

Meeting Agenda - Final

Municipal Services Committee

| Tuesday, July 26, 2016 | 6:30 PM | Council Chambers, 6th Floor |
|------------------------|---------|-----------------------------|
| | | |

- 1. Call meeting to order
- 2. Roll call of membership
- 3. Approval of minutes from previous meeting
 - <u>16-1192</u> Minutes from July 12, 2016.

Attachments: Minutes from July 12, 2016.pdf

4. Public Hearings/Appearances

<u>16-1197</u> Presentation of Railroad Quiet Zone Study by SRF Consulting Group.

5. Action Items

16-1193 Request from Sue Bogenschutz, Atlas Waterfront Cafe, for a Street Occupancy Permit to create a prairie restoration project at the southeast corner of Jackman Street and Water Street contingent upon all installation, maintenance and watering being the responsibility of Atlas Waterfront Cafe.

Attachments: Atlas Waterfront Cafe prairie restoration..pdf

<u>16-1194</u> Request from Evans Title Companies to change their signage and add Willis Towers Watson signage to the College Avenue Skywalk per the March 25, 1994 Development Agreement.

Attachments: College Ave Skywalk signage.pdf

16-1195Resolution #8-R-16Submitted by Alderperson Lobner

WHEREAS a well-maintained lawn is a high priority for many Appleton residents,

AND WHEREAS sumac plants growing near property lines may spread across boundaries and become difficult to remove in unwanted areas without damaging the affected lawns,

THEREFORE BE IT RESOLVED that the City of Appleton shall ban the planting of sumac plants near property boundaries.

Referred to the Municipal Services Committee

6. Information Items

<u>16-1196</u> 2016 Mid-Year Performance Indicators

 Attachments:
 Public Works Department.pdf

 Sanitation .pdf

 Parking Utility.pdf

 Central Equipment Agency.pdf

7. Adjournment

Notice is hereby given that a quorum of the Common Council may be present during this meeting, although no Council action will be taken.

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible. Please contact Paula Vandehey at 920-832-6474 if you have any questions.



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City of Appleton

100 North Appleton Street Appleton, WI 54911-4799 www.appleton.org

Meeting Minutes - Final Municipal Services Committee

| Tues | day, July 12, 2016 | | 6:30 PM | Council Chambers, 6th Floor |
|------|--------------------|-----------------------------------|--|-----------------------------|
| 1. | Call meeting to | order | | |
| 2. | Roll call of mer | nbership | | |
| | | Present: 4 - Co | enen, Konetzke, Martin and Mann | |
| | E | Excused: 1 - Cro | patt | |
| 3. | Approval of mir | nutes from prev | <i>v</i> ious meeting | |
| | <u>16-1091</u> | Minutes from | June 21, 2016 | |
| | | <u>Attachments:</u> | Minutes from June 21, 2016.pdf | |
| | | | seconded by Coenen, that the Report on carried by the following vote: | Action Item be approved. |
| | | Aye: 4 - Co | enen, Konetzke, Martin and Mann | |
| | E | xcused: 1 - Cro | patt | |
| 4. | Public Hearing | js/Appearance | s | |
| | <u>16-1082</u> | | of Downtown Mobility Study by A ecke (Toole Design Group). | my Canfield (AECOM) |
| | | <u>Attachments:</u> | Downtown Appleton Mobility Study.p | df |
| | | | Memo from Daniel Froehling.pdf | |
| 5. | Action Items | | | |
| | <u>16-1083</u> | 10 22 ¹⁰ 10 24 10 1980 | David Brost, 229 N. Rankin Stre | |

Municipal Code 19-91(f)(5) to extend his driveway 10 feet into the front yard, contingent upon property owner paying WE Energies any relocation costs to move the power pole.

Attachments: 229 N Rankin St.pdf

Coenen moved, seconded by Mann, that the Report Action Item be

recommended for approval. Roll Call. Motion carried by the following vote:

- Aye: 4 Coenen, Konetzke, Martin and Mann
- Excused: 1 Croatt

<u>16-1084</u> Request from Holton Brothers for a Street Occupancy Permit to place scaffolding in the College Avenue right-of-way for repairs to the City Center Building from July 5, 2016 through September 16, 2016.

Attachments: Holton Brothers.pdf

Martin moved, seconded by Mann, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Coenen, Konetzke, Martin and Mann

Excused: 1 - Croatt

<u>16-1086</u> Approve Amendment #3 to OMNNI Associates, Inc. for survey staking for the CTH JJ/Lightning Drive Project in the amount of \$4,300 for a revised not to exceed amount of \$174,790.60.

Attachments: CTH JJ-Lightning Drive.pdf

Coenen moved, seconded by Martin, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Coenen, Konetzke, Martin and Mann

Excused: 1 - Croatt

16-1087

Approve Inter-Governmental Agreement with Outagamie County for the Northland Avenue (Mason Street to Richmond Street) Project.

Attachments: Inter-Governmental Agreement.pdf

Martin moved, seconded by Mann, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Coenen, Konetzke, Martin and Mann

Excused: 1 - Croatt

<u>16-1088</u> Award of 2016 Structural Condition Analysis of City Parking Ramps to GRAEF, in an amount not to exceed \$20,000.00.

Attachments: Structural Condition Analysis of Clty Parking Rams.pdf

Mann moved, seconded by Coenen, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Coenen, Konetzke, Martin and Mann

| | Excused: 1 - Croatt |
|----------------|---|
| <u>16-1089</u> | Request from Appleton Downtown Inc. to purchase up to 18 parking stalls on September 16, 2016 for annual Park(ing) Day. |
| | Attachments: ADI request for parking stalls.pdf |
| | Martin moved, seconded by Coenen, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote: |
| | Aye: 4 - Coenen, Konetzke, Martin and Mann |
| | Excused: 1 - Croatt |
| <u>16-1004</u> | Adopt City of Appleton Complete Streets Policy. |
| | Attachments: Adopt Clty of Appleton Complete Streets Policy.pdf |
| | Martin moved, seconded by Coenen, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote: |
| | Aye: 4 - Coenen, Konetzke, Martin and Mann |
| | Excused: 1 - Croatt |
| <u>16-1102</u> | Replace YIELD signs with STOP signs on Alexander Street at Lindbergh Street. |
| | Attachments: Alexander Street & Lindbergh Street.pdf |
| | Mann moved, seconded by Coenen, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote: |
| | Aye: 4 - Coenen, Konetzke, Martin and Mann |
| | Excused: 1 - Croatt |
| <u>16-1103</u> | Replace YIELD signs with STOP signs on Edgewood Avenue at Grant Street. |
| | Attachments: Edgewood Avenue & Grant St.pdf |
| | Mann moved, seconded by Martin, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote: |
| | Aye: 4 - Coenen, Konetzke, Martin and Mann |
| | Excused: 1 - Croatt |
| <u>16-1104</u> | Replace YIELD signs with STOP signs on Outagamie Street at Franklin Street. |

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Attachments: Franklin Street & Outagamie St.pdf

Mann moved, seconded by Coenen, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Coenen, Konetzke, Martin and Mann

Excused: 1 - Croatt

<u>16-1105</u> Approve request for new Memorial Park Ground Sign to be installed within the Witzke Boulevard right-of-way contingent upon placement at least 11 feet from back of island curb.

Attachments: Memorial Park Ground Sign.pdf

Martin moved, seconded by Mann, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Coenen, Konetzke, Martin and Mann

Excused: 1 - Croatt

6. Information Items

 16-1090
 Inspection Division Permit Summary Comparison Report for June, 2016.

 Attachments:
 Inspection Division Permit Summary Comparison Report for June, 2016.pdf

 16-1106
 Recycling Division Rate for June, 2016.

 Attachments:
 Recycling Division Rate for June, 2016.

7. Adjournment

Coenen moved, seconded by Martin, that the meeting be adjourned. Roll Call. Motion carried by the following vote:

Aye: 4 - Coenen, Konetzke, Martin and Mann

Excused: 1 - Croatt

Paula Vandehey

| From: | Cafe - Atlas Coffee Mill <cafe@atlascoffeemill.com></cafe@atlascoffeemill.com> |
|--------------|---|
| Sent: | Sunday, July 17, 2016 10:50 PM |
| То: | Paula Vandehey |
| Cc: | 'Joe Martin'; renee.waterman@thrivent.com |
| Subject: | RE: Water Street gardens in front of Atlas Mill |
| Attachments: | Water Street - CNRR - City of Appleton - PROPOSED GARDEN - PRAIRIE RESTORATION.png; Water Street - CNRR - City of Appleton - PROPOSED GARDEN - PRAIRIE RESTORATION - DETAIL.png |

Paula, thank you for taking time from your busy schedule to meet with me last Monday to discuss the possibility of gardens along Water Street in front of the Atlas Mill. Your map was a great help as we worked on the attached layout for the proposed Ecosystem Restoration and Beautification project. Please review the following and then contact me with any questions, concerns or suggestions.

Ecosystem Prairie Restoration & Beautification Project ...

At the time of settlement, Wisconsin's ecosystem had been tended by Native Americans for thousands of years. Our prairies, savannas, wetlands and woodlands combined to make a land rich, bountiful, beautiful and infinitely varied. Much of this was lost over time as the population began its westward movement. The land was drained, logged and plowed to support agriculture, the development of towns, and the industrial revolution.

As reported by Midwest Prairies, after years of study, we now know that a healthy ecosystem does not happen on its own. We also know that it does not result from good intentions; it does not benefit particularly from nostalgic impulses; and it does not depend on human disengagement. On the contrary, it depends on its human caretakers to find a balance between the needs of the natural community and their own needs. As the great philosopher, writer and naturalist Aldo Leopold said, "A thing is right when it tends to preserve the integrity, stability and beauty of the biotic community. It is wrong when it tends otherwise."

It is with this understanding that we at Atlas Waterfront Café & Gathering Room propose a Water Street Prairie Restoration Project.* The initial proposal includes two areas: 1) the small tear-drop shaped plat on the east side of the driveway leading into the Fratello / Atlas property. The second and larger area forms an irregular triangle beginning east and south of the sidewalk at the Jackman / Water Street intersection, extending south to the railroad right-of-way and eastward for approximately 100' to the next telephone pole. The entire project will be on city property and will not encroach on the CN RR right-of-way.

Subject to approval by Committee, Appleton's Department of Public Works, the city's horticulturist, and the Common Council, our plan is to include a minimum of 22 different native flowers and grasses including but not limited to: 1) Columbine, 2) Butterflyweed, 3) Sky Blue Aster, 4) Cream False Indigo, 5) Harebell, 6) Ozark Coneflower, 7) Purple Coneflower, 8) Prairie Smoke, 9) Rough Blazingstar, 10) Beardtongue Seed Penstemon, 11) Showy Goldenrod, 12) Ohio Spiderwort,

13) Little Bluestem, 14) Prairie Dropseed, 15) Bicknell's Sedge, 16) Prairie Violet, 17) Purple Prairie Clover, 18) Side Oats Grama Grass, 19) Wild Petunia, 20) Whorled Milkweed, 21) Lavender Hyssop, and 22) Prairie Onion.

This mix features short grasses and plants that will thrive and root or seed themselves in this sunny area of rocky to poor, well-drained soil. The selection will provide color accents throughout the growing season from Prairie Smoke in the spring, to Purple Prairie Clover and Harebell in mid-season to golden grasses in the fall. The prairie itself will benefit the ecosystem by attracting butterflies, pollinators, and a variety of birds including hummingbirds. In addition, most are deer and / or rabbit resistant. Though no boulder-sized rocks will be used, still to be determined is whether this will be a dry rock or mulch bed. Hopefully the horticulturist will have the answer to that question.

Thanks to much work by the City, Appleton's Historic Waterfront is alive and flourishing! With the completion of the Jackman Street / Prospect Avenue bridge project and the addition of the new Water Street Art Mural, the timing is seemingly perfect for the Water Street Prairie Project. The Appleton Fox Cities Kiwanis Club is considering this as a possible service project, providing the necessary "people power." Our Atlas' tip program will provide the funding for all plantings with the understanding that

- 1) All materials will become the property of the City of Appleton;
- 2) All plants and grasses will be determined by the City Forester or Horticulturist;
- 3) Specific location shall be by mutual agreement between the donor and the City Forester or Horticulturist;
- General site location will be determined by the Facilities Department.

*Although we have had preliminary discussions with Joe Sturm from Fox Valley Nursery regarding dry bed landscaping, from everything I have read and understand, the proposed prairie restoration may be more suitable. Indeed, we believe this project will preserve the integrity, stability and beauty of the biotic community.

Paula, it is our hope that this will be one of many restoration and beautification projects along the waterfront, with perhaps an extension of the prairie restoration extending into the Ellen Kort Peace Park in 2017.

Finally, lamppost banners like those delineating the Downtown District and signage similar to that which is found in Vulcan Park could be a project for a Waterfront Coalition of businesses and industry, local service clubs, charitable foundations, private individuals and tourism and governmental agencies all working together in an effort to raise funds in support of Appleton's Historic Waterfront. The Marigold Mile, a local 501(c)3 corporation, has agreed to be the agent overseeing any and all fundraising efforts on behalf of waterfront projects.

On another note, last Wednesday The Marigold Mile volunteers under the direction of Fox Valley Nursery began planting marigolds bordering the parking lot at the intersection of Jackman and Water Streets. With temperatures reaching near 90 degrees, Atlas Waterfront Café immediately began watering the new plants by stretching 300 feet of garden hose north from the Atlas Mill across the railroad tracks to the parking lot. This in spite of the risk of the train approaching before we are able to retreat with hose in hand to the mill parking lot south of the tracks! Thank goodness it rained Thursday night and again on Sunday morning, minimizing the need to manually water the new plants. As the City is now watering the planters located along Water Street, would it be possible that you might be able to include the Jackman / Water Street Parking Lot marigolds in your watering schedule? Any help you can give us would be most appreciated.

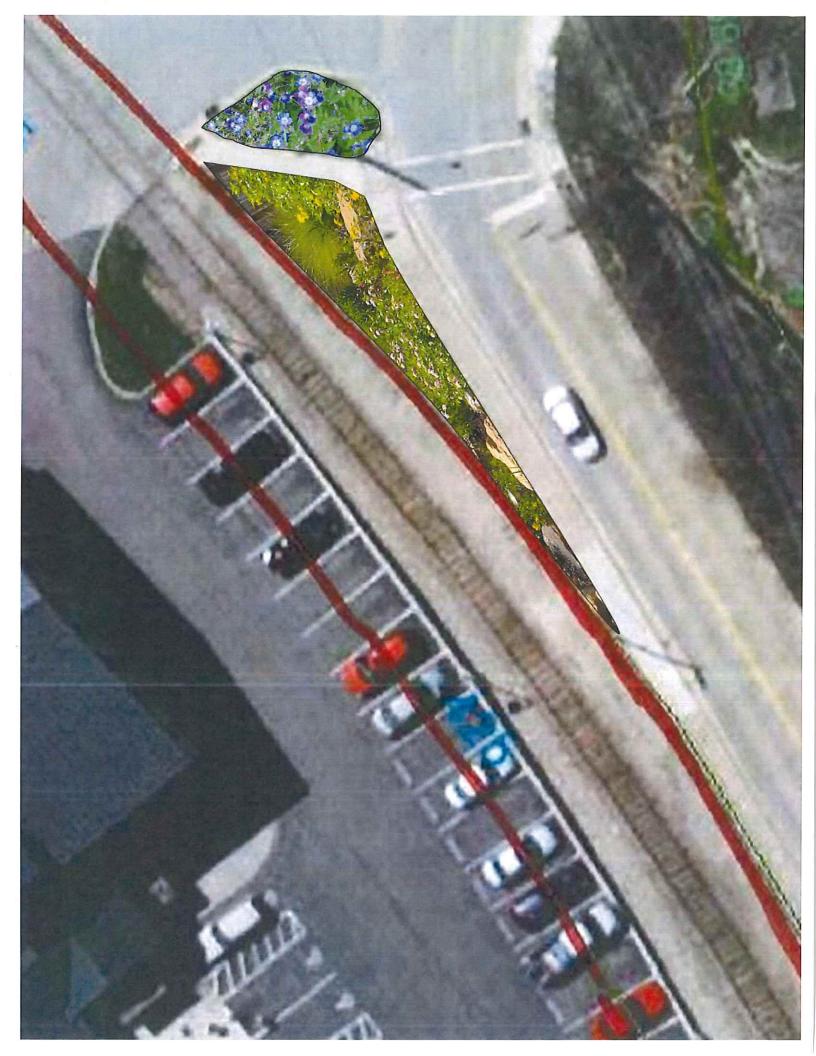
Paula, thanks again, for your kind and courteous assistance with these proposals. Looking forward to hearing from you at your earliest convenience.

Love, Hugs, and God Bless!

Sue Bogenschutz, Proprietor Atlas WaterFront Café and Gathering Room *"best kept secret on the historic fox river"* 425 W. Water Street Appleton, WI 54911 920-734-6871

Visit us on the web at <u>www.atlaswaterfrontcafe.com</u> Like us on Facebook

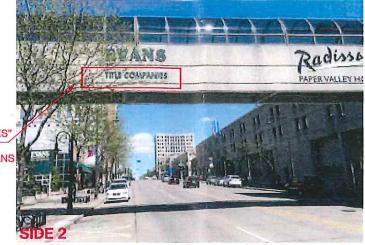
2





Existing View

emove "TITLE COMPANIES from underneath EVANS and re-install NEXT to EVAN above and CENTERED w/ EVANS. SEE DRAWING.



Existing View

Quantity: 1 D/S Walkway (2 sets of letters) Material: Aluminum (0.125" depth) Lighting: Non-illuminated Graphics: Faces and returns painted PMS 2603

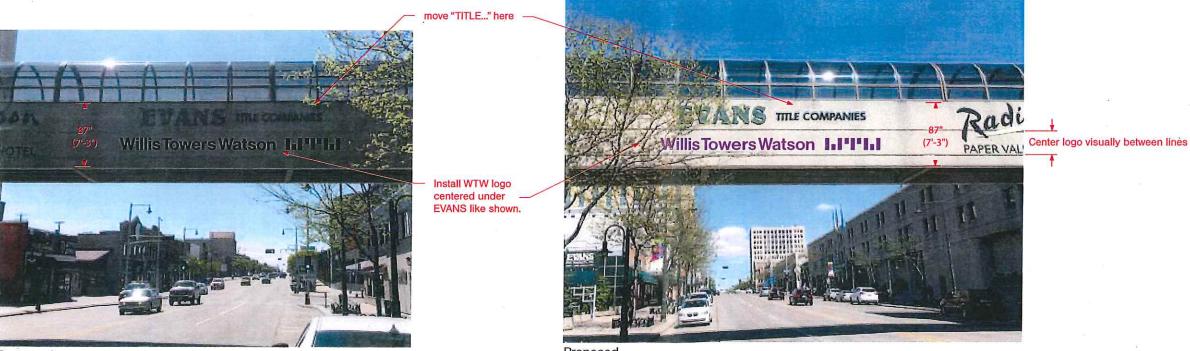
Font: Logo Mounting: Flush to wall with studs

Instruction: Remove and re-install "title companies" from below Evans logo to right side, see drawing.

Produce and install new Willis Towers Watson flat cut logo. Logo installs similarly on both sides of D/S walkway beneath Evans title and centered, see drawing.

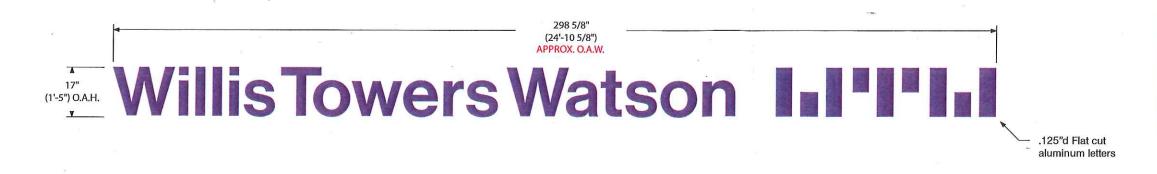
Perimeter: 1512" Area: 1946" squared

P-2 TBD walkway color match if needed for re-paint



Proposed

Proposed





44 Greenwich Avenue New York NY 10011 212 947 7022 212 868 0053 fax archigrafika.com

PROJECT Willis Towers Watson

APPLETON, WI

JOB NO. 326

LOCATION 330 W. College Ave. Appleton, WI 54911

WTW CONTACT

ARCHITECT

CUSTOMER APPROVAL

Date

FLOOR

DRAWING NAME

Exterior Signage

REPRESENTATIVE

Michael Gerbino

DRAWN BY

| DATE | VERSION |
|--------------|---------|
| 14 July 2016 | 1 |
| SHEET | |
| В | - |
| MOVE DATE | |

83500 TEACHERA MIDYER DPW

City of Appleton Public Works Department Summary Budget to Actual Report For the Six Months Ending June 30, 2016

1 07/18/16 15:18:06

| Description | Year to Date Expense | Encumbered Amount | Total Expended and Encumbered | Full Year Amended Budget | Percent of Amended Budget |
|-------------------------------------|----------------------------|----------------------|--|--------------------------------|---------------------------------|
| Inspections Licensing & Plan Review | 306,434 | 0 | 306,434 | 532,243 | 57.6 % |
| Administration Svcs - DPW | 660,613 | 345 | 660,958 | 1,276,971 | 51.8 % |
| Concrete Reconstruction | 835,673 | 1,329 | 837,002 | 2,217,231 | 37.7 % |
| Sidewalk Construction | 279,071 | 3,132 | 282,203 | 881,754 | 32.0 % |
| Asphalt Reconstruction | 275,853 | 0 | 275,853 | 1,693,212 | 16.3 % |
| Traffic Control & Maintenance | 379,441 | 14,696- | 364,745 | 983,768 | 37.1 % |
| Street Lighting | 739,115 | 0 | 739,115 | 1,516,682 | 48.7 % |
| Administration - MSB | 498,176 | 4,871 | 503,047 | 1,170,893 | 43.0 % |
| Street Repair | 616,303 | 13,370 | 629,673 | 1,639,851 | 38.4 % |
| Snow & Ice Control | 1,119,541 | 66,073 | 1,185,614 | 1,360,656 | 87.1 % |
| Forestry | 440,777 | 6,637- | 434,140 | 1,106,067 | 39.3 % |
| Total | 6,150,997 | 67,787 | 6,218,784 | 14,379,328 | 43.2 % |

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Inspections/Licensing

Business Unit 15520

Significant 2016 Events:

- Over the last several years, the Inspection Division has utilized a full time laborer from Operations to assist with weed and property maintenance maintenance issues. complaints. In 2016, that employee was no longer available and the Division recruited and hired a seasonal temporary position to follow up on property

Performance Data:

| * The method of tracking this data has changed. Currently opening only one case per location, may have multiply | # of plans reviewed | # of permits issued | # of notices issued | # of re-inspections performed | # of inspections performed | Availability of service | Work Process Outputs | updated | # of policies/ordinances reviewed/ | Consistency of information | on inspections | % of total inspector hours spent | Availability of service | Strategic Outcomes | submittal | # of onsite consultations prior to plan | Effectiveness of plan review | Customer generated violation reports | Customer knowledge of ordinances | Client Benefits/Impacts |
|---|---------------------|---------------------|---------------------|-------------------------------|----------------------------|-------------------------|----------------------|---------|------------------------------------|----------------------------|----------------|----------------------------------|-------------------------|--------------------|-----------|---|------------------------------|--------------------------------------|----------------------------------|-------------------------|
| Currently opening only o | 229 | 3,524 | 732 | 780 | 12,102 | | | | 2/2 | | | 49.5% | | | 191 | | | 1,221 | | Actual 2012 |
| one case per location, n | 144 | 3,585 | 845 | 635 | 10,654 | | | | 0/4 | | | 49.7% | | | 174 | | | 1,308 | | Actual 2013 |
| nay have multiple insp | 213 | 3,637 | 747 | 634 | 9,809 | | | | 4/4 | | | 49.1% | | | 102* | | | 1,306 | | Actual 2014 |
| le inspectors and inspections. | 248 | 3,752 | 891 | 727 | 10,125 | | | | 3/3 | | | 48.9% | | | 76 | | | 1,332 | | Actual 2015 |
| S. | 225 | 3,750 | 800 | 600 | 13,000 | | | | 2/2 | | | 47.0% | | | 120 | | | 1,300 | | Target 2016 |
| 1200010 | 119 | 1,824 | 455 | 340 | 4,090 | | | | 1/2 | | | 44.8% | | | 33 | | | 708 | | YTD 2016 |

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Administrative Services

Business Unit 17011

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|--|--------------|--------------|--------------|--------------|--------------|--------------|
| Ordinance compliance | | | | | | |
| Construction permits sold | 662 | 089 | 747 | 700 | 750 | 331 |
| Recovery of project costs | | | | | | |
| # of assessment bills prepared | 1,789 | 1,932 | 1,879 | 1,299 | 1,450 | 856 |
| Compliance with city regulations | | | | | | |
| # of site plans reviewed | 33 | 21 | 21 | 40 | 45 | 17 |
| Strategic Outcomes | | | | | | |
| Consistent and current information | | | | | | |
| Policies reviewed and updated | 10 | 8 | 8 | 2 | 8 | 3 |
| Work Process Output | | | | | | |
| Service provided | | | | | | |
| # of agenda items prepared | 220 | 203 | 240 | 183 | 225 | 68 |
| Improvements/additions to infrastructure | | | | | | |
| \$ of projects bid | \$10,518,984 | \$15,483,987 | \$13,360,055 | \$14,321,893 | \$20,061,557 | \$12,744,241 |

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Concrete Reconstruction

Business Unit 17014

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|----------|
| Condition of roadway surfaces | | | | | | |
| (scale 100-0, 0 best) | | | | | | |
| Average condition rating | 22.14 | 18.21 | 20.47 | 19.86 | 22.00 | 20.00 |
| Miles of street under minimum | | | | | | |
| ride ability | 12.43 | 8.65 | 6.25 | 5.14 | 10.00 | 5.00 |
| Strategic Outcomes | | | | | | |
| Improvement to street system | | | | | | |
| Total miles of streets | 342 | 343 | 343 | 343 | 343 | 343 |
| Total miles in concrete | 230 | 231 | 234 | 236 | 237 | 236 |
| % of total miles reconstructed (concrete to concrete) | 0.21% | 0.39% | 0.30% | 0.45% | 0.58% | 0.04% |
| Work Process Outputs | | | | | | |
| Restoration of roadway surfaces | | | | | | |
| Miles of streets reconstructed | 0.72 | 1.35 | 1.03 | 1.53 | 3.82 | 0.12 |
| (asphalt or concrete to concrete) | | | | | | |
| Expansion of street system | | | | | | |
| Miles of new grade & gravel streets | 0.00 | 0.74 | 0.00 | 0.35 | 0.00 | 0.00 |

MID-YEAR REVIEW

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Sidewalk Construction

Business Unit 17015

Significant 2016 Events:

- Implemented 3rd year of City's Sidewalk Poetry Program

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|----------|
| Safe pedestrian walkways | | | | | | |
| # of defective sidewalk related accidents | 0 | 0 | 1 | 0 | 0 | 0 |
| Miles of Sidewalk New measure | > | 435 | 441 | 439 | 443 | 439 |
| Strategic Outcomes | | | | | | |
| Minimize liability | | | | | | |
| # of insurance claims from defective | 4 | 0 | 1 | 0 | 0 | 0 |
| sidewalks | | | | | | |
| Work Process Outputs | | | | | | |
| Defective sidewalks | | | | | | |
| Miles of green dot | 4.05 | 4.53 | 2.45 | 2.86 | 1.5 | 1 |
| Request for replacement | | | | | | |
| Miles | 0 | 0 | 0 | 0 | 0.0 | 0 |
| Expansion of pedestrian walkways | | | | | | |
| Miles of new sidewalks | 0.54 | 2.67 | 6.05 | 1.79 | 0.50 | 0.2 |

MID-YEAR REVIEW All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Asphalt Reconstruction

Business Unit 17016

Significant 2016 Events:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|----------|
| Condition of roadway surfaces | | | | | | |
| (scale 100-0, 0 best) | | | | | | |
| Average condition rating | 24.70 | 24.70 | 23.17 | 22.68 | 23.00 | 22.50 |
| Miles under minimum rideability | 24.16 | 24.15 | 21.84 | 21.22 | 22.00 | 20.90 |
| Strategic Outcomes | | | | | | |
| Improvement to street system | | | | | | |
| Total miles of streets in city | 342 | 343 | 343 | 243 | 343 | 343 |
| Total miles in asphalt | 56 | 94 | 94 | 94 | 95 | 94 |
| % of total miles reconstructed | 0.22% | 0.41% | 0.54% | 0.23% | 0.82% | 0.17% |
| Work Process Outputs | | | | | | |
| Restoration of roadway surfaces | | | | | | |
| Miles of streets reconstructed | 0.76 | 1.10 | 1.87 | 0.78 | 2.81 | 0.60 |
| | | | | | | |

MID-YEAR REVIEW

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Traffic Control and Maintenance

Business Unit 17022

Significant 2016 Events:

- New traffic signal installed at John/Telulah intersection

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|------------|
| Safe, reliable traffic control devices | | | | | | |
| # of changes to traffic controls | 6 | 22 | T | 11 | 20 | 2 |
| # of changes to parking restrictions | 47 | 47 | 46 | 67 | 50 | 0 |
| % of signs installed or replaced | 4.53% | 7.42% | 3.43% | 2.33% | 3.50% | 1.62% |
| Intersections in the City | | | | | | |
| # of controlled intersections | 1,432 | 1,415 (2) | 1,424 | 1,418 | 1,445 | 1,418 |
| # of uncontrolled intersections | 704 | 693 | 692 | 069 | 705 | 069 |
| Strategic Outcomes | | | | | | |
| Effective traffic control devices | | | | | | |
| # of accidents per street mile | 4.43 | 3.38 | 3.60 | 3.54 | 3.00 | 1.62 |
| Efficient use of staff | | | | | | |
| # of signals maintained for other municipalities | 27 | 26 | 27 | 25 | 30 | 0.25 |
| Work Process Outputs | | | | | | |
| Service provided | | | | | | |
| # of traffic control signs & signals | 38 Signals | 50 Signals | 38 Signals | 32 Signals | 43 Signals | 21 Signals |
| repaired from knockdowns | 91 Signs | 116 Signs | 68 Signs | 82 Signs | 95 Signs | 27 Signs |
| Respond to system demands | | | | | 1 | |
| # of responses for traffic & parking | | | | | | |
| related changes | 67 | 72 | 59 | 56 | 65 | 22 |
| ² Moved from a manual tracking system to a more comprehensive system - GIS | CIC | | | | | |

oved from a manual tracking system to a more comprehensive system - GIS

MID-YEAR REVIEW

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Business Unit 17023

Street Lighting

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-----------------------|-------------|-------------|-------------|-------------|----------|
| Cost of street lighting | | | | | | |
| Avg monthly cost of power/light | \$14.93 | \$15.26 | \$15.25 | \$15.94 | \$15.66 | \$15.20 |
| Strategic Outcomes | | | | | | |
| Safety provided by street lighting | | | | | | |
| Number of street lights in the system | 8,529 | 8,574 | 8,620 | 8,610 | 8,675 | 8,610 |
| City owned | 792 * | 853 | 897 | 958 | 975 | 958 |
| Utility owned | 7,737 | 7,721 | 7,723 | 7,652 | 7,700 | 7,652 |
| Work Process Output | | | | | | |
| Responses to unsafe lighting conditions | | | | | | |
| Number of street lights repaired because | | | | | | |
| of accidents, acts of nature, or equipment | 26 | 38 | 47 | 13 | 40 | ഗ |
| failures | | | | | | |
| * Figures restated after a review of utility-owned street lights with WE Energies | lights with WE Energi | es | | | | |

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Municipal Services Building Administration

Business Unit 17031

Significant 2016 Events:

- Cross Training new employee in the stockroom
- Supplying Riverview Gardens with supplies for cleaning of the downtown area
- Utilizing Amazon and Amazon Smile with a portion of sales being donated to United Way Fox Cities
- Identified alternative vendors for construction materials
- Following least cost practice by quoting multiple vendors

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|-----------|
| Assure safe working conditions | | | | | | |
| # of in-house safety training programs | 19 | 24 | 20 | 19 | 30 | 19 |
| conducted | | | | | | |
| # of equipment/vehicle accidents | 34 | 31 | 31 | 40 | 20 | 19 |
| Preventable | 17 | *16 | 19 | 28 | 7 | 12 |
| Non-preventable | 17 | 15 | 12 | 12 | 13 | 7 |
| # of employee injury accidents | 10 | 13 | 21 | 14 | 5 | 5 |
| Annual # of violations found during | | | | | | |
| monthly building inspections | 50 | 61 | 70 | 61 | 40 | 41 |
| Strategic Outcomes | | | | | | |
| Safeguard Assets | | | | | | |
| \$ adjustments of inventory at year end | \$2,770 | \$4,465 | \$13,773 | \$2,097 | \$1,000 | Year end |
| Turnover ratio of inventory/Annual | 0.82 | 0.74 | 0.76 | 0.72 | 0.90 | Year end |
| # of work days lost due to injuries | 20 | 48 | 37 | 83 | 12 | 0 |
| Work Process Outputs | | | | | | |
| Efficient purchasing and inventory | | | | | | |
| management | | | | | | |
| # of purchase orders generated | 465 | 594 | 520 | 508 | 520 | 296 |
| \$ value of items issued from inventory | \$482,256 | \$438,881 | \$474,644 | \$450,207 | \$470,000 | \$242,281 |
| # of shipments received | 6,840 | 7,468 | 7,544 | 6,106 | 7,000 | 3,343 |

MID-YEAR REVIEW

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Business Unit 17032

Significant 2016 Events:

Street Repair

- Supported 2 civic events by barricading for the Memorial Day & Flag Day parades.

- Supported other special events held in Appleton by sweeping streets & patching potholes before events and cleaning up trash

after the event.

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 YTD 2016 | YTD 2016 |
|-------------------------------------|-------------|-------------|-------------|-------------|----------------------|----------|
| Safety of event participants | | | | | | |
| # of civic events supported | 3 | 3 | 3 | 3 | ω | 2 |
| Strategic Outcomes | | | | | | |
| Preventive maintenance | | | | | | |
| Total miles of streets serviced | 342 | 343 | 343 | 343 | 343 | 343 |
| # of hazardous sidewalk locations | | | | | | |
| repaired | 85 | 43 | 45 | 96 | 40 | 40 |
| Miles of asphalt streets resurfaced | <1.0 | <1.0 | <1.0 | <1.0 | <1.0 | <1.0 |
| Work Process Outputs | | | | | | |
| Repair materials | | | | | | |
| Tons of cold patch asphalt applied | 135 | 150 | 404.6 | 310 | 150 | 100 |
| Cubic yards of concrete used for | | | | | | |
| repair | 84 | 62 | 78.5 | 68.3 | 150 | 6 |
| Pounds of crack filler applied | 25,258 | 7,884 | 22,969 | 79,400 | 20,000 | 25,500 |

MID-YEAR REVIEW

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Snow and Ice Control

Business Unit 17033

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-----------|
| Timely service provided | | | | | | |
| # of major plowing events | S | 10 | 6 | 6 | 6 | 4 |
| # of minor plow/salt events | 6 | 23 | 21 | 17 | 25 | 17 |
| # of days hauling designated | | | | | | |
| priority snow routes | 6 | 29 | 25 | 15 | 25 | 20 |
| Strategic Outcomes | | | | | | |
| Efficiency of program | | | | | | |
| # of citizen contacts | 128 | 222 | 179 | 89 | 190 | 107 |
| # of miles of sidewalks cleared by | | | | | | |
| Contractor | 14.3 | 17.16 | 17.7 | 17.5 | 13.8 | 17.6 |
| City crews | 13.2 | 12.9 | 12.9 | 13.1 | 12.5 | 13.7 |
| \$ contracted to clear sidewalks | \$85,174 | \$167,953 | \$186,961 | \$109,878 | \$175,000 | \$125,186 |
| Work Process Outputs | | | | | | |
| Volume of work done | | | | | | |
| # tons of salt used | 3,051 | 5,767 | 4,621 | 2,383 | 4,000 | 2,310 |
| # miles of streets maintained | 342 | 343 | 343 | 343 | 343 | 343 |
| # miles of sidewalk maintained | 27.50 | 30.10 | 30.60 | 30.60 | 26.30 | 31.30 |

All figures through June 30, 2016

PUBLIC WORKS DEPARTMENT

Forestry Services

Business Unit 17034

Significant 2016 Events:

Performance Data:

| | | | | |) | 1111 201 |
|--|-------------------------|------------------|--------------------|-------------|-------------|-----------|
| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
| Safe, healthy and attractive urban forest | | | | | | |
| # of trees on City Streets | 31,007 | 30,760 | 30,578* | 30,689 | 31,900 | 31,009 |
| Strategic Outcomes | | | | | | |
| Satisfied community | | | | | | |
| % of planting spaces in new subdivisions | | | | | | |
| planted on annual basis | 100% | 100% | 100% | 100% | 100% | 100% |
| % of customers who accept new trees | | | | | | |
| on new and/or reconstructed streets | 100% | 100% | 100% | 100% | 100% | 100% |
| Street tree to Arborist ratio | 4770 to 1 | 4770 to 1 | 4,704 to 1 | 4721 to 1 | 4253 to 1 | 4134 to 1 |
| Diverse urban forest | | | | | | |
| # of tree species with more than 1,000 | 9 | 9 | 9 | 9 | 9 | 9 |
| Work Process Outputs | | | | | | |
| % of trees < 6" diameter pruned annually | 50% | 60% | 50% | 50% | 50% | 50% |
| Pruning cycle of trees > 6" diameter | 8 years | 8.5 years | 8.5 years | 9 years | 8 years | 9 years |
| # of Ash trees replaced | 200 | 150 | 105 | 146 | 400 | 125 |
| Total number of tree species on streets | 34 | 32 | 42 | 42 | 34 | 42 |
| Treat all City properties w/ Gypsy Moth egg | | | | | | |
| mass counts of > 500 egg masses/acre | 100% | 100% | 100% | 100% | 100% | 100% |
| * The city wide tree inventory was completed in 2014 and as a result we have a more accurate count of City terrace trees | or a recult we have a m | and account of f | the torrange trans | | | |

* The city-wide tree inventory was completed in 2014 and as a result we have a more accurate count of City terrace trees.

City of Appleton Sanitation Summary Budget to Actual Report For the Six Months Ending June 30, 2016

1 07/18/16 15:18:44

| Description | Year to Date Expense | Encumbered Amount | Total Expended and Encumbered | Full Year Amended Budget | Percent of Amended Budget |
|-----------------------------|----------------------------|----------------------|--|--------------------------------|---------------------------------|
| Sanitation Administration | 127,805 | 131 | 127,936 | 303,800 | 42.1 % |
| Recycling Program | 58,319 | 0 | 58,319 | 152,824 | 38.2 % |
| Solid Waste Services | 1,109,206 | 0 | 1,109,206 | 2,858,464 | 38.8 % |
| Closed Landfill Maintenance | 25,563 | 0 | 25,563 | 103,222 | 24.8 % |
| | | | | | |
| Total | 1,320,893 | 131 | 1,321,024 | 3,418,310 | 38.6 % |

MID-YEAR REVIEW

All figures through June 30, 2016

SPECIAL REVENUE FUNDS

Sanitation - Administration

Business Unit 2210

Significant 2016 Events:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 Actual 2014 | _ | Actual 2015 | Target 2016 | YTD 2016 |
|---------------------------------|-------------|-------------------------|-------|-------------|-------------|----------|
| Public information | | | | | | |
| # of information announcements/ | | | | | | |
| brochures | 15 | 16 | 21 | 21 | 16 | 12 |
| Strategic Outcomes | | | | | | |
| Consistency of information | | | | | | |
| # of policies reviewed | 1 | 1 | 1 | 1 | 1 | 0 |
| Quality of service | | | | | | |
| # of contacts received | 2,461 | 2,305 | 1,811 | 2,499 | 2,400 | 886 |
| Work Process Outputs | | | | | | |
| Changes in customer service | | | | | | |
| # of policies changed | 1 | 1 | 1 | 0 | 0 | 0 |

DEPARTMENT OF PUBLIC WORKS MID-YEAR REVIEW All figures through June 30, 2016

SPECIAL REVENUE FUNDS

Sanitation - Recycling

Business Unit 2221

Significant 2016 Events:

- Recycling diversion rate continues to increase, with the new rate just under 25%!

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|----------|
| Convenient access to drop-off centers | | | | | | |
| # of hrs/year yard waste sites are | 3,090 | 060'£ | 060'£ | 3,064 | 3,090 | 1,402 |
| open | | | | | | 1 |
| Cost effective commercial recycling | | | | | | |
| Cost/ton - co-mingled | \$113.94 | \$117.08 | \$120.73 | \$125.93 | \$122.00 | \$127.63 |
| Strategic Outcomes | | | | | | |
| Sources of additional revenue | | | | | | |
| # of commercial recycling customers | 338 | 351 | 357 | 360 | 360 | 358 |
| \$ of revenue from chipper rental | \$39,287 | \$2,118 | \$3,874 | \$2,875 | \$4,000 | \$972 |
| # of violations from Outagamie | | | | | | |
| County Landfill | 0 | 0 | 0 | 0 | 0 | 0 |
| Work Process Outputs | | | | | | |
| Material diverted from the landfill | | | | | | |
| Diversion Rate | | 22.2% | 23.7% | 24.0% | 25.0% | 24.7% |
| Tons of material collected | | | | | | |
| Residential - co-mingled | 4,951 | 5,788 | 6,029 | 6,174 | 6,100 | 3,176 |
| Commercial - total | 465 | 462 | 463 | 452 | 465 | 225 |
| Hours chipping material | 599 | 569 | 499 | 567 | 009 | 510 |
| Yardwaste sites: | | | | | | |
| Avg. # of users of the sites weekday (peak) | 550 | 550 | 700 | 700 | 700 | 700 |
| Avg. # of users of the sites weekend (peak) | 850 | 850 | 875 | 875 | 006 | 900 |

MID-YEAR REVIEW

All figures through June 30, 2016

SPECIAL REVENUE FUNDS

Sanitation - Solid Waste Collection

Business Unit 2223

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|----------|
| Service area | | | | | | |
| # of automated stops/day | 5,114 | 5,107 | 5,122 | 5,136 | 5,132 | 5,140 |
| Additional services provided | | | | | | |
| # of special collections | | | | | | |
| Storm | 0 | 2 | 0 | 0 | 0 | 0 |
| Move Outs | 86 | 50 | 42 | 43 | 50 | 34 |
| Bulky Overflow | | 26 | 26 | 26 | 26 | 13 |
| Strategic Outcomes | | | | | | |
| Additional revenue sources | | | | | | |
| Cost effective service provided | | | | | | |
| Cost/ton of overflow collections | \$136.99 | \$161.79 | \$151.03 | \$148.91 | \$155.00 | \$153.38 |
| Cost/ton of residential automated pickup | \$85.81 | \$86.01 | \$87.50 | \$86.82 | \$90.00 | \$88.95 |
| Work Process Outputs | | | | | | |
| City cleanliness & public health benefits | | | | | | |
| # of tons of refuse collected | 20,987 | 20,236 | 19,555 | 19,934 | 20,500 | 9,670 |

MID-YEAR REVIEW All figures through June 30, 2016

SPECIAL REVENUE FUNDS

Sanitation - Landfill Maintenance

Business Unit 2230

Significant 2016 Events:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|--|-------------|-------------|-------------|-------------|-------------|----------|
| Safety of the surrounding environment | | | | | | |
| # of private wells showing impact from | 0 | 0 | 0 | 0 | 0 | 0 |
| landfill | | | | | | |
| Strategic Outcomes | | | | | | |
| Preventive maintenance | | | | | | |
| # of DNR non-compliance notices rec'd | 0 | 0 | 0 | 0 | 0 | 0 |
| # of surface soil failures (erosion) | 0 | 0 | 0 | 0 | 0 | 0 |
| Work Process Outputs | | | | | | |
| Regulatory compliance | | | | | | |
| Reporting to the DNR | 2 | 2 | 2 | 2 | 2 | 0 |
| Corrective actions generated from | | | | | | |
| quarterly inspections | 2 | 1 | 2 | ω | 2 | 1 |

83500 TEACHERA MIDYER PAR

City of Appleton Parking Utility Summary Budget to Actual Report For the Six Months Ending June 30, 2016

1 07/18/16 15:18:08

| Description | Year to Date Expense | Encumbered Amount | Total Expended and Encumbered | Full Year Amended Budget | Percent of Amended Budget |
|-------------------------------|----------------------------|----------------------|--|--------------------------------|---------------------------------|
| Parking Administration | 339,915 | 0 | 339,915 | 2,137,815 | 15.9 % |
| Meter Operations/Maintenance | 30,920 | 0 | 30,920 | 107,830 | 28.7 % |
| Lot Operations/Maintenance | 9,541 | 0 | 9,541 | 19,368 | 49.3 % |
| Ramp Operations/Maintenance | 390,331 | 77,688- | 312,643 | 1,609,319 | 19.4 % |
| Parking Ordinance Enforcement | 86,958 | 11,715- | 75,243 | 188,500 | 39.9 % |
| Total | 857,665 | 89,403- | 768,262 | 4,062,832 | 18.9 % |

All figures through June 30, 2016

PARKING UTILITY

Administration

Business Unit 5110

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Actual 2015 Target 2016 | YTD 2016 |
|---|---------------|---------------|---------------|-------------|---|---------------|
| Effective rate structure policy | | | | | | |
| % change in operating revenue | | | | | | |
| received | 0.68% | -0.02% | 8.17% | -3.25% | 4.72% | -6.09% |
| Community events supported | 11 | 12 | 11 | 11 | 12 | 5 |
| Strategic Outcomes | | | | | | |
| Efficiency of operations | | | | | | |
| % change in operating costs | -2.76% | -1.22% | -4.74% | 8.89% | 3.64% | -8.06% |
| Work Process Outputs | | | | | | |
| Expansion of customer base | | | | | | |
| YTD avg active permit total/permit stalls | 2,398 / 2,342 | 2,503 / 2,350 | 2,672 / 2,350 | 2,581/2,350 | 2,581 / 2,350 2,525 / 2,345 2,526 / 2,345 | 2,526 / 2,345 |
| # of daily meter bags sold | 1,057 | 1,137 | 1,682 | 1,834 | 1,100 | 856 |

All figures through June 30, 2016

PARKING UTILITY

Operations and Maintenance

Business Unit 5120

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|----------|
| Reliability of the system | | | | | | |
| # of broken meters reported | 327 | 340 | 290 | 152 | 300 | 67 |
| % fixed within 24 hours | %66 | %66 | %86 | %66 | 100% | %66 |
| Strategic Outcomes | | | | | | |
| Efficiency of staff management | | | | | | |
| Maintenance staff size to # of metered stalls | 2/962 | 2/951 | 2/951 | 2/951 | 2/864 | 2/951 |
| Maintenance staff size to # of | | | | | | |
| unmetered stalls | 3/3,132 | 3/3,132 | 3/3,132 | 3/3,132 | 3/3,142 | 3/3,135 |
| Structural inspections performed | 0 | 4 | 0 | 0 | 4 | 0 |
| Stalls monitored by pay machines | | 34 | 34 | 34 | 34 | 34 |
| Work Process Outputs | | | | | | |
| Customer services provided | | | | | | |
| # of meter batteries changed | 962 | 951 | 951 | 951 | 864 | 156 |
| Power flushes/ramp | 2 | 2 | 2 | 2 | 2 | 1 |
| # of facility property damages reported | 74 | 78 | 41 | 35 | 60 | 9 |
| # of broken gate arms reported/repaired | 21 | 16 | 19 | 14 | 20 | 7 |

All figures through June 30, 2016

PARKING UTILITY

Enforcement

Business Unit 5130

Significant 2016 Events:

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|--|-------------|-------------|-------------|-------------|-------------|----------|
| Customer Service | | | | | | |
| Meter stall turnover | | | | | | |
| <pre># of citations/metered stalls/month</pre> | 1.6 | 1.4 | 1.2 | 1.1 | 2.0 | 1.1 |
| Strategic Outcomes | | | | | | |
| Effectiveness as a revenue source | | | | | | |
| Average # of days to pay tickets | 47 | 46 | 33 | 39 | 40 | 89 |
| # of notices sent | 9,689 | 8,793 | 11,306 | 10,190 | 9,800 | 4,398 |
| # of state suspensions sent | 2,140 | 1,811 | 2,609 | 2,166 | 2,000 | 1,091 |
| Work Process Outputs | | | | | | |
| Enforcement provided - Parking Staff | | | | | | |
| # of citations issued | 21,921 | 18,809 | 16,683 | 14,871 | 18,000 | 7,839 |
| # of meter violations issued | 19,538 | 16,525 | 14,091 | 12,463 | 14,000 | 6,511 |
| # of citations reviewed by | | | | | | |
| Parking Manager | 801 | 760 | 984 | 857 | 700 | 376 |

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83500 TEACHERA MIDYER CEA

City of Appleton Central Equipment Agency Summary Budget to Actual Report For the Six Months Ending June 30, 2016

1 07/18/16 15:18:04

| Description | Year to Date Expense | Encumbered Amount | Total Expended and Encumbered | Full Year Amended Budget | Percent of Amended Budget |
|--------------------|----------------------------|----------------------|--|--------------------------------|---------------------------------|
| CEA Administration | 1,457,199 | 1,487 | 1,458,686 | 3,161,674 | 46.1 % |
| Maintenance | 1,099,856 | 20,049- | 1,079,807 | 2,334,984 | 46.2 % |
| Total | 2,557,055 | 18,562- | 2,538,493 | 5,496,658 | 46.2 % |

All figures through June 30, 2016

CENTRAL EQUIPMENT AGENCY

Administration

Business Unit 6110

Significant 2016 Events:

- Hired and trained one full time Service Person and one part time Service Person

- Working w/ Precise to install 19 GPS units on DPW vehicles

- Worked w/ DPW Safety Coordinator to submit the new fall arrest system for consideration of the CVMIC safety grant

- Obtained CEA Review Committee approval to change seven pieces of equipment in the CEA fleet:

Added new DPW trailer to fleet, upgraded two Fire Department vehicles, upgraded the PD marked squads to AWD, upgraded one unmarked PD Chevy Impala to Ford escape, upgraded Facilities Department tractor and van

Performance Data:

| Client Benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | Target 2016 | YTD 2016 |
|---|-------------|-------------|-------------|-------------|-------------|----------|
| Cost Effective Service | | | | | | |
| Overhead Rate | \$69.34 | \$71.86 | \$70.43 | \$74.31 | \$74.07 | \$74.07 |
| Billable hours | 17,892 | 17,399 | 18,063 | 16,739 | 18,100 | 9,677 |
| Strategic Outcomes | | | | | | |
| Operational requirements of users | | | | | | |
| * Size of authorized fleet/actual | 407 | 398 | 413 | 415 | 414 | 411 |
| Consistent and current information | | | | | | |
| <pre># of policies reviewed/revised</pre> | 1 | 1 | 1 | 1 | 1 | 0 |
| Work Process Outputs | | | | | | |
| Customer Service | | | | | | |
| Requests for changes to the fleet | 11 | 10 | 9 | 2 | 3 | 7 |

* Fluctuation is a result of seasonal vehicles now being included in this number

All figures through June 30, 2016

CENTRAL EQUIPMENT AGENCY

Maintenance

Business Unit 6121

Significant 2016 Events:

- Held training the week of National APWA week for the CEA mechanics

- Met w/various vendors and put together a specification for a new UHF Digital Mobile Radio System

- Held in-house training on the new fall arrest system

- Purchased a new A/C machine for the Fire Department shop

- Completed the battery disconnect program on the entire fleet of Class 6 vehicles

Performance Data:

Criteria

| Actual 2012Actual 2013Actual 2014Actual 2013Intget 2016ads7088968070able7088968070s7088968070s202280261224300ym hours202280261264230pogram202280261264230pogram7,6757,8738,7658,1809,400pours8,1547,6269,0127,9198,000nechanical failure000000vers performed145137144127130 | Clint Danath Immante | A -t 1 7017 | 1 2012 2012 | V 100 1 V | | | VTD 2016 |
|--|---|-------------|-------------|-------------|-------------|--------------|-----------|
| ner needs $(1, 2)$ $(1, $ | Chent benefits/Impacts | Actual 2012 | Actual 2013 | Actual 2014 | Actual 2015 | 1 arget 2016 | 0107 CT X |
| t available70889680704 hours70889680704 hours 343 343 380 324 96 le for operational readiness 202 343 380 324 300 reakdown hours 202 280 261 264 230 sea 202 280 261 264 230 230 es $7,675$ $7,873$ $8,765$ $8,180$ $9,400$ 161 tenance program $7,675$ $7,873$ $8,765$ $8,180$ $9,400$ $9,400$ tenance hours $7,675$ $7,626$ $9,012$ $7,919$ $8,000$ 0 d by mechanical failure 0 0 0 0 0 0 0 d by mechanical failure 145 137 144 127 130 130 | Response to customer needs | | | | | | |
| 4 hours4 hours </td <td># of vehicles not available</td> <td>70</td> <td>88</td> <td>96</td> <td>80</td> <td>70</td> <td>54</td> | # of vehicles not available | 70 | 88 | 96 | 80 | 70 | 54 |
| le for operational readiness 343 380 324 300 reakdown hours 202 280 261 264 300 es 202 280 261 264 230 $ance$ enance program $7,675$ $7,873$ $8,765$ $8,180$ $9,400$ $ance$ itenance hours $8,154$ $7,626$ $9,012$ $7,919$ $8,000$ $ance$ d by mechanical failure 0 0 0 0 0 0 0 0 angeovers performed 145 137 144 127 130 142 | for use within 24 hours | | | | | | |
| reakdown hours 343 380 324 300 202 202 280 261 264 230 es 202 280 261 264 230 261 enance program $17,675$ $7,873$ $8,765$ $8,180$ $9,400$ 1100 itenance hours $7,675$ $7,873$ $8,765$ $8,180$ $9,400$ $9,400$ 1000 itime hours $8,154$ $7,626$ $9,012$ $7,919$ $8,000$ 000 000 000 d by mechanical failure 0 0 0 0 0 0 0 0 0 0 t puts 145 137 144 127 130 130 144 127 130 | Equipment available for operational readiness | | | | | | |
| es 202 280 261 264 230 enance program 1 1 1 1 1 1 1 1 1 tenance hours $7,675$ $7,873$ $8,765$ $8,180$ $9,400$ 1 1 time hours $8,154$ $7,626$ $9,012$ $7,919$ $8,000$ 0 0 0 0 0 0 0 0 0 0 0 0 0 1 </td <td># of emergency breakdown hours</td> <td></td> <td>343</td> <td>380</td> <td>324</td> <td>300</td> <td>163</td> | # of emergency breakdown hours | | 343 | 380 | 324 | 300 | 163 |
| es | # of service calls | 202 | 280 | 261 | 264 | 230 | 111 |
| enance program (1) | Strategic Outcomes | | | | | | |
| Itenance hours 7,675 7,873 8,765 8,180 9,400 ntime hours 8,154 7,626 9,012 7,919 8,000 id by mechanical failure 0 0 0 0 0 0 0 tputs 141 127 130 130 144 127 130 | Safe reliable maintenance program | | | | | | |
| ntime hours8,1547,6269,0127,9198,000d by mechanical failure000000tputs </td <td>Preventive maintenance hours</td> <td>7,675</td> <td>7,873</td> <td>8,765</td> <td>8,180</td> <td>9,400</td> <td>4,669</td> | Preventive maintenance hours | 7,675 | 7,873 | 8,765 | 8,180 | 9,400 | 4,669 |
| d by mechanical failure 0 <td>Corrective downtime hours</td> <td>8,154</td> <td>7,626</td> <td>9,012</td> <td>7,919</td> <td>8,000</td> <td>4,110</td> | Corrective downtime hours | 8,154 | 7,626 | 9,012 | 7,919 | 8,000 | 4,110 |
| tputs Image: Constraint of the state of the | Accidents caused by mechanical failure | 0 | 0 | 0 | 0 | 0 | 0 |
| angeovers performed 145 137 144 127 130 | Work Process Outputs | | | | | | |
| 145 137 144 127 130 | Service Performed | | | | | | |
| | # of seasonal changeovers performed | 145 | 137 | 144 | 127 | 130 | 40 |