

# State aid to public library systems like OWLS benefits your constituents in a variety of ways:



Our online catalog provides access to 30 libraries and more than 750,000 titles that patrons can request online and receive within days via our 5-day-a-week delivery service.



Technology infrastructure and support make Internet access, public WiFi and public computers available to patrons.



Shared subscriptions to online resources that patrons love like OverDrive for e-books and e-audiobooks, Ancestry for genealogy research, and TumbleBooks for digital picture books.



*"I love my library. I spent a few winters in the south in a town with a population of 10,000. There was no connection with any other libraries. I was always grateful to have my library back when I got here in the spring. Love InfoSoup."*

**- Alberta, Oconto Falls, August 2022**



Did you know? Many patrons rely on the library to print documents using public computers or via our wireless printing service.



*"Infosoup is user friendly and very easy to navigate. I'm grateful for the opportunity to look for books, reserve them online and receive notification from the library when they arrive and also when they are due. I'm very thankful for the wide variety of opportunities using this site. Well done!!!"*

**- Rosemary, Kaukauna Public Library, April 2022**



In 2023, we will be launching a Catalog App that each library can customize for their community.



*"Love the ability to use this site to renew, can't get to town today. Thank YOU!"* - **Jeanene, Waupaca Area Public Library, October 2022**

Cyber security training for library staff who can share their new expertise with patrons, making everyone safer from scammers and hackers.



A resident of the Veteran's Home in King stopped by the Waupaca Library. He needed to complete an annual filing for benefits available to him through the Menominee tribe, but he had lost his passwords for the login on the Menominee web site and for his email address. Library staff helped him restore his email access, and with some help from Menominee tech support, helped him access and complete the enrollment. Library staff are there to untangle tech challenges for those struggling with the Digital Divide.



Support for inclusive services and youth services, so libraries can meet the needs of more community members.

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Programming grants support summer reading events at member libraries.



Marketing, graphic design, and printing services so that more patrons discover library services and programs.

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Following our Library Card Sign Up Month sticker campaign, total new patron registrations at OWLS libraries in September 2022 were 47% higher than September 2021.



Training and professional development opportunities so that every community has highly qualified library staff.

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In 2022, we awarded 9 continuing education scholarships to staff representing 7 libraries.