

# CITY OF APPLETON

## INFORMATION TECHNOLOGY DEPARTMENT



100 N. Appleton Street  
Appleton, WI 54911



(920) 832-6410



(920) 832-5885



[helpdesk@appleton.org](mailto:helpdesk@appleton.org)

To: HR/IT Committee, Directors  
From: Corey Popp, Information Technology Director  
Date: June 28, 2023  
Re: iSeries Sunset

The City of Appleton's I.T. Department will sunset its legacy, in-house, Enterprise Resource Planning (ERP) system "the iSeries" on December 31, 2025. Effective immediately, further development of iSeries applications, software, databases, and reports is formally suspended. However, repair and maintenance will continue until the iSeries's sunset.

The Enterprise ERP General Ledger, Payroll, and Time and Attendance applications have been established in the new ERP for several years. Enterprise Property Tax completed its migration to the new ERP at the end of 2022. Finally, the City of Appleton migrated its on-premise servers to the Amazon-based Cloud for the Public Sector solution in February 2023.

Enterprise Utility Billing, currently in development, is estimated to enter production on January 31, 2024. Enterprise Asset Management, already purchased, is currently estimated to complete by February 28, 2025. Enterprise Community Development, under review, is projected to complete by December 31, 2025, thus concluding the conversion of all mission-critical ERP software to the new cloud-hosted platform.

Following its sunset from production, the iSeries will be restricted to only archival purposes until its legacy data can either be offloaded to alternate platforms or purged in compliance with the City's records retention policy. If you have any questions regarding this announcement, please contact Corey Popp at [corey.popp@appleton.org](mailto:corey.popp@appleton.org) or 832-5892.