

On Time Performance



On Time performance is calculated as number of on-time trips divided by total number of trips with actual pick-up information. Total number of trips with actual pick-up information excludes noshows.

The report counts both trips with requested pick-up time and trips with requested drop-off time. Date range: 11/19/2019 - 12/09/2019. Time limit to be considered late: 15 min. Counted passenger types: clients. Information is grouped by day.

Period	Total	No info	Noshows	Trips with PU info	On-Time	Late	% on time
11/19/2019	570	0	39	531	468	63	88 %
11/20/2019	577	0	52	525	463	62	88 %
11/21/2019	599	0	53	546	491	55	90 %
11/22/2019	466	0	30	436	380	56	87 %
11/23/2019	135	0	7	128	117	11	91 %
11/24/2019	8	0	1	7	7	0	100 %
11/25/2019	553	0	40	513	451	62	88 %
11/26/2019	513	0	28	485	439	46	91 %
11/27/2019	472	0	32	440	396	44	90 %
11/28/2019	1	0	0	1	1	0	100 %
11/29/2019	211	0	26	185	184	1	99 %
11/30/2019	119	0	8	111	90	21	81 %
12/01/2019	6	0	0	6	6	0	100 %
12/02/2019	514	0	28	486	414	72	85 %
12/03/2019	523	0	24	499	447	52	90 %
12/04/2019	523	0	26	497	476	21	96 %
12/05/2019	572	0	16	556	512	44	92 %
12/06/2019	459	0	31	428	406	22	95 %
12/07/2019	123	0	8	115	98	17	85 %
12/08/2019	6	0	0	6	6	0	100 %
12/09/2019	490	0	23	467	411	56	88 %
Summary:	7440	0	472	6968	6263	705	90 %