

WEIGHTS & MEASURES SURVEY 2021

Total # surveys sent out	81	Completed surveys returned	11
unopened surveys returned as undeliverable		Percent returned	13.58%
Surveys (assumed) received by operators	81		

SURVEY QUESTION	Very Satisfied	Satisfied	Very Dissatisfied	Dissatisfied	Does Not Apply	totals	% satisfied
How satisfied are you that the inspector identified him/herself and the purpose of their visit?	10	1				11	100.00%
Was courteous and professional?	11					11	100.00%
Went over the inspection report thoroughly?	9	2				11	100.00%
Gave recommendations for correction of violations/errors?	7	1			3	11	100.00%
How satisfied are you that the inspection process used methods that fairly evaluated your business?	9	1		1		11	90.91%
How satisfied are you that the inspection process fairly and accurately assesses the following for your business? Scales, pumps, meters and/or measures	9	2				11	100.00%
Price scanning and/or price control systems?	9	2			1	11	100.00%
Weighing and measuring of bulk products & packaged goods?	7	1			3	11	100.00%
Product labeling, signage and method of sale compliance?	9	2				11	100.00%
How satisfied are you that the W & M program ensures fairness between the business and the consumer?	10	1				11	100.00%
How satisfied are you that we are inspecting often enough to ensure fairness between the business and the consumer?	9	2				11	100.00%
TOTALS	99	15	0	1	7	121	99.13%

ENTER WRITTEN COMMENTS BELOW (comments are typed exactly as written)

5. In your opinion, What, if anything, can be done to improve the inspection process to better ensure fairness between the business and the consumer?
Not have 3 people come into a store front. Don't like showing non employees space.
No changes
Keep up the good work. Michelle does an excellent job.
Even the Inspector said inspecting out business is not really important b/c we don't charge by weight and all skus are unique.

6. If you rated any of the above items as somewhat dissatisfied or dissatisfied, please use the space below to briefly explain the reasons for your dissatisfaction.

N/A

N/A

Because what is inspected does not determine what we charge the customer or what we pay the customer.

7. What additional suggestions, if any, do you have for improving the quality of this program or our services to your business?

Thanks for supporting local businesses.

N/A

Other comments

ENVIRONMENTAL SURVEY 2021

Total # surveys sent out	167	24
surveys returned as undeliverable		Percent returned
Surveys (assumed) received by operators	167	14.37%

SURVEY QUESTION	Very Satisfied	Satisfied	Somewhat Dissatisfied	Dissatisfied	totals	% Satisfied
How satisfied are you that the inspector identified him/herself and the purpose of their visit?	19	5			24	100.00%
Was courteous and professional?	19	5			24	100.00%
Went over the inspection report thoroughly?	19	5			24	100.00%
Gave recommendations for correction of violations/errors?	18	5			23	100.00%
How satisfied are you that the inspection process used methods that fairly evaluated your business?	19	5			24	100.00%
How satisfied are you that the Environmental Health Inspection Program ensures good sanitation and food handling practices?	19	4			23	100.00%
How satisfied are you that we are inspecting often enough to ensure good sanitation and food handling practices?	19	4			23	100.00%
RESPONSE TOTALS	132	33	0	0	165	100.00%

ENTER WRITTEN COMMENTS BELOW (comments are typed exactly as written)

5. In your opinion, what, if anything, can be done to improve the inspection process to better ensure good sanitation and food handling practices?

all fine
All is good
N/A
doing great!
I am asking because I do not know the answer. Are results published anywhere?
Currently, nothing comes to mind.

Keep reminding our employees of the right food practices.
No suggestions at this time.
Everything done great.
I think our company using Steritech really helps us stay prepared. Also, we as a company really train our coworkers to be very safe with all aspects of food handling.
Great job and Thank You!
6. If you rated any of the above items as "somewhat dissatisfied" or "dissatisfied" please use the space below to briefly explain the reasons for your dissatisfaction.
N/A
n/a
N/A
7. What additional suggestions, if any, do you have for improving the quality of this inspection program or our services to your business?
none
inspections earlier in the morning or later afternoon can sometimes be disruptive during lunch/dinner hour
In my opinion the Health department has been doing a great job.
N/A
Would a public rating system help all?
n/a
No suggestions at this time.
Thank you for mailing license back in timely matter.
None.
Thank you (illegible signature)
I really can't think of any
Inspector was very helpful with suggestions to correct.