



PUBLIC HEALTH ACCREDITATION: AN OVERVIEW

City of Appleton Health Department

Board of Health Meeting

April 12, 2017

"...meeting community needs....enhancing quality of life"



WHAT IS PUBLIC HEALTH ACCREDITATION?

The measurement of health department performance against a set of nationally recognized, practice-focused and evidenced-based standards.

The issuance of recognition of achievement of accreditation within a specified time frame by a nationally recognized entity.

The continual development, revision, and distribution of public health standards.

<http://www.phaboard.org/accreditation-overview/what-is-accreditation/>



BENEFITS OF ACCREDITATION

- ▶ Become More Responsive to Change
- ▶ Increase Shared Decision-Making
- ▶ Implement Workforce Development
- ▶ Evaluate Services and Programs
- ▶ Increase Performance Improvement
- ▶ Develop Strong Partnerships

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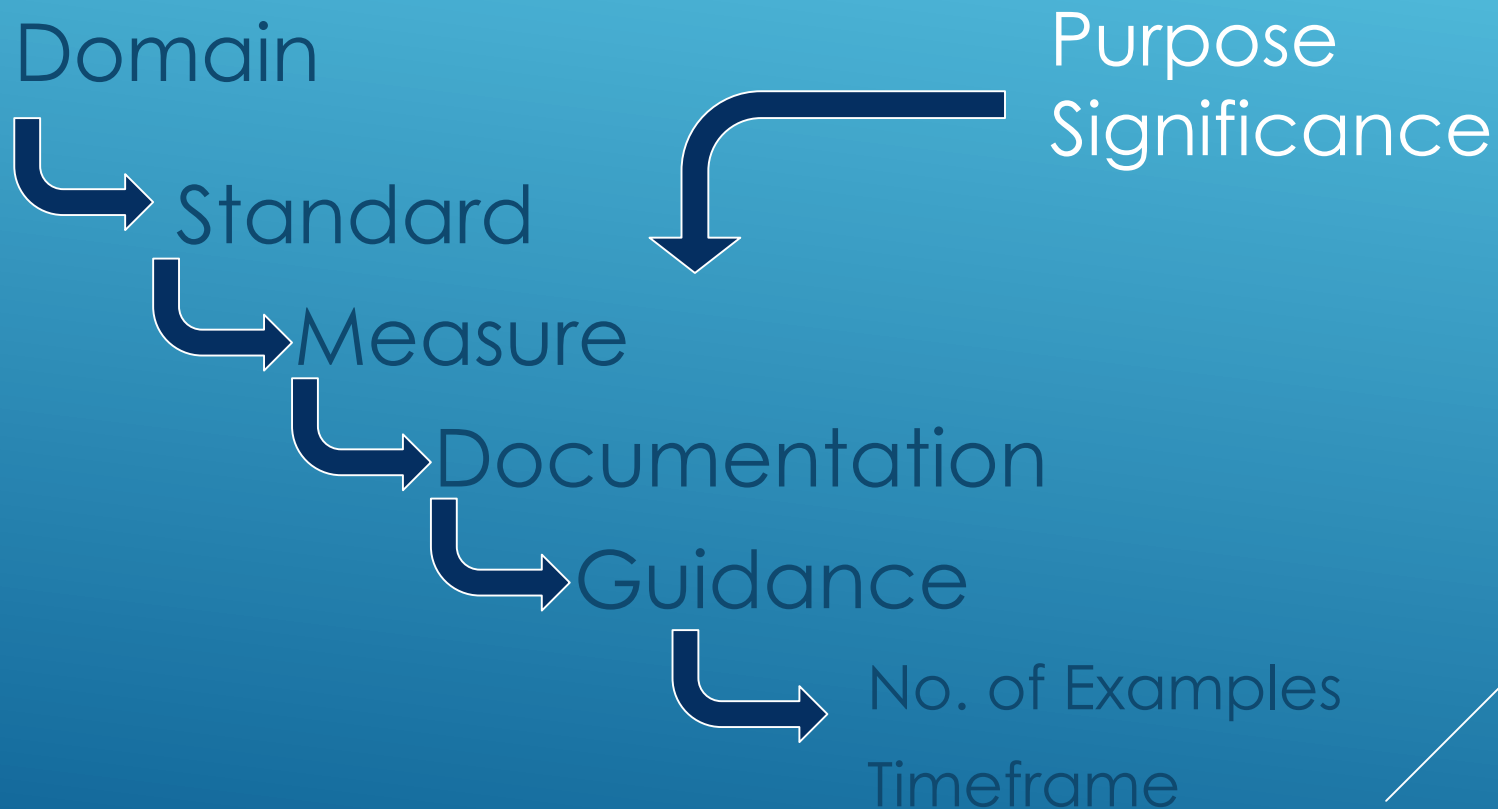
PHAB STANDARDS AND MEASURES

There are 12 Domains in the PHAB Standards and Measures. They are based on the **10 essential functions of public health** with the additions of **administration and governance**.



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STRUCTURAL FRAMEWORK OF THE STANDARDS & MEASURES



12 DOMAINS OF PHAB



1. Conduct assessments focused on population health status and health issues facing the community
2. Investigate health problems and environmental public health hazards to protect the community
3. Inform and educate about public health issues and functions
4. Engage with the community to identify and solve health problems
5. Develop public health policies and plans
6. Enforce public health laws and regulations
7. Promote strategies to improve access to healthcare services
8. Maintain a competent public health workforce
9. Evaluate and continuously improve processes, programs, and interventions
10. Contribute to and apply the evidence base of public health
11. Maintain administrative and management capacity
12. Build a strong and effective relationship with governing entity

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PROCESS

- Management team meets weekly to review and select supporting documentation for each standard and measure in the domain, using the PHAB Standard and Measures document as guidance.
- Support staff then assists with collection and organization of the supporting documents into the electronic documentation system.
- All health department staff updated and involved during monthly all-staff meetings.

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PROGRESS!

- To date, our department has done a deep dive/review into 6 of the 12 domains.
- All staff have completed the four online PHAB orientation modules, and have taken a self-assessment of their knowledge of Public Health Core Competencies
- All staff are have incorporated knowledge of public health core competencies into their 2017 goals

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DOMAIN 1: ASSESS

- ▶ DOMAIN 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community
 - ▶ Standard 1.1: Participate in or Lead a Collaborative Process Resulting in a Comprehensive Community Health Assessment
 - ▶ Standard 1.2: Collect and Maintain Reliable, Comparable, and Valid Data that Provide Information on Conditions of Public Health Importance and on the Health Status of the Population
 - ▶ Standard 1.3: Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors that Affect the Public's Health
 - ▶ Standard 1.4: Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions



DOMAIN 2: INVESTIGATE

- ▶ DOMAIN 2: Investigate health problems and environmental public health hazards to protect the community
 - ▶ Standard 2.1: Conduct Timely Investigations of Health Problems and Environmental Public Health Hazards
 - ▶ Standard 2.2: Contain/Mitigate Health Problems and Environmental Public Health Hazards
 - ▶ Standard 2.3: Ensure Access to Laboratory and Epidemiologic/Environmental Public Health Expertise and Capacity to Investigate and Contain/Mitigate Public Health Problems and Environmental Public Health Hazards
 - ▶ Standard 2.4: Maintain a Plan with Policies and Procedures for Urgent and Non-Urgent Communications



DOMAIN 3: INFORM & EDUCATE

- ▶ DOMAIN 3: Inform and educate about public health issues and functions
 - ▶ Standard 3.1: Provide Health Education and Health Promotion Policies, Programs, Processes, and Interventions to Support Prevention and Wellness
 - ▶ Standard 3.2: Provide Information on Public Health Issues and Public Health Functions Through Multiple Methods to a Variety of Audiences



DOMAIN 4: COMMUNITY ENGAGEMENT

- ▶ DOMAIN 4: Engage with the community to identify and address health problems
 - ▶ Standard 4.1: Engage with the Public Health System and the Community in Identifying and Addressing Health Problems through Collaborative Processes
 - ▶ Standard 4.2: Promote the Community's Understanding of and Support for Policies and Strategies that will Improve the Public's Health

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DOMAIN 5: POLICIES & PLANS

- ▶ DOMAIN 5: Develop public health policies and plans
 - ▶ Standard 5.1: Serve as a Primary and Expert Resource for Establishing and Maintaining Public Health Policies, Practices, and Capacity
 - ▶ Standard 5.2: Conduct a Comprehensive Planning Process Resulting in a Tribal/State/Community Health Improvement Plan
 - ▶ Standard 5.3: Develop and Implement a Health Department Organizational Strategic Plan
 - ▶ Standard 5.4: Maintain an All Hazards Emergency Operations Plan



DOMAIN 6: PUBLIC HEALTH LAWS

- ▶ DOMAIN 6: Enforce public health laws
 - ▶ Standard 6.1: Review Existing Laws and Work with Governing Entities and Elected/Appointed Officials to Update as Needed
 - ▶ Standard 6.2: Educate Individuals and Organizations on the Meaning, Purpose, and Benefit of Public Health Laws and How to Comply
 - ▶ Standard 6.3: Conduct and Monitor Public Health Enforcement Activities and Coordinate Notification of Violations among Appropriate Agencies



ROLE OF BOARD OF HEALTH

- ▶ Support accreditation/accreditation-ready efforts
- ▶ Provide input and feedback
- ▶ Engage in process and participate in site review
- ▶ Support quality improvement
- ▶ Engage in Community Health Assessment, Improvement Plan, and Strategic Plan
- ▶ Celebrate progress and successes

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ROLE OF BOARD OF HEALTH

DOMAIN 12: GOVERNANCE

- ▶ **DOMAIN 12:** Maintain capacity to engage the public health governing entity
 - ▶ **Standard 12.1:** Maintain Current Operational Definitions and Statements of the Public Health Roles, Responsibilities, and Authorities
 - ▶ **Standard 12.2:** Provide Information to the Governing Entity Regarding Public Health and the Official Responsibilities of the Health Department and of the Governing Entity
 - ▶ **Standard 12.3:** Encourage the Governing Entity's Engagement In the Public Health Department's Overall Obligations



ROLE OF BOARD OF HEALTH (OTHER DOMAINS)

- ▶ Domain 5 – Strategic Plan
- ▶ Domain 6 – Review of Existing Laws or Proposed Laws
- ▶ Domain 9 – Communication of Quality Improvement Activities
- ▶ Domain 10 – Availability of Expertise and Communication of Research Findings
- ▶ Domain 11 – Health Department Budget and Quarterly Financial Reports



MORE INFORMATION

- ▶ Public Health Accreditation Board Website:
<http://www.phaboard.org/>
- ▶ PHAB Online Education: <http://www.cecentral.com/phab>
 - ▶ The chapters that make up the accreditation orientation series are:
 - ▶ **Chapter 1 – An Overview of Public Health Department Accreditation**
 - ▶ **Chapter 2 – The PHAB Accreditation Process**
 - ▶ **Chapter 3 – The Nuts and Bolts of the PHAB Accreditation Process**
 - ▶ **Chapter 4 – Understanding the PHAB Standards and Measures Version 1.5**