



PARKS, RECREATION & FACILITIES MANAGEMENT

 Facilities & Grounds
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Memorandum

To: Parks and Recreation Committee
From: Dean Gazza, Parks, Recreation and Facilities Management Director
Date: May 15, 2013
Re: Request for Refund on Annual Golf Pass

Attached is a letter from Hugo "Ed" Lindberg requesting a refund for a season pass he purchased this spring. In his letter, Mr. Lindberg states he purchased a "Senior" annual pass for the 2013 season. Golf course records confirm Mr. Lindberg purchased a pass on April 26th for \$450.00. Mr. Lindberg is requesting the refund due to a foot injury that will restrict his golfing activities for the 2013 season.

The 2013 Reid Golf Course Rates Policy adopted by the City Council on October 3, 2012, states, **"There will be no refunds issued for season passes or coupons. Exception may be granted in hardship cases by the Parks and Recreation Committee and City Council."** This request for a refund of an annual pass is being presented to the Parks and Recreation Committee for its review and consideration.

This request will appear on the Parks and Recreation Committee agenda as an action item on Wednesday, May 22, 2013. Please contact me at 832-5572 or dean.gazza@appleton.org with questions or concerns related to this information.

Your consideration of this information is greatly appreciated.

Bill Lecker
Park & Rec Dept Board
Appleton WI 54914
May 16th, 2013

Dear Sir;

I have been a member at Reid Municipal Golf Course for the past thirty years.
I have played there for forty-two years.

I recently purchase another pass intending to support the use of the course and its Pro, Stacey Gassner.
Knowing the course would not be the same, was and is not the issue.

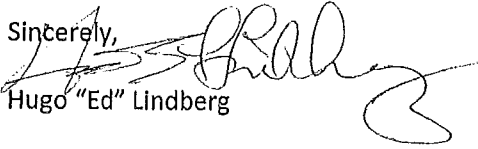
My problem is that I have a bad foot and can hardly walk on it, much less play golf.
I recently, saw _____ and he tried some medication and said if this didn't work that I would
need to see a specialist. After trying the medication, it has not worked therefore, I have an appointment
to see _____, a foot specialist on May, 24th.

Because of this condition, I would like to have my season pass refunded. I played one round and this can
be verified at the course. _____ I would be willing to pay whatever you think is fair.

My doctors names are:

Thank you for your consideration and if you have any further questions, please feel free to give me a call
at 920-687-6357.

Sincerely,


Hugo "Ed" Lindberg