

CITY OF APPLETON

INFORMATION TECHNOLOGY DEPARTMENT



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To: HR/IT Committee

From: Corey Popp, Information Technology Director

Date: March 8, 2023

Re: Tyler ERP moved to SaaS

The City's ERP system provided by Tyler Technologies was successfully converted from an on-premise application to a cloud-based Software as a Service (SaaS) solution on February 10 and 11, 2023. Tyler's SaaS is hosted by Amazon Web Services (AWS) and the live application no longer resides in the City of Appleton's data center. The system is secured using multi-factor authentication (MFA) integrated to Microsoft's secure Azure cloud service.

