

## **City of Appleton**

## **Meeting Agenda - Final**

## **Board of Health**

| Wedne | esday, February 1 | 0, 2021            | 7:00 AM                                | Council Chambers, 6th Floor |
|-------|-------------------|--------------------|--|-----------------------------|
| 2.    | Roll call of      | membership         |  |                             |
| 3.    | Approval o        | f minutes from     | previous meeting                       |                             |
|       | <u>21-0131</u>    | Board of He        | alth Meeting Minutes from January      | y 13, 2021                  |
|       |                   | Attachments        | BOH Minutes 1-13-21.pdf                |                             |
| 4.    | Public Hea        | arings/Appear      | ances                                  |                             |
| 5.    | Action Items      |                    |  |                             |
|       | <u>21-0144</u>    | Fox Cities E       | xhibition Center Agreement             |                             |
|       |                   | <u>Attachments</u> | Bd. of Health Memo FCEC Rental Agre    | ement.pdf                   |
|       |                   |                    | FCEC Rental Agreement Jan 26-28 and    | d Feb 2021 (002).pdf        |
|       |                   |                    | FCEC Rental Agreement March 1.2021     | Edits.pdf                   |
| 6.    | Informatio        | n Items            |  |                             |
|       | <u>21-0141</u>    | COVID-19 L         | lpdate                                 |                             |
|       |                   | <u>Attachments</u> | : COVID -19 Cases (00C).pdf            |                             |
|       | <u>21-0133</u>    | 2020 Survey        | Results                                |                             |
|       |                   | <u>Attachments</u> | : Copy of 2020 Survey Results - ENV.pd | <u>f</u>                    |
|       |                   |                    | Copy of 2020 Survey Results - W&M.pc   | <u>1f</u>                   |
| 7     | Adjournme         |                    |  |                             |

#### 1. Adjournment

Notice is hereby given that a quorum of the Common Council may be present during this meeting, although no Council action will be taken.

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.



## **City of Appleton**

## Meeting Minutes - Final Board of Health

| nesday, January 13, 202 | 1   | 7:00 AM  | Council Chambers, 6th Floor   |
|-------------------------|---|--|---|
| Call meeting to o       | rder  |  |   |
|                         | This meeting w  | vas called to order by Chair Nelson at   | 7:00 a.m  |
| Roll call of memb       | pership   |  |   |
| Pr                      | esent: 6 - Vo   | gel, Nelson, Fenton, Woodford, Meltz   | er and Spears   |
| Approval of minu        | tes from prev   | vious meeting  |   |
| <u>21-0037</u>          | December B  | OH Minutes   |   |
|                         | <u>Attachments:</u>   | BOH Minutes 12-9-20.pdf  |   |
|                         | -   | -  | nutes be approved. Roll Call.   |
|                         | <b>Aye:</b> 6 - Vo  | ogel, Nelson, Fenton, Woodford, Meltz  | zer and Spears  |
| Public Hearings         | Appearance/   | 9S   |   |
| Action Items            |   |  |   |
| Information Item        | IS  |  |   |
| <u>21-0038</u>          | COVID-19 U  | pdate  |   |
|                         | <u>Attachments:</u>   | Covid-19 Update.pptx   |   |
|                         | This Informatio   | n Item was presented.  |   |
|                         | Call meeting to o<br>Roll call of member<br>Pro<br>Approval of minu<br>21-0037<br>Public Hearings<br>Action Items<br>Information Item | Roll call of membership<br>Present: 6 - Vo<br>Approval of minutes from preve<br>21-0037 December B<br><u>Attachments:</u><br>Vogel moved,<br>Motion carried<br>Aye: 6 - Vo<br>Public Hearings/Appearance<br>Action Items<br>Information Items<br>21-0038 COVID-19 U<br><u>Attachments:</u> | Call meeting to order<br>This meeting was called to order by Chair Nelson at<br>Roll call of membership<br>Present: 6 - Vogel, Nelson, Fenton, Woodford, Meltz<br>Approval of minutes from previous meeting<br>21-0037 December BOH Minutes<br><u>Attachments: BOH Minutes 12-9-20.pdf</u><br>Vogel moved, seconded by Woodford, that the Mi<br>Motion carried by the following vote:<br>Aye: 6 - Vogel, Nelson, Fenton, Woodford, Meltz<br>Public Hearings/Appearances<br>Action Items<br>Information Items<br>21-0038 COVID-19 Update |

Fenton moved, seconded by Nelson, that the meeting be adjourned at 7:48 a.m. Roll Call. Motion carried by the following vote:

Aye: 6 - Vogel, Nelson, Fenton, Woodford, Meltzer and Spears

7.

Adjournment

Memo

TO: Board of Health

From: Director Kurt Eggebrecht

Date: January 27, 2021

RE: Rental Agreement For At the Fox Cities Exhibition Center (FCEC) for COVID-19 Community Vaccine Clinic

We are excited to announce the COVID-19 Community Vaccine Clinic, a collaborative partnership between Outagamie County Health, Winnebago County, Calumet County, City of Menasha, ThedaCare, Ascension Wisconsin, Mosaic Family Health, Kaukauna Clinic, Primary Care Associates, Partnership Community Health Center, Inc. and Fox Valley Technical College.

The Rental Agreement before you today will continue to allow this Community Vaccine Clinic to be located at the Fox Cities Exhibition Center, from March 1, 2021 through July 31, 2021. Monthly extensions after this date are allowable under this agreement.

The COVID-19 Clinic has been operating at this site under an Emergency Short Term Rental Agreement beginning January 26, 2021 through February 28, 2021.

A closed pod vaccination clinic was conducted with community partners January 26 through January 28<sup>th</sup>. This opportunity allowed us to learn from our set-up and adjust, so we are fully prepared and ready to vaccinate those in the Fox Cities.

| FOX CITIE   | S EXHIBITION CENTER (FCEC)                          | <b>BOOKING CONTRACT 2021</b>     |  |  |  |  |  |
|---|---|----------------------------------|--|--|--|--|--|
| 355 W. Law  | rence St. Appleton, WI 54911                        | Date Booked: 1/19/2021           |  |  |  |  |  |
| Shipping Ac   | ldress: 355 W. Lawrence St. Appleton, WI 54911      |                                  |  |  |  |  |  |
| Phone: FC   | EC Phone #:   | Status: Tentative until signed & |  |  |  |  |  |
| C/o Red Lio   | n Hotel Paper Valley Sales Dept.                    | returned.                        |  |  |  |  |  |
| 920-733-800   | 0, ext. 1660  |                                  |  |  |  |  |  |
|   |   | Booked By: Linda Garvey          |  |  |  |  |  |
| Group Nam   | e: City of Appleton                                 |                                  |  |  |  |  |  |
| Post As:  |   |                                  |  |  |  |  |  |
| <b>Contact:</b>   | Ms. Karen Harkness                                  |                                  |  |  |  |  |  |
| Address:  | 100 N. Appleton Street                              |                                  |  |  |  |  |  |
|   | Appleton, WI 54911                                  |                                  |  |  |  |  |  |
| Phone No:   | via Karen Harkness 920-832-6468- Fax: - Email: kare | en.harkness@appleton.org         |  |  |  |  |  |
|   |   |                                  |  |  |  |  |  |
| AUTHORIZED SIGNATURE: Director Kurt Eggebrecht or Authorized City of Appleton |   |                                  |  |  |  |  |  |
| <b>BILLING A</b>  | BILLING ADDRESS:                                    |                                  |  |  |  |  |  |
| 100 N Appleton Street   |   |                                  |  |  |  |  |  |

100 N. Appleton Street Appleton, WI 54911

#### **MEETING AND BANQUET REQUIREMENTS**

At this time you have reserved function space at the Fox Cities Exhibition Center ("we," "us" or "FCEC") as follows:

| Date                    | Start Time | End Time | Room  |
|-------------------------|------------|----------|---|
| 1/26/2021* to 2/28/2021 | 6:00 AM    | 12:00 AM | Exhibition Hall A, B, C   |
| 1/26/2021* to 2/28/2021 | 6:00 AM    | 12:00 AM | Exhibition Pre-Function Space Lower Level and entire back of house area on lower level. |
| 1/262021* to 2/28/2021  | 6:00 AM    | 12:00 AM | Exhibition Center Skywalk and Landing on South Side of Skywalk                          |

\*Items may be moved in and stored in the facility starting Jan. 25, 2021.

#### SPECIAL CONSIDERATIONS

For the reasons of safety and privacy, there will be minimal contact between the Fox Cities Exhibition Center / Paper Valley Hotel staff and those individuals at the Fox Cities Exhibition Center that are either working, testing, or receiving the vaccine.

The public restrooms throughout the Fox Cities Exhibition Center will be cleaned and re-stocked up to three times per day during occupancy on designated vaccination days.

The use of (2) handheld electrostatic sprayers with peroxide based disinfection cleaner will be available for use at any time. These units will be shared by medical staff and Fox Cities Exhibition Center staff to assist in maintaining a healthier environment. The Fox Cities Exhibition Staff will use this equipment during the daily designated time selected for general cleaning and remain available for vaccination staff for shared use.

Access to the walk-in cooler located in the kitchen, on the lower level, of the Fox Cities Exhibition Center will be included. A refrigeration cooler to store staff meals will be provided at a location deemed suitable to the personnel, as well as access to the ice machine on the lower level.

One (1) five yard (5) dumpster that is located at the Southwest side of the property will be emptied once per week. Should the needs be for more than a standard disposal company, it will be your responsibility to arrange and pay for.

Maintenance staff will maintain sidewalks, entrances, parking lot associated with the Fox Cities Exhibition Center to make sure they are clear of snow and will not exceed a two inch depth (during heavy snowfall) while the facility is in use.

The Fox Cities Exhibition Center is a clean facility and we are confident that we will meet your cleanliness needs upon arrival. When departing the facility, please take the time to remove all items associated with your organization. This includes any and all exterior or interior wall hangings, banners, signs, and decals. A cleaning fee of \$100.00 per hour will be assessed to return the facility to its original condition should any such items from your organization remain.

Termination: While we expect the Fox Cities Exhibition Center to work out nicely for your needs, we understand the use of the facility is part of a fluid response to a Global Pandemic and changes may be required. If it is decided that the Fox Cities Exhibition Center is not meeting your needs, please notify us of your intent to terminate by the 15<sup>th</sup> of the month at which case this agreement will terminate on the last day of that month.

Rental Fee: This agreement will be treated as a lease with rental fees charged on a monthly basis rather than the industry standard of daily fees of \$7500.00 per day. The City of Appleton will have access to the Exhibition Center on Tuesday, January 26, 2021 through Thursday, January 28, 2021 at a cost of \$200 per day for a total of \$600 for the three days. A rental fee of \$19,000.00 per month to be paid on February 1, 2021 for use of the site for the month of February. Total cost of this agreement as detailed above is \$19,600.

Payable to Fox Cities Exhibition Center at 355 W. Lawrence Street, Appleton, WI 54911.

#### AMERICAN WITH DISABILITIES ACT COMPLIANCE

We will be responsible for complying with the public accommodation requirements of the Americans with Disabilities Act (ADA) not otherwise allocated to you by this contract. Our responsibilities are: (1) the "readily achievable" removal of physical barrier to access to the meeting rooms, sleeping rooms and common areas; (2) the provision of auxiliary aids and services where necessary to ensure that no disabled individual is treated differently by FCEC than other individuals; and (3) the modification of FCEC policies, practices and procedures applicable to all participants as required to enable disabled individuals to participate equally in your programs.

To ensure our ability to accommodate your special needs with respect to disabled individuals, you must identify for us in advance any special needs of disabled registrants, faculty and guests requiring accommodation by us, and you must notify us of such needs for accommodations as soon as they are identified to you. To allow you to comply with your obligations, we will notify you of requests for accommodations for disabled individuals which we receive directly from members of your group.

#### **INDEMNIFICATION**

Each party to this contract agrees that it shall be responsible for any loss or expense (including costs and attorney fees) arising from or incidental to the acts of its respective officients, officials, agents, or employees in the performance of this contract.

We are not responsible for your lost or stolen property or the lost or stolen property of individuals attending your function.

#### **MISCELLANEOUS**

This contract is governed by and construed in accordance with the laws of the State of Wisconsin, Outagamie County. This contract constitutes the entire contract of the parties hereto with respect to the subject matter thereof and all prior documents are deemed to be merged into this contract. This contract may only be amended or modified by an amendment made in writing and signed by you and us. If any dispute arises between you and us (hereafter collectively "we") with respect to this contract, we agree to endeavor to resolve the dispute through mediation, unless we mutually agree to a different process. We will select a mediator and shall share the mediator's fee equally. The mediation shall be held in the City of Appleton, Wisconsin. Agreements reached in mediation shall be enforceable as settlement agreements in any court having

jurisdiction. Mediation shall be a condition precedent to the commencement of any other legal proceeding. Disputes not resolved through mediation shall be subject to litigation in the Circuit Court of Outagamie County, Wisconsin.

The performance of this contract by either party is subject to acts of God, government regulation, disaster or civil disorder making it illegal or impossible to provide the facilities or hold the function at the facility. This contract may be terminated only for one or more of the above reasons by written notice from one party to the other, upon the receipt of said notice by the non-terminating party, prior to the scheduled date of first arrival.

#### PARKING AND ACCESS DETAILS

The surface parking associated with the Fox Cities Exhibition Center is currently designated as handicap spaces. Should there be a need to change these spaces or make alternate accommodations, please work directly with Linda Garvey, General Manager. It is encouraged that the Red Ramp (Superior Street), owned and operated by the City of Appleton, be utilized for additional parking needs.

Please note that the skywalk between the Fox Cities Exhibition Center and the Paper Valley Hotel will be closed during the timeframe of this rental. The hotel staff and City of Appleton will work together to provide signs that guide foot traffic directly to the Fox Cities Exhibition Center without access through the hotel.

#### CONCLUSION

If all of the arrangements outlined in this contract are acceptable to you, please sign this contract and return to us directly prior to moving any equipment in to the facility. This contract will be binding upon you and us in accordance with its terms upon receipt and execution by us.

Once again, you have the commitment of everyone at the Fox Cities Exhibition Center to ensure that your community mission is successful. Please let me know if you have any questions, or if I may be of further assistance. We will be in contact with you in a few days to see how your plans are developing.

## Group Name: Director Kurt Eggebrecht or Authorized City of Appleton Representative

Client Signature:

Title: \_\_\_\_\_

As Authorized Representative

FCEC Signature:

Title: \_\_\_\_\_

Date:

Date:\_\_\_\_\_

| FOX CITIE   | S EXHIBITION CENTER (FCEC)                          | <b>BOOKING CONTRACT 2021</b>     |  |  |  |  |  |
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| Group Nam   | e: City of Appleton                                 |                                  |  |  |  |  |  |
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|   |   |                                  |  |  |  |  |  |
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|------------------------|------------|----------|---|
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| 3/1/2021* to 7/31/2021 | 6:00 AM    | 12:00 AM | Exhibition Pre-Function Space Lower Level and entire back of house area on lower level. |
| 3/1/2021* to 7/31/2021 | 6:00 AM    | 12:00 AM | Exhibition Center Skywalk and Landing on South Side of Skywalk                          |

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Extension: While this agreement ends on July 31,2021, we welcome monthly extensions and will grant the City of Appleton first right to extend use of the space via a written request by June 30, 2021 or the last day of each month thereafter.

Termination: While we expect the Fox Cities Exhibition Center to work out nicely for your needs, we understand the use of the facility is part of a fluid response to a Global Pandemic and changes may be required. If it is decided that the Fox Cities Exhibition Center is not meeting your needs, please notify us of your intent to terminate by the 15<sup>th</sup> of the month at which case this agreement will terminate on the last day of that month.

Rental Fee: This agreement will be treated as a lease with rental fees charged on a monthly basis rather than the industry standard of daily fees of \$7500.00 per day. For the month of March, a rental fee of \$19,000.00 shall be paid prior to the first day of the month. Beginning April 1, 2021, and for the months thereafter, the rental fee shall be \$25,000 per month unless the FCEC and City decide to continue with a separate agreement for use of the main level space for pandemic testing. If use of the main level continues under a separate agreement, rent will remain \$19,000 per month for those particular months.

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To ensure our ability to accommodate your special needs with respect to disabled individuals, you must identify for us in advance any special needs of disabled registrants, faculty and guests requiring accommodation by us, and you must notify us of such needs for accommodations as soon as they are identified to you. To allow you to comply with your obligations, we will notify you of requests for accommodations for disabled individuals which we receive directly from members of your group.

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we agree to endeavor to resolve the dispute through mediation, unless we mutually agree to a different process. We will select a mediator and shall share the mediator's fee equally. The mediation shall be held in the City of Appleton, Wisconsin. Agreements reached in mediation shall be enforceable as settlement agreements in any court having jurisdiction. Mediation shall be a condition precedent to the commencement of any other legal proceeding. Disputes not resolved through mediation shall be subject to litigation in the Circuit Court of Outagamie County, Wisconsin.

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#### Group Name: Director Kurt Eggebrecht or Authorized City of Appleton Representative

Client Signature:

Title:

As Authorized Representative

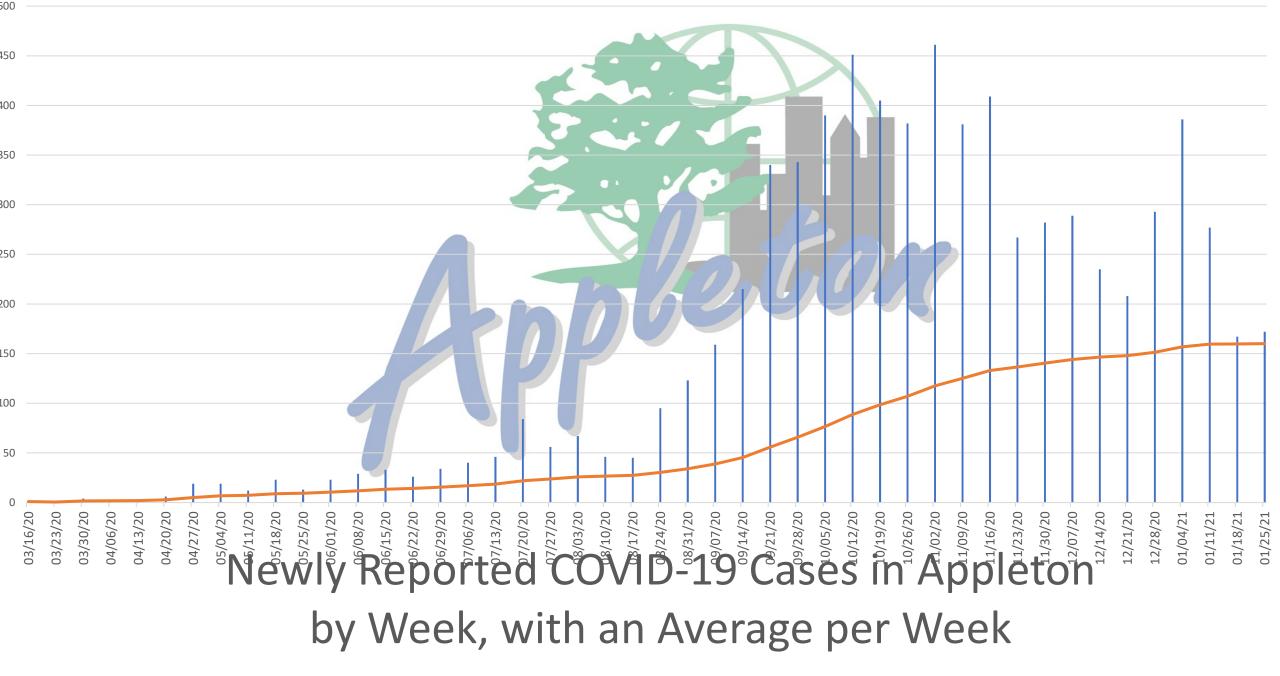
\_\_\_\_\_

FCEC Signature:

Title:

Date:

Date:\_\_\_\_\_

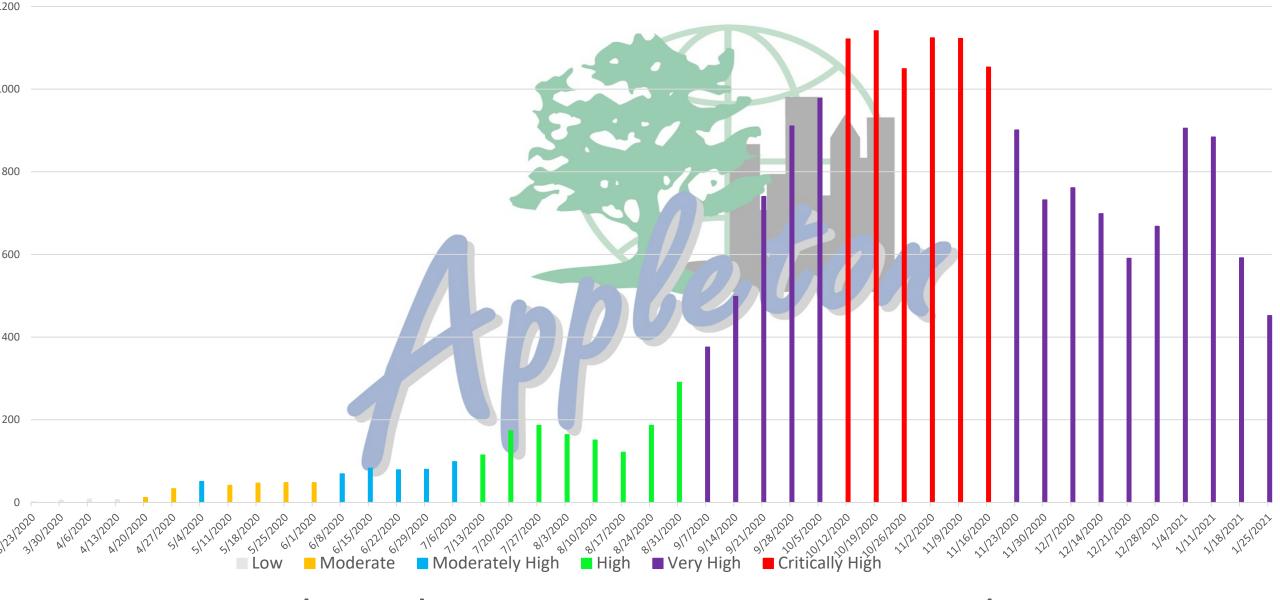


New Cases Last 7 Days

```
167 + 172 = 339 (2 week case counts)
339 / 75,000 = .00452 (Appleton population 75,000)
.00592 x 100,000 = 452 (equals burden)
```

Low less than or equal to 10 per 100,000 people Moderate greater than 10 but less than 50 per 100,000 people Moderately High greater than 50 but less than 100 per 100,000 people High is greater than 100 per 100,000 people Very High is greater than 350 per 100,000 people Critically High is greater than 1,000 per 100,000 people **Table 1.** Two indicators being based on confirmed cases: Burden and Trajectory. A third indicator maps Burden and Trajectory indicators into one composite indicator.

| Indicator     | Definition   | Classes                   |  |                   |                |  |  |  |
|---------------|--|---------------------------|--|-------------------|----------------|--|--|--|
|               | Total number of cases per 100,000 in the last two weeks (                    |                           | Low $B \leq 10$                                    |                   |                |  |  |  |
|               | <i>B</i> )   | Moderate $10 < B \le 50$  |  |                   |                |  |  |  |
| Burden        |  | Moderately High           | Moderately High $50 < B \le 100$                   |                   |                |  |  |  |
|               |  | High                      | $100 < B \le 350$                                  |                   |                |  |  |  |
|               |  | Very High                 | 350 < B ≤ 1000                                     |                   |                |  |  |  |
|               |  | Critcally High            | 1000 < B   |                   |                |  |  |  |
|               | Percent change in the last two<br>weeks (<br>T), p-value from a test against | Shrinking                 | Shrinking $T \leq -10\%$ and $p < 0.025$           |                   |                |  |  |  |
| Trajectory    | $T=0\ (p)$   | Growing                   | $egin{array}{llllllllllllllllllllllllllllllllllll$ |                   |                |  |  |  |
|               |  | Not changing (No<br>Call) | Otherwise  |                   |                |  |  |  |
|               |  |                           | Shrinking  | No Call           | Growing        |  |  |  |
|               |  | Low                       | Low  | Low               | Medium         |  |  |  |
| Case status   |  | Moderate                  | Medium   | Medium            | High           |  |  |  |
| of burden and |  | Moderately High           | Medium   | High              | High           |  |  |  |
| trajectory)   |  | High                      | High   | High              | High           |  |  |  |
|               |  | Very High                 | Very<br>High                                       | Very<br>High      | Very High      |  |  |  |
|               |  | Critically High           | Critcally<br>High                                  | Critcally<br>High | Critcally High |  |  |  |



# Two Week Total New COVID-19 Cases in Appleton,

Rate per 100,000 Population, Risk Level Assessments per WDHS

### **ENVIRONMENTAL SURVEY 2020**

Total # surveys sent out

160

160

30 18.75% Percent returned

•

Surveys (assumed) received by operators

surveys returned as undeliverable

|   |                |           | Somewhat     |              |        |             |
|---|----------------|-----------|--------------|--------------|--------|-------------|
| SURVEY QUESTION   | Very Satisfied | Satisfied | Dissatisfied | Dissatisfied | totals | % Satisfied |
| How satisfied are you that the inspector identified him/herself |                |           |              |              |        |             |
| and the purpose of their visit?                                 | 22             | 7         |              |              | 29     | 100.00%     |
| Was courteous and professional?                                 | 23             | 5         | 1            |              | 29     | 96.55%      |
| Went over the inspection report thoroughly?                     | 23             | 5         | 1            |              | 29     | 96.55%      |
| Gave recommendations for correction of violations/errors?       | 21             | 8         |              |              | 29     | 100.00%     |
|   |                |           |              |              |        |             |
| How satisfied are you that the inspection process used          |                |           |              |              |        |             |
| methods that fairly evaluated your business?                    | 21             | 8         |              |              | 29     | 100.00%     |
| How satisfied are you that the Environmental Health             |                |           |              |              |        |             |
| Inspection Program ensures good sanitation and food             |                |           |              |              |        |             |
| handling practices?   | 18             | 11        |              |              | 29     | 100.00%     |
| How satisfied are you that we are inspecting                    |                |           |              |              |        |             |
| often enough to ensure good sanitation and food handling        |                |           |              |              |        |             |
| practices?  | 21             | 8         |              |              | 29     | 100.00%     |
| RESPONSE TOTALS   | 149            | 52        | 2            | 0            | 203    | 99.01%      |

#### ENTER WRITTEN COMMENTS BELOW (comments are typed exactly as written)

5. In your opinion, what, if anything, can be done to improve the inspection process to better ensure good sanitation and food handling practices?

| None   |
|--|
| you girl did a good job!   |
| Very Happy with all it, keeps us on our toes.  |
| Addign an inspector to same group of stores for consistent reviews.<br>Nothing, Great Job! |
|  |
| All Good   |

N/A

Nothing, no issues at our stores.

6. If you rated any of the above items as "somewhat dissatisfied" or "dissatisfied" please use the space below to briefly explain the reasons for your dissatisfaction.

Health inspector Michelle is always extremely rude and unprofessional.

None

No dissatisfied

N/A

:)

7. What additional suggestions, if any, do you have for improving the quality of this inspection program or our services to your business?

Michelle has always been very helpful and courteous.

Get new inspectors

None

I did like that we were notified of the date and time. Years prior we were not, and it always seemed to be on a day where we were short staff, or not very busy. Having it set up ahead of time works better for both parties.

Nothing @ this time. Does a very good job.

N/A

You can publish some books or brouchers about food and health and distribute to the food workers.

All Good

Zoom like discussions for Q/A on various sanitation topics.

As long as the person inspecting explains everything that is a problem and how to correct it that what counts.

Other comments

1 was returned with this response\* Sorry, I am new at my school and have never participated in an inspection so I have no point of reference for your questions.

#### WEIGHTS & MEASURES SURVEY 2020

Total # surveys sent out

unopened surveys returned as undeliverable

Completed surveys returned 11

Percent returned 13.25%

Surveys (assumed) received by operators

|   | Very      |           | Very         |              | Does Not |        |             |
|---|-----------|-----------|--------------|--------------|----------|--------|-------------|
| SURVEY QUESTION   | Satisfied | Satisfied | Dissatisfied | Dissatisfied | Apply    | totals | % satisfied |
| How satisfied are you that the inspector identified him/herself and |           |           |              |              |          |        |             |
| the purpose of their visit?   | 9         | 2         |              |              |          | 11     | 100.00%     |
| Was courteous and professional?                                     | 9         | 2         |              |              |          | 11     | 100.00%     |
| Went over the inspection report thoroughly?                         | 8         | 3         |              |              |          | 11     | 100.00%     |
| Gave recommendations for correction of violations/errors?           | 7         | 2         |              |              | 2        | 11     | 100.00%     |
| How satisfied are you that the inspection process                   |           |           |              |              |          |        |             |
| used methods that fairly evaluated your business?                   |           |           |              |              |          | 0      | #DIV/0!     |
| How satisfied are you that the inspection process fairly and        |           |           |              |              |          |        |             |
| accurately assesses the following for your business? Scales,        |           |           |              |              |          |        |             |
| pumps, meters and/or measures                                       | 8         | 2         |              |              | 1        | 11     | 100.00%     |
| Price scanning and/or price control systems?                        | 8         | 2         |              |              | 1        | 11     | 100.00%     |
| Weighing and measuring of bulk products & packaged goods?           |           |           |              |              |          |        |             |
|   | 6         | 1         |              |              | 4        | 11     | 100.00%     |
| Product labeling, signage and method of sale compliance?            | 7         | 3         |              |              | 1        | 11     | 100.00%     |
| How satisfied are you that the W & M program ensures fairness       |           |           |              |              |          |        |             |
| between the business and the consumer?                              | 7         | 2         |              |              | 2        | 11     | 100.00%     |
| How satisfied are you that we are inspecting often enough to        |           |           |              |              |          |        |             |
| ensure fairness between the business and the consumer?              | 7         | 3         |              |              | 1        | 11     | 100.00%     |
| TOTALS  | 76        | 22        | 0            | 0            | 12       | 110    | 100.00%     |

83

83

#### ENTER WRITTEN COMMENTS BELOW (comments are typed exactly as written)

5. In your opinion, What, if anything, can be done to improve the inspection process to better ensure fairness between the business and the consumer?

You guys always do a great job! Never any issues with inspector being unfair or unprofessional.

No changes

6. If you rated any of the above items as somewhat dissatisfied or dissatisfied, please use the space below to breifly explain the reasons for your dissatisfaction.

N/A N/A

7. What additional suggestions, if any, do you have for improving the quality of this program or our services to your business?

None, really!

N/A

Other comments