

UTILITY BILLING INFORMATION

AUTOMATIC BILL PAYMENT PLAN—The City offers Automatic Bill Payment (ACH) as an option for paying your quarterly City Service Invoice. To sign up for this service, please complete the Direct Payment Authorization Form available on the City's website <http://www.appleton.org/i/d/finance/utility.pdf> or at the 1st Floor Customer Service Desk at City Hall. Fill out the form, sign, and return by mail or fax (920-832-6317) to the Finance Department. Please allow 30 days for set-up. If your utility payment is due within the next 30 days, you will need to make that payment by check or cash. The following quarter, your payment will be automatically withdrawn. If you have questions regarding this service, please call 920-832-6442.


MOVING & NAME CHANGES ON YOUR BILL—Contact us by phone at 920-832-6442 at least three business days in advance when moving or requesting a name change on your bill. Contacting us in a timely manner eliminates the potential of you being held responsible for utility services used after your move.

NEW METERS ARE COMING—The City's Water Utility has started a five year project to install new meters that measure your water usage in gallons. Existing meters measure use in cubic feet. You will receive a separate mailing to schedule an appointment to install the new meter when work is scheduled for your neighborhood. The format of the City Service invoice was modified recently to show meter readings in cubic feet and gallons. All readings in gallons will be converted to cubic feet for billing. Information on the conversion between cubic feet and gallons is listed on the back of the invoice. The billing quarter the meter is changed out will include readings from both the old cubic foot meter and the new gallon meter.

To calculate your cubic feet consumption from a new gallon meter, subtract the current gallon meter reading from the previous gallon meter reading and then multiply that number by 0.1336

EXAMPLE: Current Reading (in 100's of GAL): 150
 LESS Previous Reading (in 100's of GAL): 100
 Consumption for Quarter: 50 $50 \times 0.1336 = 6.7$ Hundred Cubic Feet

For additional information regarding the New Water Meter Program please visit the Department of Public Works "Quick Links" at the City's website www.appleton.org



**Finance Department
SERVICE INVOICE**

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Date Due	Amount Due
3/20/15	369.90
Account Number	Parcel Number
3 -100	31 - -00
Billing Date: 2/28/15	
Billing Period: from 11/03/14 to 2/03/15	
Readings in 100's of CF	Readings in 100's of GAL
Current: 973.0	Current:
Previous: 959.0	Previous:
Billing Consumption in 100's of Cubic Feet	
Water: 12.0	Sewer: 12.0

SERVICE ADDRESS:
 Late Payment charge of 1% per month will be added on all outstanding balances.

110	WATER VOLUME CHG.	54.60
120	WATER BASE CHARGE	21.90
130	HYDRANT FEE (PPP)	14.58
180	WATER PENALTY	2.92
195	PREVIOUS WATER CHGS.	94.54
TOTAL WATER SERVICES		188.84
210	SEWER VOLUME CHG.	24.48
220	SEWER BASE CHARGE	13.60
280	SEWER PENALTY	1.22
295	PREVIOUS SEWER CHGS.	39.65
TOTAL SEWER SERVICES		78.95
510	RECYCLING CHARGE	3.00
580	RECYCLING PENALTY	.22
595	PREVIOUS RECYCLING	3.00
TOTAL RECYCLING		6.22
610	REFUSE CHARGE 1 40gal @ .50 each for 11 weeks	6.50
680	REFUSE PENALTY	.49
695	PREVIOUS REFUSE	7.00
TOTAL REFUSE SERVICES		13.99
710	STORMWATER CHARGE 11/28-02/26 (1 unit) 1.0 BNU	39.07
780	STORMWATER PENALTY	2.91
795	PREVIOUS STORMWATER	35.92
TOTAL STORMWATER SERVICES (CRU daily base rate is \$0.43469534)		81.90

TOTAL DUE \$ 369.90

PROPERTY OWNERS WILL BE NOTIFIED OF ALL DELINQUENT ACCOUNTS!
 THE TIME TO WATER YOUR LAWN OR FILL YOUR POOLS MAY 10-OCT 31

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

ACCOUNT NUMBER:	3 -100
DATE DUE:	3/20/15
AMOUNT DUE:	369.90

Available Payment Options:
 *Make checks payable to: City of Appleton

1. By Mail - PO Box 1217, Appleton, WI 54912-1217
2. In Person - Hours, location, and after-hour drop box information on reverse side
3. Electronic Fund Transfer - Information on City website www.appleton.org/finance/efit.asp for future billing

See Reverse Side For Other Information

*** Existing Meter ***
 Readings in cubic feet.
 Difference between current and previous readings will be billing consumption, subject to any adjustments.

*** New Meter ***
 Readings in gallons.
 Consumption is calculated in gallons and then converted to cubic feet and listed as cubic feet for billing consumption, subject to any adjustments.
 748 gallons=100 cubic feet

If you have questions about your City Service Invoice, please call us at 920-832-6442