreciation - Fixed Assets				\$ 283,766 (431,063) 643,611 (110,305)	\$ 408,070 (445,903) 566,881 (17,000)
+ F/A Funded by Restricted Cash Working Cash - End of Year				22,061 \$ 408,070	3,400
WORKING Cash * Elicibilitieal				φ 400,070	\$ 515,448