To Whom It May Concern,

Since Laurie Cooper began her employment at Glass Nickel Pizza Co. on December 29, 2014 it has been my experience that she is a capable, responsible employee and as such, has been deemed worthy of cross training for multiple departments throughout our store.

Recently she began working in our dining room with myself as her direct supervisor. In such time I have on numerous occasions witnessed her responsible service practices in concern with liquor and alcohol sales and consumption. She has not only completed the state required coursework with Learn2Serve online programing as a Wisconsin Seller/Server, but she has also completed our company's Bartender Training Program, and continually complies with all policies within both.

Therefore it is my recommendation that Laurie be approved for a City of Appleton Operator's License. If there is any additional information I may provide to further support this assertion, please reach me at 920-734-4000.

Thank you for your consideration in this matter.

Sincerely,

Sara Koopman

Front of House/Bar Manager

Glass Nickel Pizza Co. Appleton