Information Technology Department

Quarterly Update

- Approximately 70% complete with Infrastructure update project
- Continue to improve existing camera systems and add new
- The video storage unit is on site, still waiting for a few parts and should be operational within a month.
- Upgrading Metafile is moving along. Due to scheduling we're still out about 4 weeks for Metafile technicians
- Conversations and meetings are taking place on planning for the iSeries replacement.
- Marc McNeil, our new Help Desk Analyst begins on the 20th putting the department back to full staff.
- Premier 1 upgrade taking place for AFD and APD taking up a substantial amount of tech time but needs to be done in accordance with FoxComm
- Programming continues on the iSeries for the water meter project
- Normal daily duties to provide the best customer service and use of technology for the various City Departments.