

City of Appleton

100 North Appleton Street Appleton, WI 54911-4799 www.appleton.org

Meeting Agenda - Final Safety and Licensing Committee

Wednesday, July 28, 2021 5:30 PM Council Chambers, 6th Floor

- 1. Call meeting to order
- 2. Roll call of membership
- 3. Approval of minutes from previous meeting

21-1077 Approval of minutes from the July 14th, 2021 meeting.

Attachments: S & L Minutes 7-14-21.pdf

4. Public Hearings/Appearances

5. Action Items

21-1051 Class "A" Beer and "Class A" Liquor- Cider Only Change of Agent application for Kwik Trip Inc, d/b/a Tobacco Outlet Plus Grocery, Pattie Jo Vergenz, New Agent, located at 1342 W Prospect Ave, contingent upon approval from the Police Department.

Attachments: Pattie Jo Vergenz S&L.pdf

21-0965 Temporary Class "B" Beer and "Class B" Wine License application for St. Pius Catholic Church, Toni Schmidt, Person in Charge, located at 500 W Marquette St, on August 13-15, 2021, contingent upon approval from all departments.

Attachments: St Pius X Catholic Church S&L.pdf

21-1034 Temporary Class "B" Beer License application for St Joseph Congregation, Jacque Bootz, Person In Charge, located at 404 W Lawrence St, on September 11, 2021, contingent upon approval from all departments.

Attachments: St Josephs Congregation S&L.pdf

21-0991 Temporary Class "B" applications filed after the agenda was published.

6. Information Items

21-1023 Special Events:

Made To Order, Trout Museum of Art, Houdini Plaza, August 27, 2021 Take Time for God, Real Hope Today, Houdini Plaza, August 28, 2021

Community First Fox Cities Marathon, September 19, 2021

Appleton West Homecoming, October 15, 2021

Appleton Houdini 10K, Run Away Events, November 6, 2021 Santa Scamper, Run Away Events, November 23, 2021

21-1080 2021 Mid-Year Report for Fire Department

Attachments: 2021 Mid-Year Report - 06-30-21.pdf

<u>21-0789</u> Police Department information on liquor law violations.

<u>21-1079</u> Director's Reports

- 1. City Clerk
 - Special Event Application Updates
 - Redistricting Timeline
- 2. Police Chief
 - National Night Out at Jones Park, August 3rd, 5:00 p.m.
- 3. Fire Chief
 - Fire Inspection Update
 - Fire Protection Engineer

7. Adjournment

Notice is hereby given that a quorum of the Common Council may be present during this meeting, although no Council action will be taken.

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.



City of Appleton

100 North Appleton Street Appleton, WI 54911-4799 www.appleton.org

Meeting Minutes - Final Safety and Licensing Committee

Wednesday, July 14, 2021

5:30 PM

Council Chambers, 6th Floor

1. Call meeting to order

The meeting was called to order by Chair Van Zeeland at 5:30 p.m.

2. Roll call of membership

Present: 5 - Reed, Schultz, Van Zeeland, Smith and Hartzheim

3. Approval of minutes from previous meeting

> 21-0989 Safety & Licensing Minutes from July 7th, 2021.

> > S & L Minutes 7-7-21.pdf Attachments:

Reed moved, seconded by Hartzheim that the Minutes be approved. Roll Call.

Motion carried by the following vote:

Aye: 5 - Reed, Schultz, Van Zeeland, Smith and Hartzheim

4. **Public Hearings/Appearances**

5. **Action Items**

21-0919

Class "B" Beer and "Class B" Liquor License application for Los Amigos LLC d/b/a Mr. Taco, Julia Nino Gomez, Agent, located at 106 S State St, contingent upon approval from Health, DPW and Inspections

departments.

Attachments: Mr. Taco.pdf

Mr.TacoDenial July 2021 SL.pdf

Hartzheim moved, seconded by Schultz, that the Alcohol License be recommended for denial. Roll Call. Motion carried by the following vote:

Aye: 5 - Reed, Schultz, Van Zeeland, Smith and Hartzheim

<u>21-0916</u>

Temporary Premise Amendment application for DDCT, INC d/b/a Jim's Place, Jay Plamann, Agent, located at 223 E College Ave, August 5-8, 2021, contingent upon approval from all departments.

Attachments: Jim's Place S&L.pdf

Permission to use 219.pdf

Hartzheim moved, seconded by Smith, that the Premise Amendment be recommended for approval. Roll Call. Motion carried by the following vote:

Ave: 5 - Reed, Schultz, Van Zeeland, Smith and Hartzheim

21-0917

Temporary Premise Amendment application for Wooden Nickel Restaurant and Lounge Inc d/b/a Wooden Nickel Sports Bar & Grill, Anthony Mueller, Agent, located at 217 E College Ave, August 5-8, 2021, contingent upon approval from all departments.

Attachments: Wooden Nickel S&L.pdf

Hartzheim moved, seconded by Reed, that the Premise Amendment be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Reed, Schultz, Van Zeeland, Smith and Hartzheim

21-0869

Temporary Class "B" Beer and "Class B" Wine License application for Sculpture Valley, Dave Willems, Person in Charge, located at 303 N Oneida St, Outer Edge Stage for Mile of Music, August 5-8, 2021, contingent upon approval from all departments.

Attachments: MoM-Outer Edge Stage S&L.pdf

Van Zeeland moved, seconded by Hartzheim, that the Temporary Alcohol License be recommended for approval. Roll Call. Motion carried by the following vote:

Ave: 4 - Reed, Van Zeeland, Smith and Hartzheim

Abstained: 1 - Schultz

21-0867

Temporary Class "B" Beer and "Class B" Wine License application for Sculpture Valley, Dave Willems, Person in Charge, located at Houdini Plaza for Mile of Music, August 5-8, 2021, contingent upon approval from all departments.

Attachments: MoM-Houdini Plaza S&L.pdf

Reed moved, seconded by Hartzheim, that the Temporary Alcohol License be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Reed, Van Zeeland, Smith and Hartzheim

Abstained: 1 - Schultz

Balance of the action items on the agenda.

Reed moved, Smith seconded, to approve the balance of the agenda. The motion carried by the following vote:

Ave: 5 - Reed, Schultz, Van Zeeland, Smith and Hartzheim

21-0825 Class "B" Beer License application for Jackson Investment Group LLC

d/b/a Jimmy's Chicken and Fish, James Jackson III, Agent, located at 205 N Richmond St, contingent upon approval from the Community

Development department.

Attachments: Jimmy's Chicken and Fish.pdf

This Report Action Item was recommended for approval

21-0834 Class "B" Beer and "Class B" Liquor License application for Calaveras

Fine Fusions LLC d/b/a Calaveras Fine Fusions, Rebekka Garcia, Agent, located at 528 W College Ave, contingent upon approval from the

Health and Inspections departments.

<u>Attachments:</u> Calaveras Fine Fusions.pdf

This Report Action Item was recommended for approval.

21-0993 Class "A" Beer License application for Oneida Mini Mart LLC d/b/a

Oneida BP, Prabhu Dhungana, Agent, located at 1306 S Oneida St,

contingent upon approval from all departments.

Attachments: Oneida Mini Mart LLC.pdf

This Report Action Item was recommended for approval.

21-0940 Class "A" Beer and "Class A" Liquor License Change of Agent

application for Wisconsin CVS Pharmacy, LLC d/b/a CVS Pharmacy #8525, Nicholas D Fahrner, New Agent, located at 700 W Wisconsin

Ave.

Attachments: Nicholas D Fahrner S&L.pdf

This Report Action Item was recommended for approval.

21-0927 Class "B" Beer and "Class B" Liquor License Change of Agent

application for Dong Po Restaurant in Appleton Inc d/b/a Dong Po

Restaurant, Jian Chen, New Agent, located at 719 W College Ave.

Attachments: Jian Chen S&L.pdf

This Report Action Item was recommended for approval.

21-0992 Pet Store License application for Fish Cave LLC, Ton Vang, applicant, located at 2110 S Memorial Dr, contingent upon approval from all departments.

Attachments: Fish Cave LLC S&L.pdf

This Report Action Item was recommended for approval.

21-0925

Temporary Premise Amendment application for TNE, INC d/b/a

Emmett's Bar & Grill, Sharon Reader, agent, located at 139 N Richmond

St, on August 5-8, 2021, contingent upon approval from the Health department.

Attachments: Emmett's Bar & Grill S&L.pdf

This Report Action Item was recommended for approval.

21-0957 Temporary Premise Amendment application for Riverside Bar & Grill, Gregg Van Dinter, Agent, located at 906 S Olde Oneida St, on August 5-8, 2021, contingent upon approval from all departments.

Attachments: Riverside Bar & Grill S&L.pdf

This Report Action Item was recommended for approval.

21-0987 Temporary Premise Amendment application for Fox Cities Performing Arts Center, Pilar Martinez, Person in Charge, located at 400 W College Ave, on August 17, 2021, contingent upon approval from all departments.

Attachments: Fox Cities PAC S&L.pdf

This Report Action Item was recommended for approval.

21-0996 Temporary Premise Amendment application for Rookies Sports Bar &
 Grill, Steve Carrow, Agent, located at 325 N Appleton St, August 5-8,
 2021, contingent upon approval from all departments.

Attachments: Rookies Sports Bar & Grill.pdf

This Report Action Item was recommended for approval.

21-0928 Temporary Class "B" Beer and/or Temporary "Class B" Wine License application for Sacred Heart Catholic Church, David Erickson, Person In Charge, located at 222 E Fremont St, on the following dates: August 14, 2021, October 23, 2021, January 29, 2022, March 11, 2022, February 19, 2022, contingent upon approval from all departments.

Attachments: Sacred Heart Catholic Church Parish Picnics S&L.pdf

This Report Action Item was recommended for approval.

21-0934 Temporary Class "B" Beer License application for Fox Cities Chamber of Commerce, Thomas Lehr, Person in Charge, Octoberfest, on September 25, 2021, contingent upon approval from all departments.

<u>Attachments:</u> Fox Cities Chamber - Octoberfest S&L.pdf

This Report Action Item was recommended for approval.

21-0988 Temporary Class "B" Beer and "Class B" Wine License application for Creative Downtown Appleton Inc, Jennifer Stephany, Person in Charge, located at Jones Park, August 4-8, 2021, contingent upon approval from all departments.

<u>Attachments:</u> MoM - Jones Park S&L.pdf

This Report Action Item was recommended for approval.

<u>21-0911</u> Temporary Class "B" applications filed after agenda was published.

6. Information Items

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21-0929 Special Events

Trout Museum of Art Exhibit Opening, Trout Museum and Houdini Plaza, June 5, 2021

Juneteenth, African Heritage Inc, Jones Park, June 13, 2021

Street Music Week / Make Music, Creative Downtown Appleton Inc w/

Heid Music, College Ave, June 14-21, 2021

Appleton Biking Brewery Tour, Ratedventure LLC d/b/a Venture Wisconsin, June 19, 2021

Bird Bath Swim Meet, YMCA Fox Cities Swim Team, Erb Park/Pool, July 9-11, 2021

Hip Hop for Humanity, Bigger Productionz, Pierce Park, July 10, 2021 43rd Annual Appleton Car Show and Swap Meet, Appleton Fox Cities Kiwanis Club, Pierce Park, July 18, 2021

Appleton Vintage Bicycle Swap/Show, Active Bike and Fitness LLC, 1131 N Badger Ave, July 25, 2021

Children's Parade, Building for Kids Children's Museum, College Ave, July 28, 2021

Movie on the Hill, Appleton Parks & Recreation, Memorial Park, June 24, July 8, July 22 and August 12, 2021

The Showcase 2021, Custom Offsets, 3984 & 3989 E Endeavor Dr, June 26, 2021

Heid Music Summer Concert Series, Appleton Downtown Inc, Jones Park, Thursdays from July 1-Sept 30, 2021

Worship Service & Picnic, Church of the Resurrection/Church of the Incarnation, Erb Park, July 4, 2021

Sole Burner 5K Walk/Run, American Cancer Society, City Park, August 21, 2021

21-0999 2021 Police Department Mid-Year Report

Attachments: 2021 Police Mid-Year Report.pdf

This Item was presented

21-1000 2021 Legal Services Mid-Year Report

<u>Attachments:</u> 2021 Mid-Year Report- Legal Services.pdf

This Item was presented

<u>21-0908</u> Director's Reports

- 1. City Clerk
- 2. Fire Chief
- 3. Police Chief
 - Women in Public Safety Academy
 - District Neighborhood Listening Sessions

<u>21-0789</u> Police Department information on liquor law violations.

7. Adjournment

Reed moved, seconded by Smith, that the meeting be adjourned at 5:49 p.m. Roll Call. Motion carried by the following vote:

Aye: 5 - Reed, Schultz, Van Zeeland, Smith and Hartzheim

City of Appleton Page 7

Schedule for Appointment of Agent by Corporation / Nonprofit Organization or Limited Liability Company

Submit to municipal clerk.

All corporations/organizations or limited liability companies applying for a license to sell fermented malt beverages and/or intoxicating liquor must appoint an agent. The following questions must be answered by the agent. The appointment must be signed by an officer of the corporation/organization or one member/manager of a limited liability company and the recommendation made by the proper local official. Town County of Outagamie of Appleton To the governing body of: Village ✓ City The undersigned duly authorized officer/member/manager of KWIK TRIP, INC. (Registered Name of Corporation / Organization or Limited Liability Company) a corporation/organization or limited liability company making application for an alcohol beverage license for a premises known as Tobacco Outlet Plus Grocery 556 (Trade Name) located at 1342 W. Prospect Ave., Appleton, WI 54914 Pattie J. Vergenz appoints (Name of Appointed Agent) 2115 S. 9th St., Manitowoc, WI 54220 (Home Address of Appointed Agent) to act for the corporation/organization/limited liability company with full authority and control of the premises and of all business relative to alcohol beverages conducted therein. Is applicant agent presently acting in that capacity or requesting approval for any corporation/ organization/limited liability company having or applying for a beer and/or liquor license for any other location in Wisconsin? If so, indicate the corporate name(s)/limited liability company(ies) and municipality(ies). Yes TV No Yes Is applicant agent subject to completion of the responsible beverage server training course? How long immediately prior to making this application has the applicant agent resided continuously in Wisconsin? Since 2008 Place of residence last year 2115 S. 9th St., Manitowoc, WI 54220 For: KWIK TRIP, (Name of Corporation / Organization / Limited Liability Company) (Signature of Officer / Member / Manager) Any person who knowingly provides materially false information in an application for a license may be required to forfeit not more than \$1,000. **ACCEPTANCE BY AGENT** I. Pattie J. Vergenz , hereby accept this appointment as agent for the (Print / Type Agent's Name) corporation/organization/limited liability company and assume full responsibility for the conduct of all business relative to alcohol beverages conducted on the premises for the corporation/organization/limited liability company. Agent's age Date of birth 2115 S. 9th St., Manitowoc, WI 54220 (Home Address of Agent) APPROVAL OF AGENT BY MUNICIPAL AUTHORITY (Clerk cannot sign on behalf of Municipal Official) I hereby certify that I have checked municipal and state criminal records. To the best of my knowledge, with the available information, the character, record and reputation are satisfactory and I have no objection to the agent appointed. Approved on (Signature of Proper Local Official) (Town Chair, Village President, Police Chief) (Date)

Auxiliary Questionnaire Alcohol Beverage License Application

Submit to municipal clerk.

Indiv)r. Lic. #		
	vidual's Full Name (please print) (last name)		(first nam	e)		(middle na	ame)	
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	me Phone Number		Age	Date of Birth		Place of B	irth	
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	above named individual provides the Applying for an alcohol beverage lice A member of a partnership which is	nse as an individua l	i.					
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	(Officer / Director / Member / Manager / /		•	lame of Corporation, Limited	з сіавініў Сотрапу	or tvonpron	u Organization)	
	which is making application for an alc	cohol beverage licens	še.					
3./	Have you ever been convicted of any violation of any federal laws, any Wiscor municipality?	offenses (other than consin laws, any laws, trial court, trial date a com is needed, continue by pending against yo Visconsin laws, any laws of a limited liability, director, stockholde	traffic units of any of officer, digrams, Localidar, agent of any compan	related to alcohol be other states or ordinal of the states or ordinal of this form.) Than traffic unrelated ther states or ordinal or or agent of a many holding or applying on and Type of License/Perm	everages) for ances of any of the alcohol be need for any of corporation/noing for any other.	on and verages ounty or onprofit or alcoho	s) 	No No
5.	member/manager/agent of a limited li	ability company hold	ing or app	plying for a wholesal	le beer permit	•1		√ No
5.	member/manager/agent of a limited li brewery/winery permit or wholesale li If yes, identify.	ability company hold	ing or app	plying for a wholesal	le beer permit of Wisconsin?		Yes	√ No
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5. 6.	member/manager/agent of a limited li brewery/winery permit or wholesale li If yes, identify. (Name of W Named individual must list in chronolo Employer's Name	ability company hold quor, manufacturer o Indiesale Licensee or Permitto ogical order last two o	ing or app or rectifier ea) employers	plying for a wholesal permit in the State o	le beer permit of Wisconsin? (Address Employed From		Yes d County)	₩ No
5. 6.	member/manager/agent of a limited li brewery/winery permit or wholesale li If yes, identify. (Name of W Named individual must list in chronolo	ability company hold quor, manufacturer o Tholesale Licensee or Permitte	ing or app or rectifier ea) employers	plying for a wholesal permit in the State o	le beer permit of Wisconsin? (Address		Yes	₩ No



"meeting community needsenhancing quality of life"

FEES ARE NON-REFUNDABLE

License Fee - \$10.00 per event

17 + 7.00

Acct Code: CLCSPB

Acct Code: CLCPIF
Receipt 345 - 1

Application for Temporary Class "B" Beer or "Class B" Wine License

				event, please allo			ing.	 		
The named or										
X A temporary Class "B" license to sell FERMENTED MALT BEVERAGES at picnics or similar gathering under s. 125.26(6) Wis. Stats. X A temporary "Class B" license to sell WINE at picnics or similar gathering under s. 125.51(10) Wis. Stats. (Limit 2 licenses in a 12 month period)										
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Vice President	Last			First		e Initial		oate of Birth	Male	Femal
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Secretary	Last			First		e Initial		Date of Birth	Male	Femal
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S&L		Date Issue	∌d		Exp	. Date		License Numb	er	



"meeting community needsenhancing quality of life"

FEES ARE NON-REFUNDABLE

License Fee - \$10.00 per event Investigation Fee + 7.00

Total Amount Paid _____ 17,60

Date Rec'd 7/19/21

Acct Code: CLCSPB Acct Code: CLCPIF

Receipt <u>**る3**しし - る</u>

Application for Temporary Class "B" Beer or "Class B" Wine License

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"...meeting community needs...enhancing quality of life."

APPLETON FIRE DEPARTMENT MID-YEAR REVIEW All figures through June 30, 2021

Significant 2021 Events

In 2021, the department had two driver/engineer retirements that were filled through internal promotions. The department participated in the regional hiring process for the hiring of four recruit firefighters who started in early April and have joined the ranks of the front-line operations staff after a six-week recruit academy. The Resource Development and Special Operations Division offered a relief driver class for six personnel resulting in six additional members qualified to drive fire apparatus. In addition, the department provided an acting officer class for six members of the department utilizing in-house instructors. All six members successfully completed the training and may fill the company officer role as needed. In January, the department took delivery of a new fire engine. Training on the new engine occurred and it has been placed into service at Fire Station # One.

Early 2021 brought about a drastic reduction in COVID-19 mitigation strategies for the Appleton Fire Department due to the widely distributed vaccine. Inspections were able to be started as scheduled, training opportunities have increased, and emergency operations are quickly returning to normal. The fire department was able to help facilitate vaccine distribution by providing standby emergency medical services for the Outagamie County Vaccine Clinic for the entirety of the operation and will continue this involvement with the City of Appleton clinics through the end of August. Fire department support staff continued to work remotely for the first quarter of 2021 until the vaccine was available. Public education activities will commence in the fall.

On May 15, 2021, the department recognized the two-year anniversary of the line-of-duty death of Driver/Engineer Mitchell Lundgaard. The department's Memorial Committee has been meeting over the past two years to develop plans to memorialize this tragic day that will never be forgotten. The memorial events in Colorado Springs, Colorado and Emmitsburg, Maryland that were originally cancelled due to the pandemic will take place this summer/fall. Several members of the Appleton Fire Department plan to attend. An architectural firm has been selected to design Lundgaard Park. The firm held listening session with the fire department, the Lundgaard family, and the community as part of the master planning process.

The department worked diligently with the City's GIS staff to develop key performance indicator dashboards to correlate with our strategic objectives identified through the department's strategic planning process. The dashboards allow department personnel to 'filter' the results so that the data is meaningful by position/role/location.

The Emergency Medical Services Division increased the department's service level from First Responders to Emergency Medical Technicians (EMT) at the beginning of 2021 improving the level of care provided to citizens and visitors in the City of Appleton. The department is currently in the process of transitioning to a new medical director.

The Special Operations Division worked with Manitowoc County on an agreement to provide them county hazardous materials services. The Appleton Fire Department provides this service for Outagamie and Calumet Counties. The department currently is contracted with the State to provide Type II haz-mat response for the East Central region of the state.

Sadly, fire crews discovered a citizen fire fatality when responding to a residential structure fire in May in the City. During an automatic aid incident with Grand Chute Fire Department, Appleton fire crews were the first on scene for a fire fatality in Grand Chute's jurisdiction. Due to the nature of the dispatch, multiple AFD units responded to no avail into Grand Chute. The Wisconsin Department of Justice Division of Criminal Investigation State Fire Marshal's Office and the Outagamie County Coroner's Office assisted on scene of these incidents which is standard procedure when a fire fatality occurs.

After a three-year project, the department was able to finalize the transition out of substandard hose. It was discovered that some of our 1 3/4" interior fire attack hose may have had a manufacturing deficiency causing the inside liner to prolapse resulting in excessive resistance to needed water flow requirements. With the large amount of hose in our inventory, this was not able to be replaced simultaneously. Currently, all interior firefighting hose is 2018 or newer. The intent going forward is to replace all 2 1/2" hose bringing it to the current NFPA standard so that attack hose is less than 20 years old. Due to a reduction in hose loads, reduction in station inventories, and new hose purchases, we should meet this objective.

ADMINISTRATION

Objectives

- Identifying currently provided service levels and evaluating their effectiveness and customer value.
- Addressing service needs created by continued city growth.
- Maintaining staffing levels as detailed in the table of organization and approved by the Common Council.
- Continuing the development of joint service opportunities and regional relationships with neighboring fire departments.
- Enhancing internal and external communications and working relationships.
- Continuing to implement the records management system (RMS) for improved reporting capabilities.

	Actual	Actual	Actual	2021	Actual
PERFORMANCE INDICATORS	<u>2018</u>	<u>2019</u>	<u>2020</u>	Projected	<u>2021</u>
Client Benefits/Impacts					
Staff and schedule to provide consistent					
emergency response within the community.					
 Average first-in response time. 	4.4 min.	4.3 min.	4.2 min.	4.2 min.	4.2 min.
Strategic Outcomes					
Lives and property protected.					
• Fire per 1,000 residents.	1.4	1.3	1.6	1.3	.6
Percent of dollar loss in					
inspected vs.	19%	66%	27%	29%	9%
non-inspected	81%	34%	73%	71%	91%
Work Process Outputs					
Enhance internal communications.					
# of employee, department, union-	100	104	101	116	40
management meetings.	188	124	121	116	49
Enhance regional relationships					
 # of meetings and activities with regional 	107	225	225	250	126
partners.	197	235	335	250	126

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FIRE SUPPRESSION

- Identifying and developing pre-fire plans for new structures and update pre-fire plans for existing structures, which present potential risks within the community.
- Proactively pursuing, with our regional partners, the enhancement of our current mutual aid agreements and automatic aid agreements, evaluation of shared resources, updating of emergency management planning, and cooperative training exercises to help reduce the threats to our regional security and economy.
- Identifying and developing employee safety programs, practices, and training for reducing the impact of lost time work-related injuries.

PERFORMANCE INDICATORS Client Benefits/Impacts Qualified, quick response to request for services.	Actual <u>2018</u>	Actual <u>2019</u>	Actual <u>2020</u>	2021 Projected	Actual <u>2021</u>
 Response to emergency calls for service within four minutes. Strategic Outcomes Enhance community safety. 	68%	69%	77%	77%	76%
 Reduction in fire loss. Reduction in the number of fire-related deaths. 	\$946,420 0	\$1,530,420 1	\$1,466,162 1	\$1,500,000 1	\$752,579 1
Work Process Outputs Calls responded to					
# of emergency calls	4,385	3,130	3,247	3,150	1,576
 # of non-emergency calls Reduction in lost time work-related injuries 	643	2,866	2.662	2,825	1,411
# of lost time days	14	0	100	40	19

SPECIAL OPERATIONS

- Providing for local hazardous materials response in jurisdictions as defined by contract.
- Seeking grant opportunities for equipment and training available through city and state organizations.
- Maintaining necessary equipment and skill levels for local incidents.
- Participating on the county Local Emergency Planning Committee.
- Continuing the partnership with Winnebago County (Oshkosh Fire Department) and Brown County (Green Bay Fire Department).
- Providing specialized emergency response to include: emergency medical care, local hazardous materials response, confined space rescue, water rescue, structural collapse response, and trench rescue

PERFORMANCE INDICATORS Client Benefits/Impacts Provisions of appropriate hazardous materials response service	Actual <u>2018</u>	Actual <u>2019</u>	Actual <u>2020</u>	2021 <u>Projected</u>	Actual <u>2021</u>
 # of special operations responses Strategic Outcomes Lives and property protected 	80	124	79	60	29
 # of civilian injuries Work Process Outputs Educational programs delivered. 	0	0	0	0	0
 # of specialty training hours Program funding 	3,933	2,264	2,068	2,626	686
# of grant applications completed# of grants received	2 1	2 2	9 4	9 6	9 4

RESOURCE DEVELOPMENT

- Providing 100% of federal and state mandatory classes that apply to the Fire Department.
- Researching and encouraging attendance at specialized training to expand personal growth and development.
- Facilitating and coordinating the Safety Committee meetings for the department to promote health and safety among the department employees.
- Providing initial tactical decision-making training.
- Providing advanced firefighter rescue skills and technique training to all personnel.
- Seeking opportunities to train personnel, internally and externally, in leadership and command.
- Continuing to define our role as fire and EMS providers at active shooter incidents.

PERFORMANCE INDICATORS	Actual <u>2018</u>	Actual <u>2019</u>	Actual <u>2020</u>	2021 Projected	Actual <u>2021</u>
Client Benefits/Impacts					
Trained personnel that meet requirements. # of hours of training as required by ISO					
Firefighter	New measure.	175	141	200	109
Driver	New measure.	187	141	205	89
Officer	New measure.	187	141	205	121
 Strategic Outcomes Enhanced community safety. % of fires contained to room/area of origin in residential structures 	67%	79%	69%	70%	65%
 Work Process Outputs Educational programs delivered. Average number of hours of training per employee 	140	119	141	168	106

EMERGENCY MEDICAL SERVICES

- To provide timely, state of the art pre-hospital care to all people within our service area that are subject to illness or injury.
- To provide quality, consistent pre-hospital medical training to all employees of the Fire Department resulting in all employees being certified at the emergency medical responder level.
- To provide the Fire Department emergency medical responders with current equipment and supplies needed to fulfill the scope assigned to the responders.
- To actively participate in local and statewide committees to promote positive change in how we provide service.
- To maintain compliance with department, local and State codes, laws, guidelines, and regulations.
- To ensure continuous program development and quality improvement.
- Utilizing data gathered from our medical director to monitor the percentage of cardiac patients who were discovered in ventricular fibrillation that survived and were discharged from the hospital.
- To participate with other fire departments, Gold Cross Ambulance, and other agencies during medical training or exercises.

PERFORMANCE INDICATORS Client Benefits/Impacts	Actual <u>2018</u>	Actual <u>2019</u>	Actual <u>2020</u>	2021 Projected	Actual <u>2021</u>
 % of employees certified as paramedics 	New mo	easure.	12.2%	15.6%	15.6%
 EMTs on scene within four minutes Work Process Outputs # of Narcan administration 	New mo	easure.	20	77% 30	76% 16
 # of hours spent on emergency medical continuing education 	1,173	4,479	4,002	5,042	520

FIRE PREVENTION & PUBLIC EDUCATION

- Performing all state-mandated fire and life safety inspections in all buildings.
- Performing all plan reviews of state and local required fire protection systems.
- Processing all license applications for compliance with the provisions of the Fire Prevention Code.
- Developing a procedure manual for standardization of fire investigations.
- Continuing proactive involvement with all City departments, as well as surrounding community departments to create a more consistent and cohesive code enforcement process throughout our community.

PERFORMANCE INDICATORS	Actual <u>2018</u>	Actual <u>2019</u>	Actual 2020	2021 Projected	Actual <u>2021</u>
Strategic Outcomes Assets/resources for businesses and homeowners safeguarded.					
 \$ amount of losses for year Losses as % of assets protected Citizens with safer city environment 	\$946,420 0.018%	\$1,530,420 .027%	\$1,466,162 .025%	\$550,000 .010%	\$752,579 .013%
 % of schools meeting required evacuation 	100%	100%	Public: 0%* Private:100%	Public: 100% Private:100%	Public: 0%* Private: 0%*
Enhanced community safetyNumber of participants in educational programs.	17,675	16,017	354	1,000	0
Number of special events	290	171	12	50	1
Work Process Outputs Permit and license applications processed					
# of permits processed	1,040	996	1,136	1,200	856
% of online permits	71%	75%	93%	92%	91%
Fire detection and suppression plan review					
# of plans processed	96	71	76	100	48

^{*}Due to the pandemic, routine drills were missed this school year.

TECHNICAL SERVICES

Objectives

- Providing and tracking all preventive, scheduled, and emergency maintenance on all non-motorized fire equipment to meet applicable standards.
- Researching, purchasing, and distributing equipment needed by the Fire Department.
- Providing on-going technical training for fire personnel.

PERFORMANCE INDICATORS	Actual <u>2018</u>	Actual <u>2019</u>	Actual <u>2020</u>	2021 <u>Projected</u>	Actual <u>2021</u>
Client Benefits/Impacts Fire equipment that meet customer needs					
% of hose lengths passing annual testing	99%	98.4%	98.3%	99%	*
Strategic Outcomes					
Responsiveness to equipment and facilities					
maintenance					
 Work orders processed and coordinated 					
- Central Equipment Agency	719	772	751	825	403
- Facilities Management	471	436	386	350	175
Work Process Outputs					
Equipment records database management					
- # of ladders tested	40	43	43	46	43

• Hose testing has not occurred yet. It is scheduled for later this year.

Areas of Primary Concentration in 2021:

In 2021, the Appleton Fire Department will concentrate on the following:

- Continue the review of issues and potential solutions to the drop in response time performance within the city and to seek opportunities to increase effective use of existing resources.
- Recruit and train employees to fill vacant positions within the authorized table of organization.
- Continue work on implementation of the fire service records management system.
- Continue working with our automatic aid partners--the Town of Grand Chute and the Cities of Neenah and Menasha.

Budget Performance Summary

City of Appleton Fire Department Mid-Year Budget Report For the Period Ending June 30, 2021

Description	Year-to-Date Expense	Full Year Amended Budget	Percent of Amended Budget
Administration	\$278,795	\$571,993	48.7%
Fire Suppression	\$5,075,549	\$9,776,162	51.9%
Special Operations	\$11,911	\$168,735	7.1%
Resource Development	\$121,419	\$246,202	49.3%
Emergency Medical Services	\$270,180	\$707,085	38.2%
Fire Prevention/Public Education	\$480,136	\$1,297,018	37.0%
Technical Services	\$141,268	\$426,880	33.1%
Fire Department Total	\$6,379,258	\$13,194,075	48.3%