

DEPARTMENT OF PUBLIC WORKS

Engineering Division 100 North Appleton Street Appleton, WI 54911 Phone (920) 832-6474 Fax (920) 832-6489

January 30, 2015

Mr. Andrew Hicks 1101 E. Sunset Avenue Appleton, WI 54911

Dear Mr. Hicks:

This letter is follow-up to the phone message I left you on January 30, 2015 regarding your request to appeal the City of Appleton Smart Meter Opt-Out Policy (copy attached). Your request will be on the Utilities Committee agenda for Tuesday, February 10, 2015 meeting. The meeting will be held in Committee Room 6A, Sixth Floor, City Center, 100 N. Appleton Street at 4:30 pm.

Sincerely,

Paula Vandehey, P.E.

Director of Public Works

Paula Vandekey

C: Alderperson Dannecker

Attachment



Effective Date: February, 2013

## CITY OF APPLETON Smart Meter Opt-Out POLICY

The Appleton Water Utility is installing smart meter technology using radio frequency transmitters. This device, a small flat box called an Electronic Read Transmitter (ERT), is connected to the water meter by a wire, and transmits meter readings wirelessly to the Appleton Water Utility.

Due to the many advantages of the smart meter system, the Appleton Water Utility does not allow for opt-out of this program. All properties served by the Appleton Water Utility will have an ERT installed as part of our smart meter technology program.