



TO: Fox Cities Transit Commission
FROM: Ron McDonald, General Manager
DATE: October 21, 2024
RE: Approval to change Agency Ticket rate

Background:

Valley Transit's Demand Response Services are currently provided by a single contractor. Valley Transit has contracted with Running, Inc. for the provision of, but not limited to, VT II ADA Paratransit Service, VT Connector Service, and Valley Transit's Outagamie County Rural Service. Passengers whose trips are reimbursed by Family Care use an Agency ticket for all of the services noted.

Valley Transit increased the price of the agency ticket in January 2022. Since this time, the cost of the rides increased approximately 43%. Valley Transit needs to increase the price to ensure the agency rates keep up with the actual trip cost.

Agency tickets for Valley Transit ancillary services are currently \$20.00 each. Valley Transit is proposing to implement an Agency ticket price increase for all ancillary paratransit services of \$30.00 per ticket. Consequently, Valley Transit's Agency ticket rate will increase from \$20.00 to \$30.00.

Valley Transit will not allow old tickets to be used after January 1, 2025. The new tickets will be available for purchase on December 1, 2024. Valley Transit will exchange unused old ticket media purchased from Valley Transit for the new tickets between December 1, 2024 and March 31, 2025. Old tickets that have not been exchanged by March 31, 2025 will have no value.

Recommendation: Approve the change in Agency Ticket rate to \$30.00 per ticket.