City Of Appleton

"... meeting community needs ... enhancing quality of life."

DEPARTMENT OF PUBLIC WORKS
Operations Division
2625 East Glendale Avenue
Appleton, WI 54911
TEL (920) 832-5580
FAX (920) 832-5570

January 4, 2019

SOUTH MEADOWS INC
PO BOX 1896
APPLETON WI 54912

Re: Preventing Frozen Sump Pump Lines
Property Address: 2323 Roemer Rd, Appleton WI

Dear Resident/Property Owner,

Our records indicate that you may have a private underground plumbing connection from your property to the City storm sewer system. This underground plumbing may be connected to your sump pump, downspouts, yard drain(s) or a hole in the curb that drains into the street. Due to the extreme cold weather our region experiences in the winter, the frost depth may extend down to these underground pipes, causing them to freeze. If this freezing occurs, the water from your property will not properly drain into the City storm sewer in the street.

To prevent this trapped water from entering or damaging your home, you should be prepared to temporarily remove your connection(s) to this underground piping during the winter months to allow your sump pump and downspouts to flow onto your yard and away from your house. In areas with yard drains, please be advised that there may be periods during late winter and early spring when they may not function until they thaw. You can expect some ponding of water in these areas and should take appropriate precautions to protect your property during the time when the drains are out of service.

If you do experience a frozen underground connection or have water entering your home, you may call our Public Works Operations office at 920-832-5580 to ask for assistance with getting the City storm sewer pipe thawed. Depending on our workload and the number of calls we receive, it may take several days to respond and we only offer this service during our regular office hours.

If you have questions about the plumbing needed to allow quick and easy disconnection during the winter months, please call our plumbing inspections office at 920-832-6474.

Sincerely,

City of Appleton Public Works