

225 N. Oneida Street Appleton WI, 54911

# Meeting Agenda - Final Library Board

Tuesday, July 20, 2021 4:30 PM City Hall, 6th Floor A/B

- 1. Call meeting to order
- 2. Roll call of membership
- 3. Approval of minutes from previous meeting

<u>21-1003</u> June 15, 2021 Meeting Minutes

Attachments: June 15 2021 Meeting Minutes.pdf

4. Public Participation and Communications

<u>21-1004</u> Building Project Update by Architects Skidmore, Owings & Merrill

#### Establish Order of the Day

#### 5. Action Items

<u>21-1005</u> Bill Register - June 2021

Attachments: June 2021 Bill Register.pdf

June 2021 Budget Report.pdf

Q2 2021 Friends Budget Report.pdf

21-1006 July 2021 Budget Amendment

Attachments: July 2021 Budget Amendment Request.pdf

21-1007 United Way Agency Agreement Compliance Documents for 2022-2023

Funding for Reach Out and Read

Attachments: Appleton Public Library Funding Letter for ROR 2022-2023.pdf

United Way Agency Agreement 2022-2023 Funding.pdf

<u>21-1009</u>	Finance Policy Updates
	Attachments: Financial Policy Draft- Revised July 2021.pdf
<u>21-1017</u>	2022 Library Operating Budget
	Attachments: 2022 Library Operational Budget Memo.pdf
	Budget Summary for Board.pdf
	Utilities and Revenues Detail.pdf
	<u>Library 7-5-2021.pdf</u>
<u>21-1018</u>	City Policy: Ergonomics Policy
	Attachments: Ergonomics Policy with Suggested Changes (2021).pdf
Information	Items
Administrativ	ve Report
<u>21-1010</u>	Library Building Project Update
	Attachments: Building Project Update July 15 2021revised.pdf
<u>21-1011</u>	APL Teen Survey

# B. President's Report

21-1012

21-1013

**APL Hiring Processes** 

State Budget Update

6.

A.

<u>21-1014</u>	Trustee Training: Trustee Essentials Chapter 8 - Developing the Library's Budget
	Attachments: Trustee Essentials Chapter 8 Library Budget.pdf
<u>21-1015</u>	Library Board Trustee Vacancy Appointments
<u>21-1016</u>	Outagamie Waupaca Library System (OWLS) Update

# 7. Adjournment

Notice is hereby given that a quorum of the Common Council may be present during this meeting, although no Council action will be taken.

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.



225 N. Oneida Street Appleton WI, 54911

# Meeting Minutes Library Board

Tuesday, June 15, 2021 4:30 PM City Hall, 6th Floor A/B

#### 1. Call meeting to order

President Rebecca Kellner called the meeting to order at 4:32pm

#### 2. Roll call of membership

Brian Looker arrived at 4:34pm

Others Present: Owen Anderson, Nicole Casner, Ann Cooksey, Tina Krueger, Adriana McCleer, Daniel McGinnis, Colleen Rortvedt, Tasha Saecker, Kara Sullivan, Nick Vande Castle, Michael Vang, Maureen Ward

Present: 10 - Bergman, Peterson, Hartjes, Looker, Kellner, Exarhos, Scheuerman, Mann,

Nett and Van Zeeland

Others: 1 - Sivasamy

#### 3. Approval of minutes from previous meeting

21-0813 May 18, 2021 Meeting Minutes

Attachments: May 18 2021 Meeting Minutes.pdf

Bergman moved, seconded by Peterson, that the May 18, 2021 Meeting Minutes be approved. Voice Vote. Motion Carried. (9-0)

#### 4. Public Participation & Communications

The following person persons spoke during Public Participation on Action Item 21-0816 Proposal to Eliminate Overdue Fines for Appleton Public Library Materials

Nick Ross 933 E. Pacific Street

#### Establish Order of the Day

President Kellner called for a motion to place Action Items 21-0814, 21-0815 and 21-0817 on a Consent Agenda.

Peterson moved, seconded by Scheuerman that Action Items 21-0814, 21-0815 and 21-0817 be placed on a Consent Agenda. Voice Vote. Motion Carried. (10-0)

#### 5. Action Items

Bergman moved, seconded by Exarhos that Consent Agenda Items 21-0814, 21-0815 and 21-0817 be approved. Voice Vote. Motion Carried. (10-0)

21-0814 Bill Register - May 2021

Attachments: May 2021 Bill Register.pdf

May 2021 Budget Report.pdf

This Report Action Item was approved

21-0815 City Policies - Harrassment & Discrimination in the Workplace Policy,

Hearing Conservation Policy, Right To Know Policy

<u>Attachments:</u> Harassment Discrimination in WorkplaceRoute.pdf

Hearing Conservation Policy - Suggested Changes.pdf

Right to Know changes 2021.pdf

This Report Action Item was approved

21-0817 APL Automation Services Agreement 2021

Attachments: APL Automation Agreement 2021.pdf

This Report Action Item was approved

21-0816 Proposal to Eliminate Overdue Fines for Appleton Public Library

Materials

Attachments: Fine Free Proposal Memo 6-8-2021.pdf

Scheuerman moved, seconded by Mann, that the Proposal to Eliminate Overdue Fines for Appleton Public Library Materials be approved. Voice Vote.

Motion Carried. (10-0)

#### 6. Information Items

Brian Looker left the meeting at 5:15pm

#### A. Administrative Report

<u>21-0818</u> Continuity of Operations and Library Service Update

<u>21-0819</u> Library Building Project Update

<u>Attachments:</u> <u>Building Project Update June 2021 Draft.pdf</u>

21-0820 Strategic Communications Plan

<u>Attachments:</u> <u>StrategicCommunicationsPlan.pdf</u>

B. Staff Updates

21-0821 Children's Program Updates

21-0822 Community Partnerships Updates

C. President's Report

21-0823 Appointment of Trustee Greg Hartjes as Chairperson of the APL Board

**Finance Committee** 

<u>Attachments:</u> Finance Committee Chair Appointment.pdf

21-0824 Recognition of Trustees Terry Bergman and John Peterson

7. Adjournment

Bergman moved, seconded by Peterson, that the meeting be adjourned . Voice

Vote. Motion Carried. (9-0)

The meeting adjourned at 5:55pm



YEAR/PERIOD: 2021/6 TO 2 ACCOUNT/VENDOR	021/6 INVOICE	PO	YEAR/PR TYP S	CHECK RUN CHECK	DESCRIPTION
16010 16010 620100 999990 AMER LIB ASSOC-CAREE	Ĩ	/ Admir O	nistration Training/Conferences 2021 6 INV P	205.00 pcard	AMER LIB ASSOCIATIO
			ACCOUNT TOTAL	205.00	
16010 630100 002034 OFFICE DEPOT 002034 OFFICE DEPOT 002034 OFFICE DEPOT	57206 57207 58252	0 0 0	Office Supplies 2021 6 INV P 2021 6 INV P 2021 6 INV P	21.38 pcard 13.17 pcard 48.16 pcard 82.71	Sharpies, Paperclip Suction Cups, Paper Legal Pads, Noteboo
999990 USPS PO 5602500943 999990 SIGNS.COM 999990 VISTAPR*VISTAPRINT.C 999990 WALMART.COM AY	57789 58527 58606 58857	0 0 0	2021 6 INV P 2021 6 INV P 2021 6 INV P 2021 6 INV P	16.00 pcard 25.18 pcard 25.00 pcard -19.79 pcard 46.39	Postage Board Packe Employment Opportun Business Cards - Ed REFUND FOR INADVERT
			ACCOUNT TOTAL	129.10	
16010 630700 999990 ORIENTAL FOOD MARKET 999990 DAIRY QUEEN #19579	57361 57757	0	Food & Provisions 2021 6 INV P 2021 6 INV P	14.74 pcard 56.45 pcard 71.19	Engagement and Outr Staff Recognition
			ACCOUNT TOTAL	71.19	
16010 632002 999990 SIGNS.COM 999990 SIGNS.COM	57758 58526	0	Outside Printing 2021 6 INV P 2021 6 INV P	100.88 pcard -5.26 pcard 95.62	Building Project Si Tax Refund
			ACCOUNT TOTAL	95.62	
16010 641200 999990 FACEBK *9SHAG53YX2	57192	0	Advertising 2021 6 INV P	30.00 pcard	Program Advertising
			ACCOUNT TOTAL	30.00	
16010 641308 002272 U.S. CELLULAR	58640	0	Cellular Phones 2021 6 INV P	96.25 pcard	Cell Phones
999990 U.S. CELLULAR	57205	0	2021 6 INV P	96.58 pcard	Cell Phones
			ACCOUNT TOTAL	192.83	
16010 659900 002229 STAR PROTECTION AND	202289	0	Other Contracts/Obligation 2021 6 INV P	2,353.20 060921 54880	1 Security Guard



YEAR/PERIOD: 2021/6 TO 2 ACCOUNT/VENDOR	2021/6 INVOICE	PO	YEAR/PR	TY	'n S		CHECK RUN CHECK	DESCRIPTION
002229 STAR PROTECTION AND 002229 STAR PROTECTION AND 002229 STAR PROTECTION AND	202406	0 0 0	2021 6 2021 6 2021 6	I	INV P INV P	2,528.65 824.00 2,280.00 7,985.85	0 062321 549031 0 063021 549131	Security Guard Security Guard Security Guard
999998 Troy Kinley	June 2021 AFD	0	2021 6	I	NV P	255.00	060921 548785	AFD T-Shirts Red /
			ACCOUNT	TOT	AL	8,240.85		
			ORG 16010	TOT	AL	8,964.59		
16021 16021 630100 001983 AMAZON 001983 AMAZON 001983 AMAZON 001983 AMAZON 001983 AMAZON 001983 AMAZON	Library 58257 58258 58457 58664 58865 58866	Chil 0 0 0 0 0	Office Supp Office Supp 2021 6 2021 6 2021 6 2021 6 2021 6 2021 6	lie I I I I	S NV P NV P NV P NV P NV P	15.98 6.97 31.98 115.98	pcard pcard pcard pcard pcard pcard	Kit Supplies Program Supplies Amazon Magic Eraser Amazon Shredder BEAR Bingo Incentiv Fun with Finance su
999990 VISTAPR*VISTAPRINT.	58607	0	2021 6	I	NV P	25.00	pcard	Business Cards - Ko
			ACCOUNT 7	тот	AL	207.37	,	
16021 659900 002656 ALYSSA LOVE TAYLOR	Taylor 2021	0	Other Contra 2021 6			ligation 500.00	061621 548851	Community Chords pr
002686 GER XIONG	Xiong 2686	0	2021 6	I	NV P	100.00	063021 549095	Hmong American Day
			ACCOUNT 7	тот	AL	600.00	1	
			ORG 16021	тот	AL	807.37	,	
16023 16023 620100 001645 WISCONSIN DEPARTMENT	•	Pub <sup>1</sup>	lic Services Training/Com 2021 6 ACCOUNT	Ι	NV P	es 20.00 20.00	pcard	WI DFI WS2 CFI CC E
16023 630100 000526 FOX STAMP, SIGN & SF	> 58253	0	Office Supp 2021 6	lie I	S NV P	163.15	pcard	Notary Stamps Boers
001034 OUTAGAMIE WAUPACA LI 001034 OUTAGAMIE WAUPACA LI		0	2021 6 2021 6	I	NV P	61.00 61.00 122.00	063021 549123	Receipt Paper. Item Receipt Paper
			ACCOUNT 7	тот	AL	285.15		



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		ORG 16023 TOTAL	305.15	
16024 16024 620100 999990 IL TOLLWAY -PAY BY F		nunity Partnerships Training/Conferences 2021 6 INV P	9.40 pcard	Travel expense - to
		ACCOUNT TOTAL	9.40	
16024 630100 001003 NORTHSIDE HARDWARE, 001003 NORTHSIDE HARDWARE,	57362 0 57363 0	Office Supplies 2021 6 INV P 2021 6 INV P	4.94 pcard 39.53 pcard 44.47	Adult SLP Program Adult SLP Program
001983 AMAZON 001983 AMAZON	57364 0 58190 0	2021 6 INV P 2021 6 INV P	59.50 pcard 110.09 pcard 169.59	Adult SLP Program Teen Summer Library
999990 DOLLARTREE	58189 0	2021 6 INV P	52.00 pcard	Teen Summer Library
		ACCOUNT TOTAL	266.06	
16024 659900 002600 WENDI TURCHAN-MARTIN	Turchan-Martin 2021 0	Other Contracts/Obligation 2021 6 INV P	300.00 062321 549050	6 Artist in Residence
002642 PAISLEY HARRIS	Harris 2021 0	2021 6 INV P	50.00 062321 549022	2 Community Conversat
		ACCOUNT TOTAL	350.00	
		ORG 16024 TOTAL	625.46	
16031 16031 630600 000274 CINTAS CORPORATION 000274 CINTAS CORPORATION 000274 CINTAS CORPORATION	Library Bui 57787 0 58251 0 58639 0	lding Operations Building Maint./Janitorial 2021 6 INV P 2021 6 INV P 2021 6 INV P	39.34 pcard 39.34 pcard 39.34 pcard 118.02	Mats and Towels Cle Mats and Towels Cle Rugs and Towels Cle
001333 TARTAN SUPPLY CO., I	57208 0	2021 6 INV P	148.50 pcard	Toilet Tissue
999990 WALGREENS #5102	57788 0	2021 6 INV P	13.98 pcard	Dishwasher Detergen
		ACCOUNT TOTAL	280.50	
16031 641301 001575 WE ENERGIES	0701172433-00271 jun 0	Electric 2021 6 INV P	8,751.34 063021 54914	7 00262
		ACCOUNT TOTAL	8,751.34	
16031 641302		Gas		



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001575	WE ENERGIES	0701172433-00271 jun	0	2021 6	6	INV	Р	1,960.62	063	)21 54914	7 00162
				ACCOUNT	то	TAL		1,960.62			
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	503500 MARINETTE COUNTY	Library N	Mate 0	rials Managen Other Reimb 2021 6	bur	seme		17.00	061	521 54891	3 Patron Material Rei
				ACCOUNT	то	TAL		17.00			
	620100 AMER LIB ASSOC-CAREE EB EVALUATING AUDITI		0	Training/Co 2021 6 2021 6	6	INV	Р	285.00 237.24 522.24	рса		AMER LIB ASSOC-CARE EB EVALUATING AUDIT
				ACCOUNT	то	TAL		522.24			
16032 001034	630100 OUTAGAMIE WAUPACA LI	3680	0	Office Supp 2021 6			Р	214.81	061	521 54892	8 Receipt Paper. Item
001983	AMAZON	58219	0	2021 6	6	INV	Р	22.99	рса	rd .	Bags for Children's
002259	DEMCO SOFTWARE	58610	0	2021 6	6	INV	Р	165.68	рса	<sup>-</sup> d	Book Tape
999990	PREMIUM WATERS INC	57759	0	2021 6	6	INV	Р	118.89	рса	<sup>-</sup> d	Distilled water for
				ACCOUNT	то	TAL		522.37			
000889 000889 000889 000889	631500 MIDWEST TAPE MIDWEST TAPE MIDWEST TAPE MIDWEST TAPE MIDWEST TAPE	57193 57764 57765 58226 58838	0 0 0 0	Books & Lik 2021 6 2021 6 2021 6 2021 6 2021 6	6 6 6	ry M INV INV INV INV	P P P P	rials 584.19 791.13 6,485.68 619.46 894.63 9,375.09	pca pca pca pca	nd nd nd	
001590	STATE BAR OF WISCONS	58641	0	2021 6	6	INV	Р	235.35	pca	<sup>-</sup> d	
001983 001983 001983 001983 001983 001983 001983 001983 001983	AMAZON AMAZON AMAZON AMAZON AMAZON AMAZON AMAZON AMAZON AMAZON	58191 58192 58193 58194 58195 58196 58260 58261 58262 58263	0 0 0 0 0 0 0 0	2021 6 2021 6 2021 6 2021 6 2021 6 2021 6 2021 6 2021 6 2021 6	6 6 6 6 6 6 6 6	INV INV INV INV INV INV INV INV	P P P P P P	26.98 19.98 14.95 39.98 11.99 25.50 16.34 49.98 38.79 12.27	pca pca pca pca pca pca pca pca	nd nd nd nd nd nd nd nd	



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002396 INGRAM LIBRARY SERV 002396 INGRAM LIBRARY	57194 57195 57196 57197 57766 57767 57768 57770 57771 58227 58228 58229 58230 58231 58232 58234 58234 58234 58235 58840 58841 58842 58843 58844 58845 58846	000000000000000000000000000000000000000	2021 6 2021 6		INV   INV		158.84 333.25 217.37 2,571.72 493.21 118.62 1,525.37 208.85 558.66 842.07 -8.84 454.08 273.75 378.21 308.49 1,204.44 294.60 323.00 577.51 208.62 677.23 244.34 1,328.73 186.03 231.76 566.59	pcard	
999990 AB* ABEBOOKS.CO IQTE 999990 HEARTHSTONE MUSEUM 999990 OVERDRIVE DIST	57209 57210 58839	0 0 0	2021 6 2021 6 2021 6	5 ]	INV   INV   INV	P	23.30 40.00 1,088.82 1,152.12	pcard	
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YEAR/PERIOD: 2021/6 TO 20 ACCOUNT/VENDOR		PO	YEAR/P	R T	ΓΥΡ S		C	HECK RUN CHECK	DESCRIPTION
001619 CDW GOVERNMENT, INC.	58575	0	2021	6	INV	P	-162.62 269.12	pcard	CDW Battery return
001983 AMAZON 001983 AMAZON		0	2021 2021		INV INV		46.57 20.66 67.23		Amazon charge part Amazon purchase par
999990 TECHSOUP 999990 BEST BUY MHT 000002 999990 WALGREENS #12019 999990 MOBILE BEACON 999990 BEST BUY MHT 000002	58576 58654 58658	0 0 0 0	2021 2021 2021	6 6 6	INV INV INV INV	P P	90.00 21.09 29.99 774.00 -21.09	pcard pcard pcard	TECHSOUP - Admin Fe Best Buy USB Purcha Flash Drive MOBILE BEACON - ISP BEST BUY Return
		,	ACCOUNT	т	DTAL		1,252.64		
16033 641800 000911 MODERN BUSINESS MACH 000911 MODERN BUSINESS MACH 000911 MODERN BUSINESS MACH 000911 MODERN BUSINESS MACH 000911 MODERN BUSINESS MACH	58570 58571 58572	Equ <sup>.</sup> 0 0 0 0 0	2021 2021	6 6 6	S & M INV INV INV INV	P P P	14.88 89.85 137.99 201.00 201.00	pcard pcard pcard	MODERN BUSINESS MAC MODERN BUSINESS MAC MODERN BUSINESS MAC MODERN BUSINESS MAC MODERN BUSINESS MAC
001619 CDW GOVERNMENT, INC.	58657	0	2021	6	INV	P	2,130.80	pcard	CDW - Veeam Renew
999990 CASPIO, INC. 999990 DOCUSIGN		0			INV INV		2,500.00 300.00 2,800.00		CASPIO, INC Comp DOCUSIGN - Signatur
		A	CCOUNT	тот	ΓAL		5,575.52		
		ORG 1	6033	TC	OTAL		6,828.16		
FUND 100 Gene	eral Fund	T	OTAL:				54,979.23		

<sup>\*\*</sup> END OF REPORT - Generated by Maureen Ward \*\*



#### YEAR-TO-DATE BUDGET REPORT

FOR 2021 06							
ACCOUNTS FOR: 100 General Fund	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
423200 Library Grants & Aids	-1.091.736	0	-1.091.736	-610.019.00	.00	-481.717.00	55.9%
480100 General Charges for Service	-30,000	Ô	-30,000	-2,871.46	.00	-27,128.54	9.6%
500100 Fees & Commissions	0	0	0	-90.92	.00	90.92	100.0%
501500 Rental of City Property	-30,000	0	-30,000	-30,000.00	.00	.00	100.0% 100.0%
502000 Donations & Memorials	_19 500	-58 500	-78 OOO	-303.32 -60 060 82	.00	203.32 _8 030 18	88.6%
610100 Regular Salaries	2.337.611	0,500	2.337.611	995.883.88	.00	1.341.727.12	42.6%
610400 Call Time Wages	0	Ö	0	600.00	.00	-600.00	100.0%
610800 Part-Time Wages	204,006	6,000	210,006	87,986.10	.00	122,019.90	41.9%
611400 Sick Pay	0	0	0	2,246.68	.00	-2,246.68	100.0%
611500 Vacation Pay	0	0	0	68,206.91	.00	-68,206.91	100.0%
615100 FTCA	851,796	0	851,796	.00	.00	851,/96.00	.0%
615200 FICA	0	0	0	73,333.09 71 822 47	.00	-79,539.69 -71,822.47	100.0%
615301 Health Insurance	0	0	0	207.245.32	.00	-207,245.32	100.0%
615302 Dental Insurance	Ŏ	Ŏ	Ŏ	16,116.53	.00	-16,116.53	100.0%
615400 Life Insurance	0	0	0	346.10	.00	-346.10	100.0%
620100 Training/Conferences	23,234	7,100	30,334	7,184.99	.00	23,149.01	23.7%
620600 Parking Permits	23,100	0	23,100	23,102.00	.00	-2.00	100.0%
630100 Office Supplies	45,781	18,159	63,940	16,207.63	.00	4/,/32.3/	25.3%
630500 Awards & Recognition	2,200 850	0	2,200 850	1,000.08	.00	1,133.92	48.5% 86.5%
630600 Awards & Recognition	11 084	0	11 084	5 055 75	.00	6 028 25	45.6%
630700 Food & Provisions	1.135	4.885	6.020	466.67	.00	5.553.33	7.8%
630902 Tools & Instruments	150	0	150	81.97	.00	68.03	54.6%
631500 Books & Library Materials	597,644	39,245	636,889	269,835.34	.00	367,053.66	42.4%
632002 Outside Printing	100	600	700	2,154.51	.00	-1,454.51	307.8%
632300 Safety Supplies	550	4 000	550	110.00	.00	440.00	20.0%
640700 Solid Wasto (Bosycling Bickup	4 005	4,000	72,630 4,005	2,839.91	.00	09,790.09	3.9% 40.4%
641200 Advertising	1 288	7 000	4,003 8 288	4 291 61	.00	2,363.00 3 996 39	51.8%
641301 Electric	95.890	7,000	95.890	38.790.61	.00	57.099.39	40.5%
641302 Gas	22,283	Ö	22,283	15,794.82	.00	6,488.18	70.9%
641303 Water	5,125	0	5,125	775.53	.00	4,349.47	15.1%
641304 Sewer	2,114	0	2,114	304.92	.00	1,809.08	14.4%
641306 Stormwater	3,700	0	3,700	1,562.05	.00	2,137.95	42.2%
641307 Telephone	2,948	0	2,948	1,700.80	.00	1,247.20	57.7% 41.7%
641506 Cellulai Pilolles	2,000	0	2,000	007.03	.00	2 000 00	.0%
641800 Fauin Repairs & Maint	84.931	0	84,931	66.834.54	.00	18.096.46	78.7%
642000 Facilities Charges	183.973	ŏ	183.973	59,247.00	.00	124,726.00	32.2%
659900 Other Contracts/Obligation	153,309	81,727	235,036	108,991.09	.00	126,044.91	46.4%
681500 Software Acquisition	4,498	0	4,498	.00	.00	4,498.00	.0%
423200 Library Grants & Aids 480100 General Charges for Service 500100 Fees & Commissions 501500 Rental of City Property 502000 Donations & Memorials 503500 Other Reimbursements 610100 Regular Salaries 610400 Call Time Wages 610800 Part-Time Wages 611400 Sick Pay 611500 Vacation Pay 615000 Fringes 615100 FICA 615200 Retirement 615301 Health Insurance 615302 Dental Insurance 615400 Life Insurance 615400 Life Insurance 620100 Training/Conferences 620600 Parking Permits 630100 Office Supplies 630300 Memberships & Licenses 630500 Awards & Recognition 630600 Building Maint./Janitorial 630700 Food & Provisions 630902 Tools & Instruments 631500 Books & Library Materials 632002 Outside Printing 632300 Safety Supplies 632700 Miscellaneous Equipment 640700 Solid Waste/Recycling Pickup 641301 Electric 641302 Gas 641303 Water 641306 Stormwater 641307 Telephone 641308 Cellular Phones 641600 Build Repairs & Maint 641800 Equip Repairs & Maint 641800 Equip Repairs & Maint 642000 Facilities Charges 659900 Other Contracts/Obligation 681500 Software Acquisition	3,564,299	110,216	3,674,515	1,446,977.95	.00	2,227,537.05	39.4%
TOTAL REVENUES	-1,171,236	-58,500	-1,229,736	-712,436.72	.00	-517,299.28	
TOTAL EXPENSES	4,735,535	168,716	4,904,251	2,159,414.67	.00	2,744,836.33	



#### YEAR-TO-DATE BUDGET REPORT

FOR 2021 06								
		ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
	GRAND TOTAL	3,564,299	110,216	3,674,515	1,446,977.95	.00	2,227,537.05	39.4%

\*\* END OF REPORT - Generated by Maureen Ward \*\*



07/12/2021 14:29:53 | City of Appleton WardMA | Project Summary Report For Apr 2021 To Jun 2021

PAGE\_1 pabalrpt

#### MAJOR PROJECT TITLE

\*\*\*\*\*

Library - Friends of the Library

PROJECT TITLE

-----LIB-FRIENDLibrary - Friends of the Library

BEGINNING BALANCE -33,116.76

FUNDING SOURCES	TITLE	AMOUNT
	FUNDING SOURCE TOTAL	.00
EXPENSE STRINGS	TITLE	AMOUNT
LIB-FRIEND.CHILDSERV .OTHCONT LIB-FRIEND.COMMPART .OTHCONT LIB-FRIEND.COMMPART .SUPPLIE LIB-FRIEND.COMMPART .SUPPLIE LIB-FRIEND.LIBADMIN .ADVERTI LIB-FRIEND.LIBADMIN .FOOD/PR LIB-FRIEND.LIBADMIN .OTHCONT LIB-FRIEND.LIBADMIN .SUPPLIE	Children's Services Community Partnerships Community Partnerships Community Partnerships Library - Friends advertise Library Administration Library Administration	8,160.00 561.96 756.66 5,226.90 596.60 1,950.00 14.74 255.00 161.22 17,683.08

-15,433.68 ENDING BALANCE

#### \*\*<u>\*\*\*\*</u> TOTALS

-33,116.76 BEGINNING BALANCE FUNDING SOURCE 17,683.08 **EXPENSE** ENDING BALANCE -15,433.68

> REPORT TOTAL: -15,433.68

> > \*\* END OF REPORT - Generated by Maureen Ward \*\*

# CITY OF APPLETON BUDGET AMENDMENT REQUEST Budget Year 2021

	ORG	OBJECT	PROJ (in GL)			
<u>Description</u>	PROJECT	SEG 1	SEG 2	SEG 3	Aı	nount
Other Reimbursements	16024	503500			\$	2,000
CP: Supplies	16024				\$	1,000
CP: Contracts	16024				\$ \$ \$	1,000
Other Reimbursements	16021	. 503500	_		\$	1,000
Children's: Contracts	16021				\$ \$	1,000
			·		<u> </u>	1,000
	_					
-					-	
	_					
				·		
	<del>_</del>					
	<del></del>					
	<u> </u>		_			
	_					
For the purpose of:						
WiLS Digital Readiness Grant						
UW - Madison East Asia in Wisc	consin Grant					
	Requested by:					
			_			
	Department Head			Date		
Informa	ation:	<u> </u>		Action:	_	
Finance Director	Date					
		<u> </u>				
Mayor	Date					
Deported to Finance Committee						
Reported to Finance Committee:	Date	_		Date	_	
	Date			Date		
Finance comments:						
Budget Entry (BE) No.:						

Colleen Rortvedt Appleton Public Library 225 N Oneida St Appleton, WI 54911



Dear Colleen,

On behalf of the United Way Fox Cities Board of Directors, the Community Impact Council and the four Impact Areas, we are writing to inform you of United Way Fox Cities' investment in Appleton Public Library for 2022 and 2023.

Impact Area volunteers reviewed funding requests from 40 partner agencies and 90 partner programs. This year's investment process included seven (7) new programs across the four impact areas.

Funding recommendations and any feedback or suggestions provided to the programs were arrived at after thoughtful discussion and deliberation. Specific program recommendations were based on several considerations including performance measures, alignment with United Way Fox Cities' goals and ranked issues, and the quality of the funding proposal.

The following page(s) contains a summary of your program funding for 2022 and 2023, along with any recommendations from the volunteers. As always, your level of funding is contingent on successful campaigns in 2021 and 2022.

Please acknowledge United Way Fox Cities' investment in all publications and correspondence as "(Program Name), a United Way supported program." We also ask that you please forward this acknowledgement to your organization's Board Chair.

If you have any questions regarding your 2022 and/or 2023 investments, please contact Peter Gianopoulos, Tony Gonzalez, Rhonda Hannemann or Lisa Severson at 954-7210.

In closing, we would like to express our appreciation to you, your staff and volunteers as we work together to build a stronger community.

Sincerely,

Suzanne Vanden Broek

Suzanne VandenBroek Chair Community Impact Council United Way Fox Cities Melanie Miller Vice Chair Community Impact Council

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United Way Fox Cities

#### **UNITED WAY FOX CITIES**

#### 2022 and 2023 Investments

Appleton Public Library 225 N Oneida St Appleton, WI 54911

#### **Investment by Program:**

Program Name	Award Year	Award Amount
Reach Out and Read Partners - Fox Cities	2021	\$40,356.00
Reach Out and Read Partners - Fox Cities	2022	\$53,109.00
Reach Out and Read Partners - Fox Cities	2023	\$54,171.00

#### **Please Note:**

Designated contributions to your agency will be applied to United Way Fox Cities funded programs. You will be informed of such contributions as soon as the information is compiled.

#### **Impact Area Comments and Recommendations:**

#### Developing Children and Youth

The Impact Area commends you on the success that has been achieved since launching this initiative in our community. As you continue to build upon your achievements, the Impact Area volunteers will be interested in learning more about the positive impact this initiative is having in our community.

#### **Appleton Public Library**

Agency Agreement - 2022-2023 Funding

#### **Agency Agreement**

#### I. Both UWFC and the Partner Agency agree to:

- A) Maintain a volunteer governing board that is representative of the community and meets regularly to establish policy and to exercise responsibility for the organization's administration and financial management.
- B) Work cooperatively and collaboratively with each other and with other agencies, both not-for-profit and public, in meeting the health and human service needs of the Fox Cities, in preventing duplication of services, and in promoting high standards of efficiency and effectiveness.
- C) Recognize, value and respect each other's autonomy while appreciating the mutual responsibilities and opportunities that exist in the relationship.
- D) Promote equal opportunity, diversity and community representation in employment practices and the composition of the governing board.
- E) Provide services to those in need of UWFC funded programs regardless of ability to pay, or race, religion, color, gender, nationality, sexual orientation, disability, age, or any other characteristic protected by law. We recognize that partner agencies may identify special needs in the community and target services to a specific population based on those needs; however, the programs must be open to all people in those targeted populations.
- F) Maintain sound condition and accurate financial records in accordance with generally accepted accounting principles. Submit all financial records to an annual audit by an independent auditor and consider audited financial statements to be public records. For partner agencies with total annual public support between \$200,000 and \$400,000, at least a review by an independent public accountant is required. For partner agencies with total annual public support that is less than \$200,000, at least a tax return, Form 990, is required. Financial accounting shall be on an accrual basis.
- G) Maintain appropriate organizational status in good standing, comply with all applicable laws and regulations, including laws relating to incorporation, charitable solicitation and collective bargaining, and be a tax exempt organization.

#### II. UWFC agrees to:

- A) Conduct fundraising efforts and invest in effective programs and initiatives aimed at addressing health and human service needs in the Fox Cities.
- B) Provide oversight and accountability for funds raised, funds invested in community programs, and community level impact and population-level indicators achieved.
- C) Improve the standard of health and human services in the Fox Cities by encouraging coordination of existing programs among partner agencies and identifying programs that positively impact health and human service issues.
- D) Conduct an assessment of the community, on a five-year cycle, for the purpose of identifying and reporting on critical health and human services needs.
- E) Promote public understanding of the role of UWFC and its partner agencies in improving the quality of life in the Fox Cities.
- F) Communicate regularly with partner agencies and respond to issues of concern that impact the partner agency relationship.
- G) Serve as a resource to partner agencies for services such as technical assistance, training or other needs to aid in better serving the community.
- H) Make the annual report and audit available to the public.

#### III. Partner Agency agrees to:

- A) Apply all funds received from UWFC in accordance with the program funding proposal and the funding notice and measure program impact with performance measures as stated in the funding proposal.
- B) Notify UWFC as soon as an agency anticipates significant changes in program delivery. In addition, agency agrees to notify UWFC in writing within 30 days of confirmation that a program is being discontinued, experiencing significant reduction (including number of clients served), or significant change in program service delivery (temporarily or permanently). Agencies are asked to contact UWFC staff to determine if a change in service delivery constitutes a "significant change". When in doubt, consult with UWFC staff.
- C) Support and collaborate with UWFC and its partner agencies in serving the residents of the Fox Cities and achieving and reporting on common measures, as applicable.
- D) Support and cooperate with UWFC and its partner agencies in the annual fundraising campaign, community investment process, program performance measurement, community initiatives, and communications activities.
- E) Actively participate in the annual UWFC fall fundraising campaign by providing workplace speakers or other services as requested.
- F) Conduct a United Way campaign within the partner agency's workplace.
- G) Prohibit, in any manner or form, an attempt to restrict, influence or create donor designations as part of the UWFC campaign.
- H) Refuse membership in or alignment with a federated workplace fundraising organization, other than United Way and/or the Combined Federal Campaign.
- I) Refrain from conducting or participating in any workplace payroll deduction campaign other than United Way.
- J) Comply with all United Way policies and procedures which will be distributed to the Partner Agencies on a biannual basis.
- K) Recognize UWFC's support by displaying the United Way logo in published materials of:
- 1) United Way funded programs (letterheads, annual reports, brochures, etc.) and at physical facilities, as appropriate. Communicate partnership with UWFC in publicity releases, publications and correspondence as "(program name), a United Way supported program."
- L) Provide program, financial and administrative information as prescribed by UWFC including, but not limited to the following reporting requirements:
- 1) Signed Partner Statement of Agreement,
- 2) Board of Directors Roster,
- 3) Annual Audit / Financial Statement (required for agencies with total annual public support exceeding \$400,000),
- 4) Review by independent public accountant (minimum requirement for agencies with total annual public support between \$200,000 and \$400,000)
- 5) Management Letter, if one was issued,
- 6) Federal 990 Form (minimum requirement for agencies with total annual public support less than \$200,000),
- 7) Change in Executive Director, Program Director and/or Board President,
- 8) Mergers / Consolidations / Collaborations / Re-appropriations of funds,
- 9) Mid-year Financial Report,
- 10) Annual report on program services, clients, program performance measures and program budget.
- M) Obtain and maintain federal, state or local licenses or permits that are required to implement UWFC funded programs and achieve outcome indicator targets.

#### IV. Additional Provisions

- A) Monthly payments of the investment will be made on the first of each month and will be prorated at one-twelfth of the total investment. The Partner Agency's investment is dependent upon the successful completion of the UWFC fundraising campaign.
- B) The Partner Agency may terminate this Agreement and withdraw from its affiliation with UWFC by providing a thirty-day written notice to the Board of Directors of UWFC stating the reason(s) for withdrawal. UWFC funding will cease upon the effective date of termination. Funds intended for use after the date of termination shall be returned to UWFC.
- C) UWFC reserves, in its sole discretion, the right to withhold, adjust or cancel investment payments as well as defund programs based upon the UWFC's President/CEO's determination of a Partner Agency's willful failure to comply with the terms of this Agreement. Non-compliance will result in the following:
- 1) The Partner Agency will be notified in writing of its failure to comply with this Agreement.
- 2) The Partner Agency may respond in writing and request to present its position orally before the Board of Directors of UWFC or its designees within thirty days of the date on the letter of notification.
- 3) After receiving the Partner Agency's written response and listening to the Partner Agency's oral presentation, if any, at its next scheduled meeting, the Board of Directors of UWFC will vote on the appropriate action to be taken.

Name of UWFC Chairperson Peter Gianopoulos approving this agreement:

Name of agency representative approving this agreement:

By checking the box and submitting the form, I acknowledge that the terms of this Agreement have been reviewed and accepted by the Partner Agency, with the authority of their Board of Directors.

 $\Box$ 



### FINANCIAL POLICY

The Appleton Public Library ("APL") Board of Trustees ("library board") establishes this financial policy to ensure fiscal accountability, appropriate use of funds in support of APL's mission and goals, and compliance with appropriate laws and ordinances and City of Appleton ("city") policies.

#### 1. Consistency

- a. Library staff ("staff"), while preserving the library board's legal prerogatives under Wis. Stats. §§ 43.58(1) and 43.58(2), will keep library practices in compliance with city policies.
- b. Staff will work with the city's Finance Department to ensure that the city's financial policies accommodate the library board's responsibility and bring these policies to the library board for approval.

#### 2. Budget

- a. The library board shall establish an annual budget request according to State of Wisconsin statutes and the city's Budget Policy.
- b. Staff shall budget revenue funds and associated expenditures as follows:
  - i. Best estimate of revenue, but no associated expenditures for county reimbursements
  - ii. Best estimate of revenue, and associated expenditures for revenue based on use: printing/copying, reader-printers, vending machines, and benefitted positions funded by grant awards approved prior to budget.
  - iii. No revenue budgeted, but any revenue realized during the year to be transferred to appropriate spending accounts via budget adjustments: lost and paid materials with the exception of the variance in 4c, resource library agreement funds, memorials, unbudgeted grants received throughout the year, gifts and donations."
- c. Staff shall work with the Mayor, Finance Department, and Common Council ("Council") to seek adoption of the library board's request, reporting any changes or concerns to the library board.
- d. After the budget adoption by the City Council, staff will present the adopted budget for the year to the library board for review and approval.
- e. The library board delegates to staff the expenditure of monies, the development of an annual collection budget to allocate funds available for library materials and development of a Friends of Appleton Public Library ("Friends") grant budget all subject to review and approval by the library board.

- f. Budget amendments, transfers and new appropriations are subject to the city's Budget and Grants policies.
- g. The library board's authority over budgeted city funds shall lapse at the end of the calendar year and any budget fund balances shall revert to city authority, subject to city carryover policies and procedures.

#### 3. Expenditures

- a. Staff will follow the city's Procurement and Contract Management Policy for purchases and processing of payments.
- b. On a monthly basis, staff shall present the bill register, a list of all expenditures, to the library board for review and approval. Staff will also present a monthly financial report showing the status of all accounts and funds.

#### 4. Receipts

- a. Revenue received by the library from overdue fines, rent and utility payments, printing/copying, reader-printer copies, vending machine commissions, and county reimbursements for library service will be submitted to the city as general revenue. Nonsufficient fund charges will be submitted to the city as general revenue.
- b. Reimbursements for lost or damaged materials will be added to the materials budget via budget adjustments to be used to purchase replacement materials. These funds will be eligible for carryover.
- c. There is a multi-year variance as part of the elimination of overdue fines approved in 2021. For a limited time, a portion of the revenue earned from lost and paid materials will be treated in the manner of items in 4.a and will be submitted to the city as a general revenue based on the following schedule:

2022: \$25,000 2023: \$15,000 2024: \$5,000

- d. Should the library utilize petty cash, staff will implement petty cash procedures consistent with city procedures, for use when immediate payment or reimbursement for a purchase or service is required.
- e. Staff will work with the city's Finance Department to ensure appropriate journal entries and necessary budget adjustments are prepared to reflect all additional revenues and expenditures.

#### 5. Gifts and Donations

- a. Gifts and donations are subject to the library's Gifts and Donations Policy
- Staff will track donations for the express purpose of purchasing library materials or supporting a specific program. The purchase of specifically identified titles or the funding of specifically dictated programs or services with such funds cannot be guaranteed, nor

does the donor have the right of approval of titles or services before purchase. However, donors are encouraged to recommend subject or service areas.

- c. Staff will request carryover of any unexpended donated funds, so that funds shall be used to purchase materials or support programs consistent with donor wishes.
- d. Any cash found in the library and unclaimed after thirty (30) days will be considered donated funds

#### 6. Grants

- a. The library board shall have the right to approve or deny library utilization of grant or contract funds on behalf of the library by any organization or individual.
- b. Grants received are subject to the city's Grant Policy and approval of the library board.
- c. Friends' grants will be administered as follows:
  - i. Staff present a spending plan for Friends grants at the beginning of the library's fiscal year projecting funding based on the previous year's distribution.
  - **ii.** Friends will inform the library in spring of the grant allocation for their upcoming July to June fiscal year.
  - **iii.** Should the City of Appleton budget require amendments, staff will present amendments and updated spending plans upon approval of the Friends annual budget to the library board.
  - **iv.** Staff will present grant expenditures via the bill register and monthly reports. They will also provide quarterly report narratives of grant programs to the library board and Friends board.
  - **v.** Friends staff will provide semiannual disbursements upon receipt of a request from library administration.
  - vi. Expenditures and receipts will be recorded consistent with city policy and subject to carry over.
  - **vii.** Grants from the Friends of Appleton Library/Frank P. Young Scholarship Fund shall be made in accordance with the Scholarship Policy.
  - viii. Distributions from the FOCOL Fund will be made in accordance with the fund agreement.

#### 7. Disposal of Property

- a. Withdrawn library materials, materials donated but not added to the collection, and other computer equipment no longer needed for library services may be given to the Friends for sale.
- b. Other surplus or obsolete supplies or equipment will be disposed of in compliance with the city's Procurement and Contract Management Policy.

#### 8. Review and Reporting

- a. All library funds, expenditures and revenues will be audited as part of the city's annual audit. Staff shall report to the library board any notes or communications from the city's auditor regarding the library.
- b. Library finances will be reported annually to the State of Wisconsin's Department of Public Instruction.

-12/96, 12/99, 12/02, 10/04, 11/10, 2/2016, 12/2018, 7/2021



#### APPLETON PUBLIC LIBRARY

225 North Oneida Street Appleton, WI 54911-4780 (920) 832-6170 | FAX: (920) 832-6182

TO: Members of the Appleton Public Library Board of Trustees Finance Committee

FROM: Colleen Rortvedt, Library Director

**DATE:** July 5, 2021

**RE: 2022 Library Operational Budget Proposal** 

I wanted to provide some additional information about the library's operational budget proposal to assist you in your review prior to the Finance Committee meeting on Wednesday, July 14 at 1 pm. Please reach out with any questions you have prior to our meeting, or we can discuss them on the 14<sup>th</sup>.

#### **Operational Budget**

The Mayor has provided guidance for city departments to present a status quo budget proposal for 2022. However, our budget proposal includes some temporary reductions that anticipate that the library will be functioning in a reduced capacity out of a temporary facility for at least half of 2022 and throughout the period of construction of the renovated and expanded library which is expected to last most of 2023.

The budget lines that are impacted appear in red on the spreadsheet entitled 2022 Budget for the Library Board and include:

- Supplies
- Library Materials
- Miscellaneous Equipment
- Equipment Repair and Maintenance
- Other Contracts

#### Reach Out and Read Special Revenue Fund

The Special Revenue Fund for Reach Out and Read will be brought to the Board in September. Due to the Business Manager Vacancy and retirement and transition to a new City Budget Manager, this information is delayed at this time. It is a distinct grant fund used only for Reach Out and Read and will not have any impact on the library's operational budget request.

#### **The Building Project**

Finally, there will be a large Capital request for the building process, and this will be brought to the Board at a future meeting as well.

NOTE: This budget reflects temporary anticipated reductions in some budget lines (shown in red) due to service limitations that will occur due to the library operating in a temporary library during the 18 months period of construction.

	2021 Admin (16010)	2022 Admin (16010)	2021 Children's (16021)	2022 Children's (16021)	2021 Public Services (16023)	2022 Public Services (16023)	2021 Community Partnerships (16024)	2022 Community Partnerships (16024)	2021 Operations (16031)	2022 Operations (16031)	2021 Materials Management (16032)	2022 Materials Management (16032)	2021 Network Services (16033)	2022 Network Services (16033)	2021 TOTAL	2022 TOTAL	% CHANGE
Personnel																	
610100-610700 Salaries	460,663	466,769	369,371	362,814	455,427	449,189	344,212	349,375	76,128	77,270	524,489	513,223	107,321	104,234	2,337,611	2,322,874	-1%
610800 Part-time	8,790	8,086	30,528	31,395	90,508	91,865	0	0	3,912	19,184	70,268	72,815	0	0	204,006	223,345	9%
615000 Fringes	179,508	181,315	158,189	137,245	137,227	161,065	146,325	147,080	26,104	26,834	161,250	159,847	43,193	23,087	851,796	836,473	-2%
Subtotal - Personnel	648,961	656,170	558,088	531,454	683,162	702,119	490,537	496,455	106,144	123,288	756,007	745,885	150,514	127,321	3,393,413	3,382,692	0%
Supplies and Services																	
620100 Training and Travel	4,920	4,920	4,405	4,405	2,565	2,565	4,450	4,450	830	830	3,324	3,324	2,740	2,740	23,234	23,234	0.00%
620600 Parking Permits	23,100	23,100													23,100	23,100	0.00%
630100 Supplies	4,635	4,635	2,812	2,812	3,500	3,500	2,812	2,812			30,522	24,417	1,500	1,500	45,781	39,676	-13.34%
630300 Memberships	2,200	2,200													2,200	2,200	
630500 Awards and Recognition	850	850													850	850	0.00%
630600 Janitorial									11,084	11,417					11,084	11,417	3.00%
630700 Food and Provisions	1,135	1,135													1,135	1,135	
630900.2 Tools									150	150					150	150	
631500 Library Materials											597,644	475,000			597,644	475,000	
632000.2 Printing	100	100													100	100	
632300 Safety Supplies									550	550					550	550	
632700 Misc. Equipment									650	650			67,980	52,980	68,630	53,630	-21.86%
640700 Recycling/Trash									4,005	4,125					4,005	4,125	3.00%
641200 Advertising	1,288	1,288													1,288	1,288	
641300.18 Utilities (see breakdown)	4,548	4,548							129,112	129,112					133,660	133,660	0.00%
641600 Building Repair and Maint.									2,000	2,000					2,000	2,000	0.00%
641800 Equipment Repair and Maint									400	400			84,531	79,553	84,931	79,953	-5.86%
642000 Facilities Charges									183,973	172,188					183,973	172,188	
681500 Software													4,498	4,498		4,498	
659900 Other Contracts	76,537	62,375	1,000	1,000							67,248	65,706			153,309	137,605	-10.24%
Subtotal - Supplies and Services		105,151	8,217	8,217	14,589	14,589	7,262		332,754	321,422		568,447	161,249	141,271		1,166,359	-13.10%
Total Library Expense	768,274	761,321	566,305	539,671	697,751	716,708	497,799	503,717	438,898	444,710	1,454,745	1,314,332	311,763	268,592	4,735,535	4,549,051	-3.94%

Utilities Breakdown	2021	2022	% change
16031.641300.1 Electric	95,890	95,890	0%
16031.641300.2 Gas	22,283	22,283	0%
16031.641300.3 Water	5,125	5,125	0%
16031.641300.4 Sewer	2,114	2,114	0%
16031.641300.6 Storm water	3,700	3,700	0%
16010.641300.7 Telephone	2,948	2,948	0%
16010.641300.8 Cellphone	1,600	1,600	0%
Total - Utilities	133,660	133,660	0%

Revenue	2021	2022	% change
16010.423200 Library Grants and Aids (County Reimbursement)	1,091,736	1,063,001	-3%
16010.480100 Charges for Service (Fines and Fees)	30,000	-	#DIV/0!
16010.501500 Rental of City Property	30,000	-	#DIV/0!
16023.503500 Reader/Printer (Public Services as of 2017)	400	400	0%
16031.500100 Fees and Commissions (Vending)	600	600	0%
16032.503500 Other Reimbursements (L&P)	-	25,000	
16033.503500 Internet Printing (Network Services)	18,500	18,500	0%
Total - Revenues	1,171,236	1,107,501	-5.44%

# **CITY OF APPLETON 2022 BUDGET LIBRARY Library Director: Colleen T. Rortvedt** Assistant Library Director: Tasha M. Saecker

#### MISSION STATEMENT

Learn, know, gather and grow - your center of community life.

#### **DISCUSSION OF SIGNIFICANT 2021 EVENTS**

#### Maintain high quality library services

- 2021 was impacted by the pandemic resulting in redesigning library service in methods that are safe and slowly restoring services. By the start of summer nearly all library services have been restored.
- Served as a vaccination site over the summer focusing on vaccinating youth.
- Eliminated overdue fines and cleared patron accounts of existing fines for materials that have been returned.

#### Summer Reading Program

- Offered for all ages utilizing online and in person options. 1,099 children and 305 adults participated (2021 numbers to be updated upon completion of program)
- Summer programming was initially planned outdoors and as COVID and vaccination rates improved indoor programming occurred.

Increase marketing and advocacy, fund development, technology for efficiency, staffing levels and training, library environment and neighborhood

- Grants obtained include:
  - "Small Business Big Impact," an initiative to support business startup, retention, and expansion for people of color and immigrants, is launched with grant funding from the American Library Association for 2020/2021
  - WiLS Ideas to Action grant for Community Chords Project
  - East Asia in Wisconsin Grant from UW Madison's Center for East Asian Studies
  - READ Africa Grant from UW Madison's African Studies Program
  - -Implemented grant with OWLS and Friends of the APL to provide circulating laptops throughout the system from the WI Public Services Commission
  - -Friends of the APL provided \$64,000 in grants
- Librarians engaged in initiatives at the State level including serving as a mentor for Wisconsin Libraries Transforming Communities and staff were among five libraries in the country chosen to serve as coaches for ALA's ongoing Libraries Build Business initiative

#### Continue to explore facility needs and options

- Selected architects Skidmore, Owings and Merrill to design library renovation/expansion and began work on design
- Created multiple methods for public participation including working with the Mayor to establish a Library Building Project Advisory Committee
- Began developing plans for temporary library during construction
- Modified building to provide safe service to the public during the pandemic

#### Continue cooperation with schools and other community organizations

- Maintained and enhanced relationships with partners throughout the year finding new ways to collaborate during the pandemic
- Fox Cities Reads, George, was read and discussed throughout the community author presentation was virtual; Fox Cities Book Festival includes in person and virtual events
- Collaborated with 37 local educational institutions, businesses, and non-profit and civic groups; Collaborations include English Language Learner programs, Building for Kids, ADI, Fox Valley Symphony, Boys & Girls Club
- Staff served on Imagine Fox Cities Leadership and Belonging Teams. Hosted community conversations
- As a United Way Agency the library coordinates the Reach Out and Read Fox Cities program

#### Utilize volunteers more effectively

- In 2021 we have reinstituted volunteers based on how services have been evolving surrounding the pandemic including shelving, children's program support, Reach Out and Read, obituary database entry and local history projects, Job Connection support and Walking Books delivery service to homebound individuals.

#### Continuously work to improve website and online service delivery

- Expanded access to digital content, increasing titles and services offered
- Offered programming in person and online via synchronous and asynchronous videoconferencing when meeting in person was not feasible
- Implemented new App and created Book Matchmaker service
- e-circulation increased 17% from previous year: e-books, audiobooks, videos, comics, magazines, music and games

#### **MAJOR 2022 OBJECTIVES**

Apply Library's mission, vision, values and strategic pillars to accomplish objectives that serve our community.

**APL Vision**: Where potential is transformed into reality.

VALUES:

WELCOMING - Everyone belongs here.

LITERACY - The City of Appleton is the city of literacy and learning.

ACCESS - The Library is accessible physically, culturally, and intellectually.

**COMMUNITY** - The Library is essential to every person and organization achieving their goals.

#### STRATEGIC PILLARS:

Hub of Learning and Literacy - We support and sustain education for all ages.

**Collaborative Environment** – We connect with many partners to share knowledge and information.

Educate and Inspire Youth- We ensure that children and teens find a supportive place for their futures.

Creation and Innovation – We are a platform that sparks discovery, development and originality.

Engaged and Connected- We focus on how to make a difference in people's lives.

Enriched Experiences - We provide experiences that are timely, inclusive and aligned with community interests.

Services and Programs for All- We give our community opportunities for growth, self-instruction and inquiry.

#### Other specific objectives include:

Complete design of renovated/expanded library, finalize and implement and interim library service model to that is responsive to community needs during the 18 month construction process.

As a core component of public education for all, cultivate quality collections and develop and provide quality programs for all ages, including outreach and group visits, age-appropriate programs for various developmental stages with inclusive programs; continue explore ways to develop and support outreach to the community in nontraditional locations; collaborate with schools and community organizations to provide options for different levels of engagement; continue efforts to extend outreach and circulation services out into the community.

Monitor continued impact and public health needs due to the pandemic; leverage resources to support economic recovery focusing on job loss, families struggling with educational needs, marginalized communities, individuals/families suffering from social isolation and those who rely on the library to mitigate the impact of the digital divide.

Eliminate barriers by utilizing the State inclusive services assessment and other City, community and library initiatives to advance equity and inclusion for library policies, collections, programs and services.

Market collections, programs and services; continue to develop the "digital branch" and virtual services

NOTE: This budget reflects temporary anticipated reductions in some budget lines due to service limitations that will occur due to the library operating in a temporary library during the 18 months period of construction.

DEPARTMENT BUDGET SUMMARY														
	Programs		Act	tual			Budget							
Unit	Title		2019		2020	Ad	opted 2021	Am	ended 2021		2022	Change *		
Р	rogram Revenues	\$	1,267,872	\$	1,237,716	\$	1,171,236	\$	1,171,236	\$	1,107,501	-5.44%		
P	rogram Expenses													
16010	Administration		659,324		648,023		768,274		828,774		761,321	-0.91%		
16021	Children's Services		548,499		542,351		566,305		578,557		539,671	-4.70%		
16023	Public Services		730,368		680,116		697,751		712,978		716,708	2.72%		
16024	Community Partnerships		494,580		501,360		497,799		501,291		503,717	1.19%		
16031	Building Operations		467,278		406,380		438,898		438,898		444,710	1.32%		
16032	Materials Management		1,495,776		1,436,398		1,454,745		1,469,490		1,314,332	-9.65%		
16033	Network Services		267,245		279,001		311,763		315,763		268,592	-13.85%		
	TOTAL	\$	4,663,070	\$	4,493,629	\$	4,735,535	\$	4,845,751	\$	4,549,051	-3.94%		
Expens	es Comprised Of:										(4,549,051)			
Personr	nel		3,296,550		3,211,800		3,393,413		3,393,413		-	-100.00%		
Training	& Travel		43,267		39,904		46,334		49,334		-	-100.00%		
Supplies	s & Materials		787,295		756,463		728,124		759,613		-	-100.00%		
Purchas	sed Services		533,654		480,886		563,166		638,893		-	-100.00%		
Capital	Outlay		2,304		4,576		4,498		4,498		-	-100.00%		
Full Tin	ne Equivalent Staff:													
Personr	nel allocated to programs		46.00		45.00		45.00		45.00		45.00			

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Administration Business Unit 16010

#### PROGRAM MISSION

To ensure delivery of library programs and services to patrons for the benefit of the community, the Administration program plans, organizes and develops resources, and facilitates effective and responsible staff efforts.

#### PROGRAM NARRATIVE

#### Link to City Goals:

Implements Key Strategies #2: "Encourage active community participation and involvement"; #3: "Recognize and grow everyone's talents"; #4: "Continually assess trends affecting the community and proactively respond"; #5: "Promote an environment that is respectful and inclusive"; #6: "Create opportunities and learn from successes and failures"; and #7: "Communicate our success through stories and testimonials".

#### Objectives:

Complete design of renovated/expanded library. Finalize and implement and interim library service model to that is responsive to community needs during the 18 month construction process.

Oversee the Library's long-range plan and ensure Library is responsive to community needs, adapting as appropriate for the construction process and pandemic.

Work with the Outagamie Waupaca Library System in their relocation from the library building.

Share information about library programs, services and resources via effective marketing and communications.

Utilize the State of Wisconsin Inclusive Services Assessment, GARE and other community and library initiatives to advance equity and inclusion for library policies, collections, programs and services.

Work with Friends to develop strong public/private partnership; be good stewards of grant funds.

Continue identifying ways to leverage volunteers in the provision of library service.

#### Major changes in Revenue, Expenditures, or Programs:

- -The pandemic created significant disruption and modifications to Library service that result in dramatic variances in current and projected outputs.2022 outputs will be impacted by the library operating in temporary library.
- -In 2021 the library eliminated overdue fines and developed a four year transition plan to offset the loss of revenue.
- -No Rental of City Property (OWLS rent) projected for 2022 as OWLS is moving to new offices.
- -The Other Contracts budget reflects a temporary reduction in the security guard contract due to temporary closures while moving to a temporary location.
- -Increase in grant funds awarded impacted by Reach Out and Read diversified funding from clinics.

sponsive to	Actual 2020 community need	<u>Target 2021</u>	Projected 2021	Target 2022
•	•	ls		
•	•	ls		
•	•			
97%				
31 70	97%	97%	97%	97%
233	37	200	200	200
152.126	\$ 221,470	\$ 180.000	\$ 200,000	\$ 200,000
- , -	, -	+,	+,	40
1	1	1	3	1
7 437	2 002	3 000	2 500	2,500
,	,	,	,	200,000
	233 152,126 38 1 7,437 408,532	152,126 \$ 221,470 38 55 1 1 7,437 2,002	152,126 \$ 221,470 \$ 180,000 38 55 40 1 1 1 1 7,437 2,002 3,000	152,126 \$ 221,470 \$ 180,000 \$ 200,000 38 55 40 40 1 1 1 1 3 7,437 2,002 3,000 2,500

Administration Business Unit 16010

#### **PROGRAM BUDGET SUMMARY**

	Actual					Budget							
Description		2019		2020	Ac	dopted 2021	Am	ended 2021		2022			
Revenues													
423200 Library Grants & Aids	\$	1,045,947	\$	1,070,138	\$	1,091,736	\$	1,091,736	\$	1,063,001			
480100 General Charges for Svc	Ψ	44.646	Ψ	14,728	Ψ	30.000	Ψ	30.000	Ψ	1,003,001			
501500 Rental of City Property		30,012		30,000		30,000		30,000		_			
502000 Donations & Memorials		587		553		30,000		30,000		_			
503500 Other Reimbursements		14,666		22,082		_		_		_			
Total Revenue	\$	1,135,858	\$	1,137,501	\$	1.151.736	\$	1.151.736	\$	1,063,001			
Total Nevellue	Ψ	1,133,636	Ψ	1,137,301	Ψ	1,131,730	Ψ	1,131,730	Ψ	1,003,001			
Expenses													
610100 Regular Salaries	\$	394,145	\$	430,430	\$	460,663	\$	460,663	\$	466,769			
610400 Call Time Wages		45		15		-		-					
610500 Overtime Wages		-		-		-		-					
610800 Part-Time Wages		8,446		4,599		8,790		8,790		8,086			
615000 Fringes		132,534		142,050		179,508		179,508		181,315			
620100 Training/Conferences		9,327		5,440		4,920		7,920		4920			
620600 Parking Permits		20,729		22,823		23,100		23,100		23,100			
630100 Office Supplies		4,273		2,300		4,635		4,635		4,635			
630300 Memberships & Licenses		3,065		3,393		2,200		2,200		2,200			
630500 Awards & Recognition		1,157		879		850		850		850			
630700 Food & Provisions		4,076		319		1,135		1,135		1,135			
632001 City Copy Charges		-		302		100		100		100			
632002 Outside Printing		1,031		1,033		-		-					
641200 Advertising		2,409		2,477		1,288		6,288		1,288			
641307 Telephone		3,069		3,358		2,948		2,948		2,948			
641308 Cellular Phones		1,517		615		1,600		1,600		1,600			
659900 Other Contracts/Obligation		73,501		27,990		76,537		129,037		62,375			
Total Expense	\$	659,324	\$	648,023	\$	768,274	\$	828,774	\$	761,321			

#### DETAILED SUMMARY OF 2022 PROPOSED EXPENDITURES > \$15,000

Other Contracts/Obligations	
Security Guard	\$ 61,975
Piano Tuning	400
•	
	\$ 62,375

Children's Services Business Unit 16021

#### PROGRAM MISSION

In collaboration with the community, we educate, inspire, engage, motivate and provide access to resources for all children.

#### PROGRAM NARRATIVE

#### Link to City Goals:

Implements Key Strategies #1: "Responsibly deliver excellent services"; #2: "Encourage active community participation and involvement"; #4: "Continually assess trends affecting the community and proactively respond"; #5: "Promote an environment that is respectful and inclusive"; and #6: "Create opportunities and learn from successes and failures".

#### Objectives:

Cultivate quality children's materials collections to support both education and recreation. Provide responsive customer service, including reference, readers' advisory and directional assistance. Explore staff mobility and examine new ways to staff service desks to better serve patrons.

Develop and provide quality programs for more than 25000 children and caregivers, including fieldtrips and group visits, age-appropriate programs for children birth to age 12, inclusive programs for children with sensory challenges, specialized programs and services to minority and low income families, and reading incentive programs.

Explore ways to develop and support outreach to the community in nontraditional locations. Work directly with Hmong and Hispanic families and coordinate with AASD Birth to 5 Programs, Outagamie County Birth to 3 Early Intervention, Fox Valley Literacy Council and Head Start by using a referral system to link families with needed resources, providing in-home visits to families and building towards their full use of the library and its services.

Provide specialized programs directed at families and children to include refugees, newcomers and those from culturally diverse backgrounds including coordination with community organizations to bring ELL book clubs, literacy classes, and other cultural celebrations.

#### Major changes in Revenue, Expenditures, or Programs:

The Children's Department continues to develop ways to provide programming and services during the building process including planning for a temporary location. These plans include: in-person & virtual programming, the exploration and experimentation of non-traditional and traditional outreach programming, outdoor programs & the continuation of services such as Book Packs that grew in popularity during the pandemic.

	PERFORMAN	CE INDICATORS	3		
	Actual 2019	<u>Actual 2020</u>	Target 2021	Projected 2021	Target 2022
Client Benefits/Impacts					
Children have access to a wide range of qua	ality programs				
Attendance at children's programs	45,473	13,000	10,000	15,000	25,000
Drop-in activity participants	6,667	1,732	2,000	2,000	5,000
Strategic Outcomes					
Children discover joy of reading & develop to	ove of learning				
Summer Library program participants	3,775	1,099	1,500	1,500	2,000
Members of the Appleton community find his	gh quality progr	ams at the library	/		
% of attendees satisfied with programs (s	urvey done in a	odd years)			
	96%	96%	80%	80%	80%
Work Process Outputs					
Reference transactions	15,984	3,218	1,200	3,500	3,500
Number of children's programs	968	500	500	500	500

Children's Services Business Unit 16021

#### **PROGRAM BUDGET SUMMARY**

	 Ac	tual					Budget	
Description	 2019		2020	Ac	lopted 2021	Am	ended 2021	2022
Revenues								
503500 Other Reimbursements	31,600		18,800		-		_	-
Total Revenue	\$ 31,600	\$	18,800	\$	_	\$	-	\$ -
Expenses								
610100 Regular Salaries	\$ 350,454	\$	361,433	\$	369,371	\$	369,371	\$ 362,814
610800 Part-Time Wages	38,718		27,648		30,528		30,528	31,395
615000 Fringes	127,636		128,929		158,189		158,189	137,245
620100 Training/Conferences	3,996		5,480		4,405		4,405	4,405
630100 Office Supplies	21,003		16,460		2,812		10,979	2,812
630300 Memberships & Licenses	153		-		-		_	-
630700 Food & Provisions	1,444		690		-		4,085	-
659900 Other Contracts/Obligation	5,095		1,711		1,000		1,000	1,000
Total Expense	\$ 548,499	\$	542,351	\$	566,305	\$	578,557	\$ 539,671

#### **DETAILED SUMMARY OF 2022 PROPOSED EXPENDITURES > \$15,000**

<u>None</u>

Public Services Business Unit 16023

#### PROGRAM MISSION

Public Services is at the front-line, providing excellent customer service by helping the community use library resources.

#### PROGRAM NARRATIVE

#### Link to City Goals:

Implements Key Strategies #1: "Responsibly deliver excellent services"; #4: "Continually assess trends affecting the community and proactively respond"; #5: "Promote an environment that is respectful and inclusive"; and #6: "Create opportunities and learn from successes and failures".

#### Objectives:

Work with patrons in support of the strategic pillars of Hub of Learning and Literacy, Engaged and Connected, Enriched Experiences, and Services and Programs for All; work with other system libraries and state libraries in a collaborative environment; embrace new technologies and best library practices; improve staff mobility and examine new ways to staff service desks to better serve patrons.

Respond to reference, readers' advisory, technological and directional questions in person, via phone, email, and online social media and work to create consistent customer service levels at all service desks in the library; use technology competencies for the adult service desk staff for increased consistency between desks and focused training; provide quality service to our patrons in person, via phone and remotely.

Register new patrons and maintain a database of 75,000 users; process holds in conjunction with the Materials Management section (approx. 145,000 items); send out overdue, billing and reserve notices; utilize the Tax Refund Intercept Program (TRIP) and a collection agency for the collection of long overdue items and bills.

Promote and educate the public on the use of the self-check machines.

Prepare and maintain displays of new and/or popular materials. Continue to work with Materials Management and OWLS to improve functionality of library catalog and discovery layer; oversee the inter-library loan process.

Explore ways to develop and support outreach to the community in non-traditional locations.

#### Major changes in Revenue, Expenditures, or Programs:

Public Services continues to develop ways to provide resources and services during the building process including planning for a temporary location.

	PERFORMAN	OL INDIOMICIN			
	<u>Actual 2019</u>	<u>Actual 2020</u>	Target 2021	Projected 2021	Target 2022
Client Benefits/Impacts					
Convenient and fast access to accurate	information				
Reference questions answered	39,962	25,994	25,000	30,000	30,000
Strategic Outcomes					
Members of the Appleton community wh	no will use the librar	y and encourage	e others to do se	0	
Number of registered patrons	79,729	74,131	80,000	75,000	75,00
Number of registered patrons  Members of the Appleton community fin	-, -	, -	80,000	75,000	75,000
3 '	d high quality servi	ce at the library	,	75,000	75,000
Members of the Appleton community fin	d high quality servi	ce at the library	,	-,	75,000 759
Members of the Appleton community fin	d high quality servio y service (survey do	ce at the library one on odd years	3)	-,	
Members of the Appleton community fin % of respondents satisfied with library	d high quality servio y service (survey do	ce at the library one on odd years	3)	-,	75
Members of the Appleton community fin % of respondents satisfied with library Nork Process Outputs	d high quality servicy y service (survey do 94%	ce at the library one on odd years 94%	s) 75%	75%	-,

Public Services Business Unit 16023

#### **PROGRAM BUDGET SUMMARY**

	 Ac	tual					Budget	
Description	2019		2020	Αd	dopted 2021	Am	ended 2021	2022
Revenues								_
503500 Other Reimbursements	\$ 12,494	\$	1,814	\$	400	\$	400	\$ 400
Total Revenue	\$ 12,494	\$	1,814	\$	400	\$	400	\$ 400
Expenses								
610100 Regular Salaries	\$ 475,860	\$	458,777	\$	455,427	\$	455,427	\$ 449,189
610500 Overtime Wages	4		1		-		-	-
610800 Part-Time Wages	91,753		74,200		90,508		90,508	91,865
615000 Fringes	150,514		138,466		137,227		137,227	161,065
620100 Training/Conferences	2,443		2,167		2,565		2,565	2,565
630100 Office Supplies	2,960		2,243		3,500		3,500	3,500
659900 Other Contracts/Obligation	6,834		4,262		8,524		23,751	8,524
Total Expense	\$ 730,368	\$	680,116	\$	697,751	\$	712,978	\$ 716,708

#### DETAILED SUMMARY OF 2022 PROPOSED EXPENDITURES > \$15,000

None

#### **Community Partnerships**

**Business Unit 16024** 

#### PROGRAM MISSION

Community Partnerships: Engage, Educate, Entertain, Elevate.

#### PROGRAM NARRATIVE

#### Link to City Goals:

Implements Key Strategies #1: "Responsibly deliver excellent services"; #2: "Encourage active community participation and involvement"; #4: "Continually assess trends affecting the community and proactively respond"; #5: "Promote an environment that is respectful and inclusive"; and #6: "Create opportunities and learn from successes and failures".

#### **Objectives:**

Connect members of the Appleton community with opportunities for growth, self-instruction, and inquiry in the library, online, and throughout the Appleton area; provide enriched entertainment opportunities for teen and adult community members by maintaining a broad range of materials and programs.

Provide access to local history materials, services, and programs; preserve Appleton and APL history by increasing and improving access to digital materials.

Collaborate with partner agencies utilizing the Community Partnerships Framework to provide options for different levels of engagement; serve on local boards and participate in various organizations to increase collaboration, build shared capacity, and connect patrons with local resources.

Foster partnerships and celebrate our diverse community by providing lifelong learning opportunities through services and programs for all. Develop relationships and services focused on economic development.

Work with Public Services and Children's Services staff to bring circulation services to the community.

#### Major changes in Revenue, Expenditures, or Programs:

Community partnerships staff will work in partnership with other community agencies and institutions to coordinate offsite programs and services during the building process including planning for a temporary location.

	PERFORMAN	CE INDICATORS	3		
	Actual 2019	<u>Actual 2020</u>	Target 2021	Projected 2021	Target 2022
Client Benefits/Impacts					
Members of the Appleton community find h	igh quality progr	ams at the library	1		
% of attendees satisfied with library prog	rams (survey do	ne on odd years)	ı		
Adult programs	97%	97%	75%	75%	75%
Young adult programs	93%	93%	75%	75%	75%
Strategic Outcomes					
Members of the Appleton community engage	ge with the librar	y as a hub of lear	ning and literac	СУ	
Young adult program attendance	3,243	376	750	750	750
Adult program attendance	5,162	6,961	1,500	5,000	5,000
Work Process Outputs					
Web page "hits" (page accesses) Number of locally produced databases or	875,356	609,266	650,000	650,000	650,000
digital collections available via web	10	10	10	10	10

#### **Community Partnerships**

**Business Unit 16024** 

#### **PROGRAM BUDGET SUMMARY**

	 Ac	tual					Budget	
Description	 2019		2020	Α	dopted 2021	Am	ended 2021	2022
Revenues					•			
503500 Other Reimbursements	\$ 17,500	\$	32,000	\$	-	\$	-	\$ -
Total Revenue	\$ 17,500	\$	32,000	\$	-	\$	-	\$ -
								_
Expenses								
610100 Regular Salaries	\$ 318,218	\$	346,580	\$	344,212	\$	344,212	\$ 349,375
610800 Part-Time Wages	17,714		13,321		-		-	
615000 Fringes	138,006		126,676		146,325		146,325	147,080
620100 Training/Conferences	4,545		3,990		4,450		4,450	4,450
620600 Parking Permits	-		0		-		-	-
630100 Office Supplies	5,010		3,149		2,812		3,304	2,812
630300 Memberships & Licenses	-		74		-		-	-
659900 Other Contracts/Obligation	11,087		7,570		-		3,000	-
Total Expense	\$ 494 580	\$	501 360	я.	497 799	\$	501 291	\$ 503 717

#### **DETAILED SUMMARY OF 2022 PROPOSED EXPENDITURES > \$15,000**

<u>None</u>

Building Operations Business Unit 16031

#### PROGRAM MISSION

Support the community and the library's role as a hub of learning and literacy by maintaining a welcoming environment that promotes and contributes to lifelong learning.

#### PROGRAM NARRATIVE

#### Link to City Goals:

Implements Key Strategies #1: "Responsibly deliver excellent services"; #4: "Continually assess trends affecting the community and proactively respond"; #5: "Promote an environment that is respectful and inclusive"; and #6: "Create opportunities and learn from successes and failures".

#### Objectives:

Maintain increased cleanliness, sanitization and perform light maintenance of the library building while providing assistance to Library staff and the community.

Ensure library meeting room needs are met.

Explore new ways to support workflows and service throughout APL; proactively meet the needs of the community through quality customer service and incorporating sustainable and cost-effective practices in our day-to-day operations.

Facilitate the work done in the library in conjunction with the City Facilities Management Department and the contracted cleaning service by performing basic facility and equipment maintenance and informing the appropriate person of building needs or concerns.

#### Major changes in Revenue, Expenditures, or Programs:

Operations will suport facility needs during the building process including preparing and moving to a temporary location.

	PERFORMAN	CE INDICATOR	S		
	Actual 2019	Actual 2020	Target 2021	Projected 2021	Target 2022
Client Benefits/Impacts					
The public enjoys a safe and clean facility					
% of patrons satisfied with public meeting	g				
rooms (surveyed on odd years)	93%	93%	90%	90%	90%
% of patrons satisfied with safety in the					
library (surveyed on odd years)	85%	85%	90%	90%	90%
Strategic Outcomes					
The community increasingly uses opportun programs and discussions	ities for meeting	S,			
# of meetings and programs	4,489	1,104	500	500	2,000
Work Process Outputs					
# of satisfactory monthly inspections					
completed	12	12	12	12	12
# of staff training opportunities					
completed	22	14	20	20	20

Building Operations Business Unit 16031

#### **PROGRAM BUDGET SUMMARY**

		Ac	tual					Budget	
Description		2019		2020	Ac	lopted 2021	Am	ended 2021	2022
Revenues									
500100 Fees & Commissions	\$	1,005	\$	337	\$	600	\$	600	\$ 600
503500 Other Reimbursements		111		-		-		-	-
Total Revenue	\$	1,116	\$	337	\$	600	\$	600	\$ 600
Expenses									
610100 Regular Salaries	\$	112,716	\$	77,876	\$	76,128	\$	76,128	\$ 77,270
610400 Call Time Wages		,		´ -		, -		· -	•
610500 Overtime Wages		57		703		-		-	
610800 Part-Time Wages		4,619		3,915		3,912		3,912	19,184
615000 Fringes		47,020		23,898		26,104		26,104	26,834
620100 Training/Conferences		-		4		830		830	830
630100 Office Supplies		29		0		-		-	-
630600 Building Maint./Janitorial		12,560		6,416		11,084		11,084	11,417
630902 Tools & Instruments		-		14		150		150	150
632101 Uniforms		-		180		-		-	-
632300 Safety Supplies		500		1,039		550		550	550
632700 Miscellaneous Equipment		279		238		650		650	650
640700 Solid Waste/Recycling		2,563		4,219		4,005		4,005	4,125
641300 Utilities		120,401		106,777		129,112		129,112	129,112
641600 Build Repairs & Maint		2,424		1,788		2,000		2,000	2,000
641800 Equip Repairs & Maint		160		<del>-</del>		400		400	400
642000 Facilities Charges		163,950		179,313		183,973		183,973	 172,188
Total Expense	_\$	467,278	\$	406,380	\$	438,898	\$	438,898	\$ 444,710

#### DETAILED SUMMARY OF 2022 PROPOSED EXPENDITURES > \$15,000

<u>None</u>

Materials Management Business Unit 16032

#### PROGRAM MISSION

To develop, organize, and maintain well-rounded collections. Collections are built in anticipation of and response to Appleton residents' informational, educational & recreational needs.

#### PROGRAM NARRATIVE

#### Link to City Goals:

Implements Key Strategies #1: "Responsibly deliver excellent services"; #4: "Continually assess trends affecting the community and proactively respond"; and #6: "Create opportunities and learn from successes and failures".

#### Objectives:

Materials Management creates entries and database records for approximately 25,000 new titles in the online catalog. We process 27,500 items annually, including labels, RFID tags and jacket protectors. We receive 1,800 newspapers, periodicals and standing order subscriptions and process over 5,000 magazine issues for circulation and storage.

Other specific objectives include:

Collect and route approximately 140,000 items to fill reserves at other OWLSnet libraries; accurately check-in, sort and re-shelve over a million returned materials using the automated materials handling system; expand staff participation in displays.

Continue to enhance and evaluate the "digital branch" with access to e-courses for lifelong learning and mobile content.

Implement collection development procedures focused on high-interest, popular materials, including utilizing collection management data tools.

Actively work with OWLSnet on implementation of the integrated library system, as well as ways to reduce barriers to access.

#### Major changes in Revenue, Expenditures, or Programs:

Develop and implement plan for relocation of entire APL physical collection (approximately 245,000 items) to interim service and/or storage location(s) in advance of building construction project.

Materials Management continues to develop ways to provide access to collections during the building process including planning for a temporary location.

The Library Materials abd Supplies budgets reflect temporary reductions due to limitations that will occur because of the library operating in a temporary library during the 18 months period of construction

	PERFORMAN	CE INDICATOR	S		
	Actual 2019	Actual 2020	Target 2021	Projected 2021	Target 2022
Client Benefits/Impacts					
People can obtain the materials they need	quickly				
% of holds filled within 1 week		January-August			
of being placed	60%	22%	50%	50%	60%
Improved efficiencies in delivering service					
Number of volunteer hours					
in Materials Management	3,259	491	1,000	500	1,000
Strategic Outcomes					
People have reading, viewing and listening enhance their knowledge of the world, and	•		<b>.</b>		
# of unique titles owned at end of year	240,888	248,531	235,000	230,000	225,000
Work Process Outputs					
# of volumes processed	31,159	28,219	27,000	27,000	25,000
# of volumes weeded	75,687	14,649	30,000	45,000	45,000

**Materials Management** 

**Business Unit 16032** 

#### **PROGRAM BUDGET SUMMARY**

	 Ac	tual					Budget	
Description	2019		2020	Ac	dopted 2021	Am	ended 2021	2022
Revenues								
503500 Other Reimbursements	\$ 46.356	\$	41.692	\$	_	\$	_	\$ 25,000
Total Revenue	\$ 46,356	\$	41,692	\$	-	\$	-	\$ 25,000
Expenses								
610100 Regular Salaries	\$ 506,768	\$	523,499	\$	524,489	\$	524,489	\$ 513,223
610500 Overtime Wages	2		-		-		-	
610800 Part-Time Wages	98,336		63,614		70,268		70,268	72,815
615000 Fringes	149,405		139,627		161,250		161,250	159,847
620100 Training/Conferences	1,029		-		3,324		3,324	3,324
630100 Office Supplies	31,152		21,602		30,522		30,522	24,417
631500 Books & Library Materials	641,651		623,914		597,644		612,389	475,000
659900 Other Contracts/Obligation	67,433		64,142		67,248		67,248	65,706
Total Expense	\$ 1,495,776	\$	1,436,398	\$	1,454,745	\$	1,469,490	\$ 1,314,332

#### DETAILED SUMMARY OF 2022 PROPOSED EXPENDITURES > \$15,000

Office Supplies			
General office supplies	\$ 3,128	Books & Library Materials	
Material processing supplies (book		Children's materials	\$ 115,603
jackets, barcodes, cassette cases,		Adult materials	331,194
book labels, CD cases, etc.)	16,084	Digital content consortia	28,203
RFID supplies	5,205		\$ 475,000
	\$ 24,417		
	 	Other Contracts/Obligations	
		OWLSnet contract	\$ 61,206
		Collection agency	4,500
			\$ 65,706

Network Services Business Unit 16033

#### PROGRAM MISSION

Providing high-quality technology, in the most cost-effective manner, to best serve our community.

#### PROGRAM NARRATIVE

#### Link to City Goals:

Implements Key Strategies #1: "Responsibly deliver excellent services"; #4: "Continually assess trends affecting the community and proactively respond"; and #6: "Create opportunities and learn from successes and failures".

#### Objectives:

Develop multi-year schedule of technology projects and replacements; replace 20% of staff and public computing devices annually to maintain usability and update the network hardware and software to ensure responsiveness to patron and staff need; replace aging network switches to increase uptime and reliability; maintain warranties on production servers and utilize the Federal government program e-rate to attain the best rates and reimbursements for eligible items.

Maintain online public access catalogs, public workstations, AV equipment, digital signage, RFID and automated materials handling equipment; filter and protect internet connections to keep library staff and public technology reasonably safe.

Support the video security system; maintain reliable data communication between the library's and OWLS' networks.

Work to improve staff mobile access to Library systems to enable them to move about the building assisting patrons and provide remote access for laptops as appropriate.

Assist staff in technical aspects of providing electronic services to the public and support staff computer users; seek out and evaluate technologies to provide increased efficiencies for staff and operations; partner with OWLS to reduce costs and increase efficiencies when providing services to both the public and staff.

#### Major changes in Revenue, Expenditures, or Programs:

Support staff who are working from home due to COVID, including providing access to Office 365 and VPN connectivity, and consulting with staff doing online programming and events.

Network Services continues to develop ways to provide access to technology during the building process including planning and implementing in a temporary location.

The Equipment Repair and Maintenance and Misc. Equipment budgets reflect temporary reductions due to limitations that will occur because of the library operating in a temporary library during the 18 months period of construction. Fewer PCs will be replaced during this period and some service contracts will be terminated.

	Actual 2019	Actual 2020	Target 2021	Projected 2021	Target 2022
Client Benefits/Impacts					
People will have reliable access to up-to-date	e technology				
% surveyed who are satisfied with the libra					
website (survey done in odd years)	88%	88%	90%	90%	90%
Strategic Outcomes					
Hours of public internet computer use	39,440	8,140	20,000	20,000	20,000
Sessions on public computers	50,269	10,233	25,000	20,000	20,000
Community enjoys a high level of access to	electronic inform	nation resources	,	•	,
# of referrals to InfoSoup online catalog	140,366	71,867	100,000	100,000	100,000
Database sessions	1,288,401	1,140,140	1,350,000	1,300,000	1,300,000
Work Process Outputs					
PC workstations & other					
devices installed	40	40	40	40	30

Network Services Business Unit 16033

#### **PROGRAM BUDGET SUMMARY**

		Ac	tual					Budget		
Description		2019		2020	Add	opted 2021	Am	ended 2021		2022
Revenues										
503500 Other Reimbursements	\$	22,948	\$	5.572	\$	18.500	\$	18.500	\$	18,500
Total Revenue	φ_		φ					-,	φ	
Total Nevertue	<u> </u>	22,948	Ф	5,572	\$	18,500	\$	18,500	Ф	18,500
Expenses										
610100 Regular Salaries	\$	95,343	\$	96,849	\$	107,321	\$	107,321	\$	104,234
610500 Overtime		225		46		-		-		-
615000 Fringes		38,011		28,650		43,193		43,193		23,087
620100 Training/Conferences		1,198		· -		2,740		2,740		2,740
630100 Office Supplies		82		15		1,500		1,500		1,500
632700 Miscellaneous Equipment		56.870		72.201		67,980		71.980		52,980
641800 Equip Repairs & Maint		73,211		76,664		84,531		84,531		79,553
681500 Software Acquisition		2,305		4,576		4,498		4,498		4,498
Total Expense	\$	267,245	\$	279,001	\$	311,763	\$	315,763	\$	268,592

#### **DETAILED SUMMARY OF 2022 PROPOSED EXPENDITURES > \$15,000**

Miscellaneous Equipment Workstation replacements Network hardware, wiring, etc. Network Attached Storage	\$ 20,000 18,000 14,980 52,980
Equipment Repairs and Maintenance Photocopier lease & maintenance Automated material handling equipment Self checks and security gate contract Software license and maintenance fees Other equipment repairs and	\$ 11,840 20,000 18,927 25,199
maintenance	\$ 3,587 79.553

	2019 ACTUAL	2020 ACTUAL	2021 YTD ACTUAL	2021 ORIG BUD	2021 REVISED BUD	2022 BUDGET
Program Revenues						
423200 Library Grants & Aids	1,045,947	1,070,138	_	1,091,736	1,091,736	
480100 General Charges for Service	44,646	14,728	1,296	30,000	30,000	
500100 Fees & Commissions	1,005	337	-,200	-	-	-
501500 Rental of City Property	30,013	30,000	30,000	30,000	30,000	
502000 Donations & Memorials	587	553	148	-	-	-
503500 Other Reimbursements	145,674	121,960	64,958	19,500	19,500	
TOTAL PROGRAM REVENUES	1,267,872	1,237,716	96,402	1,171,236	1,171,236	-
Personnel						
610100 Regular Salaries	2,026,765	2,104,094	678,950	2,337,611	2,337,611	
610400 Call Time Wages	45	15	600	-	-	-
610500 Overtime Wages	284	798		-	-	-
610800 Part-Time Wages	259,586	187,296	55,869	204,006	204,006	
611000 Other Compensation 611400 Sick Pay	5,064	4,338	1,833	-	-	-
611500 Vacation Pay	221,679	186,964	30,414	-	-	_
615000 Fringes	783,127	728,295	247,811	851,796	851,796	
TOTAL PERSONNEL	3,296,550	3,211,800	1,015,477	3,393,413	3,393,413	-
Training~Travel		.=				
620100 Training/Conferences 620600 Parking Permits	22,538	17,081	2,537	23,234	26,234	
TOTAL TRAINING / TRAVEL	20,729 43,267	22,823 39,904	23,100 25,637	23,100 46,334	<u>23,100</u> 49,334	
TOTAL TRAINING / TRAVEL	43,207	39,904	25,637	40,334	49,334	-
Supplies						
630100 Office Supplies	64,508	45,770	9,744	45,781	54,440	
630300 Memberships & Licenses	3,218	3,467	1,066	2,200	2,200	
630500 Awards & Recognition	1,157	879	168	850	850	
630600 Building Maint./Janitorial 630700 Food & Provisions	12,560 5,520	6,416 1,009	3,481 230	11,084 1,135	11,084 5,220	
630902 Tools & Instruments	5,520	1,009	82	1,133	150	
631500 Books & Library Materials	641,651	623,914	204,953	597,644	612,389	
632001 City Copy Charges	-	303	-	-	-	
632002 Outside Printing	1,031	1,033	2,059	100	100	
632101 Uniforms 632300 Safety Supplies	500	180	110	550	- 550	
632700 Miscellaneous Equipment	57,150	1,039 72,439	110 753	68,630	72,630	
TOTAL SUPPLIES	787,295	756,463	222,646	728,124	759,613	_
	707,200	. 00, .00	,0.0	. 20, . 2 .	. 55,5.5	
Purchased Services						
640700 Solid Waste/Recycling Pickup	2,563	4,219	1,296	4,005	4,005	
641200 Advertising 641301 Electric	2,409 88,808	2,477 83,151	4,151 24,010	1,288 95,890	6,288 95,890	
641302 Gas	22,352	16,437	10,244	22,283	22,283	
641303 Water	4,363	2,895	384	5,125	5,125	
641304 Sewer	1,803	1,144	134	2,114	2,114	
641306 Stormwater	3,075	3,150	811	3,700	3,700	
641307 Telephone	3,069	3,358	1,125	2,948	2,948	
641308 Cellular Phones 641600 Build Repairs & Maint	1,517 2,424	615 1,788	285	1,600 2,000	1,600 2,000	
641800 Equip Repairs & Maint	73,371	76,664	51,658	84,931	84,931	
642000 Facilities Charges	163,950	179,313	23,395	183,973	183,973	
659900 Other Contracts/Obligation	163,950	105,675	90,299	153,309	224,036	
TOTAL PURCHASED SVCS	533,654	480,886	207,792	563,166	638,893	-
Capital Outland						
Capital Outlay 681500 Software Acquisition	2,304	4,576	_	4,498	4,498	
TOTAL CAPITAL OUTLAY	2,304	4,576		4,498	4,498	_
· · · · · · · · · · · · · · · ·		.,5. 5				
TOTAL EXPENSE	4,663,070	4,493,629	1,471,552	4,735,535	4,845,751	

CITY OF APPLETON POLICY	TITLE: Ergonomics Policy/Program		
ISSUE DATE: July 2001	LAST UPDATE: December 18, 2002 April 5, 2007 February 2011 April 2017 May 2021	SECTION: Safety	
POLICY SOURCE: Human Resources Department	POLICY APPLICATION: All City Employees	TOTAL PAGES: 4	
Reviewed by Attorney's Office Date: June 2001 June 2011 May 2017	Committee Approval Date: June 26, 2001 August 22, 2011 July 26, 2017	Council Approval Date: July 18, 2001 September 17, 2011 August 2, 2017	

#### I. PURPOSE

The purpose of this policy is to increase employee awareness of ergonomic issues and to proactively address the musculoskeletal disorders that employees may experience as a result of workplace conditions and job demands.

#### II. POLICY

The City is committed to providing a safe and healthy workplace free from recognized hazards or harmful conditions and to incorporate employee involvement in the prevention relating to safety and ergonomics in the workplace.

#### III. DISCUSSION

The City shall make every effort to increase ergonomic awareness and lessen the risk of injury due to design of equipment, tools or work motions.

#### IV. DEFINITIONS

- A. Ergonomics: The science of fitting workplace conditions and job demands to the capabilities of the work force.
- B. WMSD: Work Related Musculoskeletal Disorder.
- Ergonomics Program: Systematic process for anticipating, identifying, analyzing, and controlling WMSD hazards.
- D. Process: Activities, procedures and practices set up to control WMSD hazards.
- E. MSD: Musculoskeletal Disorders. These are disorders of the muscles, nerves, tendons, ligaments, joints, cartilage, or spinal discs that are not typically the result of any instantaneous or acute event (such as a slip, trip, or fall) but reflect a more gradual or chronic development. <a href="Musculoskeletal disorders include those with several distinct features, such as carpal tunnel syndrome, as well as those defined primarily by the location of the pain, as with low back pain.">Musculoskeletal disorders include those with several distinct features, such as carpal tunnel syndrome, as well as those defined primarily by the location of the pain, as with low back pain.</a>

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- F. WMSD Management The process of ensuring that employees with work related musculoskeletal disorders receive effective evaluation.
- G. Symptoms Survey Form the form used to <u>initiate perform</u> an ergonomic assessment (Exhibit HAttachment A).

#### V. PROCEDURES

- A. Policy Responsibilities
  - 1. Human Resources (H.R.) shall:
    - a. Develop, evaluate and periodically review the policy and program.
    - b. Coordinate training.
    - c. Respond promptly to reported MSD problems.
    - d. Perform and/or coordinate ergonomic evaluations as needed.
    - e. Research new products in the field of ergonomics.
    - f. Maintain records relating to the ergonomics program.
    - g. Review all injury reports.
    - h. Solicit employee input for possible solutions to ergonomic problems.
    - i. Provide input for solutions to ergonomic problems.
    - Check with the <u>Parks, Recreation and Facilities Management Department</u> <del>Facilities department to explore workstation structural changes when necessary.</del>
  - 2. Department Directors/Supervisors shall:
    - a. Solicit employee input for possible solutions to ergonomic problems.
    - Prohibit practices that discourage employees from participating in the policy/program and making reports or recommendations.
    - c. Report any problem areas to the H.R. Generalist Provide input for possible solutions to ergonomic problems.
    - d. Address any potential ergonomic problems. Consult with H.R., as necessary.
    - Review the Symptoms Survey form completed by their department employees.
    - f. Implement and follow recommendations made by H.R. or outside consultant.
    - e-g. Attend ergonomics training and ensure employees attend scheduled training.
      - 3. Department Safety Coordinator or Central Safety Committee Member shall:
      - a. Review the Symptoms Survey form completed by their department employees.
      - b. Report any problems to the H.R. Generalist.
      - c. Address any potential ergonomic problems.
      - d. Provide input for possible solutions to ergonomic problems.
      - e. Implement and follow recommendations made by the H.R. Generalist or outside consultant.
      - f. Attend applicable training involved with the ergonomics policy/program.
  - 4.3. Employees shall:
    - a. Complete a Symptoms Survey Form if requested.

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- Attend all applicable training involved with the ergonomics
   policy/program. Attend applicable ergonomics training and apply the
   knowledge and skills acquired to actual jobs, tasks, processes, and work
   activities.
- c. Provide input for possible solutions to ergonomic problems.
- d. Assist with ergonomic evaluations as needed.
- e. Notify the Supervisor or H.R. Generalist, as early as possible, of any problems related to ergonomics.
- f. Implement and follow the recommendations provided through the ergonomic assessment.
- B. Program Responsibilities Sections
  - 1. Records Retention:
    - a. Completed Symptoms Survey Forms shall be sent to the H.R. Generalist who will keep them on file.
    - Accident/Injury records will be reviewed by the H.R. Generalist and/or the <u>Risk Manager</u> to note any trends in incidents or any possible cumulative trauma or musculoskeletal related injuries.
  - Ergonomic Evaluations: Various methods may be used to evaluate
     workstations or tasks posing ergonomic issues including, but not limited to, the
     following:
    - a. Observational assessments
    - b. Ergonomic checklists
    - c. Employee interviews
    - d. Detailed worksite evaluations, including a formal job hazard analysis
    - e. Surveys and questionnaires (e.g., symptoms survey analysis)
  - 3. Ergonomic Control Methods: Once the workstation has been evaluated and the potential ergonomic issues identified, the following control methods may be recommended:
    - Engineering controls focuses on the physical modifications of jobs,
       workstations, tools, equipment, or processes.
    - b. Administrative controls worker education, job rotation, etc.
    - c. Personal protective equipment ex: knee pads, anti-vibration gloves, etc.

After implementing any of these control methods, the appropriate H.R. Generalist will follow up to determine if the changes have improved the condition. This follow-up might include a verbal interview with the employee(s) performing the work task, performing a re-evaluation of the workstation, work area or tool and/or observing the work task being performed. If it is determined that the changes have not improved the work situation, then further internal ergonomic evaluations will be performed and/or obtaining outside ergonomic professional assistance.

- 2.4. Symptoms Survey Analysis Form follow-up:
  - a. Supervisors, department Safety Coordinators or H.R. Generalist should ask employees having WMSD concerns the following:
    - Are they experiencing signs or symptoms of MSDs?

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- Are they having difficulty performing the physical work activities of the job?
- Can they describe which physical work activities they associate with the problem?
- Have they observed employees performing the jobs in order to identify factors that need to be evaluated?
- Have they evaluated those job factors to determine which ones are reasonably likely to be causing or contributing to the problem?
- Have they controlled the cause of the problem?

#### C. Training

Training will be provided upon hire and periodically either by in-person training by Human Resources or by on-line training. This training will include information on what ergonomics is, what to watch for, reporting ergonomic issues and methods to minimize or eliminate problem areas if they are found. Initially upon hire, and periodically thereafter the H. R. Generalist will provide training to include what ergonomics is, what to watch for and steps to eliminate problem areas if they are found.

#### D. Program Evaluation

- After implementing changes in tools, work areas or workstations, the H.R.
  Generalist will follow up on any changes to determine if the changes have improved the condition.
  - a. Follow up shall include a verbal interview with person(s) performing the work task.
  - b. Re-evaluation of the workstation, work area or tool.
  - c. Observing the work being performed.
- 2. If it is determined that the changes have not improved the work situation then further evaluations shall be performed following the same process and/or obtaining outside ergonomic professional assistance.

#### D. Attachments

- 1. Attachment A Symptoms Survey Form
- 2. Attachment B Suggested Ergonomics for Telecommuters

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#### **Attachment A**

### Symptoms Survey: Ergonomics Program

Employee Name	loyee Name Department					
Supervisor			oate	J		
Job Title						
Hours worke	d/week	_ Time on THIS job	:yı	ears	months	
Other jobs y	ou have done i	n the last year (for m	ore than 2 w	veeks):		
Job T	itle		_Time on th	nis job:	months	weeks
	itle 2 jobs, include th	nose you worked on the	Time on the MOST)	nis job:	months	weeks
Have you had any pain or disc	omfort during the	e last year? , stop here)				
If YES, carefully shade in the a	rea of the drawin	ng which bothers you t	ne MOST.			
Front				ack		
Check area:Neck	Shoulder	Elbow/Forearm	Hand/Wrist_	Fingers_	Eyes	
Upper bac	kLow bac	kThigh/Knee	Low leg_	Ankle/Foo	ot	
*Fill out a separate page fo	reach area tha	t bothers you				
Put a check by the wor     Aching Burnir	. ,	• •		Numbness	(asleep)	
		TinglingWe		_	• • •	
F:\PERSON\WPWIN\Policies\Erg						

#### **Attachment B**

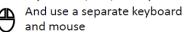
#### **Suggested Ergonomics for Telecommuters**

# How To Set Up Your Workstation To improve comfort, safety, and productivity anywhere Raise the top of your monitor to eye level or below Screen distance should be an arm's length away (18-30") Keep elbows at your sides and rest gently on armrests Maintain neutral wrists and forearms parallel to ground Rest feet flat on the floor with knees at or below hip level Leave 1" to 2" space between calves and the seat's edge



#### Using A Laptop?

Raise your laptop to eye level Try a stand, box, or step stool



Or use a monitor and type on your laptop If you have a keyboard, mouse, and monitor, raise your laptop off to the side for dual monitors



#### Sinking In Your Deep Couch?

Use a pillow to shorten the seat A pillow or towel roll can also be used for lumbar support



#### Work Surface Too High?

- Use a taller chair or raise your seat with a cushion
- Use a footrest or box to support your legs from dangling
- Type on a lower surface like a keyboard tray, lap desk, or side table



#### Prefer To Stand?

- Find a counter or tall surface
- wear comfortable shoes
- Try standing on a kitchen mat



# Take A (micro) Break

Every 30 minutes For at least 10 Seconds



#### Try Microbreak Exercises

When you exercise and move around, you activate your muscles and help improve circulation, energy, and mood. This can help you feel refreshed when you resume your work. Giving your body a break from prolonged and/or repetitive activities can help reduce your risk of injuries.



Change

**Positions** 

#### The Next Position is the Best Position

No matter how good your posture is, if you have not moved in an hour, you are still loading the same structures in your body in the same direction for an hour.

#### Switch It Up

Take active breaks by changing how you perform a task to reduce risk of repetitive motion injuries. If able, try standing, varying your sitting positions, standing with one leg forward, switching hands, changing locations or alternating tasks.



#### **Check In With Yourself**

Bring your equipment to you instead of conforming your body to your equipment. Try setting a timer every 30 minutes to identify and correct any awkward postures. Have you been hunched over your laptop? Leaning on your elbow? Crossing your legs? Rotating your neck to the right? Holding your fingers up when mousing?



#### Stay Hydrated

Remember to keep drinking plenty of fluids. Take opportunities for water breaks.



#### Take Care of Yourself

You can work more effectively and comfortable when take care of all aspects of your health and wellness.



#### Reduce Eye Strain and Fatigue



Eyes

Every 20 minutes

Look away for



🛶 🛶 Hydrate Your Eyes Remember to blink



# Minimize glare

Avoid facing or having your back to a window

#### **Questions?**

If you have any questions or are experiencing discomfort related to your remote workstation or are interested in a virtual ergonomics consult, please contact Human Resources.



#### APPLETON PUBLIC LIBRARY

225 North Oneida Street Appleton, WI 54911-4780 (920) 832-6170 | FAX: (920) 832-6182

TO: Members of the Appleton Public Library Board of Trustees

**Members of the City of Appleton Common Council** 

FROM: Dean Gazza, Director of Parks Recreation and Facilities Management

**Colleen Rortvedt, Library Director** 

**DATE: July 14, 2021** 

**RE:** July Library Building Project Update

City staff continue to work with architects Skidmore, Owings and Merrill (SOM) on the library project. The following progress has been made in the past month:

#### 1. SOM recommends a renovation/expansion of the existing library building.

While the decision was made in fall of 2020 to focus on the library's existing site, in seeking architectural and engineering services there had not been any decisions about whether the library project would be a new facility or a renovation to allow the selected architects to provide a recommendation after a thorough assessment.

SOM has shared the following reasons for their recommendation:

- Renovation is the right thing to do for the environment. The reduced waste and embodied energy of renovating an existing building is the most sustainable design solution, setting an example for the community.
- It is their belief that buildings should have a lifespan of at least 100 years. The current building, only 40 years old, is in excellent structural shape and its flexible floor plates allow for future adaptability, added programming, and improved functionality.
- The library is located within the heart of downtown and is an institution that represents Appleton's dedication to learning, knowledge, and social responsibility. Renovating, reimagining, and reviving the building reflects the values and strength of the library as the heart of the community.

SOM has demonstrated a passion and expertise in adaptive reuse. Staff are enthusiastic about the potential to meet the needs of the community in a renovation.

#### 2. Additional Site Assessment Updates

Work continues on subsurface environmental investigations as well as additional inspections of the existing facility for lead, asbestos.

#### 3. Concept Design

With the additional focus that the library project will be one of renovation/expansion, work continues with staff on the library building program. Additional virtual and in person meetings are continuing as we receive and prepare for additional public input and continued progress on concept design.

The architects came to Appleton for two days of workshops with library staff leading staff discussions and activities to continue to inform space planning.

#### 4. Community input

a. Appointments have been finalized for the Library Building Project Advisory Committee (LBPAC). This committee is composed of 28 community members who have volunteered to bring their expertise and experiences in an advisory capacity. Their first meeting was held virtually on Wednesday, July 14. The Library Board Building and Equipment Chair Nancy Scheuerman and Common Council Alderperson Katie Van Zeeland are serving on this committee as liaison representatives. The first meeting provided the committee with background and context for the project and began to solicit input about what they hope to see as an outcome of this project.

The Library Director has reached out to all applicants that were not selected for the LBPAC and offered to have personal conversations about what they are hoping to see as a result of the library building project. Several of those conversations have occurred or are scheduled and the feedback will be provided to the architects.

- b. A public survey was released and closed on July 9. Over 700 people completed the survey. This input is being reviewed by the architects.
- c. A public town hall is being scheduled to provide the community with an update.
- d. The architects will provide a status update to the Library Board of Trustees at the meeting on Tuesday, July 20.

# Developing the Library Budget

The library budget is a tool for turning library dreams into reality. The budget determines the services that will be offered by your library and the resources devoted to each library program. A carefully developed budget will ensure that available funds are effectively utilized to realize your library's service objectives.

# **The Budget Development Process**

The first step in developing a library budget is to look at what the library hopes to accomplish in the next year. The availability of a current strategic plan will make this step much easier, because the plan should already document your community's library service needs and the library activities necessary to meet those needs. So, at the point that the board wishes to begin planning the budget for the coming year, it should review the strategic plan and its chosen objectives, reflecting on the financial implications of the objectives for the coming year.

The second step is to determine the total financial resources necessary for what the library wants to accomplish in the coming year. Often, increased funding is necessary because of increased costs, increased usage, and/or new services that will be offered. Additional resources for new services can also be made available by shifting resources from a lower priority to a higher priority service.

Draft budget documents are prepared by the library director and library staff (following the format required by the municipality or county). (See attached *Sample Format of a Minimal Library Budget* for an example.) The library board and/or library board finance committee may have input into development of budget drafts. The board of trustees will then review the draft budget(s) with the director, propose changes, and finally approve a finished budget.

After the written budget documents are approved by the board and submitted to the municipality or county, the final step in the budget process is securing the funding needed to carry out the planned service program. Trustees, as volunteer public representatives, are especially effective budget advocates. Trustees should be involved in presenting, explaining, and supporting the library budget that was approved by the library board. (See also *Trustee Essential #13: Library Advocacy*.)

The board may need to make budget changes if the funding needed to balance the budget is not secured. Budget changes may also be required during the budget year if, for example, certain expenditures are higher than expected, or costs are lower than expected.

# **Sources of Funding**

One of the most important responsibilities for library trustees is determining the appropriate level of funding for the library and working to secure that funding.

8

In This Trustee Essential

- Goals of budgeting
- Steps in the budget development process
- Sources of library funding
- Budget terminology

Public library service in Wisconsin is provided through cooperative efforts at the state, public library system, and county and local level. The bulk of the funding for most Wisconsin public libraries is provided by the municipality or county that established the library.

Counties must reimburse libraries within the county or in an adjacent county for at least 70% of the cost of service to county residents who do not live in a library municipality. Payment requests must be submitted by July 1. Requests should be submitted to the county clerk, but some library system or county library services coordinate the requests. Municipalities can exempt themselves from the county library tax if they tax themselves for library service at a higher tax levy rate than the county.

Fines may be a source of library revenue, but the policy of charging fines is the subject of debate concerning their effectiveness in encouraging the return of materials, and concerning their public relations effects. In establishing a fine policy, a library board should consider not only the possible revenue but also the potential negative public relations effects.

Under Wisconsin law, public libraries may not charge fees for information-providing services. Fees and charges for such things as making computer printouts and using a copy machine are legal. Most fees, charges, and sales by public libraries are subject to the Wisconsin sales tax and any county and special sales taxes. For details, see <a href="http://dpi.wi.gov/pld/boards-directors/administration/faq-pt5#sales-tax">http://dpi.wi.gov/pld/boards-directors/administration/faq-pt5#sales-tax</a>.

Grants and gifts can be an excellent source of supplementary funds for special projects. In addition, community citizens are often willing to make significant donations to cover part or all of the costs of a new or remodeled library building.

Grants or donations should never be used to justify reducing or replacing the community's commitment to public funding. Donors will quit donating, volunteers will quit working, and granting organizations will quit awarding grants to your library if they see that their efforts are resulting in reduced public funding for the library instead of improved service. (See also <u>Trustee Essential #24</u>: Library Friends and Library Foundations.)

# **Desirable Budget Characteristics**

There are four practical characteristics that your budget document should include.

- 1. Clarity: The budget presentation should be clear enough so every board member, every employee, and every municipal governing body member can understand what is being represented.
- 2. Accuracy: Budget documentation must support the validity of budget figures, and figures must be transcribed and reported carefully, without variation from the documentation.
- 3. Consistency: Budget presentations should retain the same format from period to period so that comparisons can be easily made. All budgets are comparative devices, used to show how what is being done now compares with what happened in the past and what is projected to happen in the future.

4. Comprehensiveness: Budget reports should include as complete a picture of fiscal activities as is possible. The only way to know the true cost of the library operation is to be certain that all revenue and expenditure categories are included within the budget.

#### **Terms and Distinctions**

#### Line item and program budgets

These are two of the most popular styles of budgets. The line item budget is organized around categories or lines of expenditures, and shows how much is spent on the various products and services that the library acquires. The program budget, designed to assist with planning, is organized around service programs (such as children's services, young adult services, reference services) and helps the library board and director see how much is spent on these individual areas. A program budget is usually sub-arranged in a line item style, so that the individual categories of expenditures for each program are also presented.

#### Operating vs. capital costs

In planning for the financial needs of the library and recording financial activities, it is important to keep operating and capital activities separated for reporting purposes. Operating activities are those that recur regularly and can be anticipated from year to year. Included as operating expenditures are staff salaries and benefits; books and other media acquired for the library; heating, cooling, and regular cleaning and maintenance of the building; and technology support contracts. Capital activities, in contrast, are those that occur irregularly and usually require special fundraising efforts. These would include new or remodeled library buildings, major upgrades of technology, and usually the purchase of computer hardware. You should present the operating and capital activities separately within your library budget. (See attached *Sample Library Budget* for an example.)

#### Income vs. expenditures

In both operating and capital budgets, you will need to show income (or revenues) and expenditures. Income should be broken down by the source of the funding—for instance, municipal appropriation, county reimbursement, system state aid, grant projects, gifts and donations, fines and fees. Expenditures are shown in categories (or lines) representing similar kinds of products or services—for instance, wages, benefits, print materials, audio and video materials, telecommunications, staff and board continuing education.

#### Municipal accounting vs. library accounting

As specified in state law, library boards must deposit most of their funds with their municipality. Since the municipality holds the funds, it will also keep records of how those funds are used. This municipal accounting should be available to the library board upon request. However, even though your city, village, or county is performing this accounting function, it is advisable for the library to also maintain its own set of records. This will allow the board and director to know the status of finances in a timely manner (if there is a delay in getting figures from the municipality) and to have a check to assure that the municipality is not inadvertently confusing transactions and balances. In addition, there are types of funds (gifts, bequests, devises, and endowments) which can be managed directly by the library board; if the board chooses to manage these funds it must, of course, keep records for accountability. (See also *Trustee Essential #9*: *Managing the Library's Money*.)

#### **Discussion Questions**

- 1. What factors will contribute to the size of the appropriation the library board will request from the municipality?
- 2. What should a trustee's role be in presenting the request for funding from the municipality?
- 3. How does the library's strategic plan affect budget decisions?
- 4. In your library, how formal is the pursuit of gifts and donations, and how are these funds most often used?

#### **Sources of Additional Information**

- Sample Format of a Minimal Library Budget (attached)
- Your regional library system staff (See <u>Trustee Tool B</u>: Library System Map and Contact Information.)
- Wisconsin Public Library Standards
- Wisconsin Public Library Service Data

Trustee Essentials: A
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# Sample Format of a Minimal Library Budget

Note: This simplified budget roughly corresponds to the *Wisconsin Public Library Standards* 2011 minimum operating budget of \$67,000. Actual amounts will vary depending on local needs.

Operating Income	2011 Actual	2012 Budget	2013 Budget
Municipality	\$ 47,500	\$ 48,200	\$ 48,925
County	\$ 13,400	\$ 13,600	\$ 13,800
State / library system	\$ 1,340	\$ 1,360	\$ 1,380
Federal (LSTA)	\$ 1,340	\$ 1,360	\$ 1,380
Funds carried forward	\$ 700	\$ 700	\$ 700
Fines	\$ 1,200	\$ 1,225	\$ 1,240
Donations	\$ 700	\$ 700	\$ 700
Fees/other*	\$ 150	\$ 175	\$ 175
Transfer from gift fund	\$ 670	\$ 680	\$ 700
Operating Income Total	\$ 67,000	\$ 68,000	\$ 69,000

Operating Expenditures	2011 Actual	2012 Budget	2013 Budget
Salaries and wages	\$ 30,820	\$ 31,280	\$ 31,740
Employee benefits	\$ 9,380	\$ 9,520	\$ 9,660
Books	\$ 9,000	\$ 9,110	\$ 9,250
Periodicals (including electronic)	\$ 1,800	\$ 1,880	\$ 1,930
Video materials	\$ 1,440	\$ 1,460	\$ 1,480
Audio materials	\$ 600	\$ 610	\$ 620
Software and other electronic materials	\$ 670	\$ 680	\$ 690
Contracted services	\$ 1,340	\$ 1,360	\$ 1,380
Staff and board continuing education	\$ 1,340	\$ 1,360	\$ 1,380
Public programming	\$ 670	\$ 680	\$ 690
Telecommunications	\$ 2,010	\$ 2,040	\$ 2,070
Utilities	\$ 5,250	\$ 5,300	\$ 5,350
Equipment repair	\$ 670	\$ 680	\$ 690
Supplies	\$ 2,010	\$ 2,040	\$ 2,070
Operating Expenditures Total	\$ 67,000	\$ 68,000	\$ 69,000

Capital Income	2011 Actual	2012 Budget	2013 Budget
Municipality	\$ 2,000	\$ 3,000	\$ 3,000

Capital Expenditures	2011 Actual	2012 Budget	2013 Budget
Computer equipment replacement	\$ 2,000	\$ 2,000	\$ 2,000
New shelving		\$ 1,000	\$ 1,000
Capital Expenditures Total	\$ 2,000	\$ 3,000	\$ 3,000

Total of All Expenditures	\$ 69,000	\$ 71,000	\$ 72,000

<sup>\*</sup>State law requires that all information-providing public library services be provided free of charge. (See <u>Trustee Essential #8</u>: Developing the Library Budget for details.)