



Dean J. Fox
Director of Information Technology 832-5892

TO: Chairperson Plank and Members of the Finance Committee
Date: May 15th, 2013
Re: Recommendation to complete the final stage of the phone system upgrade.

Background

In early 2006 the City underwent a project to implement a new IP phone system throughout all City buildings. In 2012 we upgraded all but one part of it which we had held off on doing until 2013 budget came in.

Recommendation

I recommend we accept the bid of \$15,849 from Enterprise Systems Group (ESG) in Little Chute, WI. This final stage of the upgrade will remove a number of outdated pieces of equipment, remove the need for power for them in our server room and replace them with a single appliance to handle the workload. ESG has been our phone supplier and sole support since our system went in back in 2006. They continue to offer us commendable service and support. They are one of only 2 Mitel vendors in the greater Fox Valley area and state of WI and are by far the largest and have the highest number of experienced technicians.

If you have any questions regarding this recommendation please contact Dean Fox.