# HEALTH DEPARTMENT
## Second Quarter Review
## All Figures Through June 30, 2018

**Significant 2018 Events:**

See 2018 Quarterly Reports

**Performance Data:**

| Administration 2nd Quarter | | | | | | |
|---|---|---|---|---|---|---|
| Program | Criteria | Actual 2015 | Actual 2016 | Actual 2017 | Actual 2018 | Target 2018 |
| **ADMIN** | Client Benefit | | | | | |
| Train Staff | Benefit #1: Training request/ reviewed/ approved | 100% | 100% | 100% | 100% | 100% |
| Safe Work | Benefit #2: # unresolved safety issues | 0 | 0 | 0 | 0 | 0 |
| Level III Health Dept | Outcome #1: # of unresolved issues | 0 | 0 | 0 | 0 | 0 |
| Internal Advancement | Outcome #2: % vacancies filled from within | 100% | 100% | 100% | 100% | 100% |
| Training | Output #1: Hours of training/employee | 36 | 41 | 48 | 23 | 40 |
| Staff Assessments | Output #2: % completed on time | 100% | 100% | 100% | 100% | 100% |
| Collaboration with Health Care Partners | Output #3: # of meetings | 137 | 151 | 147 | 38 | 140 |
| Prepare Annual Report | Output #4: Complete by 120th day of following year | 4/30 | 4/21 | 4/18 | 4/13 | 4/25 |

| Nursing 2nd Quarter | | | | | | |
|---|---|---|---|---|---|---|
| Program | Criteria | Actual 2015 | Actual 2016 | Actual 2017 | Actual 2018 | Target 2018 |
| **Client Benefits/Impacts** | | | | | | |
| TB Disease Resolved | Benefit #1: Three negative tests/ complete treatment/ + clinical status | (3 Total) 1 - in treatment 1 - in process 1 - moved out of jurisdiction | (2 Total) 1 - in treatment 1 - resolved | (2 Total) 1 - in treatment 1 - moved out of jurisdiction | 1-resolved | 100% |
| Occupational Health | Benefit #2: TB testing and training | 100% | 100% | 100% | 100% | 100% |
| **Strategic Outcomes** | | | | | | |
| Epi-linked TB Cases | Outcome #1: # of cases | 0 | 0 | 0 | 0 | 0 |
| Increase Vaccine Coverage | Outcome #2: % school age children vaccinated | 99.7% | 99% | 99% | In Process | 99% |
| COM Regulations | Outcome #3: % of required participants | 100% | 100% | 100% | 100% | 100% |
| **Work Process Outputs** | | | | | | |
| Case Management of TB | Output #1: # of home visits | 152 | 426 | 118 | 47 | 100 |
| TB Skin Test | Output #2: # of TB skin tests | 103 | 101 | 69 | 99 | 0 |

## Environmental 2nd Quarter

| Program | Criteria | Actual 2015 | Actual 2016 | Actual 2017 | Actual 2018 | Target 2018 |
|---------|----------|-------------|-------------|-------------|-------------|-------------|
| **Client Benefits/Impacts** | | | | | | |
| Fair and Consistent Inspection | Benefit #1: Positive triennial survey results | 98.5 | 100% | TBD | TBD | 97% |
| Health Hazards | Benefit #2: Identified and corrected inspection reports | 100% | 100% | 100% | 100% | 100% |
| **Strategic Outcomes** | | | | | | |
| Voluntary Compliance Improved | Outcome #1: # of critical violations | 321 | 396 | 371 | 329 | 375 |
| Human Cases of Rabies | Outcome #2: # of cases | 0 | 0 | 0 | 0 | 0 |
| Foodborne Outbreaks | Outcome #3: # of outbreaks related to special events | 0 | 0 | 0 | 0 | 0 |
| Foodborne Outbreaks | Outcome #4: # of food establishment linked outbreaks | 0 | 0 | 0 | 0 | 0 |
| **Work Process Outputs** | | | | | | |
| Annual Inspection & Follow-ups | Output #1: # of inspections | 548 | 501 | 515 | 346 | 540 |
| Annual Inspection & Follow-ups | Output #2: # of follow up inspections | 112 | 114 | 102 | 71 | 120 |
| Response to Complaints | Output #3: # of complaints/follow ups | 105/43 | 26/26 | 78/58 | 33/8 | 135/75 |
| Response to Complaints | Output #4: % completed within 3 days | 100% | 100% | 100% | 100% | 99% |
| Animal Bite Complaints | Output #5: % response within 4 hours | 100% | 100% | 100% | 100% | 100% |
| Education Sessions for Non-profits | Output #6: # of vendors participating | 368 | 84 | 84 | 27 | 50 |

## Weights & Measures 2nd Quarter

| Program | Criteria | Actual 2015 | Actual 2016 | Actual 2017 | Actual 2018 | Target 2018 |
|---|---|---|---|---|---|---|
| **Client Benefits/Impacts** | | | | | | |
| Reduce Price Scanning Errors | Benefit #1: % error trend reporting compliance (over charges) | 99.1% | 98.8% | 98.5% | 98.5% | 99.0% |
| Accurate Product Labeling | Benefit #2: Positive triennial consumer survey | 100.0% | 100% | 88% | In Process 4th Quarter | 100.0% |
| Accurate Measuring Devices | Benefit #3: % of devices that measure accurately | 94.2% | 96.7% | 97.4% | 97.9% | 95.0% |
| **Strategic Outcomes** | | | | | | |
| System of Price Control | Outcome #1: % error trend reporting compliance (undercharges) | 97.9% | 97.9% | 99.1% | 98.2% | 98.0% |
| Short Weight & Mislabeled Measured Sales | Outcome #2: % error trend reporting compliance | 95.8% | 95.8% | 97.9% | 98.6% | 96.0% |
| Public Confidence in System Integrity | Outcome #3: Triennial consumer survey response | 100.0% | 100.0% | 88.0% | In Process 4th Quarter | 99.0% |
| **Work Process Outputs** | | | | | | |
| Price Scanning Inspection | Output #1: # of annual inspections | 145 | 142 | 125 | 102 | 130 |
| Commodity Inspections | Output #2: # of inspections | 13,431 | 12,956 | 17,887 | 14,836 | 13,000 |
| Device Inspections | Output #3: # of inspections | 1,794 | 1,764 | 1,787 | 943 | 1,775 |