

ENVIRONMENTAL SURVEY 2017

Total # surveys sent out	150	Completed surveys returned	42
surveys returned as undeliverable	1	Percent returned	28.19%
Surveys (assumed) received by operators	149		

SURVEY QUESTION	Very Satisfied	Satisfied	Somewhat Dissatisfied	Dissatisfied	totals	% Satisfied
How satisfied are you that the inspector identified him/herself and the purpose of their visit?	38	4			42	100.00%
Was courteous and professional?	37	5			42	100.00%
Went over the inspection report thoroughly?	34	8			42	100.00%
Gave recommendations for correction of violations/errors?	37	5			42	100.00%
How satisfied are you that the inspection process used methods that fairly evaluated your business?	32	10			42	100.00%
How satisfied are you that the Environmental Health Inspection Program ensures good sanitation and food handling practices?	29	12			41	100.00%
How satisfied are you that we are inspecting often enough to ensure good sanitation and food handling practices?	36	5			41	100.00%
RESPONSE TOTALS	243	49	0	0	292	100.00%

ENTER WRITTEN COMMENTS BELOW (comments are typed exactly as written)

5. In your opinion, what, if anything, can be done to improve the inspection process to better ensure good sanitation and food handling practices?

Nothing I can think of.
I like the existing process and no recommendation is required
Would prefer afternoon visits so I can listen better & pay attention to the insector-mornings & lunchtime too busy with customers, business.
Since food is not a part of this establishment, it wasn't applicable, but the sanitation part is good. He offered suggestions outside of regulation requirements for keeping bed bugs at bay, etc.
The inspector does a great job! He comes in and tests the water-if there is a problem-he lets us know how to fix it.
Maybe do two inspect or more.
Nothing at this time
No food in my establishment
N/A
All is good. Pleasant inspector
Clearer Inspection Reports. Educational Information with reports.
Inspection of the business was professional and fair.
I think it is a good process.
Continue to give information to the employees (Restaurant) ab out crucial food handling proces and prevention of accidents.
Not at this time
He was so helpful
Nothing. Steve is thorough, and offers us suggestions/recommendations
I'm new to this, not sure what I could add at this time.
Been in business 18 yrs, in 5 different municipalities. Appleton always the most thorough, timely & professional

6. If you rated any of the above items as "somewhat dissatisfied" or "dissatisfied" please use the space below to briefly explain the reasons for your dissatisfaction.

N/A :)
N/A
N/A
N/A

7. What additional suggestions, if any, do you have for improving the quality of this inspection program or our services to your business?
Make sure all Air BNB are licensed
Nothing I can think of. Always very professional :)
No suggestion. Very nice inspector who spends time with us and explains all our queries.
Can't think of any, keep up the good job
The inspector was kind and I appreciated that. I wasn't sure what to expect.
Our businesses are in old buildings. Please be flexible with inspections.
N/A :)
More educational information-webinars, seminars, etc.
It would be a good idea for the Health Dept. to address the large number of birds in City parking structures and the health risk that the excrement, feathers, etc. poses to the public
Steve did a good job letting us know what needed to be done after taking over our pool concessions
Keep up the good work
None I very satisfied with your help
Other comments