

## **City of Appleton**

225 N. Oneida Street Appleton WI, 54911

## Meeting Agenda - Final Library Board

Tuesday, November 14, 2017 4:30 PM 225 N. Oneida Street

- 1. Call meeting to order
- 2. Roll call of membership
- 3. Approval of minutes from previous meeting

<u>17-1799</u> October 17, 2017 Meeting Minutes

Attachments: October 17 2017 Meeting Minutes.pdf

4. Public Participation and Communications

17-1818 Bradley Shipps, Director of the Outagamie Waupaca Library System (OWLS)

#### Establish Order of the Day

#### 5. Action Items

**A.** <u>17-1800</u> Bill Register - October 2017

Attachments: October Bill Register.pdf

October Revenue and Expense Summary.pdf

October Subledger Summary.pdf

B. <u>17-1801</u> November 2017 Budget Amendment

<u>Attachments:</u> November Budget Amendment.pdf

C. <u>17-1802</u> 2018 Library Board Meeting Schedule

Attachments: APL Board Meeting Schedule 2018.pdf

**D.** <u>17-1805</u> Approve Adopted 2018 City Budget for the Library

Attachments: 2018 Executive Budget

E. 17-1831 The Appleton Public Library supports the proposed bills providing \$500,000 to Reach Out and Read Wisconsin with the understanding that we would like to be a part of the conversations on how these funds would support programs throughout the state.

Attachments: 2017 Assembly RORWI Bill-541 (003).pdf

2017 Senate RORWI Bill-449.pdf

F. 17-1803 Report of the Personnel & Policy Committee

Attachments: Personnel and Policy Committe Meeting Minutes 11-06-2017.pdf

Salary Administration Policy 5D-H.pdf

Memo on Security Policy Updates 2017.pdf

Current Unattended Childrens Policy Approved 07 - eliminate.pdf

Security Policy November 2017 amended.pdf

<u>Customer Service Policy November 2017 Markup amended.pdf</u>
Reference and Readers Advisory November 2017 amended.pdf

i. <u>17-1822</u> Approval of Library Director's 2017 End of Year Performance Evaluation

#### 6. Information Items

- A. Director's Report
  - i. <u>17-1808</u> Request for Proposal (RFP) Mixed Use Library Project
  - ii. 17-1806 Holly Day Breakfast Friday, December 15, 2017
  - iii. <u>17-1819</u> Safety and Security
- B. President's Report
  - i. <u>17-1821</u> Wisconsin Library Association Conference Report
- C. Assistant Director's Report
  - i. <u>17-1809</u> Library Hiring Process Updates
- D. Friends Report

I.	<u>17-1810</u>	Friends Used Book Sale - November 16 - 18, 2017
ii.	17-1811	I Love My Library Dinner - Sunday, February 11, 2018 Riverview Gardens

### E. Staff Updates

i.	<u>17-1812</u>	NaNoWriMo at APL
ii.	<u>17-1813</u>	Music @ the Library
iii.	<u>17-1814</u>	World Kindness Day - Monday, November 13, 2017
iv.	<u>17-1815</u>	500 Books Before Middle School
٧.	<u>17-1816</u>	BEAR Bingo

#### **Closed Session**

The Board may meet in Closed Session pursuant to WI statute 19.85(f)(c) to discuss personnel matters and then may resume meeting in Open Session.

### 7. Adjournment

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.



## **City of Appleton**

225 N. Oneida Street Appleton WI, 54911

## Meeting Minutes Library Board

Tuesday, October 17, 2017

4:30 PM

225 N. Oneida Street

1. Call meeting to order

President Pat Exarhos called the meeting to order at 4:32 pm.

2. Roll call of membership

Others Present: Amanda Abshire, Travis Bartels, Jessica Brittnacher, Karen Harkness, Tina Krueger, Tanya Misselt, Jan Quinlan, Colleen Rortvedt, Tasha Saecker, Maureen Ward

Present: 10 - Bergman, Hietpas, Looker, Peterson, Dannecker, Kellner, Exarhos, Brault,

Bloedow and Scheuerman

Excused: 1 - Panella

3. Approval of minutes from previous meeting

<u>17-1563</u> Meeting Minutes September 19, 2017

<u>Attachments:</u> September 19 2017 Meeting Minutes.pdf

Bergman moved, seconded by Dannecker, that the September 19, 2017 Meeting Minutes be approved. Voice Vote. Motion Carried. (10-0)

4. Public Hearings/Appearances

**Establish Order of the Day** 

5. Action Items

Dannecker moved, seconded by Bloedow, to approve Action Items 5.C through 5.G (balance of the agenda). Voice Vote. Motion Carried. (10-0)

A. 17-1564 Request for Proposal - Mixed Use Library Project

Attachments: LibraryRFP 10-12-17final.pdf

Dannecker moved, seconded by Peterson that the timeline (page 7) of the Request for Proposal - Mixed Use Library be amended as follows: change the December 8, 2017 12 pm CST Request for Proposal deadline to January 12, 2018 12 pm CST and adjust the other dates in the timeline accordingly. Voice Vote. Motion Carried. (10-0)

Dannecker moved, seconded by Looker, that the Request for Proposal - Mixed Use Library Project be approved as amended. Voice Vote. Motion Carried. (10-0)

B. <u>17-1565</u> Invitation to become a United Way Fox Cities Agency

Attachments: United Way Admissions Approval Letter October 2017.pdf

Dannecker moved, seconded by Scheuerman, that the Invitation to become a United Way Fox Cities Agency be approved. Voice Vote. Motion Carried. (9-0, 1-Abstain, Brault)

Excused: 1 - Panella

C. <u>17-1566</u> September 2017 Bill Register

<u>Attachments:</u> <u>September Bill Register.pdf</u>

September Revenue and Expense Summary.pdf

September Subledger Summary.pdf

This Report Action Item was approved

**D.** <u>17-1567</u> October 2017 Budget Amendment

Attachments: October Budget Amendment.pdf

E. <u>17-1568</u> 2018 APL Calendar of Open / Closed Dates

Attachments: Closures 2018.pdf

This Report Action Item was approved

**F.** 17-1569 City of Appleton Policies: Energy Conservation Policy, Facilites and

Grounds Modification Policy, Furniture Policy

<u>Attachments:</u> Energy Conservation Policy.pdf

Facilities Grounds Modification Policy.pdf

Furniture Policy.pdf

This Report Action Item was approved

**G**. <u>17-1570</u>

Recommend awarding the Library CIP carpet replacement contract to H.J. Martin & Son, Inc. for \$27,615 with an additional \$1,381 for contingencies, for a contract total not to exceed \$28,996.

Attachments: 2017 Library Carpet Replacement.pdf

This Report Action Item was approved

#### 6. Information Items

#### A. Director's Report

i. 17-1571 2018 Budget Update

<u>Attachments:</u> Mayors 2018 Budget Letter.pdf

2018 Executive Budget

ii. <u>17-1574</u> Upcoming Committee Meetings

iii. <u>17-1575</u> Friends Grant Funded Program Summaries 3rd Quarter

**Attachments:** Friends Grant Funded Program Summaries 3rd Quarter 2017

FINAL.pdf

iv. <u>17-1576</u> Library Safety and Security Update

#### B. President's Report

i. <u>17-1577</u> Trustee Training - Trustee Essentials Chapter 10: Library Policies

<u>Attachments:</u> <u>Trustee Essentials 10 - Library Policies.pdf</u>

ii. <u>17-1578</u> WLA Conference

#### C. Assistant Director's Report

i. <u>17-1579</u> APL Hiring Process Updates

ii. <u>17-1580</u> Reference Collection Changes

iii. <u>17-1581</u> Project Outcome

<u>Attachments:</u> Proj Outcome SC Appleton Sept 2017.pdf

#### D. Friends Report

 i. <u>17-1582</u> Friends Fall Used Book Sale - November 16 (Friends Members), November 17 - November 18, 2017

ii. <u>17-1583</u> Talbots Fundraiser for Friends of Appleton Public Library - October 25, 2017

#### E. Staff Updates

i. <u>17-1584</u> Mini Makers

ii. <u>17-1585</u> Hispanic Heritage Festival

iii. <u>17-1586</u> Community Resource Fair

#### 7. Adjournment

Dannecker moved, seconded by Bloedow that the meeting be adjourned.

Voice Vote. Motion Carried. (10-0) The meeting was adjourned at 5:45 pm.

#### City of Appleton Library Transactions Processed Report

Explanation

153 10/19/17 WM SUPERCENTER #2958 BATTERIES & BAGS

	0/1	Explanation					
umber	Date	Alpha Name	-Remark-	Amount		Account	
4751078	10/26/17	APPLETON EDUC. FNDTION	'17 NOBELCONFERNCE REFUND	160.00-	16010	6201	
240	10/19/17	WISCONSIN LIBRARY ASSO	B.C. WLA CONFERENCE	217.00	16010	6201	00003951
524	10/19/17	KALAHARI RESORTS	C.R. WLA	99.00	16010	6201	
525	10/19/17	WISCONSIN LIBRARY ASSO	C.R. WLA	213.00	16010	6201	
583	10/19/17	WISCONSIN LIBRARY ASSO	T.S. WLA	156.00	16010	6201	
780	10/19/17	WISCONSIN LIBRARY ASSO	P.E. WLA	156.00	16010	6201	
378047	10/25/17	BORN JOY	born joy	150.00	16010	6201	00003951
196	10/19/17	OFFICE DEPOT #1090	PENS	8.99	16010	6301	
198	10/19/17	OFFICEMAX/OFFICEDEPT#6	LABELS (21.61%)	24.39	16010	6301	
555	10/19/17	CPC*CAFEPRESS.COM	NOTE CARDS	33.40	16010	6301	
922	10/19/17	AMAZONPRIME MEMBERSHIP	PRIME SHIPPING	99.69	16010	6301	
1185	10/19/17	SAMSCLUB.COM	SAMS MEMBERSHIP	47.25	16010	6301	
1337	10/19/17	OFFICEMAX/OFFICEDEPT#6	COFFE/PENS (69.71%)	27.59	16010	6301	
413	10/19/17	KWIK TRIP 74300007435	MOVIE POPCORN ~	5.22	16010	6307	00003951
665	10/19/17	MANDERFIELDS HOME BAKE	STAFF MEETING	58.75	16010	6307	
377722	10/04/17	RIOS, JESSICA	hispanic heritage ce	220.00	16010	6307	00003951
602	10/19/17	TARGET.COM *	CARD STORAGE SHELF	24.99	16010	6412	
1090	10/19/17	FACEBK *ALG2LDEYX2	PROMO OF FILM EVENT	1.50	16010	6412	
1092	10/19/17	WWW.ISTOCK.COM	PROMO FOR READING	34.65	16010	6412	
1177	10/19/17	WWW.ISTOCK.COM	PROMO FOR FIELD TRIP	12.60	16010	6412	
126754	10/23/17	10/17 AT&T BILL		219.56	16010	6413 7	
951	10/19/17	CELLCOM	CELLPHONES	98.92	16010	6413 8	
385	10/19/17	PAYPAL *WISCONSINVO	VOLUNTEER CONFERENCE	10.00	16010	6599	00003951
1319	10/19/17	BB *CFFOXVALLEY	WOMEN'S FUND EVENT	130.00	16010	6599	00003951
0				1,888.50			
	10/19/17	WISCONSIN LIBRARY ASSO	T.M. WLA MEMBERSHIP	210.00-	16021	6201	
			RO&R #9352	92.65			00003952
	,	ALL ABOUT BOOKS, LLC	RO&R #9114	347.94			00003952
		ALL ABOUT BOOKS, LLC	RO&R #9114	370.50			00003952
		AMAZON MKTPLACE PMTS	LIGHT PENS/MARKERS	10.99			
		INTERSTATE BOOKS4SCHOO	RO&R #9675	106.25			00003952
		INTERSTATE BOOKS4SCHOO	RO&R #9683	92.50			00003952
			BEAR BINGO	157.80			00003951
	,, +,						

42.50 16021 6301

Explanation

	- 4-	Explanation				
ocument umber		Alpha Name	-Remark-	Amount	Account	
197	10/19/17	OFFICEMAX/OFFICEDEPT#6	WHITEBOARD (10.62%)	11.99	16021 6301	
226	10/19/17	INTERSTATE BOOKS4SCHOO	RO&R #9114	30.00	16021 6301	00003952
247	10/19/17	HOBBY-LOBBY #0193	TINKER TUESDAY SUPPY	19.96	16021 6301	
283	10/19/17	TARGET.COM *	OUTREACH SHELVES (50	12.50	16021 6301	
386	10/19/17	WWW.ISTOCK.COM	GRAPHIC FOR MUSICAL	10.08	16021 6301	
449	10/19/17	USPS PO 5602500943	100 STAMPS	49.00	16021 6301	
471	10/19/17	INTERSTATE BOOKS4SCHOO	RO&R #10357	292.75	16021 6301	00003952
472	10/19/17	ALL ABOUT BOOKS, LLC	RO&R #9461	759.52	16021 6301	00003952
622	10/19/17	AMAZON.COM	TACKLE BOXES	260.64	16021 6301	
623	10/19/17	AMAZON.COM	INDEX CARD HOLDERS	32.60	16021 6301	
717	10/19/17	ALL ABOUT BOOKS, LLC	RO&R #8182 *	26.00	16021 6301	00003952
749	10/19/17	AMAZON.COM	BINGO PRIZES	150.16	16021 6301	00003951
750	10/19/17	AMAZON MKTPLACE PMTS	SCHOOL AGE REFRESH	24.16	16021 6301	00003951
751	10/19/17	AMAZON MKTPLACE PMTS	SCHOOL AGE REFRESH	74.47	16021 6301	00003951
789	10/19/17	INTERSTATE BOOKS4SCHOO	RO&R BOOK DRIVE	599.00-	16021 6301	00003952
876	10/19/17	INTERSTATE BOOKS4SCHOO	RO&R BOOK DRIVE	413.50	16021 6301	00003952
877	10/19/17	INTERSTATE BOOKS4SCHOO	RO&R BOOK DRIVE	185.50	16021 6301	00003952
930	10/19/17	WM SUPERCENTER #2958	FULL STEAM SUPPLY	11.65	16021 6301	
949	10/19/17	AMAZON MKTPLACE PMTS	PROGRAM OUTREACH	125.83	16021 6301	
952	10/19/17	AMAZON MKTPLACE PMTS	FULL STEAM SUPPLY	17.70	16021 6301	
968	10/19/17	ALL ABOUT BOOKS, LLC	RO&R #9461	1,725.91	16021 6301	00003952
1008	10/19/17	SCHOLASTIC EDUCATION	RO&R #7555	283.50	16021 6301	00003952
1049	10/19/17	ALL ABOUT BOOKS, LLC	RO&R #7555	1,795.26	16021 6301	00003952
1064	10/19/17	SP * BLOXELS	TWEEN SCENE	490.50	16021 6301	00003951
1091	10/19/17	FACEBK *9LG2LDEYX2	PROMO OF SLP	10.84	16021 6301	
1201	10/19/17	SP * TEACHERGEEK	BUILD A ROBOT	83.00	16021 6301	00003951
1212	10/19/17	AMAZON MKTPLACE PMTS	SUPPLY ORGANIZER	22.40	16021 6301	
1220	10/19/17	AMAZON MKTPLACE PMTS	BADGE-A-MINT	149.85	16021 6301	00003951
1260	10/19/17	INTERSTATE BOOKS4SCHOO	RO&R #7555	201.60	16021 6301	00003952
1261	10/19/17	ALL ABOUT BOOKS, LLC	RO&R #9461	1,051.17	16021 6301	00003952
1262	10/19/17	ALL ABOUT BOOKS, LLC	RO&R #9683	276.21	16021 6301	00003952
1336	10/19/17	OFFICEMAX/OFFICEDEPT#6	WHITEBOARD (30.29%)	11.99	16021 6301	
846	10/19/17	WM SUPERCENTER #1982	ELL FOOD	2.66	16021 6307	00003955
847	10/19/17	WAL-MART #1982	ELL FOOD	103.46	16021 6307	00003955

-----

City of Appleton Library Transactions Processed Report

3/17 13:59:56 rt: LIB\_PAYRPT Page 3

	- 1-	Explanation					
ocument umber	Date		-Remark-	Amount		Account	
			×-	0 170 40			
1				9,128.49			
126782	10/23/17	10/19 PR TRAVEL REIMBURSEMENTS	CARPENTER	298.42			
199	10/19/17	OFFICEMAX/OFFICEDEPT#6	LAMP (67.76%)	76.47	16023	6301	
1130	10/19/17	SP * NANOWRIMO STORE	WRITE IN KIT	5.52	16023	6301	
3				380.41			
284	10/19/17	TARGET.COM *	OUTREACH SHELVES (50	12.49		6301	
		AMAZON MKTPLACE PMTS	BUTTON MAKER	149.85			00003951
868	10/19/17	PAYPAL *BISECTHOST	MINECRAFT SERVER	68.31	16024	6599	00003951
		FOX CITIES CHAMBER	BAZAAR BOOTH	40.00			00003951
		BEYER, JERRY AND CASSIE	steampunk performer	120.00			00003951
		BRADY, DARREN	mash up con	150.00			00003951
		GAMEZ, DIANA	hispanic heritage	75.00			00003951
			hispanic heritage	75.00			00003351
		HERRERA, MARIANA	music at the library	75.00			00003351
		LEVENHAGEN, JENNIFER	•	100.00			00003931
		NEW HORIZONS BAND FOX VALLEY,		25.00			
	, ,	BITTNER, LOIS	anime night				00003951
		WARTGOW, MICHAEL	artist in residence	200.00			00003951
378113	10/25/17	WITTHUHN, KARI	seed library	34.52	16024	6599	00003951
4				1,125.17			
267	10/19/17	UFIRST *LAUNDRY SVCS	MAT CLEANING	56.60		6306	
268	10/19/17	AMAZON.COM	DRAIN CLEANER	12.88	16031	6306	
489	10/19/17	AMAZON MKTPLACE PMTS	GLOVES	29.85	16031	6306	
730	10/19/17	TARTAN SUPPLY CO INC	TISSUE AND BAGS	397.94	16031	6306	
845	10/19/17	UFIRST *LAUNDRY SVCS	MAT CLEANING	56.60	16031	6306	
1231	10/19/17	AMAZON.COM	FLOOR CLEANER	45.75	16031	6306	
126788	10/23/17	RECYCLING SEPT	239135	128.00	16031	6407	
378095	10/25/17	WE ENERGIES	4835-258-176	10,052.64	16031	6413 1	
378095	10/25/17	WE ENERGIES	5229-670-389	1,064.21	16031	6413 2	
126852	10/31/17	3RD QTR CITY UTILITIES	201112400 LIBRARY	1,107.52	16031	6413 3	
126852	10/31/17	3RD QTR CITY UTILITIES	201114400 LIBRARY	53.00	16031	6413 3	
126852	10/31/17	3RD QTR CITY UTILITIES	201112400 LIBRARY	481.37	16031	6413 4	
126852	10/31/17	3RD QTR CITY UTILITIES	201112400 LIBRARY	609.47	16031	6413 6	
788	10/19/17	AMAZON.COM	COAT HOOKS	25.00	16031	6416	

COAT RACK ROOM

69.41 16031 6416

827 10/19/17 THE HOME DEPOT #4903

	0.45	Explanation			
umber	Date	-	-Remark-	Amount	Account
1137	10/19/17	AMAZON.COM	COAT HOOKS	25.00	16031 6416
1259	10/19/17	AMAZON.COM	DOOR BUMPERS	27.54	16031 6416
919	10/19/17	GRAND RENTAL STATION	SAW BLADE REPAIR	17.97	16031 6418
126799	10/23/17	SEPT 2017 FMD MONTHLY BILLING	LIBRARY	13,175.57	16031 6420
1				27,436.32	
132	10/19/17	DEMCO INC	MEDIA CASES	252.22	16032 6301
139	10/19/17	GIH*GLOBALINDUSTRIALEQ	SAFETY MIRROR	76.77	16032 6301
374	10/19/17	ULINE *SHIP SUPPLIES	TRANSFER TAPE	61.04	16032 6301
388	10/19/17	KAPCO	BOOK JACKETS	109.90	16032 6301
601	10/19/17	AMAZON MKTPLACE PMTS	BROCHURE HOLDERS	81.98	16032 6301
676	10/19/17	NATIONALAUD	CD SLEEVES	96.48	16032 6301
810	10/19/17	KAPCO	BOOK JACKETS	461.71	16032 6301
924	10/19/17	PREMIUM WATERS E-BILL	DISTILLED WATER	107.40	16032 6301
1100	10/19/17	SP * ELM USA	BUFFER SUPPLIES	869.95	16032 6301
1178	10/19/17	DEMCO INC	DVD CASES	335.76	16032 6301
9	10/19/17	AMAZON MKTPLACE PMTS		12.98	16032 6315
10	10/19/17	INF* CITY DIRECTORIES		310.00	16032 6315
28	10/19/17	AMAZON MKTPLACE PMTS		28.98	16032 6315
29	10/19/17	AMAZON MKTPLACE PMTS		6.28	16032 6315
30	10/19/17	AMAZON MKTPLACE PMTS		14.00	16032 6315
31	10/19/17	AMAZON MKTPLACE PMTS		12.15	16032 6315
32	10/19/17	AMAZON MKTPLACE PMTS		62.87	16032 6315
33	10/19/17	INGRAM LIBRARY SERVICE		763.14	16032 6315
34	10/19/17	RECORDED BOOKS		64.60	16032 6315
35	10/19/17	RECORDED BOOKS		64.60	16032 6315
36	10/19/17	RECORDED BOOKS		45.99	16032 6315
37	10/19/17	RECORDED BOOKS		64.60	16032 6315
38	10/19/17	RECORDED BOOKS		56.90	16032 6315
39	10/19/17	RECORDED BOOKS			16032 6315
40	10/19/17	RECORDED BOOKS		170.70	16032 6315
	,	RECORDED BOOKS	₩ I		16032 6315
86	10/19/17	AMAZON MKTPLACE PMTS	(F)	18.98	16032 6315
		AMAZON.COM		19.67	16032 6315
88	10/19/17	AMAZON MKTPLACE PMTS		68.09	16032 6315

## City of Appleton Library Transactions Processed Report

Explanation

		Explanation			
umber	Date	* *	-Remark-	Amount	Account
89		AMAZON MKTPLACE PMTS		594.21	16032 6315
124	10/19/17	AMAZON MKTPLACE PMTS		9.95	16032 6315
125	10/19/17	AMAZON MKTPLACE PMTS		14.28	16032 6315
126	10/19/17	STATE BAR OF WISCONSIN		73.40	16032 6315
127	10/19/17	MIDWEST TAPE LLC		341.83	16032 6315
128	10/19/17	AMAZON MKTPLACE PMTS		18.98	16032 6315
129	10/19/17	INGRAM LIBRARY SERVICE		1,044.43	16032 6315
130	10/19/17	INGRAM LIBRARY SERVICE		2,067.61	16032 6315
131	10/19/17	AMAZON MKTPLACE PMTS		29.97	16032 6315
154	10/19/17	THOMSON WEST*TCD		822.01	16032 6315
155	10/19/17	THOMSON WEST*TCD		429.36	16032 6315
156	10/19/17	BAKER-TAYLOR		375.34	16032 6315
263	10/19/17	SQ *SQ *MISES TURKEY		300.00	16032 6315
264	10/19/17	INGRAM LIBRARY SERVICE	•	2,111.90	16032 6315
356	10/19/17	MIDWEST TAPE LLC		1,604.25	16032 6315
466	10/19/17	AMAZON MKTPLACE PMTS		30.98	16032 6315
467	10/19/17	AMAZON.COM		14.97	16032 6315
468	10/19/17	AMAZON.COM		24.97	16032 6315
469	10/19/17	AMAZON.COM		50.99	16032 6315
470	10/19/17	UPS*1ZR449350395098070		17.63	16032 6315
479	10/19/17	AMAZON MKTPLACE PMTS		50.90	16032 6315
480	10/19/17	MIDWEST TAPE LLC		1,199.90	16032 6315
481	10/19/17	INGRAM LIBRARY SERVICE		693.58	16032 6315
482	10/19/17	INGRAM LIBRARY SERVICE		241.12	16032 6315
483	10/19/17	SP * QUARTZ1		35.00	16032 6315
484	10/19/17	855-321-8844 TUGG.COM		107.00	16032 6315
485	10/19/17	AMAZON.COM		16.97	16032 6315
486	10/19/17	AMAZON MKTPLACE PMTS		24.99	16032 6315
626	10/19/17	INGRAM LIBRARY SERVICE		1,965.32	16032 6315
627	10/19/17	INGRAM LIBRARY SERVICE		1,480.46	16032 6315
714	10/19/17	AMAZON MKTPLACE PMTS		2.00-	16032 6315
727	10/19/17	BAKER-TAYLOR		54.40	16032 6315
728	10/19/17	PBM*PENTON BUS BOOKS		147.92	16032 6315
729	10/19/17	RECORDED BOOKS		14.99	16032 6315
753	10/19/17	MIDWEST TAPE LLC		1,589.51	16032 6315

#### Page 5

umber					
		Alpha Name	-Remark-	Amount	Account
89	10/19/17	AMAZON MKTPLACE PMTS		594.21	16032 6315
124	10/19/17	AMAZON MKTPLACE PMTS	**	9.95	16032 6315
125	10/19/17	AMAZON MKTPLACE PMTS	•	14.28	16032 6315
126	10/19/17	STATE BAR OF WISCONSIN		73.40	16032 6315
127	10/19/17	MIDWEST TAPE LLC		341.83	16032 6315
128	10/19/17	AMAZON MKTPLACE PMTS		18.98	16032 6315
129	10/19/17	INGRAM LIBRARY SERVICE		1,044.43	16032 6315
130	10/19/17	INGRAM LIBRARY SERVICE		2,067.61	16032 6315
131	10/19/17	AMAZON MKTPLACE PMTS		29.97	16032 6315
154	10/19/17	THOMSON WEST*TCD	•	822.01	16032 6315
155	10/19/17	THOMSON WEST*TCD		429.36	16032 6315
156	10/19/17	BAKER-TAYLOR		375.34	16032 6315
263	10/19/17	SQ *SQ *MISES TURKEY		300.00	16032 6315
264	10/19/17	INGRAM LIBRARY SERVICE		2,111.90	16032 6315
356	10/19/17	MIDWEST TAPE LLC		1,604.25	16032 6315
466	10/19/17	AMAZON MKTPLACE PMTS		30.98	16032 6315
467	10/19/17	AMAZON.COM		14.97	16032 6315
468	10/19/17	AMAZON.COM	**	24.97	16032 6315
469	10/19/17	AMAZON.COM		50.99	16032 6315
470	10/19/17	UPS*1ZR449350395098070		17.63	16032 6315
479	10/19/17	AMAZON MKTPLACE PMTS		50.90	16032 6315
480	10/19/17	MIDWEST TAPE LLC		1,199.90	16032 6315
481	10/19/17	INGRAM LIBRARY SERVICE		693.58	16032 6315
482	10/19/17	INGRAM LIBRARY SERVICE		241.12	16032 6315
483	10/19/17	SP * QUARTZ1		35.00	16032 6315
484	10/19/17	855-321-8844 TUGG.COM		107.00	16032 6315
485	10/19/17	AMAZON.COM		16.97	16032 6315
486	10/19/17	AMAZON MKTPLACE PMTS		24.99	16032 6315
626	10/19/17	INGRAM LIBRARY SERVICE		1,965.32	16032 6315
627	10/19/17	INGRAM LIBRARY SERVICE		1,480.46	16032 6315
714	10/19/17	AMAZON MKTPLACE PMTS		2.00-	16032 6315
727	10/19/17	BAKER-TAYLOR		54.40	16032 6315
728	10/19/17	PBM*PENTON BUS BOOKS		147.92	16032 6315
729	10/19/17	RECORDED BOOKS		14.99	16032 6315
753	10/19/17	MIDWEST TAPE LLC		1,589.51	16032 6315

1120 10/19/17 REI\*MATTHEW BENDER &CO

1121 10/19/17 FINDAWAY

#### City of Appleton Library Transactions Processed Report

#### Page

Explanation ocument G/L umber Date Alpha Name -Remark-Amount Account 754 10/19/17 INGRAM LIBRARY SERVICE 577.93 16032 6315 769 10/19/17 HEARTLANDCO 25.00 16032 6315 770 10/19/17 INGRAM LIBRARY SERVICE 769.44 16032 6315 784 10/19/17 RDA\*REIMAN BOOKS 32.98 16032 6315 785 10/19/17 MANGO LANGUAGES 4,941.79 16032 6315 834 10/19/17 AMAZON MKTPLACE PMTS 40.23 16032 6315 835 10/19/17 INGRAM LIBRARY SERVICE 521.11 16032 6315 39.39 16032 6315 836 10/19/17 BAKER-TAYLOR 837 10/19/17 RECORDED BOOKS 56.90 16032 6315 838 10/19/17 RECORDED BOOKS 33.93 16032 6315 48.02 16032 6315 839 10/19/17 RECORDED BOOKS 840 10/19/17 RECORDED BOOKS 387.60 16032 6315 91.62 16032 6315 841 10/19/17 RECORDED BOOKS 842 10/19/17 RECORDED BOOKS 64.60 16032 6315 871 10/19/17 DATABASE LLC 8,500.00 16032 6315 872 10/19/17 INGRAM LIBRARY SERVICE 2,834.64 16032 6315 873 10/19/17 AMAZON MKTPLACE PMTS 19.57 16032 6315 874 10/19/17 TCD\*GALE 6,592.68 16032 6315 21.70 16032 6315 929 10/19/17 BAKER-TAYLOR 954 10/19/17 AMAZON MKTPLACE PMTS 138.94 16032 6315 7.99 16032 6315 955 10/19/17 AMAZON MKTPLACE PMTS 2,058.01 16032 6315 956 10/19/17 MIDWEST TAPE LLC 957 10/19/17 AMAZON MKTPLACE PMTS 11.06 16032 6315 436.86 16032 6315 958 10/19/17 INGRAM LIBRARY SERVICE 959 10/19/17 INGRAM LIBRARY SERVICE 1,748.91 16032 6315 32.98 16032 6315 960 10/19/17 RDA\*REIMAN BOOKS 961 10/19/17 INGRAM LIBRARY SERVICE 820.75 16032 6315 962 10/19/17 INGRAM LIBRARY SERVICE 553.92 16032 6315 963 10/19/17 AMAZON MKTPLACE PMTS 41.99 16032 6315 6.97 16032 6315 1034 10/19/17 AMAZON MKTPLACE PMTS 1068 10/19/17 AMAZON MKTPLACE PMTS 17.43 16032 6315 4,284.12 16032 6315 1069 10/19/17 INGRAM LIBRARY SERVICE 349.84 16032 6315 1070 10/19/17 AMAZON MKTPLACE PMTS

5,457.46 16032 6315

5,975.08 16032 6315

Page 7

nubrana cron	Exp.	Lana	C1	on
--------------	------	------	----	----

ocument	C/I	Explanation			
umber	Date	Alpha Name	-Remark-	Amount	Account
		HOUCHEN BINDERY LTD			16032 6315
		BAKER-TAYLOR			16032 6315
	,	AMAZON MKTPLACE PMTS		9.99	16032 6315
1242	10/19/17	MUSKY HUNTER MAGAZINE	e	23.95	16032 6315
1289	10/19/17	MIDWEST TAPE LLC		1,142.90	16032 6315
1290	10/19/17	INGRAM LIBRARY SERVICE		966.64	16032 6315
1291	10/19/17	INGRAM LIBRARY SERVICE		675.04	16032 6315
1292	10/19/17	INGRAM LIBRARY SERVICE		173.81	16032 6315
377664	10/04/17	IMAGINE VIDEO PRODUCTIONS	dvd	54.00	16032 6315
377865	10/11/17	MARQUETTE UNIVERSITY	media	65.00	16032 6315
378091	10/25/17	UNIQUE MANAGEMENT SERVICES, IN	collections	304.30	16032 6599
2			Ф	73,096.38	
9290				73,036.38	
624	10/19/17	AMAZON MKTPLACE PMTS	SCREEN PROTECTORS	25.47	16033 6327
833	10/19/17	AMAZON MKTPLACE PMTS	RETURN	62.00-	16033 6327
1033	10/19/17	DMI* DELL HLTHCR/PTR	MONITORS	639.58	16033 6327
1118	10/19/17	AMAZON MKTPLACE PMTS	SIGN COMPUTER	626.49	16033 6327
377639	10/04/17	ARROW AUDIO, INC.	meeting room upgrade	7,333.40	16033 6327
490	10/19/17	RICOH USA, INC	PUBLIC COPIER	148.71	16033 6418
491	10/19/17	RICOH USA, INC	PUBLIC COPIER ·	148.71	16033 6418
539	10/19/17	RICOH USA, INC	PUBLIC COPIER	148.71	16033 6418
967	10/19/17	MODERN BUSINESS MACHIN	PRINTER CONTRACT	133.11	16033 6418
1032	10/19/17	DMI* DELL HLTHCR/PTR	COMPUTERS	2,443.60	16033 6418
1067	10/19/17	CDW GOVT #JZP8521	EMAIL ARCHIVER	932.36	16033 6418
1119	10/19/17	FARONICS TECHNO1 OF 01	DEEP FREEZE	432.00	16033 6815
3				12,950.14	

Description	Prior Year Actual	Current Year Adopted Budget	Current Year Amended Budget	Current Year October Actual	Current YTD Actual	Percent of Budget
EXPENSES BY LINE ITEM Benefitted Personnel Part-Time Fringes	2.180.305÷ 279.623 812.940	2.266.806 206.653 838.096	2,284,583 206,653 840,737	264.226 28.184 89.178	1.892.878 197.300 639.816	82.85 95.47 76.10
Salaries & Fringe Benefits	3,272,868	3.311.555	3,331,973	381,588	2,729,994	81.93
Training & Conferences 6201 Parking Permits 6206 Memberships & Licenses 6303 Awards & Recognition 6305 Food & Provisions 6307	22.583 18.112 3.023 854 986	18.314 19.920 2.055 850 1.135	21.814 19.920 2.055 850 1.135	552 0 0 0 59	15.864 19.560 3.711 617 1.559	72.72 98.19 180.58 72.59 137.36
Administrative Expense	45.558*	42.274	45,774	611	41,311	90.25
Office Supplies 6301 Building Maintenance/Janitor.6306 Shop Supplies & Tools 6309 Books & Library Materials 6315 Printing & Reproduction 6320 Clothing 6321 Safety Supplies 6323 Miscellaneous Equipment 6327	48.167 11.343 0 621.663 20 0 171 54.866	60.336 7.344 100 595.531 100 0 200 67.250	60.336 7.344 100 620.893 100 0 200 67.250	3,440 600 0 70,339 0 0 0 8,563	30.464 7.922 96 446.787 85 363 239 32.010	50.49 107.87 96.00 71.96 85.00 .00 119.50 47.60
Supplies & Materials	736,230	730,861	756,223	82,942	517.966	68.49
Collection Services 6407 Advertising 6412 Other Contracts/Obligations 6599	2,855 899 66,396	1.545 1.288 67.497	1.545 1.288 67.497	128 74 304	1,964 967 71,241	127.12 75.08 105.55
Purchased Services	70.150	70,330	70.330	506	74,172	105.46
Electric 6413.1 Gas 6413.2 Water 6413.3 Waste Disposal/Collection 6413.4 Stormwater 6413.6 Telephone 6413.7 Cellular Telephone 6413.8	110.073 24.433 4.924 2.052 2.418 2.734 1.138	109.161 23.169 4.871 2.028 2.444 2.719 945	109.161 23.169 4.871 2.028 2.444 2.719 945	10.053 1.064 1.161 481 609 220 99	83.589 18.648 4.948 2.063 2.418 2.612 922	76.57 80.49 101.58 101.73 98.94 96.06 97.57
Utilities	147.772	145,337	145.337	13,687	115,200	79.26
Bldng Repair & Maintenance 6416 Equipmt Repair & Maintenance 6418 CBM Charges 6420	2.096 66.090 148.232	3,000 73,415 178,037	3,000 73,415 178,037	147 3.973 13.176	1.285 75.483 122.726	42.83 102.82 68.93
Repair & Maintenance	216.418	254.452	254.452	17.296	199.494	78.40
Software Acquisition 6815	10.608	8.498	8.498	432	6.120	72.02
Capital Expenditures	10.608	8.498	8.498	432	6.120	72.02
TOTAL EXPENSES			4.612.587			79.87
REVENUES Library Aids (County) Library Fines Space Rentals Donations & Memorials Administration Reimbursements Community Reimbursements & Reader/Pr Commissions (Vending) Lost & Paid Materials 16032.5035 Network Reimbursements & Public Use	1.103.329 56.478 30.000 705 25.591 ntr 217 1.473 20.762	1.065.839 75.000 30.000 0 300 1.500	1.065.839 75.000 30.000 0 3.500 300 1.500 21.000 18.500	0 3.787 0 8 0 0 111 536 1.598	1.066.420 49.177 30.000 699 3.500 0 1.159 47.277 16.141	100.05 65.57 100.00 .00 100.00 .00 77.27 225.13 87.25
TOTAL REVENUES	1.258.797	1.191.139	1.215.639	6.040	1,214,373	99.90

Friends - 3951 11/03/17 13:34:18

Description	Prior Year Actual	Current Year Adopted Budget	Current Year Amended Budget	Current Year October Actual	Current YTD Actual	Percent of Budget
EXPENSES BY LINE ITEM Benefitted Personnel Part-Time Fringes	0 <sup></sup> 0 0	0 0 0	20.000 1.000	0 2.363 672	0 8.151 1.934	.00 40.76 193.40
Salaries & Fringe Benefits	0	0	21,000	3,035	10.085	48.02
Training & Conferences 6201 Memberships & Licenses 6303 Awards & Recognition 6305 Food & Provisions 6307	1.074 1.095 375 1.248	0 0 0	3.691 3.800 1.075 750	367 0 0 225	478 756 574 752	12.95 19.89 53.40 100.27
Administrative Expense	3,792	0	9.316	592	2,560	27 . 48
Office Supplies 6301 Books & Library Materials 6315 Printing & Reproduction 6320 Miscellaneous Equipment 6327	6,617 0 4,750 8,002	0 0 0	18.000 800 2.100 6.325	1.280 0 0 0	17.353 787 3.498 1.823	96.41 98.38 166.57 28.82
Supplies & Materials	19,369	0	27.225	1.280	23,461	86.17
Advertising 6412 Other Contracts/Obligations 6599	4.200 16.930	0	800 11,850	1,103	0 18.769	.00 158.39
Purchased Services	21,130	0	12,650	1.103	18,769	148.37
Utilities	0	0	0	0	0	.00
Repair & Maintenance	0	0	0	0	0	.00
Software Acquisition 6815	3.200	0	8.600	0	8.540	99.30
Capital Expenditures	3,200	0	8,600	0	8,540	99.30
TOTAL EXPENSES	47,491	0	78,791	6,010	63.415	80.49
REVENUES Administration Reimbursements Children's Reimbursements Community Reimbursements & Reader/Prn Lost & Paid Materials 16032.5035 Network Reimbursements & Public Use P	78.182 19.555 tr 7.000	0 0 0 0 0	6,275 11,700 12,900 800 2,325	2.350 5.800 5.800 800 2.250	11.725 23.600 24.500 1.600 6.575	186.85 201.71- 189.92 200.00 282.80
TOTAL REVENUES	104.737	0	34.000	17.000	68.000	200.00

RO+R - 3952 11/03/17 13:34:18

Description		Prior Year Actual	Current Year Adopted Budget	Current Year Amended Budget	Current Year October Actual	Current YTD Actual	Percent of Budget
EXPENSES BY LINE ITEM Benefitted Personnel Fringes		20.867 1.490	0	21.493 1.535	2.518 42	17,752 291	82.59 18.96
Salaries & Fringe Benefits		22,357	0	23,028	2,560	18.043	78.35
Training & Conferences	5201	522	0	960	0	320	33.33
Administrative Expense		522	0	960	0	320	33.33
Office Supplies 6	5301	20.437*	0	37.723	7.452	36.163	95.86
Supplies & Materials		20,437	0	37.723	7,452	36,163	95.86
Other Contracts/Obligations 6	6599	0	77.694	77.694	0	1.861	2.40
Purchased Services		0	77.694	77,694	0	1.861	2.40
Utilities		0	0	0	0	0	.00
Repair & Maintenance		0	0	0	0	0	.00
Capital Expenditures		0	0	0	0	0	.00
TOTAL EXPENSES		43.316	77.694	139,405	10,012	56.387	40.45
REVENUES Children's Reimbursements		78,069	77.694	92,196	0	96,196	104.34-
TOTAL REVENUES		78,069	77.694	92,196	0	96.196	104.34

ARTR-395Y 11/03/17 13:34:18

Description	1	Prior Year Actual	Current Year Adopted Budget	Current Year Amended Budget	Current Year October Actual	Current YTD Actual	Percent of Budget
EXPENSES BY LINE ITEM Benefitted Personnel		0	0	0	0	0	. 00
Salaries & Fringe Bene	efits	0	0	0	0	0	.00
Administrative Expense	2	04	0	0	0	0	.00
Office Supplies	6301	3.805	0	0	0	0	.00
Supplies & Materials		3.805	0	0	0	0	.00
Purchased Services		0	0	0	0	0	.00
Utilities		0	0	0	0	0	.00
Repair & Maintenance		0	0	0	0	0	.00
Capital Expenditures		0	0	0	0	0	.00
TOTAL EXPENSES		3,805	0	0	0	0	.00
REVENUES Children's Reimbursements	5	3.590	0	0	1.000	1.000	.00
TOTAL REVENUES		3.590	0	0	1.000	1.000	.00

ELL-3955

11/03/17 13:34:18

Description		Prior Year Actual	Current Year Adopted Budget	Current Year Amended Budget	Current Year October Actual	Current YTD Actual	Percent of Budget
EXPENSES BY LINE ITEM Benefitted Personnel Part-Time Fringes		0 1.175 90	0 0	2,500 150	0 0 0	0 0	.00
Salaries & Fringe Bene	fits	1.265	0	2,650	0	0	. 00
Food & Provisions	6307	270	0	3.239	106	945	29.18
Administrative Expense		270	0	3.239	106	945	29.18
Office Supplies	6301	5.176	0	5,900	0	2.115	35.85
Supplies & Materials		5.176	0	5.900	0	2.115	35.85
Purchased Services		0	0	0	0	0	.00
Utilities		0	0	0	0	0	. 00
Repair & Maintenance		0	0	0	0	0	.00
Capital Expenditures		0	0	0	0	0	.00
TOTAL EXPENSES		6,711	0	11,789	106	3,060	25.96
REVENUES Children's Reimbursements		9,500	0	9.000	0	9.000	100.00-
TOTAL REVENUES		9.500	0	9.000	0	9,,000	100.00

# CITY OF APPLETON BUDGET AMENDMENT REQUEST Budget Year 2017

Suh

			Sub		
	Business	Acct.	Acct	Subledger	Transfer
Budget Description	Unit	No.	No.	No.	Amount
Other Reimbursements: Friends 2nd Quarter	16010	5035		3951	\$ 2,350.00
Admin: Awards & Recognition	16010	6305		3951	\$ 250.00
Admin: Food & Provisions	16010	6307		3951	\$ 375.00
Admin: Printing	16010	6320	2	3951	\$ 325.00
Admin: Advertising	16010	6412		3951	\$ 400.00
Admin: Other Contracts	16010	6599		3951	\$ 1,000.00
Other Reimbursements: Friends 2nd Quarter	16021	5035		3951	\$ 5,800.00
Children's: Supplies	16021	6301		3951	\$ 3,000.00
Children's: Contracts	16021	6599		3951	\$ 2,800.00
Other Reimbursements: Friends 2nd Quarter	16024	5035		3951	\$ 5,800.00
Community Partnerships: Supplies	16024	6301		3951	\$ 3,000.00
Community Partnerships: Contracts	16024	6599		3951	\$ 2,800.00
Other Reimbursements: Friends 2nd Quarter	16032	5035		3951	\$ 800.00
Materials Management: Library Materials	16032	6315		3951	\$ 800.00
Other Reimbursements: Friends 2nd Quarter	16033	5035		3951	\$ 2,250.00
Network Services: Supplies	16033	6301		3951	\$ 250.00
Network Services: Misc. Equipment	16033	6327		3951	\$ 1,500.00
Network Services: Other Contracts	16033	6599		3951	\$ 500.00

For the purpose of:

Friends quarterly distribution

	Department Head	Date
Budget Entry (BE) No.:	Approved by:	
	Tony D. Saucerman, Finance Director	Date
	Timothy M. Hanna, Mayor	Date
	Reported to Finance Committee:	Date
Additional comments:		

#### **BUDGET AMENDMENT POLICY, revised 7/07:**

The following items require approval of the Mayor and the Finance Director and will be reported to the Finance Committee as information items:

- Transfers of \$15,000 or less between operations programs within a department or between departments within a fund;
- New appropriations of \$15,000 or less funded by grants, user fees, or other non-tax revenues.

The following items will be reported to the Finance Committee as action items and require approval by two thirds of the Common Council:

- Transfers in excess of \$15,000 between programs within a department or departments within a fund;
- New appropriations in excess of \$15,000 funded by grants, user fees, or other non-tax revenues;
- Any transfers between funds;
- Any new appropriations funded by debt or current year tax levy;
- Any carryover of unexpended budgets from a prior period;
- Any transfers from the reserve for contingencies;
- Use of funds budgeted for a particular capital project for any other purpose.
- Use of budgeted personnel dollars to increase the supplies and services budget

For the Appleton Public Library operating budget, transfers of \$15,000 or less between budget lines and / or between budget programs require written approval by the Library Director. Transfers in excess of \$15,000 and all new library appropriations funded by grants user fees or other non-tax revenues require the approval of the Library Board Finance Committee and two-thirds of the full Library Board. All Library budget changes will be reported to the Council Finance Committee as informational items.

#### Appleton Public Library Board Meeting Dates 2018

Board Meetings are held the Tuesday before the 3<sup>rd</sup> Wednesday of each month

Tuesday, **January 16,** 2018 4:30 p.m. APL Board Room

Tuesday, February 20, 2018 WLA Library Legislative Day – Tuesday, February 20, 2018

4:30 p.m.

APL Board Room

Tuesday, **March 20,** 2018 4:30 p.m. APL Board Room

Tuesday, **April 17**, 2018 4:30 p.m. APL Board Room

Tuesday, **May 15**, 2018 4:30 p.m. APL Board Room

Tuesday, **June 19**, 2018 4:30 p.m. APL Board Room

Tuesday, **July 17**, 2018 4:30 p.m. APL Board Room

Tuesday, **August 14**, 2018 4:30 p.m. APL Board Room

Tuesday, **September 18**, 2018 4:30 p.m. APL Board Room

Tuesday, **October 16,** 2018 4:30 p.m. APL Board Room

Tuesday, **November 20,** 2018 4:30 p.m. APL Board Room

Tuesday, **December 18,** 2018 4:30 p.m. APL Board Room

P:\ADMIN\Library Board\Minutes 2017\November Attachments\APL Board Meeting Schedule 2018.doc



## State of Misconsin 2017 - 2018 LEGISLATURE

LRB-2508/1 SWB:wlj

## 2017 ASSEMBLY BILL 541

October 16, 2017 - Introduced by Representatives Ballweg, Rohrkaste, VanderMeer, Novak, Ripp, Horlacher, Petryk, Subeck, Sargent, Anderson, Billings, Berceau, Kolste, Genrich, C. Taylor, Mason, Spreitzer, Brostoff and Mursau, cosponsored by Senators Olsen, Wanggaard, Harsdorf, Johnson and Vinehout. Referred to Committee on Children and Families.

- AN ACT to create 20.435 (1) (dx) and 46.248 of the statutes; relating to: funding
- 2 for Reach Out and Read Wisconsin and making an appropriation.

#### Analysis by the Legislative Reference Bureau

This bill requires the Department of Health Services to distribute grants to the Children's Health Alliance of Wisconsin to support the early literacy program known as Reach Out and Read Wisconsin.

For further information see the *state* fiscal estimate, which will be printed as an appendix to this bill.

## The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

- 3 Section 1. 20.005 (3) (schedule) of the statutes: at the appropriate place, insert
- 4 the following amounts for the purposes indicated:

## **ASSEMBLY BILL 541**

2017-18 2018-19

1	20.435 Health services, department of
2	(1) Public health services planning, regulation,
3	AND DELIVERY
4	(dx) Early literacy program grants;
5	Reach Out and Read Wisconsin GPR A 200,000 300,000
6	<b>SECTION 2.</b> 20.435 (1) (dx) of the statutes is created to read:
7	20.435 (1) (dx) Early literacy program grants; Reach Out and Read Wisconsin.
8	The amounts in the schedule for grants to the Children's Health Alliance of
9	Wisconsin for the early literacy program under s. 46.248.
10	<b>Section 3.</b> 46.248 of the statutes is created to read:
11	46.248 Reach Out and Read Wisconsin grants. From the appropriation
12	under s. $20.435\ (1)\ (dx)$ , the department shall distribute moneys to the Children's
13	Health Alliance of Wisconsin for the early literacy program known as Reach Out and
14	Read Wisconsin.
15	(END)



## State of Misconsin 2017 - 2018 LEGISLATURE

LRB-4456/1 SWB:wlj

## **2017 SENATE BILL 449**

October 12, 2017 – Introduced by Senators Olsen, Wanggaard, Harsdorf, Johnson and Vinehout, cosponsored by Representatives Ballweg, Rohrkaste, VanderMeer, Novak, Ripp, Horlacher, Petryk, Subeck, Sargent, Anderson, Billings, Berceau, Kolste, Genrich, C. Taylor, Mason, Spreitzer, Brostoff and Mursau. Referred to Committee on Health and Human Services.

- 1 AN ACT to create 20.435 (1) (dx) and 46.248 of the statutes; relating to: funding
- 2 for Reach Out and Read Wisconsin and making an appropriation.

#### Analysis by the Legislative Reference Bureau

This bill requires the Department of Health Services to distribute grants to the Children's Health Alliance of Wisconsin to support the early literacy program known as Reach Out and Read Wisconsin.

For further information see the *state* fiscal estimate, which will be printed as an appendix to this bill.

## The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

- 3 Section 1. 20.005 (3) (schedule) of the statutes: at the appropriate place, insert
- 4 the following amounts for the purposes indicated:

## **SENATE BILL 449**

2017-18 2018-19

1	20.435 Health services, department of
2	(1) Public health services planning, regulation,
3	AND DELIVERY
4	(dx) Early literacy program grants;
5	Reach Out and Read Wisconsin GPR A 200,000 300,000
6	<b>SECTION 2.</b> 20.435 (1) (dx) of the statutes is created to read:
7	20.435 (1) (dx) Early literacy program grants; Reach Out and Read Wisconsin.
8	The amounts in the schedule for grants to the Children's Health Alliance of
9	Wisconsin for the early literacy program under s. 46.248.
10	<b>Section 3.</b> 46.248 of the statutes is created to read:
11	46.248 Reach Out and Read Wisconsin grants. From the appropriation
12	under s. $20.435\ (1)\ (dx)$ , the department shall distribute moneys to the Children's
13	Health Alliance of Wisconsin for the early literacy program known as Reach Out and
14	Read Wisconsin.
15	(END)



## **City of Appleton**

225 N. Oneida Street Appleton WI, 54911

## Meeting Minutes Library Board

Monday, November 6, 2017 3:00 PM 225 N. Oneida Street

#### **Personnel & Policy Committee**

#### Call meeting to order

Chairperson Suzanne Brault called the meeting to order at 3:04 pm

2. Roll call of membership

Others Present: Mayor Hanna, Colleen Rortvedt, Tasha Saecker, Maureen

Ward

Present: 4 - Kellner, Brault, Bloedow and Scheuerman

Others: 1 - Looker

#### 3. Action Items

#### **Closed Session**

Bloedow moved, seconded by Scheuerman that the meeting move into Closed Session pursuant to WI statute 19.85(f)(c) to discuss personnel matters. Voice Vote. Motion Carried. (4-0)

Roll Call was taken.

The Committee went into Closed Session at 3:13 pm

Bloedow moved, secpnded by Kellner that the meeting move into Open Session pursuant to WI statute 19.85(f)(c). Voice Vote. Motion Carried. (4-0) Roll Call was taken.

The Committee resumed meeting in Open Session at 3:47 pm

A. 17-1718 Library Director's 2017 End of Year Performance Evaluation

Scheuerman moved, seconded by Kellner, that the Library Director's 2017 End of Year Performance Evaluation be recommended for approval. Voice Vote.

Motion Carried. (4-0)

B. 17-1719 City of Appleton Salary Administration Policy - Request Approval of

Sections 5D - 5H: Compensation Plan Components through Overtime

<u>Attachments:</u> Salary Administration Policy 5D-H.pdf

Kellner moved, seconded by Scheuerman, that the City of Appleton Salary Administration Policy Sections 5D. through 5H. be recommended for approval.

Voice Vote. Motion Carried. (4-0)

#### **C.** 17-1720

Recommendation for the Following Policy Changes:

- i. Approval of the Security and Safety Policy
- ii. Eliminate the Unattended Children's Policy as a Stand-Alone Policy as this Policy has Been Incorporated into the Safety and Security Policy

Attachments: Memo on Security Policy Updates 2017.pdf

Current Unattended Childrens Policy Approved 07 - eliminate.pdf

Security Policy November 2017 amended.pdf

Bloedow moved, seconded by Scheuerman that the APL Safety and Security Policy and eliminatination of the APL Unattended Children's Policy as a Stand-Alone Policy (as it has been incorporated into the APL Safety and Security Policy) be recommended for approval as amended. Voice Vote. Motion Carried. (4-0)

**D**. 17-1721

**Customer Service Policy** 

<u>Attachments:</u> Customer Service Policy November 2017 Markup amended.pdf

Scheuerman moved, seconded by Kellner, that the APL Customer Service Policy be recommended for approval as amended. Voice Vote. Motion Carried. (4-0)

**E**. 17-1722

Reference and Reader's Advisory Policy

Attachments: Reference and Readers Advisory November 2017 amended.pdf

Bloedow moved, seconded by Scheuerman, that the APL Reference and Reader's Advisory Policy be recommended for approval as amended. Voice Vote. Motion Carried. (4-0)

4. Adjournment

Scheuerman moved, seconded by Bloedow that the meeting be adjourned. Voice Vote. Motion Carried. (4-0)
The meeting was adjourned at 5:02 pm

CITY OF APPLETON PERSONNEL POLICIES	TITLE: SALARY ADMINI	STRATION
ISSUE DATE: February 18, 2005	LAST UPDATE: September 4, 2001 February 2006 September 10, 2003 October 2006 February 18, 2004 July 2008 February 17, 2005 August 2009 December 2011 September 2012 September 2013 July 2014	SECTION: Human Resources
POLICY SOURCE: Human Resources Department	AUDIENCE: All regular full and part-time benefited employees covered by the Non-represented compensation plan. Excludes represented employees.	TOTAL PAGES: 7
Reviewed by Legal Services Date: December 2000 September 12, 2003 February 2006 September 2009 August 2013 July 2014	Committee Approval Date: March 9, 2000 September 24, 2003 May 12, 2004 February 9, 2005 February 22, 2006 July 23, 2008 October 28, 2009 December 12, 2011 September 24, 2012 September 9, 2013 August 11, 2014 October 6, 2014	Council Approval Date: March 15, 2000 October 1, 2003 May 19, 2004 February 16, 2005 March 1, 2006 August 6, 2008 November 4, 2009 December 21, 2011 October 3, 2012 September 18, 2013 August 20, 2014 October 15, 2014

#### I. PURPOSE

To outline the guidelines utilized for administration of the compensation plan.

#### II. POLICY

It is the policy of the City of Appleton to provide competitive compensation to attract and retain competent staff and to encourage and reward superior performance within the financial resources available.

#### III. DISCUSSION

This policy provides the current salary administration guidelines. This policy is subject to change with approval of the Common Council. The Human Resources Director shall be responsible for the administration of the compensation policy.

#### IV. DEFINITIONS

A. Fair Labor Standards Act (FLSA): A federal act that sets minimum wage, overtime pay, equal pay, record keeping and child labor standards for employees who are covered by the act and who are not exempt from specific provisions. An employee classified in the compensation plan as "Exempt" is

not eligible for the overtime compensation provisions of FLSA.

- B. Base Pay: An employee's initial rate of compensation, excluding extra lump sum compensation, shift differential etc. An employee's base pay can be expressed as a base hourly rate of pay or as an annual salary.
- <u>C.</u> Compensation Plan: A schedule of pay ranges listing the job classifications Minimum, Maximum and Control Points. All regular positions shall be placed in one of these ranges based on a job questionnaire and point factor job evaluation.
- C.D. Emergency: For purposes of this policy, an emergency shall be defined as an unplanned, significant event that affects the operation, or service level of the department (as determined by the Department Director and/or the Mayor) or impacts the staffing level for a 24/7 department.
- <u>D.E.</u> Interim Assignment: When an employee is assigned to a different position on a temporary basis, because of a vacancy.
- E.F. Job-Questionnaire (JQ): A job analysis that outlines the responsibilities and the requirements necessary to perform the functions of the position. The JQ is utilized to evaluate the position responsibilities using the City' point factor job evaluation system for allocation to the appropriate pay grade. A JQ also functions as the key document for pay plan maintenance.
- F.G. Non-base pay adjustment: Pay adjustments generally in the form of a lump sum or other forms that do not increase the employee's base pay.
- G.H. Red-circled: The maintenance of an employee's pay rate above the established range maximum. An employee whose pay rate is <u>at or</u> above the range maximum shall not be eligible for general pay adjustments but may be eligible for a non-base performance adjustment. Exception: Employees who are above the maximum of the assigned pay grade as a result of implementation of the 2013 pay plan shall be eligible for a general pay adjustment and for a non-base performance adjustment until the employee changes positions or leaves City employment.

#### V. PROCEDURES

#### A. DETERMINATION OF PAY RANGES

The compensation plan shall be based on the principle of equal pay for equal work. Pay ranges within the compensation plan shall be determined with regard to factors including, but not limited to: uniformity of pay for each class; relative difficulty, complexity, and responsibility of work; competitive recruiting, education and experience requirements; and prevailing rates of pay for similar jobs in public and private employment as determined by the City.

#### B. ENTRANCE PAY RATE

The entrance pay rate shall be within the Minimum and the Control Point of the pay range. All appointments (including department heads) above the Control Point must be authorized, <u>in advance</u>, by a majority of the Mayor, Human Resources Committee Chair and Human Resources Director.

#### C. RECLASSIFICATION

The Position Classification Review Process is the method for determining pay range assignment of new positions or reclassification actions involving substantial changes in the duties and responsibilities of an existing position.

#### (a) Classification or Reclassification Consideration

A request for reclassification of a current position or the classification of a new position may be initiated by a staff member seeking reclassification, by the staff member's department director, or by the Human Resource Director. Requests for reclassifications may occur throughout the year as positions are created or become vacant.

Reclassification consideration for existing positions requires that the employee and the department director document substantial changes in existing duties since the most recent review. Duty changes may be from substantial, immediate reassignment of duties due to reorganization, or may be the result of a logical and gradual change of responsibilities over a period of time.

To be considered for reclassification, changes should be stable and typically should have been in effect for at least six months preceding the reclassification request so that it is clear that the changes that exist are likely to remain for some period of time. Reclassification will not be considered for temporary changes in duties.

A request for classification or reclassification consideration must be in writing and include a new JQ with notes indicating duties that have changed since the last review. The Questionnaire must be completed and signed by the employee, then reviewed and signed by the supervisor and department director. The supervisor and department director must verify or comment on the accuracy of the responses.

#### (b) Review of Requests

Following internal review by the Human Resource Director, the Human Resource Director may submit the Questionnaire and any supporting documentation to the consultant for evaluation if the criteria for reclassification is met. If the recalassification is appropriate, the consultant will recommend a grade assignment for the position. The consultant may request further information from the Human Resource Director and may request that other positions affected by the reclassification changes be reviewed as well.

#### (c) The Employer's Response to the Consultant's Recommendations

The employee and the department director will be informed of the <u>final</u> decision in writing. and the consultants recommendation will be reported out informationally to the Human Resources

Committee. Classification decisions for existing positions will normally take place on the first pay period following approval by the employer. The effective date of any compensation changes will be based on the specific circumstance of the reclassification.

#### D. COMPENSATION PLAN COMPONENTS

#### (a) General-Pay Range Adjustment

Director shall recommend such adjustments to the <u>Mayor and Finance Director Common Council</u> based on the general level of pay adjustments in the job markets where the City competes for its staff, as well as internal adjustments (e.g. collective bargaining settlements). These adjustments are also made in consideration of general changes in cost-of-living indices.

The adjustment takes the form of an adjustment to pay ranges and will generally be made to the employee's base pay. wWith the goal of maintaining market competitiveness of the pay plan.

No increase will be made to an employee's pay as a result of a pay range adjustment.

Employees must be rated at least "on target" in each of the goals and competencies to be eligible for a General Pay Adjustment.

General Pay Adjustments for those employees, who are eligible, will be effective January 1 each year

An employee, who falls below target in any of the goal and competencies, will be required to have a development plan and will not be eligible for a General Pay Adjustment until after 90 days of sustained "on-target" performance. If an employee's performance reaches the "on target" level, (after 90 days) the employee may be eligible for a general pay adjustment at that time. Such General Pay Adjustments shall not be retroactive.

New Hires after July 1 of the current year may be eligible for a General Pay Adjustment if proper documentation (memo, e-mail etc. to indicate the GPA is warranted) is submitted by the supervisor and approved by the department director and Human Resources.

#### (b) Pay for Performance Adjustments

The amount allocated for performance pay adjustments shall be established each year by the Mayor and included in the annual budget, subject to approval by the Common Council. Upon approval of the budget the amount will be divided and allocated to each individual department based on total base wages of eligible employees within the plan. Upon conclusion of the annual employee performance review process, individual department directors will then divide the allocated amount to individual employees within their department based on the employee's annual performance evaluation score. Employees shall be eligible for pay for performance adjustments as follows:

◆ Employees who have a pay rate at or below the Control Point shall be eligible for the following:

	Performance Rating	
	90-100%	1.5 of a performance adjustment
	75- below 90%	1 performance adjustment
-	60- below 75%	.5 of a performance adjustment
-	Below 60% of	Not eligible

◆ Employees who have a pay rate above the Control Point shall be eligible for the following:

00 to 100%	1 performance adjustment
<del>70 t010070</del>	2
75- below 90%	.5 of a performance adjustment
60- below 75%	Not eligible
	C
Below 60%	Not eligible

Lump sum Non-base adjustments will be used for employees who are at the maximum of their pay range. Lump sum Non-base adjustments may also be used in unique circumstances, to recognize a one time adjustment or a circumstance that would deviate from our general policy guidelines.

Employees who fall below target in any of the goals or competencies, will be required to have a development plan and will not be eligible for a performance adjustment for that year (regardless of their % score).

An employee, who meets the required percentage for a particular level of performance, will be eligible for a base performance adjustment. If a Department Director recommends the employee receive the higher level performance adjustment, the Department Director must submit justification in writing to Human Resources. If the additional level of adjustment is approved by Human Resources, it shall be in a lump sum. (Example: an employee above the Control Point is rated 89% will receive .5 of a performance adjustment applied to their base and .5 performance adjustment in a lump sum).

All pay for performance adjustment requests will require supporting documentation through the performance evaluation process (goals & competencies) as outlined in the Performance Management Policy. All supporting documentation will be reviewed and verified by the Human Resources Department.

#### E. ADMINISTRATION OF PERFORMANCE ADJUSTMENTS

#### (a) Existing Employees

Pay for Performance Adjustments for those employees who are eligible, will be effective on January 1 each year.

Employees promoted throughout the year generally will not be eligible for pay for performance for that year.

#### (b) New Employees

A new employee who is hired before July 1 will be eligible to receive a pro-rated performance adjustment on January 1 of the next year based on the number of months they worked in that previous year.

#### F. PAY RATE ADJUSTMENTS

The Human Resources Director and the applicable Department Director shall determine the pay status of an employee based on the following:

- (a) Transfers When an employee is transferred from one class to another with a common pay range, he/she shall continue to receive the same pay rate unless a different rate is deemed appropriate.
- (b) Promotion When an employee is promoted from one class to another having a higher pay range, he/she shall receive an increase as deemed appropriate but not to exceed the Control Point of the range unless approved by the Committee as outlined in the above Entrance Pay Rate section. If the employee's pay rate is higher than the control point of the new position prior to promotion, no authorization is needed from the Committee. For consideration of placement into the new salary range, such factors as the average value of overtime lost, average value of extra hours

- worked in a non-exempt capacity as well as other internal and external factors shall be considered.
- (c) Demotion When an employee accepts a position in a lower pay grade for any reason, a rate of pay shall be determined. For consideration of placement into the new salary range, such factors as experience, qualification, length of service, average value of overtime lost and the level of pay similar to employees in the pay range shall be considered.
- (d) Upward Re-Classification When an employee's position is reclassified into a higher pay grade, the reclassification shall be treated the same as a promotion under (b) above.
- (e) Downward Re-Classification When an employee's position is reclassified into a lower pay grade, the reclassification shall be treated the same as (c.) above.
- (f) Career development Employees covered under a Council approved Career Development Plan shall be treated the same as an upward reclassification under (d) above.

#### (f) Equity Adjustments

Equity adjustments are salary changes outside of the normal salary programs (as listed above) to remedy salary issues such as external pressure in high demand areas, internal salary compression, and/or retention considerations.

#### G. MINIMUM AND MAXIMUM RATES

Generally, an employee shall be paid within the pay range of his/her position.

An employee may be paid below the minimum of his/her pay range as the result of not receiving a general pay adjustment due to their performance not meeting expectations.

An employee who receives a base pay adjustment cannot exceed the maximum of their pay range.

In the event of a reclassification, or re-evaluation of a pay range that results in an employee's pay falling outside the maximum of the newly assigned pay range, such employee's pay rate may be redcircled.

#### H. OVERTIME

- (a) Employees in the Compensation Plan who meet the exemption under the Fair Labor Standards Act shall be exempt from all premium pay provisions except as otherwise outlined in this policy.
- (b) Employees who are required to work Sunday, not part of their regular schedule, shall receive double time pay. Utility Department employees who work Sunday, as part of their regular schedule, shall receive double time pay.
- (c. ) All non-represented non-exempt employees in the Compensation Plan shall be <u>paid no less than</u> the minimum compensation required pursuant to the FLSA, including eligible for overtime compensation on a time and one half basis, for all hours worked in excess of 40 hours per week <u>subject to the following:</u>. (For purposes of determining overtime pay under this policy, all authorized paid leaves with the exception of PTO Sick and Sick leave shall be considered as time worked for the purpose of computing overtime.) Double time may be paid for all hours worked on Sundays and holidays, only if indicated in departmental policy.
  - 1. Compensatory Time, Sick leave and PTO Sick hours shall not be counted as hours

#### worked for purposes of computing overtime compensation; and,

- Scheduled City holiday hours, vacation and PTO (except PTO Sick, see #1 above)
   may be counted as hours worked for purposes of computing overtime
   compensation (except when employee is called to work, then see #3 below); and,
- 3. Hours worked and paid at a Sunday or Holiday double time rate\*, where the employee is also paid an additional call pay premium, shall not be counted as hours worked for purposes of computing overtime compensation.

#### \*Holiday double time rate refer to Fringe Benefit Policy.

- (c) Battalion Chiefs and Deputy Fire Chiefs who fill in for other Chief Officers, when overtime would otherwise be required, shall receive straight time pay for all such hours worked in addition to his/her regular bi-weekly rate. Operations Battalion Chiefs who are required by the Chief to attend extended (generally more than four (4) hours) training on his/her off-duty time may be eligible for straight time pay for attendance at such training at the discretion of the Fire Chief.
- (d) Police Lieutenants and Captains will receive compensation at time and one half of the top senior sergeant rate (effective 10/30/2014) when working beyond their normal schedule for Grants, Off-Duty Police Services, and Avenue Detail and special events.
- (e) Overtime shall be approved in advance by the Department Director or supervisor and reviewed periodically by the Department Director. Overtime shall be kept to a minimum and shall be utilized to relieve specific occasional peak workloads or emergencies.
- (f) Overtime shall be scheduled based on an employee's qualifications to perform the job pursuant to departmental policies or guidelines.

#### I. SHIFT DIFFERENTIAL

Non-exempt employees designated by departmental policy may shall receive a shift differential of \$.30 per hour between the hours of 5:00 PM and 5:00 AM. This shall not include <u>Library employees</u>, an extension of the workday or employees working a modified schedule.

#### J. HIGHER RATE OF PAY

Employees of the Public Works Department assigned for one week or longer shall be paid a higher rate differential of \$1.00 per hour for all actual hours worked performing the approved eligible tasks as-listed below of the Public Works Department shall be eligible for higher rate of pay per departmental policy.

Mason work (dig, form and pour)

Water construction work (dig,pipe installation or repair)

Forestry work (tree removal while climbing or in aerial)

Asphalt paver operation

Laborer plowing snow (off-site)

Loader operation (off-site)

Grader operation (off-site)

Backhoe operation (off-site)

Sewer truck operation (Leader)

Parking Operator I temporarily assigned to Supervisory duties

Parking Ramp Attendant temporarily assigned to Parking Enforcement

Wood Hog Chipper

#### K. CERTIFICATION PAY

#### 1. Public Works Department

Assessor Certification – any Inspection employee who obtains this certification will be paid a \$100.00 lump sum payment at the initial certification and any subsequent required recertifications.

#### 2. Lead Community Service Officer

Animal Control Certification – the Lead Community Service Officer shall be paid an additional \$.25 per hour to obtain and maintain the Animal Control Certification. The employee must receive approval by their supervisor prior to obtaining the certification.

- 2. Competent Person Trenching/Shoring Certification any employee who is required to obtain this certification will be paid a \$100.00 lump sum payment at the initial certification and any subsequent required re-certifications. The City shall determine how many employees will get this certification.
- 3. Pesticide Application Certification any employee who is required to obtain this certification will be paid a \$100.00 lump sum payment at the initial certification and any subsequent required re-certifications.

#### 2. Utilities Department

Advanced Wastewater Certifications - A \$1.00 certification premium will be applied to the base wage of any Wastewater operations employee who successfully passes and maintains the Advanced General Wastewater exam and the advanced subclass exams for:

- Advanced General Testing
- A1 Biological Treatment Suspended Growth
- B Solids Separation
- C Biological Solids/Sludge Handling and Processing
- D Disinfection
- L Laboratory
- P Phosphorus
- SS Sanitary Sewer Collection System\*

\*Currently not available, will be required after re-issuance of WPDES permit, requiring the subclass SS (i.e., > year 2020). As in the past, it is the employee's responsibility to manage their own certification requirements.

K.L. TELEPHONE CALL

Non-exempt employees who are called by a supervisor on the telephone, outside of his/her regularly scheduled hours, to provide information related to the operation of the department shall be paid for the time actually spent on the telephone, but not less than one hour's straight time pay in either pay or time off to be determined by his/her supervisor. This does not apply to employees receiving the Stand-by Duty pay.

## L.M. EMERGENCY CALL-IN/EMERGENCY SHIFT CHANGE

Non-exempt employees who <u>have left the worksite or are in a paid leave status</u>, and <u>who</u> are called <u>to</u> return to work outside of their regularly scheduled hours to handle emergency situations that could not be anticipated, will be eligible for (3) three hours call-in pay. in or whose shift is changed may be eligible for call-time or shift change allowance as designated by departmental policy.

## N. EMERGENCY SHIFT CHANGE

When a non-exempt employee is scheduled for required to work outside their assigned shift as a result of an emergency, of his/her range of typical hours, he/she will be paid a call-time allowance of two (2) hours at straight time in addition to the applicable pay for the time actually worked. The employee shall be eligible for a two (2) hour call time each day that the employee is assigned to work outside their normal shift as a result of the emergency. This will not include extensions to a shift. Notice of the scheduled work will be provided prior to the end of their shift.

#### O. SCHEDULE CHANGE

When a non-exempt employee is scheduled for work outside his/her range of typical hours, for more than (1) work week, this will be considered a schedule change. Therefore, he/she will be paid a call time allowance of two (2) hours at straight time on the first day of the new schedule. and again when returning from the schedule change. This will not include snow and ice operations.

#### M. P. STAND-BY DUTY

Emergency locators and utility maintenance staff, Non-exempt employees who-are required by his/her department director to be on stand-by duty (required to remain within a one (1) hour response area, accessible by phone or pager, etc.) shall receive one hour's pay for each day of stand-by and (2) two hours if on the actual holiday (does not include the observed holiday).

All employees required to be on stand-by must remain physically fit and ready for duty and must continue to abide by City policies (i.e., Drug-Free Workplace).

N.Q. CALL DUTY - EMERGENCY RESPONSE (Excludes Directors and Deputy Directors and Assistant Police Chief)

Any exempt employee, who is required to report to duty for emergency operations (<u>e.g.</u>snowplowing, water main breaks, <u>facilities and grounds and technology issues</u>, <u>storms & other disasters</u>, <u>police investigations</u>, <u>SWAT calls</u> etc.) may be eligible for additional compensation in the form of a bonus as outlined below:

♦ If the employee reports for work and works more than one (1) hour but less than four (4) hours, the employee shall be entitled to \$50.00 for each report.

- ♦ If the employee reports for work and works four (4) hours or more, shall be entitled to \$100.00 \$200.00 for each report.
- ◆ Police Captains and Lieutenants, who report for work and work four (4) hours or more, shall be entitled to \$200.00 for each report.

## O. SPECIAL CONDITIONS

It is recognized that external forces such as unique market conditions and compression of wage differentials between employees in the compensation plan and those they supervise can jeopardize the integrity of the plan. The Human Resources Director shall develop appropriate means to address such situations on a case-by-case basis, subject to the approval of the Common Council.



#### APPLETON PUBLIC LIBRARY

225 North Oneida Street Appleton, WI 54911-4780 (920) 832-6170 | FAX: (920) 832-6182

**TO:** Appleton Public Library Board of Trustees

**FROM:** Colleen Rortvedt, Library Director

**DATE:** October 31, 2017

**SUBJECT:** Summary of changes to the Security Policy

Staff have completed a thorough review of the Security Policy and would like to recommend:

1. The attached Safety and Security Policy for approval

2. The elimination of the Unattended Children's Policy as a stand-alone policy

A summary of the changes are as follows:

- a. Changes Security Policy to "Safety and Security Policy"
- b. Includes language about what appropriate library conduct and activities are
- c. Incorporates the Unattended Children Policy to stress its importance in safety and eliminates it as a standalone policy
- d. Adds language regarding juvenile patrons
- e. Adds language regarding the use of policy for delivery of library restrictions when warranted
- f. Adds delivery of restrictions by certified mail when not delivered by staff or police in person
- g. Includes video surveillance which wasn't addressed in previous versions
- h. Incorporates the "Rules of Conduct" into section 6, "Classes of Behavior and Response." In 2018 after a transition period we anticipate returning with a request to eliminate that as a stand-alone policy
- i. Classes of behavior now more accurately reflect what is in the Rules of Conduct Policy
- j. Clarifies language about harassment
- k. Adds more specific language about bags and possessions
- I. Updates the Appeals process
  - a. Appeals must be in writing
  - b. Follow bylaws appeals process
  - c. Juvenile circumstances
- m. Trespassing language provides more clarity for staff
- n. Sections are rearranged to flow in cases where it improved readability of the policy

## Appleton Public Library Unattended Children Policy

#### **Purpose**

To ensure the safety and well being of the children and maintain an atmosphere of constructive library use.

#### **Policy**

- 1. Responsibility for the welfare and the behavior of children using the library rests with the parent, guardian, or responsible caregiver. Though staff will always respond with care and concern, they cannot assume responsibility for children's safety and comfort when they are unattended.
- 2. Supervision of children:
  - a. Preschool children should be in sight of and supervised by a parent, guardian, or responsible caregiver. Parents or caregivers of preschool children are expected to remain in the library while children are attending library programs.
  - b. Older children able to maintain proper library behavior may use the library unattended, otherwise they should be adequately supervised by a parent, guardian, or responsible caregiver.
- 3. Staff may, as needed:
  - a. notify parents, guardians, or responsible caregivers whose children need additional supervision;
  - b. contact authorities such as the Police either to assist with the enforcement of discipline in the library or to ensure the safety of an unattended child.
- 4. Staff will make a reasonable effort to assure that children leave the library comfortably and safely at closing time. At least two staff members will remain in the library if a minor child is in the building after closing. If any children remain at the library 15 minutes after closing, staff will contact the Appleton Police Department to ensure safe transport.



# SECURITY AND SAFETY POLICY

PURPOSE

The purpose of this policy is to maintain a safe, welcoming and secure environment for the staff of the Appleton Public Library ("Library") and the publicall Appleton Public Library ("APL" or "library") users and staff, as well as ensure equitable access to materials and services for all library users -in accordance with the library's Rules of Conduct Policy.

II. POLICY

1. <u>Overview</u>. The library welcomes all and is dedicated to free and equal access to information. The library is in a unique position to educate and serve as a gathering place for the community.

In order to facilitate an environment conducive to the library's mission, patrons shall be engaged in activities typically associated with the use of a public library while in the building. No individual may engage in inappropriate conduct on library premises. Inappropriate conduct includes any individual or group activity which is unreasonably disturbing to other individuals lawfully using library facilities, materials, equipment and/or premises or is otherwise inconsistent with activities such as reading, studying, properly using library materials and other similar conduct typically associated with a public library.

When possible, staff will first educate individuals about the applicable policies before taking stronger measures to enforce those policies. In situations where library staff members feel that the health, safety or security of library users or staff members are threatened, they make take any and all appropriate action including, but not limited to, calling the police for assistance.

- 2. <u>Monitoring</u>. Library staff will monitor public behavior using staff and security equipment, subject to provisions of Wis. Stat. § 43.30 and the library's Privacy Policy. The library reserves the right to inspect bags, briefcases, backpacks or other personal items.
- 3. <u>Enforcement</u>. Enforcement of this policy is the responsibility of all Hibrary staff. Staff members are expected to deal with address any inappropriate behavior they encounter. Supervisors, professional librarians and ooperations colerks are expected to have a greater awareness of this policy and exhibit a willingness to step in and serve as a resource in helping other staff deal with problems.
  - a. <u>Asking for Help</u>. Staff members have the right to ask other staff members, security and/or the police for assistance and should provide assistance to other staff when able and requested.

- b. <u>Contacting Police</u>. Staff members may contact the Appleton Police Department ("APD") at any time to preserve his or her own safety, the safety of the public, and to request assistance in enforcing this policy and preserving the library environment as defined by the policies adopted by the <u>l</u>Library Board of Trustees ("library board").
- c. <u>Using Judgment</u>. Staff members who have acted with reasonable judgment in addressing violations of library policies and any other law, rule or regulation will be supported by their supervisor, the librarian in charge and the administration.
- 4. <u>Responses to Inappropriate Behavior</u>. Inappropriate behavior will be addressed with a response proportionate to the severity of the behavior.
  - a. <u>Eviction</u>. The library reserves the right at all times to immediately evict a patron that is dangerous or in any way threatening library staff or other patrons. Additionally, all staff have the ability to evict patrons for the remainder of the day should patrons ignore staff requests to comply with library policies., with the exception of the Class 1 behavior, as defined in Section 5(a) below, which requires the APD be contacted immediately, followed by contacting the librarian in charge or their supervisor.

b. <u>Juvenile Patrons</u>. If a juvenile patron violates a Rule of Conduct, or any other rule or regulation, staff may contact their parent/guardian.

<del>C.</del>

#### b. Restriction.

i. Authority. The library board delegates authority to restrict people from the library to the lLibrary dDirector and aAssistant dDirector. If the dDirector and aAssistant dDirector are unavailable, a Section-sSupervisor may restrict an individual for up to fourteen (14) consecutive days. The library board may also restrict individuals from entering the library for a specified limited time, indefinitely, pending some specified legal condition or ruling, or permanently. Evictions will generally be from the Library building as a whole, not just an area, and is generally for the balance of the day. The library board may also restrict individuals from entering the library a specified limited time, Indefinitely, pending some specified legal condition or ruling, or Permanently.

ii. <u>Length</u>. The length of a restriction will <del>depend on</del>be proportionate to the severity of the offense, whether there are prior offenses, and the safety of staff and patrons, as applicable, though other factors may be considered.

- iii. Notice. When a patron receives a library restriction, Tthe patron and the APD must be notified within 2 business days of the decision to restrict. The notice must include the duration of the restriction. The notice may be delivered by the of the restriction in writing by the ILibrary dDirector, or designeeassistant director, the librarian in charge, the police, or delivered by certified mail, and the information must be made available to library staff. Should a restricted patron return to the library in violation of the restriction, staff should contact the APD and the individual may be cited for trespassing.
- iii. <u>Documentation</u>. The notice of restriction and all related records will be maintained in accordance with the library's Privacy Policy and Records Retention Schedule.
- iv. <u>Scope of Authority</u>. This policy refers to restrictions and consequences imposed by the library but does not preclude or supersede other consequences or penalties that may be imposed by federal, state or local law.
- v. <u>Juvenile Patrons</u>. If a juvenile patron violates this policy, or any other rule or regulation, staff may contact their parent/guardian.
- 1. As an alternative to restricting a juvenile, they may be restricted from independent use of the library for a specified period of time depending on the severity of the violation. During this time the juvenile whose library use is restricted may use the library only when the juvenile is accompanied by a responsible parent or guardian.
- 2. The juvenile's parent or guardian must be notified of the restriction via certified mail or the notice may be delivered by the APD. Failure to abide by the restriction may lead to restricting the juvenile from the library completely and they may be cited for trespassing by the APD.
- cd. <u>Use of Equipment</u>. Staff members may stop a patron from using Hibrary equipment, or may contact a supervisor about a patron's use of equipment, if the use violates a rule or policy. Supervisors may restrict patrons from using public access computers for 30 days if a violation is found. Should the violation warrant, the library director or assistant director may determine to restrict a patrons from using the Hibrary in its entirety. Misuse or abuse of computers or internet access may result in suspension of internet access, restriction from the library in its entirety as described in this policy and may also be subject to prosecution by local, state or federal authorities. if the patron violated a rule or policy by placing the reason and length of the restriction in writing and providing it to the patron.
- de. <u>Warnings</u>. Staff members may issue a verbal warning or may refer a problem to-a operations staff monitor, supervisor or the librarian in charge or a supervisor runless it involves a Class 1 offense pursuant to sections 65(a) herein, in which case the APD must be contacted.
- ef. <u>Identification</u>. Staff members are authorized to request identification from library patrons as necessary and appropriate for safety and security, or when library rules have been violated. Refusal to identify oneself under these circumstances may be grounds for contacting the APD.

- f. <u>Communication</u>. Library staff will communicate disciplinary actions with one another, including reports to the supervisor, operations staff or the librarian in charge. All disciplinary actions must be documented by library staff.
- 5. g. <u>Photographs</u>. <u>Staff members have the right to take photographs of patrons as needed to identify them for security purposes. Video Surveillance and Photography</u>. Security cameras are used to enhance the safety and security of library users and staff to discourage violations of this policy, to assist library staff in preventing the occurrence of violations and when necessary, to provide law enforcement assistance in the investigation of a criminal occurrence on library property and in prosecuting criminal activity.
  - a. Video cameras may be located in indoor or outdoor locations where individuals lack a reasonable expectation of privacy. Cameras will not be installed in areas of the library where individuals have a reasonable expectation of privacy such as private offices or restrooms.
  - b. The City of Appleton ("City") may mount cameras on the exterior of the library building that provide surveillance of public spaces. These cameras are not library cameras and are not covered by this policy.
  - c. Video footage and photographs are used in accordance with the library's Privacy Policy and Record's Retention Schedule.
  - d. Cameras are not continuously monitored. Personal safety is the responsibility of the individual and the City is not responsible for lost or stolen property.
  - e. <u>Staff members have the right to take photographs of patrons as needed to identify them for security purposes.</u>
  - k. <u>Communication</u>. Library staff will communicate disciplinary actions with one another, including reports to the supervisor, operations staff or librarian in charge. Disciplinary actions beyond verbal warnings must be documented by library staff.
- 65. <u>Classes of Behavior and Response</u>.: No policy can list all prohibited behaviors. Therefore, the guiding principle for acceptable behavior is: **Everyone has the right to use the Appleton Public Library without being disturbed by others.** Disruptive, unsafe, illegal or damaging behavior is not allowed.
  - a. <u>Class 1 Serious Danger or Overt Criminal Behavior</u>. Staff response must include calling the APD and may result in the patron being immediately restricted from the <u>ILibrary</u>. Violating federal, state or city ordinance is not allowed in the <u>library</u>. Examples include, but are not limited to:

- i. Fighting or combative behavior,
- ii. Exhibitionism,
- iii. Any sexual behavior regardless of if it is unwelcome or consensual, Inappropriate, overt, and/or unwelcome sexual behavior,
- iv. Threats,
- v. Refusal to leave when asked,
- vi. Physical abuse,
- vii. Stalking,
- viii. Possession of illegal drugs,
- ix. Possession of firearms or other weapons that pose a threat to staff or the public,
- x. Child pornography,
- xi. Theft, including theft of library materials,
- xii. Vandalism, or
- xiii. Intentional entry into restricted areas of the building.-
- b. <u>Class 2 Potentially Serious Behavior</u>. Staff response will vary according to the severity of the disruption or threat, ranging from a warning to calling the APD to immediate restriction from the Library. Examples include, but are not limited to:
  - i. Alcohol or drug intoxication,
  - ii. Possession of weapons that do not fall into Class 1,
  - iii. Possession of alcohol, except as part of an approved program,
  - iv. Verbal abuse of staff or other patrons,
  - v. Loitering in a manner that interferes with others,
  - vi. Excessively emotional, hostile, threatening or uncontrolled behavior,
  - vii. Use of loud profanity, obscenity or obscene gestures,
  - viii. Intentional entry into restricted areas of the building,
  - viiiix. Panhandling,
  - ix. Taking library materials into restroom.x. Using another person's card without permission to check out materials,
  - x. Using another person's card to use the internet computers,
  - xi. Leaving bags and other personal items unattended, or
  - xii. Harassing and iIntrusive behavior, including staring at, stalking or following staff or patrons with the intent to annoy , harass themor harass, violatinge privacy, or interferinge with staff performance of duties or patrons use of the library.
- c. <u>Class 3 Annoying or Disruptive Behavior</u>. Staff response will vary according to the severity of the disruption, ranging from tolerance to warning. In severe or repeated cases, eviction, calling the APD or a library restriction may follow. Examples include, but are not limited to:
  - i. Bodily hygiene which is so offensive that it is a nuisance to patrons and staff,
  - ii. Loudness and/or talking in monologues,

- iii. Monopolizing the time of staff or otherwise interfering with staff members' performance of duties. This includes engaging in conversation or behavior that monopolizes the attention of a staff member for an inappropriate amount of time, making inappropriate personal comments or refusing to comply with staff requests,
- iv. Inappropriate public displays of affection,
- v. Blocking the library entry, or sidewalk in front of the building or otherwise interfering with free passage of APL staff or users,
- vi. Loud profanity or obscenity in front of the building or in the parking lot,
- vii. Bringing in more than three bags, backpacks, boxes or wheeled conveyances. Personal belongings cannot exceed 32 by 18 by 15 inches individually or collectively. Exceptions are made for wheelchairs, strollers and musical instruments that do not violate library policies. Bedrolls, pillows, sleeping bags, shopping carts and garbage bags are not allowed. Exceptions are also made for items used in conjunction with programs or events.
- viii. Sleeping, napping or dozing in or on library premises,
- ix. Unhygienic behavior such as spitting or changing diapers in public areas,
- x. Bathing, shaving, washing hair or washing clothing,
- xi. Use of any cellphones or other communication or entertainment devices at a volume that disturbs others, with or without headphones,
- xii. Vaping and use of tobacco products in violation of the Smoking and Tobacco Use Policy,
- xiii. Entering the library without being fully clothed. Shoes and shirt must be worn,
- xiv. Neglecting to clean up any personal trash,
- xv. Rearranging furniture or utilizing it in a manner other than it was designed for. Furniture is limited to the number of people it was designed for, or vixvivi. Other violations of the Rules of Conduct Policylibrary policies.

6. —

- 7. <u>Unattended Children</u>. The library welcomes and encourages children to use materials and services and strives to provide a welcoming and safe environment.
  - a. <u>Monitoring</u>. Responsibility for the welfare and the behavior of children using the library rests with the parent, guardian, or responsible caregiver. While staff will always respond with care and concern, they cannot assume responsibility for children's safety and comfort when they are unattended.
  - b. Supervision of children.
    - i. Children under age 8 must be accompanied by an adult or a caregiver who is able to supervise them. Children 8 years of age and over who do not require additional supervision may use the library more independently but parents or caregivers of children under 8 are expected to remain in the library while children are attending library programs.
    - ii. Children 8 years of age and over who are able to maintain proper library behavior may use the library unattended, otherwise they should be adequately supervised by a parent, guardian, or responsible caregiver. All parents, guardians and caregivers are encouraged to use the library with their children.
    - iii. The City assumes no liability with regard to unattended children. Parents, guardians and caregivers acknowledge the risk of leaving a child unattended in the library and release the City from all claims which they may have.
  - c. <u>Response</u>.

- i. Staff may, as needed, notify parents, guardians, or responsible caregivers whose children need additional supervision or contact authorities such as the police either to assist with the enforcement of discipline in the library or to ensure the safety of an unattended child.
- ii. Staff will make a reasonable effort to assure that children leave the library comfortably and safely at closing time. At least two staff members will remain in the library if a minor child is in the building after closing. If any children remain at the library 15 minutes after closing, staff will contact the APD to ensure safe transport.

#### 8. Appeals.

- a. Individuals who are restricted from the library or from using library equipment may submit a written request for a reconsideration of their restriction from the Library Director Cibrary Director, Appleton Public Library, 225 N. Oneida Street, Appleton, WI 54911. The written request must describe the reasons for reconsideration of the restriction and include a return mailing address.
- b. For juveniles restricted, at the request of the parent or guardian, the library director may consider allowing the juvenile patron access to the library when in the direct supervision of a designated parent or guardian. The library director must approve the adult that will provide supervision. —The request for reconsideration may be made in writing or orally. The person requesting the reconsideration may present relevant information to the Library Director to support their request.
- c. The library dDirector will respond to the reconsideration request in writing within fourteen (14) regular business days. The length of the restriction from the library shall remain as stated in the "Restriction from Library" notice unless the director issues a written determination altering the terms of the restriction.
- d. If the person is dissatisfied withwishes to contest the decision of the library dDirector, he/she may appeal to the library board pursuant to the library board's Bylaws.
- e. Patrons may not enter the building without permission of the library director during the appeals process.
- 9. <u>Non-Compliance with restriction Trespassing</u>. If a restricted individual enters the library before the return date listed on the "Restriction from Library" notice, APD will be called and the individual may be cited for trespassing under Appleton City Ordinance AC 10-26.

Approved: 5/02. Amended: 4/05; 6/07; 8/16; 12/16; 11/17



# **CUSTOMER SERVICE POLICY**

## **Purpose**

In fulfilling its mission, the Appleton Public Library strives at all times towill provide excellentee in

customer service to all individuals in accordance with existing City of Appleton policies. regardless of age, race, ethnicity, religion, gender, sexual identity, gender identity, physical limitations, social or economic status, or any other criteria. Hospitable, educated and knowledgeable-Community-focused and knowledgeable staff members provide assist patrons in finding—the materials and services they—our patrons want and need.—Staff offers services in a fair and professional manner that treats everyone with courtesy and respect and asks for courtesy and respect in return. The Library cares about patrons and seeks to give each person attentive service.

### **Policy**

## Guidelines and General Rules.

- 1. Library staff will treat-acknowledge every patron appropriately, treating them with equal respect and every request with equal importance.
- 2. Courtesy and attention to the needs of the library user will be the key to all interactions. Staff will try to be flexible in meeting library patrons' needs. Whenever possible, judgment calls will be made in the patrons' favor. Library staff seek outrinnovative approaches to serve our customers in the best ways possible.
- 3. Skilled staff will use their knowledge of library resources to fulfill requests in a timely manner or else present alternatives when requests cannot be met immediately.
- 4. Staff members are expected to act in a friendly, helpful manner which will ensure that the patron will walk away feeling that their experience with the Library has been a positive one.
- 5. Library policies and procedures exist to make library resources available on an equitable basis:

- If a patron questions a policy or if the purpose of a policy is not understood, staff should provide an explanation or else refer the patron should to the LICLibrarian in Charge, a supervisor, the Library Assistant Director or Library Director. The business cards of supervisors and the Assistant Director are available at all service desks.
- Staff The Library recognizes the need to enforce policies -and procedures and that some patrons may find this disagreeable. Staff will be patient, respectful and helpful even when being firm about library rules.
- The library reserves the right to limit the number of questions or amount of time a staff member can spend helping individual patrons. Monopolizing the time of staff or otherwise interfering with staff members' performance of duties is not allowed and may be subject to restrictions up to and including permanent restriction from the library and criminal charges in accord with the library's Security and Safety Policy.
- 6. All interactions and transactions between a library patron or group of patrons and the Library will be considered confidential and will be discussed only in a professional context.
- 7. Library staff will seek to meet library patrons' expectations for service in fulfilling the library's mission. Any comments are welcome regarding how well those expectations are being met. Patrons can expect complaints and problems to be addressed within 48 hours, whenever possible.
- 8. The Library supports high standards of customer service through a plan of employee training, leadership development and opportunities for customer input.
- 7. During interactions with library staff, patrons can expect to:
  - Be acknowledged appropriately
  - Be treated courteously and respectfully
  - Be valued for their input
  - Receive the same high standard of service regardless of age, race, ethnicity, religion, gender, physical limitations, or other criteria
  - Receive prompt and timely service
  - Receive knowledgeable service and professionalism from all staff
- Have their privacy and confidentiality respected Patrons can expect a clean and safe building.

Approved: 1/08. Amended: 11/17



## REFERENCE AND READERS ADVISORY POLICY

#### **PURPOSE**

The Library provides free Reference and Reader's Advisory services to help people find information and use library and other information resources. Library staff uses library collections and online resources as well as sources beyond the library to fulfill informational needs.

#### **POLICY**

- 1. Reference and Readers Advisory is provided in both the Adult and Children's Sections with services available for people of all ages.
- 2. Staff replies to all requests for information in a prompt and timely way. Requests are accepted in person, via phone, mail or digitally. Priority is given to in-person inquiries. When not completed immediately, questions will be answered or referred within 24 hours.
- 3. Reference and Reader's Advisory questions are considered confidential. Staff will handle inquiries with a focus on privacy, professionalism and courtesy.
- 4. Patrons using Reference and Reader's Advisory services will be served equally regardless of age, race, ethnicity, religion, gender, sexual identity, gender identity, physical limitations, social or economic status, or any other criteria. in accordance with existing City of Appleton policies.
- 5. Reference service is provided by trained staff during all hours the library is open. Reference staff will attempt to answer questions at the time the request is made and to work within the patron's time constraints. More complex questions may require that patrons participate in finding needed information with staff providing guidance and assistance. Reading and interpreting the information is the patron's responsibility.
- When answering patron questions, reference staff will cite the resource(s) being used.
   The producers of that resource, not the library itself, are responsible for the resource's accuracy.

- 7. Staff may assist as they are able in helping patrons with computer applications or electronic reading/listening devices and may refer patrons to appropriate books, online tutorials and guides, classes or IT staff for further assistance. When assisting patrons with computer resources, staff will not enter personal information for patrons.
- 8. Staff will not provide the following kinds of assistance, which are deemed to be beyond the scope of the Library's service responsibilities:
  - a. Interpretation, advice or personal recommendations in any area other than the use of Library resources. This includes, but is not limited to, legal, medical, financial or tax advice.
  - b. Critiquing or editing patron documents, including resumes for job seekers.
  - c. Completing forms, including online forms, for patrons.
  - d. Price quotes, online purchasing and contacting commercial outlets or public agencies for a patron is not permitted. Reference staff may provide contact information and inquire if an agency offers a service.
  - e. Solving or troubleshooting problems with a patron's personal computer or device beyond finding relevant instructions for patrons.
  - f. Proctoring exams for students.
- 9. One-on-one assistance may be available to work with staff on individual information needs. Staff instructional sessions include, but are not limited to, using databases, basic Internet, and specific electronic devices. Staff reserve the right to schedule appointments as time permits.
- 10. Reference materials are circulated only under special circumstances and are subject to the approval of staff. Reference materials are loaned for the shortest possible time.
- 11. Reference and Reader's Advisory services comply with copyright and other applicable restrictions in the use of library materials.
- 12. Staff will make efforts to respond within the format that the patron prefers; however the library reserves the right to respond in a different format.
- 13. The library reserves the right to limit the number of questions or amount of time a staff member can spend helping individual patrons. Monopolizing the time of staff or otherwise interfering with staff members' performance of duties is not allowed and may be subject to restrictions up to and including permanent restriction from the library and criminal charges in accord with the library's Security and Safety Policy.

14. The Library adopts and adheres to the American Library Association Code of Ethics and the Library Bill of Rights.

Adopted: 1/1998; Amended: 11/17.