

**ENVIRONMENTAL SURVEY 2015**

Total # surveys sent out 127  
 surveys returned as undeliverable 0  
 Surveys (assumed) received by operators 127

Completed surveys returned 32  
 Percent returned 25.20%

<b>SURVEY QUESTION</b>	Very Satisfied	Satisfied	Somewhat Dissatisfied	Dissatisfied	<b>totals</b>	<b>% Satisfied</b>
How satisfied are you that the inspector identified him/herself and the purpose of their visit?	26	6			<b>32</b>	<b>100.00%</b>
was courteous and professional?	27	5			<b>32</b>	<b>100.00%</b>
went over the inspection report thoroughly?	27	5			<b>32</b>	<b>100.00%</b>
gave recommendations for correction of violations/errors?	26	6			<b>32</b>	<b>100.00%</b>
How satisfied are you that the inspection process used methods that fairly evaluated your business?	25	7			<b>32</b>	<b>100.00%</b>
How satisfied are you that the Environmental Health Inspection Program ensures good sanitation and food handling practices?	25	6			<b>31</b>	<b>100.00%</b>
How satisfied are you that we are inspecting often enough to ensure good sanitation and food handling practices?	26	5			<b>31</b>	<b>100.00%</b>
<b>RESPONSE TOTALS</b>	<b>182</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>222</b>	<b>100.00%</b>



<b>6. If you rated any of the above items as "somewhat dissatisfied" or "dissatisfied" please use the space below to briefly explain the reasons for your</b>
<b>7. What additional suggestions, if any, do you have for improving the quality of this inspection program or our services to your business?</b>
Continue the good work of keeping the public safe!
Completely satisfied!
She was a pleasure to work with. Detailed and courteous
Good sanitation and food handling practices are in force during the busy morning hours as well as the afternoon hours when business is slower. Therefore, afternoon
ORP vs. PPM!
1 time a school year instead of 2.
None
P.S. Very professional. Thanks
<b>Other comments</b>

**WEIGHTS & MEASURES SURVEY 2015**

Total # surveys sent out	75	Completed surveys returned	14
unopened surveys returned as undeliverable	0	Percent returned	18.67%
Surveys (assumed) received by operators	75		

SURVEY QUESTION	Very Satisfied	Satisfied	Very Dissatisfied	Dissatisfied	Does Not Apply	totals	% satisfied
How satisfied are you that the inspector identified him/herself and the purpose of their visit?	10	4				14	100.00%
was courteous and professional?	10	4				14	100.00%
went over the inspection report thoroughly?	9	5				14	100.00%
gave recommendations for correction of violations/errors?	5	5			4	14	100.00%
How satisfied are you that the inspection process used methods that fairly evaluated your business?	8	6				14	100.00%
How satisfied are you that the inspection process fairly and accurately assesses the following for your business? Scales, pumps, meters and/or measures	9	3			2	14	100.00%
Price scanning and/or price control systems?	5	7			1	13	100.00%
Weighing and measuring of bulk products & packaged goods?	4	5			5	14	100.00%
Product labeling, signage and method of sale compliance?	7	5			1	13	100.00%
How satisfied are you that the W & M program ensures fairness between the business and the consumer?	8	6				14	100.00%
How satisfied are you that we are inspecting often enough to ensure fairness between the business and the consumer?	5	8				13	100.00%
<b>TOTALS</b>	<b>80</b>	<b>58</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>151</b>	<b>100.00%</b>

**ENTER WRITTEN COMMENTS BELOW (comments are typed exactly as written)**

<p><b>5. In your opinion, What, if anything, can be done to improve the inspection process to better ensure fairness between the business and the consumer?</b></p> <p>extended to 2 to 3 years. This is a cost savings opportunity also.</p> <p>Enforcement of containers &amp; labeling at farm markets. To many consumers being cheated by vendors.</p> <p>Young lady great smile cold core!</p> <p>Only thing I can think of is to scedual a time to come in then random in case of large group of customers</p> <p>Be more consistent w/ the businesses assessed - this location gets assessed anually - most others never see a W&amp;M assessment in our district</p>
<p><b>6. If you rated any of the above items as somewhat dissatisfied or dissatisfied, please use the space below to briefly explain the reasons for your dissatisfaction.</b></p>

