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Information Technology Department
100 N. Appleton Street
Appleton, WI 54911

MEMO

To: Alderperson Konetzke and Members of the IT Committee

From: Dean Fox, Information Technology Director

Date: 8/4/16

Re: Action Item: Request to award contract for the ERP (Enterprise Resource Planning) to Tyler Technologies headquartered in Plano, TX. The contract will cover 6 planned phases over approximately a 3 ½ year implementation project. The cost of the contract not to exceed \$1,849,574 plus a 10% contingency for a total of \$2,034,532.

The 2016 budget includes \$3,000,000 CIP funding for an Enterprise Resource Planning solution to replace the IBM iSeries and all programs that currently reside on it.

An RFP for the ERP solution was issued in 2015 with 4 firms responding. In late 2015 the selection of Tyler Technologies was brought to the Finance Committee from the pool of responses received which allowed us to then work with Tyler on module selection and revising the City's needs. We chose Tyler last year based on the following:

- Functionality both "out of the box" as well as added programming
- Investments and costs
- Service and Support
- Technical Requirements
- Other value added features
- Vendor viability
- Thoroughness and detail of the RFP response.
- WI Reference checks along with a list of national references (see attached)
- Interfaces with other City needed functions on areas such as GIS, Assessors software.

The evaluation team requests your consideration and approval of a contract with Tyler Technologies.

If you have any questions regarding this recommendation please contact Dean Fox.