

**HEALTH DEPARTMENT**  
**Third Quarter Review**  
**All Figures Through Sept. 30, 2018**

**Significant 2018 Events:**

See 2018 Quarterly Reports

**Performance Data:**

<b>Administration 3rd Quarter</b>						
Program	Criteria	Actual 2015	Actual 2016	Actual 2017	Actual 2018	Target 2018
<b>ADMIN</b>	Client Benefit					
Train Staff	Benefit #1: Training request/ reviewed/ approved	100%	100%	100%	100%	100%
Safe Work	Benefit #2: # unresolved safety issues	0	0	0	0	0
Level III Health Dept	Outcome #1: # of unresolved issues	0	0	0	0	0
Internal Advancement	Outcome #2: % vacancies filled from within	100%	100%	100%	100%	100%
Training	Output #1: Hours of training/employee	36	41	48	27	40
Staff Assessments	Output #2: % completed on time	100%	100%	100%	100%	100%
Collaboration with Health Care Partners	Output #3: # of meetings	137	151	147	119	140
Prepare Annual Report	Output #4: Complete by 120th day of following year	4/30	4/21	4/18	4/13	4/25

## Nursing 3rd Quarter

Program	Criteria	Actual 2015	Actual 2016	Actual 2017	Actual 2018	Target 2018
<b>Client Benefits/Impacts</b>						
TB Disease Resolved	Benefit #1: Three negative tests/ complete treatment/ + clinical status	(3 Total) 1 - in treatment 1 - in process 1 - moved out of jurisdiction	(2 Total) 1 - in treatment 1 - resolved	(2 Total) 1 -moved out of jurisdiction 1 - in treatment	1-resolved	100%
Occupational Health	Benefit #2: TB testing and training	100%	100%	100%	100%	100%
<b>Strategic Outcomes</b>						
Epi-linked TB Cases	Outcome #1: # of cases	0	0	0	0	0
Increase Vaccine Coverage	Outcome #2: % school age children vaccinated	99.7%	99%	In Process	In Process	99%
COM Regulations	Outcome #3: % of required participants	100%	100%	100%	100%	100%
<b>Work Process Outputs</b>						
Case Management of TB	Output #1: # of home visits	152	426	146	47	100
TB Skin Test	Output #2: # of TB skin tests	103	101	69	99	90

## Environmental 3rd Quarter

Program	Criteria	Actual 2015	Actual 2016	Actual 2017	Actual 2018	Target 2018
<b>Client Benefits/Impacts</b>						
Fair and Consistent Inspection	Benefit #1: Positive triennial survey results	98.5	100%	TBD	TBD	97%
Health Hazards	Benefit #2: Identified and corrected inspection reports	100%	100%	100%	100%	100%
<b>Strategic Outcomes</b>						
Voluntary Compliance Improved	Outcome #1: # of critical violations	321	396	371	353	375
Human Cases of Rabies	Outcome #2: # of cases	0	0	0	0	0
Foodborne Outbreaks	Outcome #3: # of outbreaks related to special events	0	0	0	0	0
Foodborne Outbreaks	Outcome #4: # of food establishment linked outbreaks	0	0	0	0	0
<b>Work Process Outputs</b>						
Annual Inspection & Follow-ups	Output #1: # of inspections	548	501	515	452	540
Annual Inspection & Follow-ups	Output #2: # of follow up inspections	112	114	102	100	120
Response to Complaints	Output #3: # of complaints/follow ups	105/43	26/26	78/58	56/10	135/75
Response to Complaints	Output #4: % completed within 3 days	100.0%	100%	100%	100%	99%
Animal Bite Complaints	Output #5: % response within 4 hours	100%	100%	100%	100%	100%
Education Sessions for Non-profits	Output #6: # of vendors participating	368	84	84	27	50

## Weights & Measures 3rd Quarter

Program	Criteria	Actual 2015	Actual 2016	Actual 2017	Actual 2018	Target 2018
<b>Client Benefits/Impacts</b>						
Reduce Price Scanning Errors	Benefit #1: % error trend reporting compliance (over charges)	99.1%	98.8%	98.5%	98.6%	99.0%
Accurate Product Labeling	Benefit #2: Positive triennial consumer survey	100.0%	100%	88%	N/A	100.0%
Accurate Measuring Devices	Benefit #3: % of devices that measure accurately	94.2%	96.7%	97.4%	97.2%	95.0%
<b>Strategic Outcomes</b>						
System of Price Control	Outcome #1: % error trend reporting compliance (undercharges)	97.9%	97.9%	99.1%	98.3%	98.0%
Short Weight & Mislabeled Measured Sales	Outcome #2: % error trend reporting compliance	95.8%	95.8%	97.9%	98.5%	96.0%
Public Confidence in System Integrity	Outcome #3: Triennial consumer survey response	100.0%	100.0%	88.0%	N/A	99.0%
<b>Work Process Outputs</b>						
Price Scanning Inspection	Output #1: # of annual inspections	145	142	125	116	130
Commodity Inspections	Output #2: # of inspections	13,431	12,956	17,887	18,960	13,000
Device Inspections	Output #3: # of inspections	1,794	1,764	1,787	1,445	1,775