# APPLETON HEALTH DEPARTMENT QUARTERLY REPORT April – June 2015

## **Executive Summary**

The Health Department's day-to-day activities for the second quarter of 2015 are enumerated in the attached report. The Department continues to work toward fulfilling the goals of our Department, keeping in mind the belief statements that support and enhance our mission statement.

#### "Plays a vital role assessing and assuring the health needs and trade practices in the community"

Last quarter we reported price scanning errors at Office Max located at 2401 S Kensington Drive. On April 29, a 3<sup>rd</sup> price scanning re-inspection was conducted by Keith Verhagen, Weights and Measures Specialist. He detected major violations revealing 4 pricing errors, all overcharges in a 50 item sample. As the National Price Verification Code tolerance is + or – 2%, the 8% overall error rate found in this inspection is a violation, and indicated problems with the store's price control system. A warning letter was sent to the store and a citation was issued and delivered by City Sealer Eric Maggio. A re-inspection was conducted on May 28 where no errors were found.

#### "Provides services to protect and promote the health and well-being of the citizen and consumer"

Tim Mirkes, RS, Environmental Supervisor, conducted a courtesy inspection at the Boys and Girls Club food service kitchen at the request of the Food Manager. No items were noted in need of correction. Although not required but recommended in last year's report, the manager has become a Certified Food Manager. While the Boys and Girls Club is exempt from licensing, it is still important to assure safe meal delivery.

Michelle Roberts, Registered Sanitarian, conducted food stand inspections at the annual Xavier Food Fair event held the first Sunday in May. This is a larger event so the Health Department provides additional group training to the food service volunteers prior to the event. No major issues were found during the inspections.

### "Communicates with the public on health and consumer related issues"

This quarter staff provided several community presentations including:

- April 7 and 9, Tina Pelishek, RN provided education to 11 parents and 8 children about home safety and falls prevention, at the Community Early Learning Center.
- April 17, Ann Steele, RN presented on, "Healthy Habits", at the Appleton Parks and Recreation Little Learners program. 15 children, ages 3 through 5 years, were in attendance.
- April 23, Health Officer Kurt Eggebrecht moderated a keynote session of Wisconsin Health Education conference. The conference, held in Madison, had a theme "Advancing Health Enhancement Strategies and Opportunities with Diverse Wisconsin Communities" drew more than 100 participants from across the state.
- May 1, Becky Lindberg, RN gave a presentation on safe sleep to 20 teens and 20 adults at the Teen Parent Conference. This annual event was held at Fox Valley Technical College.
- May 1, Health Officer Kurt Eggebrecht was a member of a panel presentation at the Wisconsin State Forum for Advancing Healthy Communities. Held at the Fluno Center in Madison. The focus was to explore the potential of creating a Public Health Fund to support local communities.
- May 4, Kathleen Sprangers, RN provided education about childhood immunizations at a Mom and Me class at the Appleton Medical Center. 16 Moms were in attendance.
- May 5 and 7, Kathleen Sprangers, RN presented on Lead Poisoning Prevention at the Community Early Learning Center in Appleton. 18 parents and their children were in attendance.
- May 6, Environmental Health and Weights and Measures inspectors conducted training to participants of the ADI farmer's markets.
- May 6, Becky Lindberg, RN and Kathleen Sprangers, RN provided education at the Boys and Girls Club Wellness Fair. The topics were, "No Health without Mental Health", and "No Lead Means a Healthy Head". 144 children were in attendance.
- May 6, Becky Lindberg, RN collaborated with public health nurses from the Outagamie County Health Department and Menasha Health Department to present on the role of public health nurses and local health department. This presentation was at a resource sharing event at the Community Early Learning Center in Appleton.

- May 19, Tina Pelishek, RN provided education on "Communicable Disease Prevention and Control in the Daycare", to 18 childcare providers at Faith Lutheran Childcare Center.
- May 19, in partnership with NEWIC (Northeast Wisconsin Immunization Coalition), Kathleen Sprangers, RN, coordinated a public viewing of "Invisible Threat", an educational documentary about vaccines. A viewing was held at the Appleton Public Library, and six people attended.
- June 11, Becky Lindberg and Trish Schuldes gave two presentations at St. Elizabeth's Hospital to Maternity staff nurses. The theme of the presentation was, "Now that you're sending them home...remember public health". 36 staff nurses attended.

#### "Provides services in a cost effective and efficient manner"

June 20, the Health Department supported Family Services Inc. with their annual Butterfly Festival event. More than \$70,000 was raised to support The Parent Connection program which builds resiliency within families. Health Officer Eggebrecht serves on Family Services Inc. Board.

This quarter, department staff has been working with an Appleton resident who was diagnosed with active tuberculosis disease. The resident has been in isolation to prevent further spread within the community and receiving appropriate health care. Public health nursing staff has been providing daily health assessments and Directly Observed Therapy (medication). Department nursing staff has also been working to ensure that people at risk, that had contact with the resident the last several months before the diagnosis, have been offered screening for tuberculosis. This contact investigation has included the workplace of the resident, where more than 100 people have been identified as being at risk and have been offered screening. Dozens of other relatives, friends and healthcare staff have also been screened. Our department has been working closely with the state TB staff and Winnebago County Health Department staff to coordinate efforts.

# "Develops and evaluates departmental programs, policies and procedures based on community needs and collaborate with community agencies and providers to assess those needs and ensure high quality services"

This quarter the Appleton Health Department completed the 2014-2015 Public Health Emergency Preparedness (PHEP) grant objectives for the budget period ending June 30, 2015.

One of the capabilities we worked on during the grant period was improving our Mass Care response capability. Mass Care is providing service to large numbers of people displaced or disturbed during an emergency event. Services include basic human needs such as sheltering and feeding. American Red Cross is a key partner in providing these services to

the community during an emergency, and our North East Wisconsin (NEW) Public Health Preparedness Partnership invited our local American Red Cross to our meeting to discuss their mass care activities. Resources shared by American Red Cross and Centers for Disease Control (CDC) were subsequently adopted into our Public Health Emergency Plan (PHEP) for use during disasters.

Appleton Health Department provided input to the City of Appleton Emergency Operations Plan (EOP) this quarter to update our citywide emergency response plan. The health department made specific updates to the sections of the plan regarding health services.

## "Professional staff works together as a cohesive team by cooperating, communicating and supporting each other to achieve departmental and individual goals"

This quarter staff attended a variety of training opportunities including:

- April 8, Public Health Nurse Supervisor Sonja Jensen, RN attended the Northeast Region Community of Practice, with a focus on: "Accreditation, Performance Management, and Quality Improvement".
- April 10, Becky Lindberg, RN attended the Early Childhood Mental Health Seminar at Fox Valley Technical College. This seminar was sponsored by the Wisconsin Alliance for Infant Mental Health.
- April 21, Susan Larson, RN attended a presentation at UW Fox Valley entitled, "No! I Am Not a Terrorist!. The speaker was Zahara Sawari, a Muslim author originally from Afghanistan.
- April 23, Sonja Jensen, RN attended the 2015 TB Summit in Verona. This training was sponsored by Public Health Madison/Dane County and Mayo Clinic.
- April 25, Tina Pelishek, RN attended a conference in Wautoma, sponsored by the Tri-County Healthy Babies Coalition. The topic was: "Opioid Dependence during Pregnancy and beyond".
- April 28, Kathleen Sprangers, RN attended the Wisconsin Immunization Registry User Group meeting in Fond du Lac.
- April 29, Sonja Jensen, RN attended the Wisconsin Immunization Registry User Group meeting in Green Bay.
- April 30, public health nurses Tina Pelishek, RN and Becky Lindberg, RN attended the Mental Health Awareness Month Kickoff in Appleton. This was sponsored by the NEW Mental Health Connection.

- In early May, we completed another quality improvement (QI) project within our department. The retirement of a
  long serving Administrative Assistant provided an opportunity to review our staffing needs to meet our department
  goals. This QI project resulted in transferring foot traffic and phone triage to the 5<sup>th</sup> floor customer service desk,
  while increasing remaining responsibilities directly onto health department staff including administrative staff.
- May 6, Trish Schuldes, RN attending a Breastfeeding Update at St. Elizabeth's Hospital in Appleton.
- May 19 21, Health Officer Kurt Eggebrecht, attended the combined Wisconsin Public Health Association and Wisconsin Association of Local Health Departments and Boards annual conference. Eggebrecht, who serves on the Board of Directors for both organizations, received a training scholarship from the state to participate.
- May 27, public health nurses Ann Steele, RN and Kris Eiden, RN attended Wisconsin HIV Partner Services Annual Meeting at the Radisson Paper Valley in Appleton.
- May 27, Tim Mirkes, RS and Pam Wampole, RN, attended an Integrated Pest Management Seminar of bed bugs, held at Oneida Heights.
- June 3, Becky Lindberg, RN represented health department at the Wisconsin Statewide Maternal Child Health Advisory Committee meeting in Madison.

Respectfully submitted,

Kurt Eggebrecht, M.Ed., MCHES Health Officer