

925 W. Paul Way Good,

02-24-14 09;37;38

2013/2014 Snow Events - Neglected Sidewalk Program

Current Date & Time: Wednesday, April 16, 2014 1:20 PM

						reduceday, April 10, 2014 1:20 PM
E Veri	SIAKTOT	END of	Time since END		BEGIN According allow Co	
ş	<sub>ro.</sub> Snow Event	Snow Event	of most recent Snow Event	Ls 36-hour Criteria met?	(CSR's)	31 OF Accepting NEW Complaints (CSR's)
	Date / Time	Date / Time	(Hours)		Date	
1	Tuesday, December 3, 2013 2:00 PM	Tuesday, December 3, 2013 7:00 PM	187.00	YES	y, Dec. 5, 2013	Wednesday Dec 11 2012 June
23	Wednesday, December 11, 2013 2:00 PM	Thursday, December 12, 2013 7:00 AM	38.00	YES	Dec. 13	, T
m	Friday, December 13, 2013 9:00 PM	Saturday, December 14, 2013 11:00 PM	40.00	YFG	) 2	766. 13,
7	Monday, December 16, 2013 3:00 PM	Tuesday, December 17, 2013 9:00 AM	00.89	)		
S	Friday, December 20, 2013 5:00 AM	Friday Oct and and action	00:00	g.	~	Friday, Dec. 20, 2013 5:00AM
			39.00	YES	Sunday, Dec. 22, 2013 1:00AM	Sunday, Dec. 22, 2013 4:00AM
٥	Sunday, December 22, 2013 4:00 AM	Monday, December 23, 2013 7:00 PM	28.00	NO. New snowfall has occurred within 36 hrs.	ON	
<b>^</b>	Tuesday, December 24, 2013 11:00 РМ	Wednesday, December 25, 2013 9:00 AM	384.00	YES	Thursday, Dec. 26, 2013 9:00РМ	Friday, Jan. 10, 2014 9:00AM
8	Friday, January 10, 2014 9:00 AM	Saturday, January 11, 2014 1:00 PM	65.50	YES	Monday, Jan. 13, 2014 1:00AM	Tuesday, Jan. 14, 2014 6:30AM
6	Tuesday, January 14, 2014 6:30 AM	Tuesday, January 14, 2014 11:00 PM	43.00	YES	Thursday, Jan. 16, 2014 11:00AM	
2	Thursday, January 16, 2014 6:00 PM	Friday, January 17, 2014 5:00 PM	106.00	YES	Sunday, Jan. 19, 2014 5:00AM	Wednesday, Jan. 22, 2014 3:00AM
7	Wednesday, January 22, 2014 3:00 AM	Wednesday, January 22, 2014 5:00 PM	82.00	YES	Friday, Jan. 24, 2014 5:00AM	Sunday, Jan 26, 2014 3-00AM
12	Sunday, January 26, 2014 3:00 AM	Sunday, January 26, 2014 5:00 PM	90.00	YES	돈	į   <u>5</u>
13	Thursday, January 30, 2014 11:00 AM	Thursday, January 30, 2014 5:00 PM	300.00	YES	Feb. 1	١,
14	Wednesday, February 12, 2014 5:00 AM	Wednesday, February 12, 2014 3:00 PM	18.00	NO. New snowfall has	2	iconescay, rep. 42, 2014 SiDUAM
15	Thursday, February 13, 2014 9:00 AM	Thursday, February 13, 2014 10:00 PM	79.00	occurred within 36 hrs.		
16	Monday, February 17, 2014 5:00 AM	Monday, February 17, 2014, 8:00 PM	70 100		7 1	Monday, Feb. 17, 2014 5:00AM
1,	Friday February 28, 2014, 3-50 DM		10000	153	Wednesday, Feb. 19, 2014 8:00AM	Continue to Accept
	MA ORIC ATON YOU A LINE OF TANK	Saurday, March 1, 2014 5:00 PM	1100.34	YES	Monday, Mar. 3, 2014 5:00AM	Continue to Accept
81	Monday, March 3, 2014 11:00 PM	Tuesday, March 4, 2014 1:00 PM	1032.34	YES	Thursday, Mar. 6, 2014 1:00AM	Continue to Accept
13						
20						
21						

4

Received Complaint on Friday, February 21st Contractor placed salt on Monday, February 24th

## Paula Vandehey

From:

Bernie Kressner <nmgom@earthlink.net>

Sent:

Monday, April 14, 2014 3:16 PM

To:

Paula Vandehey

Subject:

Special Assessment for Kristie Andrews, 925 W Parkway Blvd

Hello, Paula...

Thank you for returning my call and talking to me personally.

I am the POA for Kristie Andrews, a stroke victim who received the special assessment, ".jpg" copy\*\* attached.

I have no idea who could have complained, since I spoke to "Judy", Kristie's regular mail carrier today; and she knows of the side-walk issue with icing and some sunken areas that make complete drainage impossible. But that has not bothered her in her route all these years.

This year has been particularly rough with snow, cold temperatures, and repeated freezing.

I help Kristie out with snow-blowing of both driveway and side walk, and she goes out (walking awkwardly) to try to keep up with salt applications.

If there was an issue with slippery conditions on the driveway area or, it could not have been more than a day or two after a snowfall.

Attached are some ".jpg" photos of the "trench" that occurs between the boulevard and her lawn, as far as her property-line goes, and a bit beyond. (CIRCLED IN RED.)

They were taken this morning after today's snowfall.

Even the sidewalk area by the driveway shows blockage caused by the apron concrete; and ice puddles form there as well, making salt ineffective. (CIRCLED IN RED.)

(Question: Did the problem occur on Kristie's part of the sidewalk, or the continuation of the side walk westward to the adjoining property?)

As you can see, the concrete sidewalk plates could be raised, or the boulevard leveled, or drainage channels/pipes put in to help the ice-acculumattion problem.

As I mentioned in my phone call, applying salt to the sunken sidewalk does little good when there is just a puddle that forms and then refreezes into glare ice.

## Hence, we request that the \$75 assessment be waived.

There were plenty of slippery conditions all over Appleton this winter, and why this is an issue now, for Kirstie, I just don't understand.

If someone complained, I can't imagine who it could have been, or if someone was just "picking on" Kristie. This has just never happened before, and she has been here for about 25 years!

There will never be any perfect summertime sidewalk conditions with the type of winter we just had, when there are continual snowfalls.

"Dry sidewalk" conditions this year were just not achievable.

People must be expected to exercise great care when walking on sidewalks, or streets, or parking lots, or any other outdoor surfaces.

Obviously, the success of salt usage depends on having proper drainage of the melt-water formed, and that just can't happen in the two photos attached. And under those conditions, the use of salt with subsequent refreezing often makes things worse not better.

Regards, Bernie Kressner POA for Kristie Andrews

\*\* If you need attachments sen to you as ".pdf's" instead, just let me know.

\_\_\_\_\_\_



