

## RESULTS SUMMARY – TRUSTEE QUESTIONNAIRE

### ***What communities are you part of?***

Communities that the trustees are part of are varied and quite broad. That demonstrates a level of diversity among the trustees that may not be obvious. An opportunity is to review that list and determine if additional desire connections could be made with the help of one or more trustees. One observation is that with further probing, we could identify additional communities as the examples may have limited the responses. For ex., no one cited the neighborhood or area of Appleton where they live.

### ***What roles do you play in the Appleton community?***

Many leadership/committee roles were listed by the trustees. One opportunity is: this group could bring ideas/best practices/"hidden" skills to the Library Board. A suggestion is that we work to ensure that trustees consistently feel that their time on this board is well spent as their time/talents are being tapped into by other organizations as well.

### ***Where do you think APL should have strong community connections/partnerships? Are there ways you can help?***

A long list of potential connections/partnerships were listed. Is APL covering all of those ideas listed? The trustees did not have ideas on how to help. A few suggestions – trustees should highlight where they think a stronger connection/partnership is needed and offer their help and the staff could highlight where gaps exist and ask for help.

### ***What do you find the most joy helping people with? How might you do this as a trustee?***

- 1) **Helping people:** reach their potential; make connections; solve problems/resolve issues; improve their lives; gain access to a new resource; simplify the complicated; cultivate curiosity; learn (new?) skills
- 2) **I can** (less direct answers here): not sure; be a spokesperson; guide people to the library/its services; teach

### ***Are there areas you have training/education that you can share at APL as a trustee?***

Each respondent provided a unique response and some of those responses may not be obvious to the rest of the board and/or the staff. When we describe ourselves to others, we often talk about what we do/did for our paid work/career but there is much more to us than that. It may have been interesting to understand more about hobbies and previous careers/roles/jobs each of us have had to better understand each trustee. A question that was raised is: how can this area of training/education be used in my role as a trustee?

### ***What do people ask you for help with in the community? What can you learn from this to support the library and the board?***

The responses here were more focused on question 1 and included: leadership, idea generation, connections, awareness of library services, a place to belong for students, mentoring teens, helping economically disadvantaged community members, and input on policies and politics.

### ***What do you hear from community members about the library?***

The responses to this question seem consistent with what we have heard in surveys, meetings, focus groups, etc...