



APPLETON HEALTH DEPARTMENT PHAB SELF-ASSESSMENT

OCTOBER 10, 2018

“....meeting community needs....enhancing quality of life”



WHAT IS PUBLIC HEALTH ACCREDITATION?

The measurement of health department performance against a set of nationally recognized, practice-focused and evidenced-based standards.

The issuance of recognition of achievement of accreditation within a specified time frame by a nationally recognized entity.

The continual development, revision, and distribution of public health standards.

<http://www.phaboard.org/accreditation-overview/what-is-accreditation/>

“....meeting community needs....enhancing quality of life”

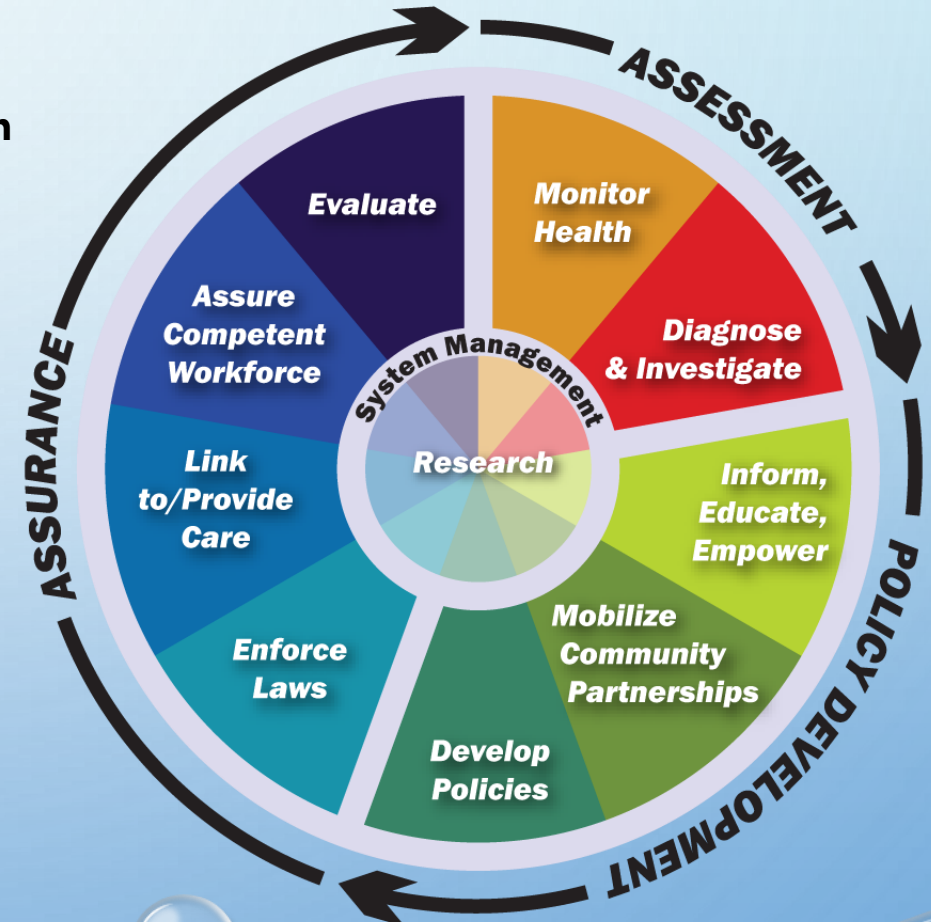
BENEFITS OF ACCREDITATION



- ▶ Become More Responsive to Change
- ▶ Increase Shared Decision-Making
- ▶ Implement Workforce Development
- ▶ Evaluate Services and Programs
- ▶ Increase Performance Improvement
- ▶ Develop Strong Partnerships

PHAB STANDARDS AND MEASURES

There are 12 Domains in the PHAB Standards and Measures. They are based on the **10 essential functions of public health** with the additions of **administration and governance**.



“....meeting community needs....enhancing quality of life”

WHY DO A SELF-ASSESSMENT?

- INTENDED TO BE USED BY LOCAL HEALTH DEPARTMENTS TO SELF-ASSESS READINESS FOR NATIONAL ACCREDITATION APPLICATION
- A VALUABLE LEARNING TOOL FOR STAFF, GOVERNING BODY MEMBERS AND OTHERS.
- EMPHASIZES ALIGNMENT WITH THE ESSENTIAL PUBLIC HEALTH SERVICES - THOSE THAT EXPERTS AGREE WILL BE MOST CRITICAL TO PROTECTING AND PROMOTING THE HEALTH OF THE PUBLIC IN THE FUTURE.

STEPS IN OUR PROCESS

- 1. REVIEW OF DOCUMENTS AND COMPLETION OF SELF-ASSESSMENT BY ACCREDITATION COORDINATOR AND MANAGEMENT TEAM
- 2. REVIEW OF SELF-ASSESSMENT BY ALL HEALTH DEPARTMENT STAFF AS A GROUP AT ALL-STAFF MEETING
- 3. REVIEW OF SELF-ASSESSMENT BY GOVERNING BODY (BOARD OF HEALTH) AT BOARD OF HEALTH MEETING

SCORES

- USES A 0 – 4 NUMERIC SCORING SYSTEM
- THIS NUMERIC SCORING CAN HELP US TO GAUGE OUR CAPACITY IN RELATIVE, SELF-ASSIGNED TERMS AND GIVES US THE ABILITY TO TRACK PROGRESS OVER TIME
- SCORING KEY:
 - 0=NO CAPACITY
 - 1=MINIMAL CAPACITY
 - 2=MODERATE CAPACITY
 - 3=SIGNIFICANT CAPACITY
 - 4=OPTIMAL CAPACITY



DOMAIN 1: CONDUCT AND DISSEMINATE ASSESSMENTS FOCUSED ON POPULATION HEALTH STATUS AND PUBLIC HEALTH ISSUES FACING THE COMMUNITY

- MEAN SCORE: 3.0
- STRENGTHS:
 - COMMUNITY HEALTH ASSESSMENT IS COMPREHENSIVE AND WE INCLUDE COMMUNITY PARTNERS IN THE PROCESS
 - PROVISION OF DATA TO STATE HEALTH DEPARTMENT THROUGH WEDSS, WIR, HEALTHSPACE, AND ANNUAL REPORT
- GAPS:
 - COULD IMPROVE ON HOW WE DISTRIBUTE HEALTH DATA TO THE COMMUNITY AND KEY STAKEHOLDERS

“....meeting community needs....enhancing quality of life”



DOMAIN 2: INVESTIGATE HEALTH PROBLEMS AND ENVIRONMENTAL PUBLIC HEALTH HAZARDS TO PROTECT THE COMMUNITY

- MEAN SCORE: 3.5
- STRENGTHS:
 - CONDUCT TIMELY INVESTIGATIONS OF HEALTH HAZARDS AND COMMUNICABLE DISEASES
 - HAVE COMPREHENSIVE PROTOCOLS TO CONTAIN/MITIGATE HEALTH PROBLEMS AND HEALTH HAZARDS
- GAPS:
 - WE DO A GOOD JOB WITH COMMUNICATIONS THROUGH OUR MEDIA PARTNERS, BUT COULD DO MORE TO HAVE THE ABILITY TO COMMUNICATE DIRECTLY WITH THE PUBLIC (SUCH AS THROUGH SOCIAL MEDIA PLATFORMS)

“....meeting community needs....enhancing quality of life”

DOMAIN 3: INFORM AND EDUCATE ABOUT PUBLIC HEALTH ISSUES AND FUNCTIONS



- MEAN SCORE: 2.6
- STRENGTHS:
 - OUR WORK ON HEALTH PROMOTION STRATEGIES AND EFFORTS TO ADDRESS FACTORS THAT CONTRIBUTE TO POOR HEALTH OUTCOMES, WORKING WITH PARTNERS SUCH AS WEIGHT OF THE FOX VALLEY AND BREASTFEEDING ALLIANCE OF NORTHEAST WI
- GAPS:
 - PROVIDING INFORMATION ON PUBLIC HEALTH ISSUES AND PUBLIC HEALTH FUNCTIONS THROUGH MULTIPLE METHODS TO A VARIETY OF AUDIENCES

“....meeting community needs....enhancing quality of life”



DOMAIN 4: ENGAGE WITH THE COMMUNITY TO IDENTIFY AND ADDRESS HEALTH PROBLEMS

- MEAN SCORE: 3.0
- STRENGTHS:
 - ENGAGEMENT WITH GOVERNING ENTITIES, ADVISORY BOARDS, AND ELECTED OFFICIALS ABOUT POLICIES AND/OR STRATEGIES THAT PROMOTE THE PUBLIC'S HEALTH
- GAPS:
 - ENGAGEMENT WITH THE COMMUNITY ABOUT POLICIES THAT WILL PROMOTE THE PUBLIC'S HEALTH

"....meeting community needs....enhancing quality of life"

DOMAIN 5: DEVELOP PUBLIC HEALTH POLICIES AND PLANS



- MEAN SCORE: 3.4
- STRENGTHS:
 - SERVING AS A PRIMARY AND EXPERT RESOURCE FOR ESTABLISHING AND MAINTAINING PUBLIC HEALTH POLICIES, PRACTICES AND CAPACITY
- GAPS:
 - NEED TO ENSURE THAT OUR QI PLAN AND OUR DEPARTMENT STRATEGIC PLAN HAVE CLEAR LINKS TO OUR COMMUNITY HEALTH IMPROVEMENT PLAN

“....meeting community needs....enhancing quality of life”



DOMAIN 6: ENFORCE PUBLIC HEALTH LAWS

- MEAN SCORE: 3.5
- STRENGTHS:
 - REVIEW EXISTING LAWS AND WORK WITH GOVERNING ENTITIES AND ELECTED OFFICIALS TO UPDATE AS NEEDED
 - CONDUCT AND MONITOR PUBLIC HEALTH ENFORCEMENT ACTIVITIES AND COORDINATE NOTIFICATION OF VIOLATIONS AMONG APPROPRIATE AGENCIES

“....meeting community needs....enhancing quality of life”

DOMAIN 7: PROMOTE STRATEGIES TO IMPROVE ACCESS TO HEALTHCARE

- MEAN SCORE: 3.0
- STRENGTHS:
 - PROCESS TO ASSESS THE AVAILABILITY OF HEALTHCARE SERVICES
 - COLLABORATIVE IMPLEMENTATION OF MECHANISMS OR STRATEGIES TO ASSIST THE POPULATION IN OBTAINING HEALTHCARE SERVICES

DOMAIN 8: MAINTAIN A COMPETENT PUBLIC HEALTH WORKFORCE



- MEAN SCORE: 2.9
- STRENGTHS:
 - RELATIONSHIPS OR COLLABORATIONS THAT PROMOTE PUBLIC HEALTH AS A CAREER (STUDENTS, INTERNS)
 - A COMPETENT PUBLIC HEALTH WORKFORCE
 - EMPLOYEE WELLNESS (ACTIVITIES, CONNECTING CARE CLINIC, EMPLOYEE FLU)
- GAPS:
 - OUR WORKFORCE DEVELOPMENT PLAN IS A NEW DOCUMENT, AND COULD BE IMPROVED TO MAKE IT MORE OF A WORKING DOCUMENT FOR ALL STAFF

“....meeting community needs....enhancing quality of life”

DOMAIN 9: EVALUATE AND CONTINUOUSLY IMPROVE HEALTH DEPARTMENT PROCESSES, PROGRAMS, AND INTERVENTIONS



- MEAN SCORE: 3.1
- STRENGTHS:
 - PERFORMANCE MANAGEMENT SYSTEM (NEOGOV), INCLUDES IMPLEMENTATION AND STAFF INVOLVEMENT
- GAPS:
 - HAVE A QUALITY IMPROVEMENT PLAN, BUT IT COULD BE MORE DIRECTLY LINKED TO OUR DEPARTMENT STRATEGIC PLAN

“....meeting community needs....enhancing quality of life”

DOMAIN 10: CONTRIBUTE TO AND APPLY THE EVIDENCE BASE OF PUBLIC HEALTH

- MEAN SCORE: 3.2
- STRENGTHS:
 - IDENTIFY AND USE THE BEST EVIDENCE AVAILABLE FOR MAKING INFORMED PUBLIC HEALTH PRACTICE DECISIONS
 - AVAILABILITY OF EXPERTISE FOR ANALYSIS OF RESEARCH (INTERNAL AND EXTERNAL)
- GAPS:
 - COULD DO MORE TO COMMUNICATE THE IMPLICATIONS OF RESEARCH FINDINGS TO THE PUBLIC



DOMAIN 11: MAINTAIN ADMINISTRATIVE AND MANAGEMENT CAPACITY

- MEAN SCORE: 3.3
- STRENGTHS:
 - DEVELOP AND MAINTAIN AN OPERATIONAL INFRASTRUCTURE TO SUPPORT THE PERFORMANCE OF PUBLIC HEALTH FUNCTIONS
 - ESTABLISH AN EFFECTIVE FINANCIAL MANAGEMENT SYSTEM

“....meeting community needs....enhancing quality of life”

DOMAIN 12: MAINTAIN CAPACITY TO ENGAGE THE PUBLIC HEALTH GOVERNING ENTITY



- MEAN SCORE: 3.5
- STRENGTHS:
 - MANDATED PUBLIC HEALTH OPERATIONS, PROGRAMS AND SERVICES PROVIDED
 - COMMUNICATION WITH THE GOVERNING ENTITY REGARDING THE RESPONSIBILITIES OF PUBLIC HEALTH
 - ENCOURAGE THE GOVERNING ENTITY'S ENGAGEMENT IN THE DEPARTMENT'S OVERALL OBLIGATIONS AND RESPONSIBILITIES

"....meeting community needs....enhancing quality of life"



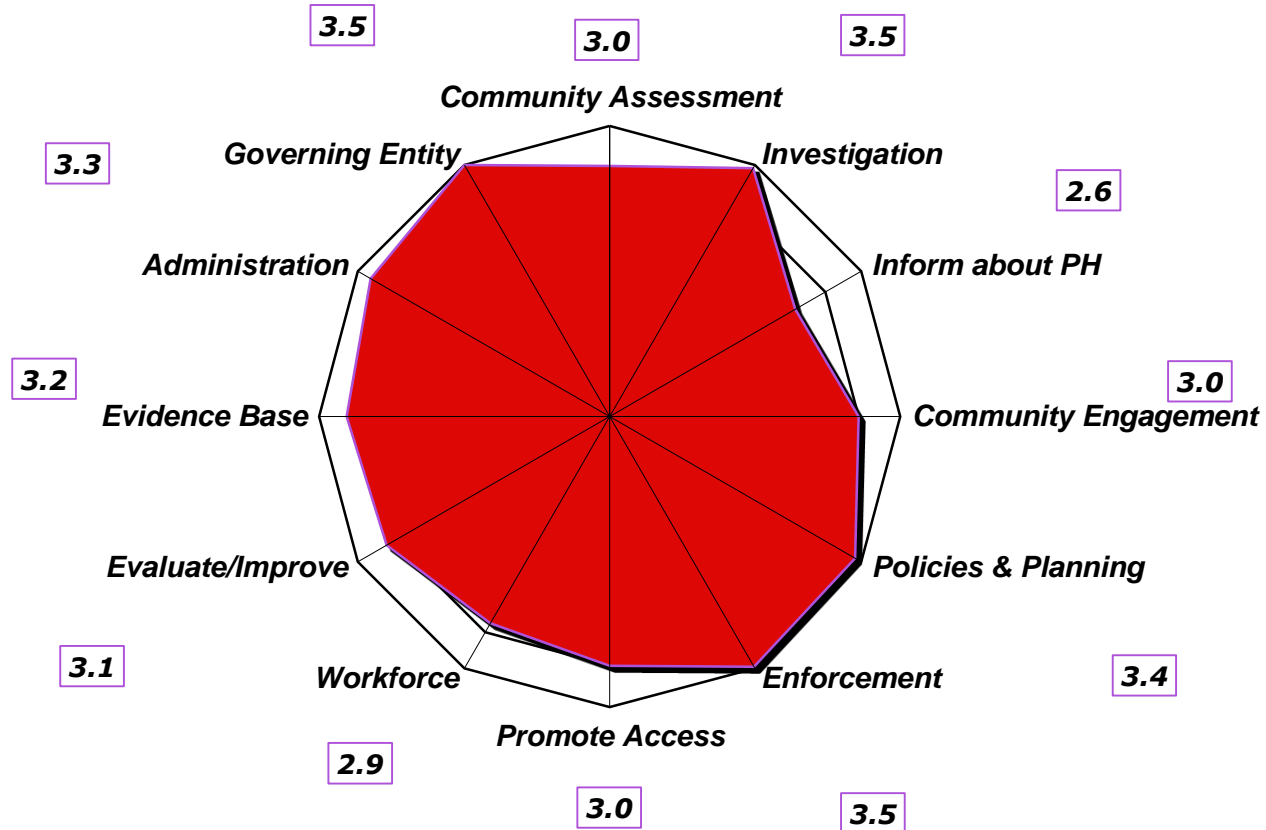
RESOURCES

- WHERE CAN I FIND PHAB DOCUMENTS (INCLUDING SELF-ASSESSMENT)?

J DRIVE--WPWIN--PHAB FOLDER

- PUBLIC HEALTH ACCREDITATION BOARD WEBSITE: [HTTP://WWW.PHABOARD.ORG/](http://www.phaboard.org/)
- WISCONSIN DHS ACCREDITATION PAGE: [HTTPS://WWW.DHS.WISCONSIN.GOV/LH-DEPTS/ACCREDITATION/INDEX.HTM](https://www.dhs.wisconsin.gov/lh-depts/accreditation/index.htm)

Self-Assessed Agency Capacity Using PHAB Standards



“....meeting community needs....enhancing quality of life”



THANK YOU!!

“....meeting community needs....enhancing quality of life”