

RISK MANAGEMENT 2020 REVIEW

All figures through June 30, 2020

Significant 2020 Events:

Property & Liability-

- Processed 29 risk claims received year to date
- Processed 20 new WC claims for 2020
- Reviewed 20 special events for liability exposures and insurance

Loss Control-

- 5 safety training sessions for DPW, Parks, Utilities and F&C field staff (21 topics covered)
- Development and implementation of Seasonal Onboarding
- Implementation of seasonal training classes online using the Onboard module, including supervisor training on tool and expectations
- 2 training sessions DPW, Parks Utilities and F&C field staff (one topic covered)
- 2 training sessions (Utilities only) – one topic covered
- Conducted OSHA 30 Hour Class (19 separate topics were covered) for various supervisory staff (7 total)
- Risk Manager completed 5 Safety inspections

Performance Data:

<u>Program</u>	<u>Criteria</u>	Actual 2017	Actual 2018	Actual 2019	Projected 2020	YTD 2020
6210	<u>Client Benefits/Impacts</u>					
	Average workers compensation cost per claim	\$6785	\$3305	\$14,289	\$7000	\$6470
	Average cost per general liability claim	\$187.55	\$58	\$114	\$400	\$23
	Average cost per auto liability claim	\$1616.01	\$1,261	\$2,223	\$2000	\$260
	<u>Strategic Outcomes</u>					
	\$ value of claims paid	\$47,788 GL + \$ 413,930 WC	\$34,151 GL + \$132,227 WC	\$33,907 GL/AL + \$900,252 WC	\$450,000	\$25,302 GL/AL + \$209,241 WC
	\$ value of subrogation recovery	\$20,541.88	\$16,125	\$31,985	\$25,000	\$7,775
	<u>Work Process Outputs</u>					
	# of insurance policy renewals	9	10	10	10	10
	# of new insurance policies purchased	2	0	1	0	1
	# of claims filed:					
	General Liability	48	45	44	45	12
	Auto Liability	24	25	13	25	4
	Worker's comp – lost time	6	3	5	5	1
	Worker's comp – medical only	55	37	58	40	19
	Number of special events reviewed	New measure			100	20

	Number of contracts reviewed	New measure			200	131
6220	<u>Client Benefits/Impacts</u>					
	Total OSHA Recordable Incident Rate (# of recordable work injuries per 100 employees)	New	5.8	10.4	4.5	15.1
	<u>Strategic Outcomes</u>					
	Total OSHA Recordable Incidents with Days Away from Work, Job Transfer or Restriction (per every 100 employees)	new	2.5	3.2	2.1	7.9
	<u>Work Process Outputs</u>					
	# of topics covered during each safety class	21	18	21	20	20
	# of people who attended safety training classes		178	177	165	112
	# of safety inspections conducted		129	133	130	5
	# of respirator fit tests conducted	New Measure			110	0
	# of respirator medical exams conducted	New Measure			45	0
	# of hearing audiograms conducted	New Measure			265	0
	# of safety committee meetings attended or facilitated	New Measure			60	12
	# of safety/loss prevention policies reviewed	New Measure			5	2

Areas of Primary Concentration for 2020

Continue to monitor all areas of insurance to make sure the City is adequately covered for all potential losses. Work with Finance to determine appropriate level of property coverage to help mitigate increase in premiums for 2021 contract renewal. Continue to have safety training sessions and safety inspections to make sure all areas are in compliance. Handle all worker's compensation claims as they come in and report to the state. Continue to have central safety meetings. Continue to process and investigate all claims that come into the City. Handle all issues with special events, insurance certificates and contracts. Complete our annual hearing and respirator testing for all applicable positions. Continue involvement in the EOC team working through all aspects of committee requirements.

Budget Performance Summary

The Property & Liability budget currently is at 100% spent. The majority of this status comes from our insurance premiums which are paid in full in January and enterprise departments only paying 6 months of expenses back. The Loss Control budget is fine at 40.1% spent.