Hello Amy,

The following enhancements have been implemented to improve your alcohol sales procedures.

1. Staff Acknowledgment of Alcohol Service Policy

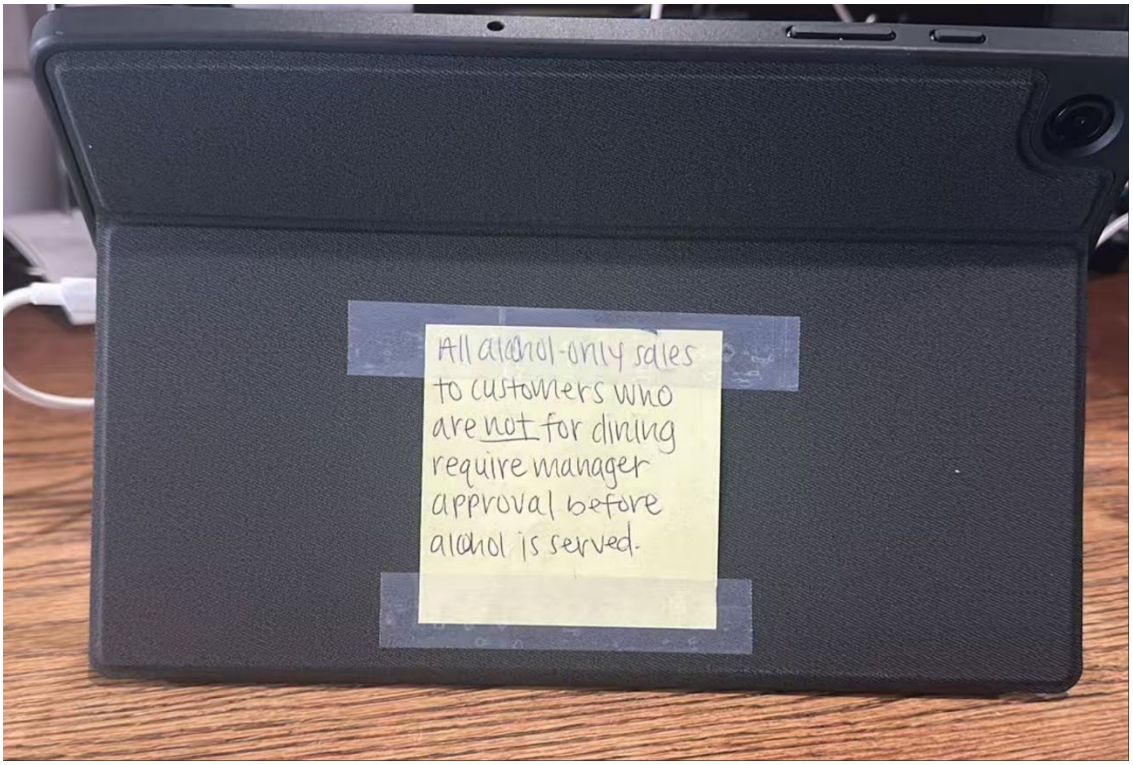
All current staff at Sushi Lover have read and signed a formal acknowledgement of our alcohol service policy, confirming their understanding of ID verification requirements and the legal obligations around serving alcohol. This is now a standing requirement for every staff member. See attached photo evidence of signed acknowledgments.

2. Age Verification Tool at Host Station

We have installed a tablet at our host station running a custom-built webpage that calculates and displays the exact date a guest must have been born on in order to be served alcohol. This gives staff a clear, unambiguous visual reference at the point of service, removing guesswork when checking identification. See attached photo of the tablet and tool in use.

3. Additional Training with Police Department

We will be following up with Lieutenant Benjamin Goodin at the Appleton Police Department to schedule the free responsible alcohol service training offered to license holders, to further reinforce our procedures across all staff.


All alcohol-only sales to customers who are not for dining require manager approval before alcohol is served.