Appleton Downtown, Inc.,

Business Improvement District & Creative Downtown Appleton, Inc.

2023 ANNUAL REPORT

Lawrence University is proud to support the incredible work of Appleton Downtown, Inc. (ADI) and contribute to a **Vibrant**Downtown that makes Appleton 'One Great Place' to live, work, learn, and play. Our continued investment in the Downtown corridor, coupled with our deepening partnership with ADI, will allow us to better serve and support our students, strengthen our engagement with the Downtown community, and reinforce our commitment to a thriving and flourishing Appleton.

- President Laurie A. Carter, Lawrence University

Choosing Downtown Appleton for my business is a heartfelt decision. It's a vibrant community bursting with life, where local businesses are cherished. With its rich tapestry of entertainment, cuisine, art, and culture, Downtown Appleton offers the perfect backdrop for Introducing something new. Supported by Appleton Downtown, Inc. and a lively event calendar, I see it as the ideal home for my dream venture. A place where I thrive among a diverse, vibrant community, spreading joy and being part of something truly special.

- Fanni Xie, Owner of Uni Uni Appleton

Moving my business
Downtown was one of the
easiest decisions I have ever

made! Downtown Appleton is a culturally diverse location with a small-town feel. Our new location allowed us to expand our product lines with the larger storefront and our customer base with its prime location.

- Nicole Rocheleau, Owner, Sugar Rushlow Boutique

When it came time to renew our lease in the 222 building, we decided to look for a new permanent location, my only stipulation was it had to be in Downtown Appleton. Our modern space is matched by Downtown amenities including covered parking and countless choices to meet friends and colleagues for coffee, dinner or cocktails. Downtown Appleton continues to raise the bar as the go-to place for entertainment and we are blessed to be a part of it!"

- Dan Van Daalwyk, President, Telmark Sales Solutions Inc.



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BUSINESS IMPROVEMENT DISTRICT & CREATIVE DOWNTOWN APPLETON



2023 ADI & CDA HIGHLIGHTS

A YEAR IN REVIEW

DOWNTOWN APPLETON THRIVES IN 2023

As we turn the page on another year, we're filled with excitement about the continued growth and development of Downtown Appleton. While we faced certain challenges, including fewer business openings and some closures, the overall momentum in development projects remained exceptional. It was ultimately a year marked by significant progress, exciting announcements, and a spirit of collaboration.

- Downtown Development: The year kicked off with the highly anticipated Appleton Public Library redevelopment and expansion project, promising a vibrant new space for learning and community engagement. We remain captivated by the Fox Commons project, a mixed-use redevelopment poised to become a vibrant center for medical services, student housing, and entrepreneurship. The partnership between Lawrence University and The Trout Museum of Art further solidified Downtown as a cultural and educational hub with their plans for a new museum, student learning center, and market-rate apartments.
- Adapting to Change: The City's lane reconfiguration pilot program presented an opportunity for the community to embrace the changing needs of a walkable and more livable district.
- Enhancing the Downtown Experience: We remained committed to fostering a vibrant Downtown environment through our initiatives. We supported new businesses, presented over 70 events including the new Light the Night Market. and invested in audience research and image marketing to elevate our brand and attract visitors.

As we move forward in 2024, ADI, BID and CDA remain dedicated to driving the continued vitality and success of Downtown Appleton forward. We will prioritize:

- · Cleanliness: Maintaining a clean and welcoming environment remains a top priority.
- · Business Retention and Recruitment: We will actively support existing businesses and attract new ones to create a diverse and thriving Downtown economy.
- Marketing and Promotions: We will showcase Downtown Appleton to our diverse audiences as a must-visit destination for regional and national visitors.
- · Livability Enhancements: We are committed to making Downtown a desirable place to live, work, and play by investing in initiatives that enhance its livability.
- Curated Experiences: From public art to special events, we strive to create memorable experiences for all!

We are confident that 2024 will be another year of significant progress for Downtown Appleton. Thank you for your continued support as we work together to shape a vibrant and prosperous future for our Downtown community.

THE DOWNTOWN NEIGHBORHOOD

Our Downtown neighborhood continues to expand as a livable urban epicenter. Overall apartment occupancy is steady at 96%.* In 2023, we celebrated the opening of Park Central, The Residences at Zuelke and Urbane 115! As demand remains high, new units are on the horizon:

- RISE Apartments featuring 43 low-moderate income and 5 market rate units
- 200 W. College redevelopment featuring 21 market rate apartments
- Lawrence University's west campus building featuring 42 market rate apartments
- The redeveloped Fox Commons will include 170 LU student housing units
- *Just open Dec. 2023, Urbane 115 is excluded from this average.

MARKETING

Web: Engaged User Sessions —

183,287

77.1% 21% 1.9% DESKTOP OTHER MOBILE

Social Media -



24.000 LIKES

230,921 TOTAL **ENGAGEMENTS**



8,200 **FOLLOWERS**

16,425 TOTAL **ENGAGEMENTS**



21.882



New Image Marketing Strategy —

Create and execute a well-defined marketing strategy that spans various channels, with a clear focus on addressing the specific needs and desires of Downtown Appleton's core audiences that is easily measurable.

· Objectives:

- · Enhance Downtown Appleton's identity
- · Execute targeted marketing campaigns
- · Compete effectively with surrounding areas
- Attract businesses to Downtown
- · Promote Downtown living

Audiences

8 .

15

- · Local & drive visitors
- · Existing & potential residents
- · Potential Downtown business owners

GIFT CERTIFICATES

2,295 Total number sold



\$67,369 Total value sold

MISSION To create and enhance



opportunities for community access to arts, music and cultural activities.



LIGHT THE NIGHT MARKET

2023 BUSINESS IMPROVEMENT DISTRICT HIGHLIGHTS

BID GRANT INVESTMENTS

Grant Support —

20 MATCHING MARKETING GRANTS \$8,045 BUSINESS
RECRUITMENT
GRANTS
\$8,575

20 FACADE IMPROVEMENT GRANTS \$35,993

TIF Grants —

City of Appleton TIFs #11 & #12 Business Enhancement Grants awarded to 4 properties totaling \$22,447 and leveraging just over \$43,945 in private investment in these districts.



Scan to access the 2024 Collaborative BID/ADI/CDA Operating Plan

DOWNTOWN BY THE NUMBERS

- 536 housing units built or proposed between 2020 2025
- New Housing Development Investment in the district in 2023: \$38,250,000
- 103,000 total Downtown Hotel Room Nights in 2023
- 84 Downtown Event Days presented by ADI and Community Partners
- Property Breakdown:*

Retail 15% Hospitality 21% Office 24% Service 14% Attractions 4% Vacancy 22%



*Does not include properties under construction.

The Business Improvement District underwent a reassessment in 2023 as part of the full city reassessment. The total assessed value of the 206 BID properties experienced an overall increase of 24.9%, resulting in a current assessed value of \$174,395,400.

The 2023 BID Budget reflects the BID Board of Directors, City Planning Commission and City Council approved BID rate of \$2.75 per \$1000 of assessed value, with a minimum of \$275 and maximum of \$5500.

KEEPING DOWNTOWN CLEAN

The C.A.R.E. Team, in partnership with Riverview Gardens and the City of Appleton, in 2023 completed 612



hours of cleaning and collected 131 bags of garbage. The program served 343 Service Works participants. They acquire employability training while contributing to the cleanliness of the district.

In 2023, we continued our contract with the Pfefferle Management

team to help keep Downtown clean and beautiful for the community. They completed 246 hours of service helping clean up garbage, remove graffiti and repair miscellaneous damage throughout the district.



BUSINESS IMPROVEMENT DISTRICT REVENUE 2023 Actual 2024 Budget BID Assessments 241.512 275,355 Carryover from Prior Year 23,762 37,840 \$265,274 313,195 EXPENSES

Contracted Services 55.000 ADI Staff 49.756 Administrative 6,411 7.017 **BID Audit** 3,356 3,100 75,966 110,000 Marketing and Printing Image Marketing Strategy 5,500 **Economic Development** Facade Grant 35,993 45,000 Marketing Grant 8.045 15.000 Recruitment Grant 8.575 Business, Employee & Resident Recruitment 2,550 15,000 Maintenance Services Maintenance/Flowers 40,000 31,282 Pedestrian improvements 3,500 \$227,434 \$293,617 **CARRYOVER** \$37,840 \$19,578

APPLETON DOWNTOWN, INC. AND CREATIVE DOWNTOWN APPLETON, INC. BOARD OF DIRECTORS 2023

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EVENTS DIRECTOR
Carissa Hackel

MARKETING DIRECTOR
Abby Novak

EVENTS COORDINATOR Sandy Storch

COMMUNITY
PARTNERSHIP
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Meghan Warner

ADMINISTRATIVE & MARKETING COORDINATOR Meghan Petters

THANK YOU

Thank you for sponsoring our events and creative projects in 2023!

4Imprint Abby Bank Amcor

Appleton International Airport (ATW)

AT&T

Bazil's

Benefit Insurance The Boldt Company Brian and Kat Gottlieb

Brian Hodgkiss Injury Lawyers

City of Appleton

Community First Credit Union
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Event Production Systems (EPS) FC Retrofoam

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Warning Lites of Appleton, Inc Water Right's Clean Water Center

Willems Marketing
Wisconsin Distributors
Woodward Community Media

Thank you to our Star Supporters!





2023 AWARD WINNERS

Business of the Year Award - Beatnik Betty's Resale Butik

Presented to the Business or entity that stands out from the rest and captured the admiration of the Downtown.

Bernie Pearlman Downtowner Award - Julie Gardner

Presented to a person who has had a significant positive impact on Downtown and displays an overwhelming passion for its success.

The Mike Pfefferle Dreamers & Doers Award - The Residences at Zuelke

A new award last year - Presented to the business, group or individual who has significantly enhanced, for years to come, the physical and/or economic landscape of the Downtown.

President's Award - Linda Garvey, Hilton Paper Valley Hotel

Presented to an individual, group or business who, within their working relationship with ADI and the Downtown, went above and beyond that usual relationship to contribute to the success of Downtown.

Harvey Samson Outstanding Volunteer Award - Paul Kryszak

Presented to an individual whose time and commitment to the effort of building a strong Downtown highlights him or her as an outstanding volunteer and community advocate.

Downtown Renovation Award - Telmark Sales Solutions

Presented to a business that has invested in the physical appearance of the building they call home in our Downtown neighborhood.

Rising Star Award - Tipsy Taco & Tequila Bar

Presented to a business new to Downtown in the last year that shows longevity and fulfills a need in the Downtown.

Walter Kalata Landmark Award - Building for Kids Children's Museum

Presented to a business that has withstood the test of time and operates with passion and a strong commitment to Downtown. A place where people can remember the past and converse about the future.

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Creative Downtown Appleton, Inc.
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#onegreatplace 🚮 👩 📊