



PUBLIC HEALTH ACCREDITATION

City of Appleton Health Department

Board of Health Meeting

December 13, 2017

"...meeting community needs....enhancing quality of life"

WHAT IS PUBLIC HEALTH ACCREDITATION?



The measurement of health department performance against a set of nationally recognized, practice-focused and evidenced-based standards.

The issuance of recognition of achievement of accreditation within a specified time frame by a nationally recognized entity.

The continual development, revision, and distribution of public health standards.

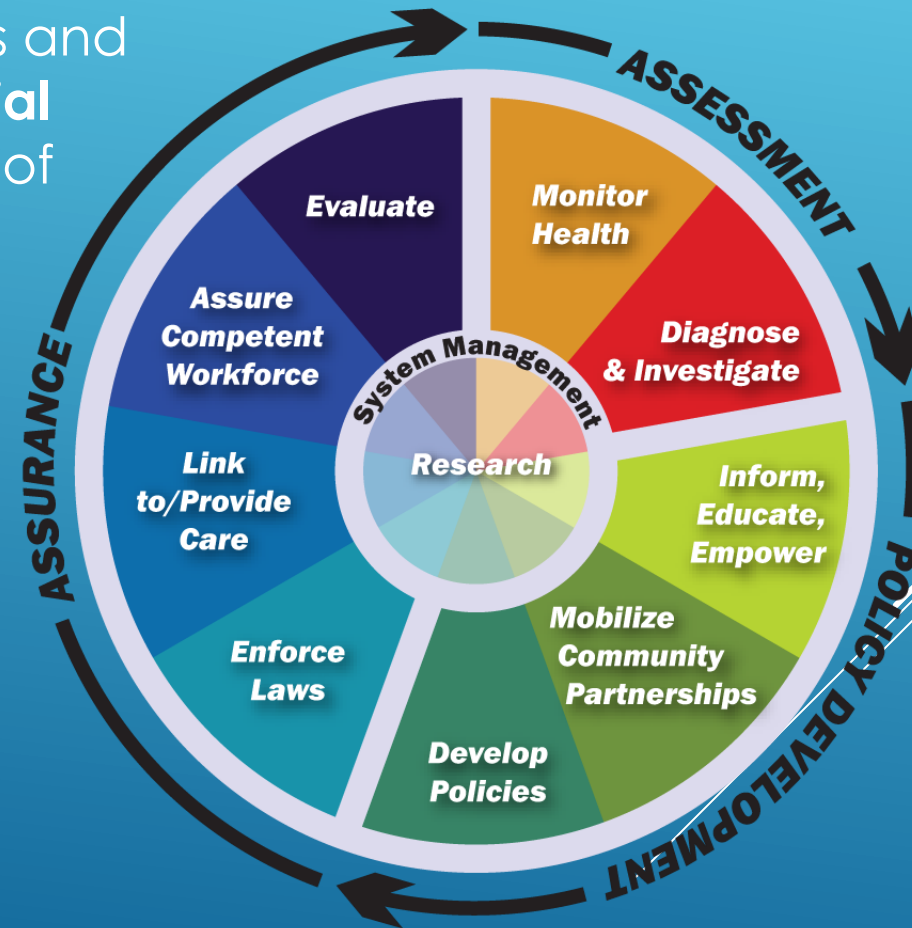
<http://www.phaboard.org/accreditation-overview/what-is-accreditation/>

BENEFITS OF ACCREDITATION

- Become More Responsive to Change
- Increase Shared Decision-Making
- Implement Workforce Development
- Evaluate Services and Programs
- Increase Performance Improvement
- Develop Strong Partnerships

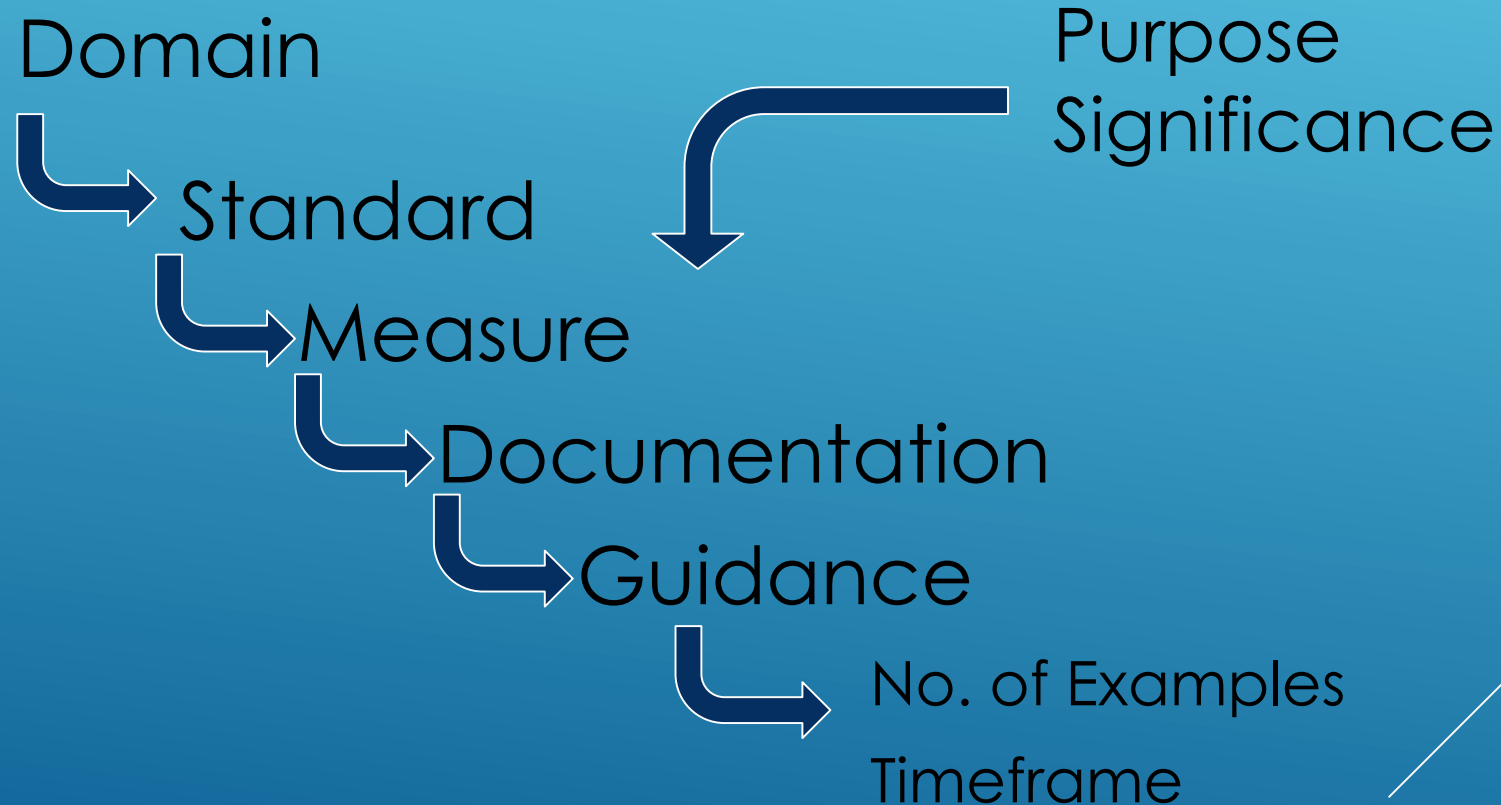
PHAB STANDARDS AND MEASURES

There are 12 Domains in the PHAB Standards and Measures. They are based on the **10 essential functions of public health** with the additions of **administration and governance**.



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STRUCTURAL FRAMEWORK OF THE STANDARDS & MEASURES



12 DOMAINS OF PHAB

1. Conduct assessments focused on population health status and health issues facing the community
2. Investigate health problems and environmental public health hazards to protect the community
3. Inform and educate about public health issues and functions
4. Engage with the community to identify and solve health problems
5. Develop public health policies and plans
6. Enforce public health laws and regulations
7. Promote strategies to improve access to healthcare services
8. Maintain a competent public health workforce
9. Evaluate and continuously improve processes, programs, and interventions
10. Contribute to and apply the evidence base of public health
11. Maintain administrative and management capacity
12. Build a strong and effective relationship with governing entity

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PROCESS

- Management team meets weekly to review and select supporting documentation for each standard and measure in the domain, using the PHAB Standard and Measures document as guidance.
- Support staff then assists with collection and organization of the supporting documents into the electronic documentation system.
- All health department staff updated and involved during monthly all-staff meetings.



PROGRESS!

- To date, our department has done a deep dive/review into all of the 12 domains.
- All staff have completed the four online PHAB orientation modules, and have taken a self-assessment of their knowledge of Public Health Core Competencies
- All staff are have incorporated knowledge of public health core competencies into their 2017 goals
- All staff completed a department-wide self assessment of cultural competency, and have completed three online Health Equity modules.

DOMAIN 7: ACCESS TO CARE

“Promote strategies to improve access to health care”

- ▶ Standard 7.1: Assess Health Care Service Capacity and Access to Health Care Services
- ▶ Standard 7.2: Identify and Implement Strategies to Improve Access to Health Care Services

DOMAIN 8: WORKFORCE

“Maintain a competent public health workforce”

- ▶ Standard 8.1: Encourage the Development of a Sufficient Number of Qualified Public Health Workers
- ▶ Standard 8.2: Ensure a Competent Workforce through Assessment of Staff Competencies, the Provision of Individual Training and Professional Development, and the Provision of a Supportive Work Environment

DOMAIN 9: QUALITY IMPROVEMENT

“Evaluate and continuously improve processes, programs, and interventions”

- ▶ Standard 9.1: Use a Performance Management System to Monitor Achievement of Organizational Objectives
- ▶ Standard 9.2: Develop and Implement Quality Improvement Processes Integrated Into Organizational Practice, Programs, Processes, and Interventions

DOMAIN 10: EVIDENCE-BASED PRACTICES

“Contribute to and apply the evidence base of public health”

- ▶ Standard 10.1: Identify and Use the Best Available Evidence for Making Informed Public Health Practice Decisions
- ▶ Standard 10.2: Promote Understanding and Use of the Current Body of Research Results, Evaluations, and Evidence-Based Practices with Appropriate Audiences

DOMAIN 11: ADMINISTRATION AND MANAGEMENT

“Maintain administrative and management capacity”

- ▶ Standard 11.1: Develop and Maintain an Operational Infrastructure to Support the Performance of Public Health Functions
- ▶ Standard 11.2: Establish Effective Financial Management Systems

DOMAIN 12: GOVERNANCE

“Maintain capacity to engage the public health governing entity”

- ▶ Standard 12.1: Maintain Current Operational Definitions and Statements of the Public Health Roles, Responsibilities, and Authorities
- ▶ Standard 12.2: Provide Information to the Governing Entity Regarding Public Health and the Official Responsibilities of the Health Department and of the Governing Entity
- ▶ Standard 12.3: Encourage the Governing Entity’s Engagement In the Public Health Department’s Overall Obligations and Responsibilities

KNOWN GAPS

- ▶ Health Department social media presence
- ▶ Update policies and procedures:
 - Recruitment & Selection Policy
 - Reference, Backgrounds & Polygraphs Policy
- ▶ Update Health Officer job description to reflect Level III Health Department requirements
- ▶ Re-labeling and branding of department documents

NEXT STEPS

- ▶ Accreditation Mentor Program-CDC *Preventive Health and Health Services Block Grant*
- ▶ Site Review by MCW Staff
- ▶ Re-establish Health Department Facebook page
- ▶ Consider application for Accreditation late 2018-early 2019

MORE INFORMATION

- ▶ Public Health Accreditation Board Website:
<http://www.phaboard.org/>
- ▶ Health Equity and Social Justice 101 Online Training Series: A 3 part training, each one approximately one hour in length.
 - ▶ “Health Equity and Social Justice 101 Online Training Series was developed to build knowledge and inform the practices of LHDs and their partners on health equity and social justice (HESJ) key concepts, principles, and applications.”
 - ▶ <http://www.naccho.org/programs/public-health-infrastructure/health-equity>