

## Paula Vandehey

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**From:** Paula Vandehey  
**Sent:** Tuesday, February 15, 2022 7:44 AM  
**To:** Paula Vandehey  
**Subject:** RE: Non-compliance of refuse invoice # 8382

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**From:** johnston549 <[johnston549@gmail.com](mailto:johnston549@gmail.com)>  
**Sent:** Monday, February 14, 2022 12:53 PM  
**To:** Nathan Loper <[Nathan.Loper@Appleton.org](mailto:Nathan.Loper@Appleton.org)>  
**Subject:** Non-compliance of refuse invoice # 8382

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am writing to contest the \$75 fine I received for alleged excess non-compliant refuse. I allegedly received a notice of some sort prior to the City taking a tire which was in our yard. I never received a notice or i would have moved the tire, which was NOT set out for pickup. My wife and I were actually surprised it was missing and assumed it was taken, or stolen, by a random person.

Please advise as to the next step, as I am disputing this charge.

Thank you,

James Johnston  
1130 E. Sunset Ave.  
Appleton WI 54911

Sent from my Verizon, Samsung Galaxy smartphone

Attention: This message was sent from a source external to the City of Appleton. Please use caution when opening attachments or clicking links.









DATE \_\_\_\_\_

# O O P S

DEPARTMENT OF PUBLIC WORKS

920-832-5580

The waste item(s) located at the curb are in violation of City Ordinance, Chapter 15 Solid Waste.  
**Any items still at the curb after 48 hours of this notification will be subject to a minimum \$75.00 collection charge.**

Dear Appleton Resident:

- Extra garbage that could fit inside your empty City-provided cart will only be collected when it is inside your cart or has a special disposal sticker attached to it. Bagged garbage that does not fit in your cart must have a disposal sticker attached. Disposal options include:
  - Remove the garbage from the curb and purchase a \$4.00 sticker for each bag and place on the curb for next week's pickup. Sticker must be clearly visible to the driver. Please place bags 5 feet away from your cart.
  - Request a larger cart if your household is continually generating more garbage than your cart will hold.
  - Schedule a special garbage collection if you have a large amount of garbage.
  - Deliver to Outagamie County Recycling and Solid Waste, 1919 Holland Rd. For info and fees call 920-832-5277.
- Large items are collected every other week, opposite your recycling week. Items must be removed from the terrace until the night before your garbage day the week opposite recycling. Large items such as furniture (couch, chair, table, bookshelf, entertainment center, dresser, lamp, etc.), charcoal grill, gas grill (tank removed), bicycle, vacuum, lawnmower & snowblower (gas and oil removed). \*Construction and home improvement materials, only if work is being done by the resident (not a contractor); toilet, tub, vanity, carpentry, carpet, lumber (nails removed or pounded over), are picked every other week at no charge. Carpet and lumber must be cut to 4-foot lengths and bundled not to exceed 45 lbs. Place items 5 feet away from your garbage cart the night before collection opposite your recycling week.
- The City does not collect electronics or hazardous materials. You may bring electronic devices to Outagamie County Recycling and Solid Waste for proper disposal. An appointment is required for hazardous waste. Please visit [www.recyclemoreoutagamie.org](http://www.recyclemoreoutagamie.org) or call for fees and information at 920-832-5277.
- Brush and yard waste are not collected curbside at this time. Deliver free of charge to the City yard waste site located at 2625 E. Glendale Ave. Operating hours are Friday, Saturday, Sunday and Monday 9AM to 4:45PM. Grass clippings are accepted at the sites for \$4.00 per 30-gallon bag. You may also deliver yard waste to Outagamie County at 1919 Holland Rd. Fees may apply. Hours are 7AM to 3:30PM Monday through Friday and Saturday 7AM to 12PM. Any items still at the curb after 48 hours of this notification will be removed for a minimum \$75.00 fee.
- Tires and major appliances require a pre-paid sticker. Tire stickers and appliance stickers can be purchased at City Hall (100 N. Appleton St.), Public Works Operations (2625 E. Glendale Ave.), Kitz & Pfeil, Northside Hardware, and Ace Hardware. Stickers must be visible to the driver. Please remove doors from refrigerators and freezers. The item will be picked on or after your garbage day. Please place 5 feet away from your cart the night before your garbage day.
- Waste items on your terrace are in violation of City Ordinance 24-17 section 15-33(a). You may deliver them to the Outagamie County Recycling and Solid Waste for a fee, 1919 Holland Rd, Monday – Friday 7AM-3:30PM or Saturday 7AM-12PM. 920-832-5277.

