

#### **City of Appleton**

100 North Appleton Street Appleton, WI 54911-4799 www.appleton.org

## Meeting Agenda - Final Fox Cities Transit Commission

Wednesday, May 25, 2016 3:00 PM Council Chambers, 6th Floor

- 1. Call meeting to order
- 2. Roll call of membership
- 3. Approval of minutes from previous meeting

<u>16-831</u> Approval of Minutes from Previous Meeting

Attachments: Meeting Minutes 04-27-16.pdf

#### 4. Public Hearings/Appearances

16-832 Public Participation of Agenda Items

#### 5. Action Items

<u>16-833</u> Approval of Payments

Attachments: Check Register 04-17-16 through 05-18-16.pdf

16-834 Authorization to Award a Contract to Lamers Bus Lines for the Provision

of Downtown Trolley Service

Attachments: Award 2016 Trolley Contract.pdf

16-835 Octoberfest Fares

Attachments: Octoberfest Fares.pdf

#### 6. Information Items

<u>16-836</u> Approval to Exercise Option Year Two for New Hope Contract for the

Provision of Ancillary Paratransit Service

Attachments: New Hope 2nd Option Year 2016.pdf

<u>16-837</u>	April Ridership and Revenue
	Attachments: April Ridership and Revenue.pdf
<u>16-838</u>	April Financials
	<u>Attachments:</u> April Financials.pdf
<u>16-839</u>	Valley Transit Summer Programs
<u>16-840</u>	Manager's Report
<u>16-841</u>	Pending Items

Attachments: Pending Items.pdf

#### 7. Adjournment

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.

Any questions regarding this agenda, please contact Daniel Sandmeier at 920.832.5800.

#### MINUTES - FOX CITIESTRANSIT COMMISSION April 27, 2016

**Commissioners Present** 

Chairperson Chuck Rundquist Vice Chairperson Kyle Lobner

Bob Buckingham Carol Kasimor

Carolyn Mewhorter

George Dearborn

Jeff McCabe

Joel Gregozeski

Linda Stoll

Alderperson Matthew Reed

Sonia Barham

Trish Nau

**Commissioners Excused** 

Bruce Sherman Rick Detienne

Travis Parish

**Valley Transit Staff** 

Daniel Sandmeier, Interim General Manager

Debra Ebben, Administrative Services

Manager

Nikki Voelzke, Community Relations

Specialist

Amy Erickson, Paratransit Coordinator Lisa Laughlin, Communications Technician

Others Present

Emily Truman, Assistant City Attorney

Chairperson Chuck Rundquist called the meeting to order at 3:00 p.m.

There was a brief introduction of the new commission member, Alderperson Matthew Reed.

#### APPROVAL OF MINUTES

There being no question or corrections to the minutes of the March 23, 2016 meeting, Commissioner George Dearborn moved that the minutes be approved which was seconded by Commissioner Linda Stoll. The minutes were approved (10/0).

Commissioner Carol Kasimor arrived at 3:03 p.m.

#### **ACTION ITEMS**

### Election of Chair and Vice-Chair, Meeting Date and Time, Designate Daniel Sandmeier as the Contact Person for the Commission

Chuck Rundquist was elected Chair and Kyle Lobner was elected Vice-Chair. The meeting date will remain the 4<sup>th</sup> Wednesday of the month at 3:00 p.m. The designated contact person will be Daniel Sandmeier, Interim General Manager.

Commissioner Joel Gregozeski arrived at 3:06 p.m.

#### **Approval of Payments**

Administrative Services Manager, Deb Ebben presented the check register for the period 03/16/16 through 04/16/16. There being no questions or discussion of the items on the check register, a motion was made by Commissioner Kyle Lobner and seconded by Commissioner Trish Nau to accept the payments 03/16/16 through 04/16/16. The motion carried (12/0).

#### Termination of Call-A-Ride Program

Paratransit Coordinator, Amy Erickson presented the proposed termination of the Call-A-Ride Program. A motion was made by Commissioner Carolyn Mewhorter and seconded by

Commissioner Linda Stoll to terminate the Call-A-Ride Program. The motion carried (12/0).

#### Approve Addendum to Fox Valley Technical College Student Pass Contract

Ms. Ebben presented the addendum to the Fox Valley Technical College Student Pass Contract for approval. The costs to Fox Valley Technical College will remain at the same level for 2016 due to a flat enrollment. A motion was made by Commissioner Joel Gregozeski and seconded by Commissioner Bob Buckingham to approve the addendum to Fox Valley Technical College Student Pass Program. The motion carried (12/0).

#### Approval of Title VI Program

Community Relations Specialist, Nikki Voelzke gave a brief overview of Valley Transit's Title VI Program. After some brief discussion to clarify what is covered under Title VI a motion was made by Commissioner Kyle Lobner and seconded by Commissioner George Dearborn to approve the Title VI Program. The motion carried (12/0).

#### **INFORMATION ITEMS**

#### 2015 4th Quarter Dashboard (KPI)

Interim General Manager, Daniel Sandmeier presented the 2015 4<sup>th</sup> quarter dashboard and gave a brief synopsis of each category. There were discussions and suggested changes to the dashboard information to make the dashboard a better tool for Valley Transit and the Commissioners.

#### **Route 20 Construction Detour**

Mr. Sandmeier reported that at this time the route 20 detour is working well and Valley Transit will not have to hire additional help during the construction.

#### **Octoberfest Fare Increase**

Mr. Sandmeier opened a discussion regarding a fare increase for the 2016 Octoberfest. He reported that he has met with the staff at Valley Transit and they are recommending leaving the fare at 25¢ per person per ride. Mr. Sandmeier stated that if the fare was quadrupled it would not be able to pay for the advertising, goodwill and exposure that Valley Transit obtains during Octoberfest. This discussion will be continued at the next meeting.

#### **Route 12 Expansion**

Commissioner Bob Buckingham brought to the meeting some of the future expansion plans in the Town of Grand Chute. Mr. Sandmeier said that there would need be a study of time, mileage and costs before any expansion could occur.

#### March Ridership and Revenue

Interim General Manager, Daniel Sandmeier reported that the March Ridership was following national trends with lower ridership. In an attempt to increase ridership, route 16 is being detoured to go pass North High School.

#### March Financials

Ms. Ebben reported that Valley Transit remains under budget in both revenue and expenses.

#### Legislative Update

Mr. Sandmeier recently traveled to Washington, D.C. with the WURTA Annual Delegation in partnership with APTA's Legislative Focus Week where all the systems come to talk about their

needs. The group restressed the terrible shape of America's capital programs and infrastructure.

Ms. Voelzke traveled to Madison to an informational legislative session, again stressing the capital needs of transit systems in the state.

#### **Pending Items**

Commissioner George Dearborn has requested a discussion to redirect route 41 through the Village of Fox Crossing.

#### **ADJOURNMENT**

The next meeting will be held on Wednesday, May 25, 2016 at 3:00 p.m. The meeting adjourned at 4:08 p.m.

Respectfully submitted,

Mr. Daniel Sandmeier, Interim General Manager

Check No.	Check Date	Payee Number		Name	Voucher Number	Explanation -Remark-	Payment Amount	Bus. Unit	Obj Acct	Sub	Subl	Voucher Amount	Dis Take
522008	04/20/16	6066	ACCURATE			van repairs						1,311.02	
total												1,311.02	
522013		5717	AMERICAN	OVERHEAD	364781	overhead door repair	859.45-	5830	6416			140.25	
total												140.25	
522014		166174	AMERICAN	PUBLIC T	364783	print ad general man	252.00-	5810	6205			252.00	
total												252.00	
522038		162894	GILLIG LL	.C	364797	bus parts	2,076.68-	5820	6326			2,076.68	
total												2,076.68	
522055		18438	LEVENHAGE	N OIL CO	364805	fuel	22,665.55-	5840	6322			8,820.00	
total												8,820.00	
522062		281851	MORNING S	STAR GARD	364816	spring clean up	317.50-	5830	6454			317.50	
total												317.50	
522065		268787	NEW FLYER	PARTS	364819	bus parts	840.96-	5820	6326			840.96	
total												840.96	
522079		246271	RUNNING,	INC.	364743 364743 364743 364743 364743 364744 364744 364744 364744 364744 364744 364744 364744 364744 364744 364744 364744 364744 364744	Tickets VTII Cash Fares		580 5860 5860 5860 5860 5860 5860 5880 5850 585	2131 4230 4875 4875 4875 4875 6408		1819 1820 1819 1820 1819 1820 1819 1819 1805 1805 1806 1807	1,926.00 417.00 922.00- 5.646.00- 918.00- 1,008.00- 9,430.00 28,390.40 1,124.53 7,410.00 18,918.00 14,092.80 8,846.25 9,492.40 12,248.50- 5.092.00- 2,250.20 3,348.35- 35,820.40- 5.043.60- 141.454.70 2,558.57 746.00- 924.00- 3,005.00 1,356.60	
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- 2 - 05/19/16

Check No.	Check Date	Payee Number	Payee Name	Voucher Number	Explanation -Remark-	Payment Amount	Bus. Unit	Obj Acct	Sub	Sub1	Voucher Amount	Dis Take
total								-			104.40	
522179		194520	KUETTEL'S SEPTIC	365016	floor pits	370.00-	5830	6416			370.00	
total											370.00	
522195		268787	NEW FLYER PARTS	365017	bus parts	18.78-	5820	6326			18.78	
total											18.78	
522201		288606	POMP'S TIRE - APP	364969 364970 364971	305/70R22.5/20 CNTNT 305/70R22.5 BRM 305/70R22.5/20 CNTNT 305/70R22.5 BRM M3203 33MM UNIMOUNT 305/70R22.5 BRM (BRM LT225/75R16/10 TRANS LT225/75R16/10 TRANS LT225/75R16/10 TRANS LT225/75R16/10 TRANS 305/70R22.5/20 CNTNT	11,239.86-	580 580 580 580 580 580 580 580	2160 2160 2160 2160 2160 2160 2160 2160			2.921.36 1.875.40 1.926.96 59.76- 100.00 2.073.30 156.03 123.03 246.06 1.877.48	
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522205		239054	SAFELITE FULFILLM	365019	bus 413	203.99-	5820	6417			203.99	
total											203.99	
522218		8942	ULTIMATE CLEANING		cleaning cleaning	31,740.13-	5830 5830	6599 6599			474.60 85.92	
total											560.52	
522228		37022	WE ENERGIES	365000	6404-083-107	10,645.63-	5810	6413	2		15.35	
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522390		162894	GILLIG LLC		bus parts bus parts	690.50-		6326 6326			78.00 612.50	
total											690.50	
522403		196091	KWIK TRIP, INC	365252 365252		2,435.78-		6322 6322			226.87 2,208.91	
total											2,435.78	
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522419		268787	NEW FLYER PARTS	365262 365263 365264	bus parts bus parts bus parts	2,560.16-	5820	6326 6326 6326			2,541.16 3.56 15.44	

#### Check Register with General Ledger Accounts Check Date 04/17/16 thru 05/18/16

Explanation

-Remark-

365382 5/16 security system

Voucher

Number

128670 NIELSON COMMUNICA 365265 microphones

250763 ST ELIZABETH HOSP 365266 ada certs

Page Date - 3 - 05/19/16 Payment Bus. Obj Sub Voucher Dis Unit Acct Sub1 Amount Amount Take 2,560.16 150.00- 5820 6326 150.00 150.00 3,620.00- 5850 6599 3,620.00 3,620.00 472.75- 5810 6413 189.10 189.10

230,147.40

total

Check

No.

522420

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522484 05/18/16

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Check

Date

Payee

Number

58712 AT&T

Payee Name

129



May 19, 2016

To: Fox Cities Transit Commission

From: Amy Erickson, Paratransit Coordinator/Operations Supervisor

Subject: Award 2016 Downtown Trolley Contract to Lamers Bus Lines

**Background:** Valley Transit 2016 budget includes \$30,024 to provide downtown trolley service with Appleton Downtown, Inc. (ADI) paying the local share. In 2015, Lamers Bus Lines operated the trolley service for ADI and Valley Transit from June through September on Thursdays and Fridays from 5 P.M. to 11 P.M. and on Saturdays from 8 A.M. to 11 P.M. with a total ridership of 5,868 passengers. The Downtown Trolley continues to be a valuable asset that contributes to Valley Transit and Downtown Appleton's branding and marketing efforts, by attracting people who may not otherwise ride and connecting them to the fixed route bus system.

Process: In March, Valley Transit issued a Request for Proposal to provide downtown Appleton trolley service for the period June 2, 2016 through September 24, 2016 with options to extend for two additional three month periods in 2017 & 2018. The RFP packet was electronically sent directly to a contractor distribution list of current providers and interested parties, advertised on the Valley Transit/City of Appleton website, and published in the Post-Crescent, Green Bay Press Gazette, and the Oshkosh Northwestern newspapers. Valley Transit only received one proposal from Lamers Bus Lines by the April 29, 2016 deadline. Although only one responsive proposal was received, it was evaluated with the same rigor used to evaluate multiple proposals. The evaluation panel consisted of Valley Transit's Community Relations Specialist Nikki Voelzke, Executive Director of ADI Jennifer Stephany, Administrative Services Manager Deb Ebben, and Paratransit Coordinator Amy Erickson. Evaluation criteria included, experience, professional competence, capacity, proposals, and price. The proposed hourly cost remained the same as last year's contracted rate of \$72.29 per hour. The downtown trolley service is included in Valley Transit's budget for 2016 and is eligible for funding from the State and Federal government. ADI has agreed to pay 100% of the local share.

Recommendation: Staff recommends and requests approval of the contract with Lamers Bus Lines to provide Downtown Trolley service at a cost of \$72.29 per hour.



May 18, 2016

To: Fox Cities Transit Commission

From: Daniel Sandmeier Assistant General Manager

**Subject: Octoberfest Fares** 

The Fox Cities Transit Commission has requested that staff review a variety of options for the level of fare collection associated with Octoberfest service.

The Octoberfest service has grown into a key event for the Valley Transit team. We have historically provided approximately 5,000 rides to the Friday License to Cruise events and over 10,000 rides to the Saturday Octoberfest activities.

The level of Octoberfest service allows us to attract both first time riders to the Valley Transit system and interact with portions of our community that may rarely use our services. Due to the high volume of riders, it is essential that our services are easy to use, easy to understand and well-advertised. These riders' impression of Valley Transit may be exclusively based on the experiences that they have surrounding the Octoberfest events.

The potential upside of a fare increase is mainly tied to the increased revenue collection that might be realized. The following chart shows the potential income from raising rates for License to Cruise and Octoberfest:

Fare	Additional revenue (over \$.25)
\$0.50	\$3,750
\$0.75	\$7,500
\$1.00	\$11,250

The potential downsides of a fare increase include many issues.

First, any additional theoretical revenue must be balanced against a potential loss of ridership. If for example, we were to raise the rate to \$0.50, and there were to be a corresponding 10% reduction of ridership, the increase in revenue would also be reduced by that amount. The following chart shows the effect a 10% reduction in ridership would have on potential additional revenue:

Fare	Additional revenue (over \$.25)
	10 % reduced ridership
\$0.50	\$3,375
\$0.75	\$6,750
\$1.00	\$10.125

Second, as this may be the only experience that many of these riders will have with Valley Transit this year, we believe that any increase in friction during the interaction between the driver and the passengers at the farebox has a large negative value. In order to quickly and efficiently load the standing room only buses throughout the day, we depend on every step of the fare exchange being as simple as possible.

Valley Transit puts everything it has into providing the quality of service we are known for during the Octoberfest weekend. Due again to the volume of ridership, we stress our equipment heavily throughout the weekend, and have little to no spare equipment on standby in case of failure. The \$0.25 fare is the easiest, and most robust fare for us to collect and process. If we were to switch to a fare that would involve the use of more dollar bills, we would worry about the ability for our farebox system to handle the work load. The dollar bill feed mechanism is sensitive to moisture, which can take valuable time to adjust, repair and put back into service. The dollar bill storage bay also fills during the event and needs emptying, more frequent need could cause delays to routes already running at capacity.

Third, we believe strongly that the efforts Valley Transit expends on the Octoberfest events yield extraordinary marketing benefit. Our limited advertising budget would never allow us to purchase the advertising media which would be required to replicate the value of the reach, and impact of being useful to our communities during an event such as Octoberfest provides. The cost of producing a high quality television commercial is larger than the potential for increased revenue, without considering the air time costs to get a commercial in front of an audience as large as we will have the chance to reach during Octoberfest.

Although the risk of incurring negative impressions through a fare increase are difficult to estimate, it is probably safe to say some people will be upset by an increase. One disappointed, vocal citizen can cause damage to a reputation. Valley Transit is justifiably proud of its stature in the community, and feel it is vital to maintain as broad a base of support as possible.

Recommendation: Continue to offer Octoberfest service at \$0.25. Continue to monitor parking situation in downtown Appleton watching for increases in parking charges.



May 6, 2016

To: Fox Cities Transit Commission

From: Amy Erickson, Paratransit Coordinator/Operations Supervisor

Subject: Exercising second option year with New Hope Center for Specialized Transportation Services in 2016

The New Hope Center specialized transportation service is a shared ride service in Calumet County which brings employees to and from the New Hope Center located in Chilton, Wisconsin. Valley Transit has had an agreement with New Hope Center in Calumet County since 2003 to provide this service. The current contract is a three year contract which was approved by the Transit Commission on May 23, 2012, and commenced on July 1, 2012, with options to extend by mutual consent for two one-year periods. The original three year contract term concluded on June 30<sup>th</sup>, 2015, with New Hope Center in Calumet County exercising its first option year which will end on June 30th, 2016.

Valley Transit and New Hope Center have agreed to exercise the second option year at the current price of \$2.11/mile. New Hope Center will continue providing specialized transportation services in Calumet County through June 30<sup>th</sup>, 2017.

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12,120 83,297 -13,2% -10,7% 12,678 90,439 12,247 87,280 -3,4% -3,5% 13,374 96,916 13,354 90,448 0,6% -6,7%
-9.9% -24.3% 75,583 1,178 73,950 1,083 -3.4% -8.1% 82,147 1,498 75,784 1,310 -7.7% -12.6%
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-18.0% 2.6% 2.0% 20,538 8,908 15,369 8,405 -25.2% -5.6% 18.147 9,117
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April-16 % CHG

Transit	ing the Fox Cities
Valley	Connecting

æ	HOTAL REVENUE	\$83,376.85 \$56,647.94 -32.1%	\$58,551.18 \$57,768.68 -1.3%	\$68,625.42 \$105,019.09 53.0%	\$65,505.71 \$59,774.61 -8.7%	\$276,059.16 \$279,210.32 1.1%	\$54,011.74 \$0.00 -100.0%	\$65,532.02 \$0.00 -100.0%	\$87,083.08 \$0.00 -100.0%	\$57,829.64 \$0.00 -100.0%	\$62,588.54 \$0.00 -100.0%	\$65,544.45 \$0.00 -100.0%	\$71,304.87 \$0.00 -100.0%	\$74,072.30 \$0.00 -100.0%
3	PRE-PAID REVENU	\$60,644.00 \$35,094.75 -42.1%	\$35,971.40 \$35,357.25 -1.7%	\$42,899.40 \$78,376.20 82.7%	\$36,175.35 \$36,999.50 2.3%	\$175,690.15 \$185,827.70 5.8%	\$31,819.20	\$40,288.85	\$62,527.00 -100.0%	\$32,161.75 -100.0%	\$37,018.00	\$39,984.50 -100.0%	\$49,151.00	\$49,120.00 -100.0%
	CYZH KENENNE	\$22,732.85 \$21,553.19 -5.2%	\$22,579.78 \$22,411.43 -0.7%	\$25,726.02 \$26,642.89 3.6%	\$29,330,36 \$22,775.11 -22.3%	\$100,369.01 \$93,382.62 -7.0%	\$22,192.54	\$25,243.17 -100.0%	\$24,556.08	\$25,667.89	\$25,570.54	\$25,559.95 -100.0%	\$22,153.87	\$24,952.30 -100.0%
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(	30 DYX KEG 20FD	171 190 11.1%	198 182 -8.1%	144 202 40.3%	134 235 75.4%	647 809 25.0%	167	160	156-100.0%	152-100.0%	176 -100.0%	154	202 -100.0%	185
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Connec	OTHER TICKETS	378 1,282 239.2%	3,546 3,310 -6.7%	329 508 54.4%	1,891 1,652 -12.6%	6,144 6,752 9.9%	1,015	938	-100.0%	-100.0%	345	142	907-100.0%	642 -100.0%
	R.	January-15 January-16 % CHG	February-15 February-16 % CHG	March-15 March-16 % CHG	April-15 April-16 % CHG	YTD2015 YTD 2016 % CHG	May-15 May-16 % CHG	June-15 June-16 % CHG	July-15 July-16 % CHG	August-15 August-16 % CHG	September-15 September-16 % CHG	October-15 October-16 % CHG	November-15 November-16 % CHG	December-15 December-16 % CHG



# COMPARATIVE RIDERSHIP BY ROUTE

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ROUTE	93,238 83,297 -10.7%	90,439 87,280 -3.5%	96,916 90,448 -6.7%	94,836 89,813 -5.3%	375,429 350,838 -6.6%	89,199 0 -100.0%	74,314 0 -100.0%	70,634 0 -100.0%	72,313 0 -100.0%	95,565 0 -100.0%	100,973 0 -100.0%	90,450 0 -100.0%	86,667 0 -100.0%
*** SPECIALS	17,070 0 -100.0%	28 0 -100.0%	0.0%	0.0%	17,098 0 -100.0%	0 0 0 0 0	0 0 0 0	0 0 0 0 0 0	1,645 0 -100.0%	317 0 -100.0%	0 0 0 #DIV/0!	0 0 0 0	0 0 0 0 0
TRIPPER *** ROUTES SPECIAL	5,880 5,358 -8.9%	5,914 5,273 -10.8%	5,460 4,461 -18.3%	5,066 5,201 2.7%	22,320 20,293 -9.1%	5,474 0 -100.0%	989 0 -100.0%	0 0 #DIV/0!	0 0 #DIV/0I	5,675 0 -100.0%	5,670 0 -100.0%	6,067 0 -100.0%	4,239 0 -100.0%
ROUTE T	2,213 2,943 33.0%	2,651 2,958 11.6%	2,949 3,445 16.8%	3,114 3,475 11.6%	10,927 12,821 17.3%	2,790	2,807 0 -100.0% -	2,938	2,915	3,449	4,067 0 -100.0%	3,570	3,516 0 -100.0% -
ROUTE 31/32	4,472 4,053 -9.4%	4,716 4,172 -11.5%	4,604 4,298 -6.6%	4,467 4,236 -5.2%	18,259 16,759 -8.2%	4,035 0 -100.0%	3,673 0 -100.0%	3,815 0 -100.0%	3,754 0 -100.0%	4,487 0 -100.0%	5,716 0	4,854 0 -100.0%	5,108 0 -100.0%
ROUTE 30	8,256 9,469 14.7%	9,971 10,009 0.4%	11,083 10,989 -0.8%	12,481 10,324 -17.3%	41,791 40,791 -2.4%	10,256 0 -100.0%	9,666 0 -100.0%	8,841 0 -100.0%	9,167	10,090	10,394 0 -100.0%	9,794 0 -100.0%	9,752 0 -100.0%
ROUTE 20	5,844 6,411 9.7%	6,469 6,623 2.4%	7,491 7,456 -0.5%	7,374 6,941 -5.9%	27,178 27,431 0.9%	7,166	7,175	7,579 0 -100.00	7,080 0 -100.0%	7,964 0	7,917	6,842 0 -100.0%	6,678 0 -100.0%
ROUTE 19	1,177 1,639 39.3%	1,388 1,635 17.8%	1,486 1,721 15.8%	1,510 1,731 14.6%	5,561 6,726 20.9%	1,693	1,358 0 -100.0%	1,226	1,565 0 -100.0%	3,137	1,726 0 -100.0%	1,484 0 -100.0%	1,552 0 -100.0%
ROUTE 16	3,531 3,568 1.0%	3,833 4,052 5.7%	4,643 4,107 -11.5%	4,527 4,406 -2.7%	16,534 16,133 -2.4%	4,266	4,217 0 -100.0%	4,268 0 -100.0%	3,788 0 -100.0%	3,883	4,051 0 -100.0%	3,658 0 -100.0%	3,777 0 -100.0%
ROUTE 15	9,402 10,667 13.5%	11,033 10,632 -3.6%	12,153 12,640 4.0%	11,793 11,334 -3.9%	44,381 45,273 2.0%	11,277 0 -100.0%	10,565 0 -100.0%	10,614 0 -100.0%	10,748 0 -100.0%	11,116	12,801 0 -100.0%	11,635 0 -100.0%	11,487 0 -100.0%
ROUTE 12	6,145 7,703 25.4%	10,486 9,381 -10.5%	10,852 8,763 -19.2%	10,077 8,882 -11.9%	37,560 34,729 -7.5%	9,063 0 -100.0%	6,315 0 -100.0%	6,098 0 -100.0%	6,858 0 -100.0%	11,656 0 -100.0%	12,198 0 -100.0%	10,273 0 -100.0%	9,522 0 -100.0%
ROUTE 11	2,527 2,930 15.9%	3,077 2,947 -4.2%	3,687 3,295 -10.6%	3,352 2,962 -11.6%	12,643 12,134 -4.0%	2,927 0 -100.0%	3,217 0 -100.0%	3,426 0 -100.0%	3,294 0 -100.0%	3,213 0 -100.0%	3,493 0 -100.0%	2,815 0 -100.0%	3,083 0 -100.0%
ROUTE 9	1,630 1,730 6.1%	1,620 1,773 9.4%	1,929 1,723 -10.7%	1,837 1,922 4.6%	7,016 7,148 1.9%	1,633 0 -100.0%	1,356 0 -100.0%	1,526 0 -100.0%	1,502 0 -100.0%	1,192 0 -100.0%	1,963 0 -100.0%	1,717 0	1,730 0 -100.0%
ROUTE 8	4,090 4,579 12.0%	4,403 4,819 9.4%	4,715 4,590 -2.7%	3,909 5,014 28.3%	17,117 19,002 11.0%	3,960	2,783 0 -100.0%	2,143 0 -100.0%	1,857 0 -100.0%	4,129 0 -100.0%	4,593 0 -100.0%	4,563 0 -100.0%	
ROUTE 6	623 737 18.3%	737 718 -2.6%	720 724 0.6%	737 770 4.5%	2,817 2,949 4.7%	802 0 -100.0%	6,633 2,238 3,409 4,164 3,147 602 2,783 0 0 0 0 0 -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	3,061 674 2,143 0 0 0 -100.0% -100.0%	2,941 667 1,857 0 0 0 -100.0% -100.0%	7,813 3,232 5,450 3,971 3,682 1,109 4,129 0 0 0 0 0 0 -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	7,469 3,679 5,939 4,467 3,895 935 4,593 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3,335 739 4,563 0 0 0 -100.0% -100.0%	5,848 3,135 4,966 4,074 3,391 618 4,191 0 0 0 0 0 -100.0% -100.0% -100.0% -100.0% -100.0% -100.0%
ROUTE 5	3,305 3,765 13.9%	3,893 3,854 -1.0%	4,252 3,608 -15.1%	3,911 3,942 0.8%	15,361 15,169 -1.2%	3,635 802 0 0 -100.0% -100.0%	3,147 0 -100.0%	3,061 0	2,941 0 -100.0%	3,682 0 -100.0%	3,895 0 -100.0%	3,335 0 -100.0%	3,391 0 -100.0%
ROUTE 4	3,770 3,800 0.8%	4,361 3,857 -11.6%	4,829 4,209 -12.8%	4,663 4,036 -13.4%	17,623 15,902 -9.8%		4,164 0 -100.0%	4,367 0 -100.0%	3,990 0 -100.0%	3,971 0 -100.0%	4,467 0 -100.0%		4,074 0 -100.0%
ROUTE 3	5,158 5,020 -2.7%	5,637 5,089 -9.7%	5,625 4,943 -12.1%	5,317 5,080 -4.5%	21,737 20,132 -7.4%	5,096 4,412 0 0 -100.0% -100.0%	3,409 0 -100.0%	4,734 2,353 2,971 4,367 0 0 0 0 -100.0% -100.0% -100.0%	2,831 0 -100.0%	5,450 0 -100.0%	5,939 0 -100.0%	6,547 3,289 5,503 3,765 0 0 0 0 -100.0% -100.0% -100.0%	4,966 0 -100.0%
ROUTE 2	3,047 3,288 7.9%	3,920 3,465 -11.6%	4,038 3,478 -13.9%	3,260 3,611 10.8%	14,265 13,842 -3.0%	3,295	2,238 0 -100.0%	2,353 0 -100.0%	2,221	3,232 0 -100.0%	3,679 0 -100.0%	3,289 0 -100.0%	3,135
ROUTE 1	5,098 5,637 10.6%	6,302 6,023 -4.4%	6,400 5,998 -6.3%	7,441 5,946 -20.1%	25,241 23,604 -6.5%	7,419 0 -100.0%	6,633 0 -100.0%	4,734 0 -100.0%	5,490 0 -100.0%	7,813 0 -100.0%	7,469 0 -100.0%	6,547 0 -100.0%	5,848 0 -100.0%
	JAN-15 JAN-16 % CHG	FEB-15 FEB-16 % CHG	MAR-15 MAR-16 % CHG	APR-15 APR-16 % CHG	YTD 15 YTD 16 % CHG	MAY-15 MAY-16 % CHG	JUN-15 JUN-16 % CHG	JUL-15 JUL-16 % CHG	AUG-15 AUG-16 % CHG	SEP-15 SEP-16 % CHG	OCT-15 OCT-16 % CHG	NOV-15 NOV-16 % CHG	DEC-15 DEC-16 % CHG

<sup>\*\*\*</sup> January, 2015 GFI Route Report understated ridership error

# **EVENING RIDERSHIP BY ROUTE**

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ROUTE	11,692 10,231 -12.5%	11,428 10,566 -7.5%	12,864 12,615 -1.9%	12,637 11,444 -9.4%	48,621 44,856 -7.7%	12,047 0 -100.0%	10,684 0 -100.0%	10,251 0 -100.0%	10,316 0 -100.0%	12,875 0 -100.0%	12,680 0 -100.0%	10,810 0 100.0%	10,388
	21.0	40 %	32 25 %	% 83 %	37 39 %		2.12			**		20	
ROUTE 30	1,612 1,327 -17.7%	1,540 1,304 -15.3%	1,762 1,625 -7.8%	1,853 1,583 -14.6%	6,767 5,839 -13.7%	1,774 0 -100.0%	1,668 0 -100.0%	1,384 0 -100.0%	1,450 0 -100.0%	1547 0 -100.0%	1,606 0 -100.0%	1,280 0 -100.0%	1,339
ROUTE 20	1,213 1,021 -15.8%	1,075 1,100 2.3%	1,205 1,362 13.0%	1,289 1,054 -18.2%	4,782 4,537 -5.1%	1,271 0 -100.0%	1,223 0 -100.0%	1,368 0 -100.0%	1,259 0 -100.0%	1570 0 -100.0%	1,297 0 -100.0%	1,215 0 -100.0%	1,039
ROUTE 19	830 942 13.5%	832 1,034 24.3%	990 1,154 16.6%	934 1,062 13.7%	3,586 4,192 16.9%	1,034 0 -100.0%	918 0 -100.0%	907 0 -100.001-	952 0 -100.0%	1202 0 -100.0%	1,123 0 -100.0%	920 0 -100.0%	766 0
ROUTE 15	2,339 2,202 -5.9%	2,350 2,162 -8.0%	2,738 2,677 -2.2%	2,500 2,423 -3.1%	9,927 9,464 -4.7%	2,376 0 -100.0%	2,222 0 -100.0%	2,112 0 -100.0%	2,148 0 -100.0%	2589 0 -100.0%	2,736 0 -100.0%	2,261 0 -100.0%	2,230
ROUTE 12	1,449 1,080 -25.5%	1,523 1,442 -5.3%	1,663 1,482 -10.9%	1,619 1,452 -10.3%	6,254 5,456 -12.8%	1,398 0 -100.0%	1,007 0 -100.0%	1,144 0 -100.0%	1,243 0 -100.0%	1834 0 -100.0%	1,951 0 -100.0%	1,634 0 -100.0%	1,561
ROUTE 9	333 312 -6.3%	264 287 8.7%	337 312 -7.4%	277 353 27.4%	1,211 1,264 4.4%	304 0 -100.0%	154 0 -100.0%	156 0 -100.0%	148 0 -100.0%	153 0 -100.0%	286 0 -100.0%	245 0 -100.0%	239
ROUTE 6	538 515 -4.3%	508 528 3.9%	530 522 -1.5%	540 520 -3.7%	2,116 2,085 -1.5%	490 0 -100.0%	435 0 -100.0%	523 0 -100.0%	414 0 -100.0%	650 0 -100.0%	510 0 -100.0%	426 0 -100.0%	419
ROUTE 5	763 611 -19.9%	823 656 -20.3%	849 717 -15.5%	658 600 -8.8%	3,093 2,584 -16.5%	544 0 -100.0%	541 0 -100.0%	485 0 -100.0%	532 0 -100.0%	605 0 -100.0%	536 0 -100.0%	549 0 -100.0%	498
ROUTE 4	653 498 -23.7%	570 500 -12.3%	647 662 2.3%	679 585 -13.8%	2,549 2,245 -11.9%	655 0 -100.0%	597 0 -100.0%	638 0 -100.0%	552 0 -100.0%	596 0 -100,0%	564 0 -100.0%	489 0 -100.0%	503
ROUTE 3	616 602 -2.3%	576 573 -0.5%	623 785 26.0%	633 619 -2.2%	2,448 2,579 5.4%	584 0 -100.0%	531 0 -100.0%	532 0 -100.0%	534 0 -100.0%	619 0 -100.0%	727 0 -100.0%	663 0 -100.0%	554 0
ROUTE 2	406 345 -15.0%	375 303 -19.2%	463 446 -3.7%	. 282 400 41.8%	1,526 1,494 -2.1%	302 0 -100.0%	242 0 -100.0%	269 0 -100.0%	277 0 -100.0%	355 0 -100.0%	336 0 -100.0%	296 0 -100.0%	286
ROUTE 1	940 776 -17.4%	992 677 -31.8%	1,057 871 -17.6%	1,373 793 -42.2%	4,362 3,117 -28.5%	1,315 0 -100.0%	1,146 0 -100.0%	733 0 -100.0%	807 0 -100.0%	1155 0 -100.0%	1,008	832 0 -100.0%	723
	JAN 15 JAN-16 % CHG	FEB 15 FEB-16 % CHG	MAR 15 MAR-16 % CHG	APR 15 APR-16 % CHG	YTD 15 YTD 16 % CHG	MAY 15 MAY-16 % CHG	JUN 15 JUN-16 % CHG	JUL 15 JUL-16 % CHG	AUG 15 AUG-16 % CHG	SEP 15 SEP-16 % CHG	OCT 15 OCT-16 % CHG	NOV 15 NOV-16 % CHG	DEC 15 DEC-16

NOTE: PM Ridership

Starts at 5:15p for routes 1, 3, 5, 9, 15, 19 Starts at 5:45p for all other routes Excludes Routes 31, 32 and 41

April Comparisons - Ridership and Revenue

Total Revenue	\$59,774.61	\$65,505.71	\$68,034.41	\$79,682.11	\$62,759.93	\$59,557.69	\$62,268.44	\$66,266.86	\$63,962.15	\$57,010.52	\$74,974.68	\$52,348.38
Pre-Paid Revenue	\$36,999.50	\$36,175.35	\$41,743.00	\$51,179.70	\$36,961.30	\$34,487.50	\$36,126.85	\$38,476.85	\$39,395.50	\$29,453.00	\$44,231.50	\$31,034.00
Cash Revenue	\$22,775.11	\$29,330.36	\$26,291.41	\$28,502.41	\$25,798.63	\$25,070.19	\$26,141.59	\$27,790.01	\$24,566.65	\$27,557.52	\$30,743.18	\$21,314.38
Total Rides*	89,812	94,836	95,050	98,141	90,438	94,785	83,311	80,856	89,429	79,038	77,431	83,413
Total Paid Rides	75,474	78,017	77,160	80,394	74,384	77,142	66,240	60,783	53,591	52,722	52,202	54,801
	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005

<sup>\*</sup> Includes Free and transfers

YTD Comparisons (Jan - Apr) - Ridership and Revenue

Pre-Paid

	Rides	Total Rides*	Cash Revenue	Revenue	Total Revenue
2016	295,240	350,837	\$93,383	\$185,828	\$279,210
2015	314,509	375,429	\$100,369	\$175,690	\$276,059
2014	300,046	364,137	\$98,290	\$154,520	\$252,810
2013	326,061	395,326	\$108,889	\$163,367	\$272,256
2012	319,028	388,551	\$103,935	\$169,854	\$273,789
2011	296,154	362,638	\$98,673	\$182,304	\$280,977
2010	259,526	328,891	\$106,136	\$150,346	\$256,482
2009	238,074	318,502	\$108,659	\$160,971	\$269,630
2008	224,067	340,450	\$118,948	\$121,619	\$240,567
2007	214,516	318,535	\$111,369	\$121,859	\$233,228
2006	217,981	322,330	\$104,915	\$128,081	\$232,996
2005	215,898	329,868	\$85,816	\$94,015	\$179,831

<sup>\*</sup> Includes Free and transfers

# City of Appleton VALLEY TRANSIT INCOME STATEMENT For four months Ending April 30, 2016

	Month of	Prior Year	YTD As of	Prior	2016	
Davaniation	April		April	YTD	Amended	% of Total
Description	Actual	April	Actual	April	Budget	Budget
REVENUES	F0 77F	CF FOC	270 240	276 050	042.240	20.50
Bus Fare Revenue	59,775	65,506	279,210	276,059	943,218	29.60%
Paratransit Fare Revenue	57,021	57,119	228,666	222,661	711,510	32.149
Total Fare Revenue	116,796	122,625	507,876	498,720	1,654,728	30.699
Other Charges for Service	5,820	3,207	19,900	14,155	55,000	36.189
Other Revenues	1,102	2,273	4,692	6,672	6,000	78.209
TOTAL REVENUES	123,718	128,105	532,468	519,547	1,715,728	31.039
EXPENSES BY LINE ITEM						
Regular Salaries & Labor pool alloc	191,153	187,125	757,813	786,008	2,647,197	28.639
Call Time	-		-	_		0.009
Overtime	7,656	10,006	28,607	25,103	59,112	48.399
ncentive Pay	- 8		-	315	1,650	0.009
Other Compensation	730	-	29,688	1,500	l.	
ringes	79,551	72,893	305,469	280,234	1,040,084	29.379
Jnemployment Compensation	- 8		=			0.009
Salaries & Fringe Benefits	279,090	270,024	1,121,577	1,093,160	3,748,043	29.929
raining & Conferences	664	3,915	2,485	5,268	10,000	24.85
Employee Recruitment	1,235	3,215	1,430	7,385	3,162	45.229
Parking Permits	- 10		- 1	2	-	
Office Supplies	382	253	2,410	1,315	3,996	60.319
Subscriptions	10	6	26	18	1,085	2.409
Memberships & Licenses	251	64	4,746	4,154	5,000	94.92
Postage & Freight	139	12	200	62	4,600	4.359
Awards & Recognition	(80)	540	(150)	480	765	-19.619
Food & Provisions	355	84	700	565	1,020	68.639
nsurance	15,391	15,962	107,963	88,171	185,486	45.749
Insurance dividend	- [		(23,123)	(24,321)		
Insurance surplus payment	- 1		(23,277)	1	=	
Depreciation Expense	49,568	54,423	198,273	217,691	643,611	30.819
Administrative Expenses	67,915	78,474	271,683	300,790	858,725	31.649
andscape Supplies	-	258	_	258	3,000	0.009
Shop Supplies & Tools (& misc)	2,653	1,649	12,773	10,466	31,466	40.599
Printing & Reproduction	171	1,510	12,393	5,338	28,200	43.959
Jniforms	55	541	358	1,293	4,575	7.839
Gas Purchases	20,000	28,219	77,024	126,919	642,021	12.009
Safety Supplies	- 8	-	78	4	500	15.60%
/ehicle & Equipment Parts	18,414	14,086	49,469	47,474	209,000	23.679
Miscellaneous Equipment	637		637	2,006	11,100	5.749
Signs	66		197	664	2,000	
Supplies & Materials	41,996	46,263	152,929	194,418	931,862	16.419
paries & materials	. 1,550	,	132,323		331,002	10.41/
Accounting/Audit	3,814	6,086	3,814	8,509	11,170	34.15%
Bank Services	258	3,503	762	500	3,000	25.40%

# City of Appleton VALLEY TRANSIT INCOME STATEMENT For four months Ending April 30, 2016

ich fan een ste fan het eelste kan het eft findste ken een een sel	Month of	-Prior	YTD As of	Prior	2016	
	April	Year	April	YTD	Amended	% of Total
Description	Actual	April	Actual	April	Budget	Budget
Consulting Services				4,611	3,000	0.00%
Collection Services	580	329	763	1,075	3,100	24.61%
Contractor Fees	253,731	263,895	1,083,683	1,035,998	3,447,502	31.43%
Temp Help	1,855	2,236	7,296	5,493	1,000	729.60%
Advertising	1,158	2,212	3,606	7,393	50,000	7.21%
Health Services	1,371	818	2,870	2,667	9,110	31.50%
Snow Removal Services	2,117	180	7,987	1,170	13,500	0.00%
Laundry Services	206	481	1,041	1,464	6,000	17.35%
Other Contracts/Obligations	4,081	2,849	9,523	6,844	131,000	<u>7.27%</u>
Purchased Services	269,171	279,086	1,121,345	1,075,724	3,678,382	30.48%
Electric	4,253	4,280	18,675	20,351	61,864	30.19%
Gas	1,646	2,552	11,311	17,683	38,300	29.53%
Water	-	501	1,644	2,100	7,841	20.97%
Waste Disposal/Collection	-	219	593	791	2,872	20.65%
Stormwater	-	497	2,035	2,526	8,175	24.89%
Telephone	1,021	892	3,428	2,835	13,528	25.34%
Utilities	6,920	8,941	37,686	46,286	132,580	28.43%
Building/Grounds Repair & Maintenance	1,007	1,994	1,377	2,927	5,000	0.00%
Vehicle Repair & Maintenance	1,515	970	2,335	2,096	1,500	155.67%
Equipment Repair & Maintenance	1,543		2,146	469	3,498	61.35%
FMD Charges & Material	7,918	11,016	30,086	14,643	115,693	26.01%
Software Support	5,528	5,286	23,111	16,857	63,150	36.60%
CEA Equipment Rental	2,520				2,147	0.00%
Repairs & Maintenance	17,511	19,266	59,055	36,992	190,988	30.92%
Total Operating Expenses	682,603	702,054	2,764,275	2,747,370	9,540,580	28.97%
2 2					920	
OPERATING INCOME (LOSS)	(558,885)	(573,949)	(2,231,807)	(2,227,823)	(7,824,852)	
NON-OPERATING REVENUES						
Federal Support	-		-		2,670,478	0.00%
State Support	- 1		-		2,529,679	0.00%
Appleton Support	224,082	219,771	896,328	879,084	600,573	149.25%
Other Local Support	195,341	215,290	1,389,073	1,439,754	1,384,002	100.37%
Investment Income	795		7,985	2,147	12,500	63.88%
Donations	20	34,167	33,521	47,742	104,590	32.05%
Fund Balance Applied		<del>-</del>		-	713,420	0.00%
TOTAL NON-OPERATING REVENUE	420,238	469,228	2,326,907	2,368,727	8,015,242	29.03%
north discuss						0.000/
Buildings	-		-		=;	0.00%
Machinery & Equipment	- 1		_		700 507	0.00%
Vehicles	-			•	709,697	0.00%
Capital Expenditures				<u>.</u>	709,697	0.00%

## City of Appleton PURCHASED TRANSPORTATION For four months Ending April 30, 2016

Description	Month of April Actual	Prior Year April	YTD As of April Actual	Prior YTD April	2016 Amended Budget	2016 % of Total Budget
PURCHASED TRANSPORTATION EXPENSE						
VTII - Disabled	148,931	134,040	577,136	520,805	1,938,368	29.77%
VTII - Elderly	1,986	3,650	9,933	15,133	61,640	16.11%
PT - Optional (Sunday)	1,211	1,066	5,119	3,828	21,000	24.38%
Family Care Sheltered Workshop	43,032	43,201	170,077	166,915	504,748	33.70%
Outagamie County Demand Response Rural	15,133	16,049	57,665	58,952	204,006	28.27%
Outagamie County Human Services Transportation	1,921	814	4,424	2,705	9,433	46.90%
Neenah Dial - A - Ride	10,074	11,727	45,057	42,632	145,530	30.96%
Darboy - Call - A - Ride	45	465	900	2,970	18,000	5.00%
Calumet County New Hope	1,604	13,656	45,365	53,340	147,701	30.71%
Calumet County Van Service	2,602	1,514	8,687	10,220	43,700	19.88%
Connector - Extended Service Hours	30,515	29,594	115,241	119,835	384,000	30.01%
Connector - Extended Service Area	9,840	7,831	37,535	35,547	112,750	33.29%
Neenah Industrial Route	-	<u>-</u>	28,551	- III	2	0.00%
Downtown Trolley						Ξ.
Total Purchased Transportation	266,894	263,607	1,105,690	1,032,882	3,590,876	30.79%

# Pending Items - Fox Cities Transit Commission

	7	Dorro	Tontative Date Back to	
Issue	at FCTC	Requesting	FCTC FCTC	Completed
Paratransit Monitoring Program Progress	4/13/11		06/22/16	Twice/year
Semi annual Update on Use of Social Media	11/13/13	Erickson	06/22/16	Twice/year
Octoberfest Fare Increase		Lobner	05/25/16	
Information System Update			07/27/16	Quarterly
Key Performance Indicators				Quarterly
Route 12 Expansion		Buckingham	06/22/16	
Redirection of Route 41		Dearborn	06/22/16	