

MS13L 9/22/14
TODDNETT 09:29:56

CUSTOMER SERVICE
REQUEST MAINT

AMS1145
S4

REQUEST - 113879 YARDWASTE NON-COMP - 721 W EIGHTH
LOCATION OF PROBLEM. -

STR ADDR OF PROBLEM. - HOUS# N/S/E/W STREET NAME
721 W EIGHTH

TYP APT #
ST

----- REQUEST NOTES -----

NOTICE LEFT BY DRIVER 7/28/14
PICKED 8/13/14 AND WILL BE BILLED
INVOICE SIGNED ON 08/22/14 BY CARRIE

TODDNETT
TODDNETT
C MINGES
C MINGES

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F10-INSERT A LINE

F11-DELETE A LINE

F12-PREVIOUS W NO MAINT

F3-EXIT

Paula Vandehey

From: Nathan Loper
Sent: Thursday, September 25, 2014 11:45 AM
To: Paula Vandehey
Subject: 721 W. Eighth
Attachments: 20140922092507893.pdf; Eighth w. 721.JPG

Paula,

Mr. Kuhlow would like to appear before the MSC to have the \$75 fee waived for the non-compliant brush removal at his rental property at 721 W. Eighth Street. I have attached the CSR, Invoice and picture of the pile.

I spoke with Mr. Kuhlow and as you will also see in this email he is contesting the fee based on us not notifying him or his tenant. Our records show that we did notify the tenant and Todd checked the can and could still see the zip tie attached (I did not share this part with the owner, didn't want to go there). He also feels that this pile does not warrant the \$75 fee because it was so small.

Please let me know if you have any questions or if you need additional information.

Thanks!
Nate

From: Gregg Kuhlow [<mailto:propertymanagement2205@gmail.com>]
Sent: Tuesday, September 23, 2014 8:13 AM
To: Nathan Loper
Subject: Re: Invoice #221075

Mr. Loper,

Please put me on the agenda for October 7th. Thanks you.

Gregg

On Mon, Sep 22, 2014 at 12:39 PM, Nathan Loper <Nathan.Loper@appleton.org> wrote:

Gregg,

The attached courtesy notice was left on July 28, 2014 and was attached to the garbage can. We put the notice inside a weatherproof bag and zip tied it to the handle of the can. Once the notice is delivered we then wait a minimum of 48 hours before we remove the items on the curb. In this case we waited over 3 weeks.

Please let me know if you would like to be placed on the next Municipal Services Committee agenda, which is on Tuesday, October 7 at 5:30?

Regards,

Nate Loper

From: Gregg Kuhlow [mailto:propertymanagement2205@gmail.com]
Sent: Friday, September 19, 2014 10:27 AM
To: Nathan Loper
Subject: Invoice #221075

Mr. Loper,

Thank you for returning my call regarding the alleged violation of yard waste collection. i have confirmed with my tenants that they didn't receive to their knowledge any notice of such violation. I am requesting this bill be taken off my account. Although, this is something that I can pass off to my tenants i really don't want to do that because I know that would cause a hardship on them even more so than me being that \$75 is not a small bill for something that is so innocuous.. I can speak to the committee or counsel if need be but i'd like to avoid that being that we are all very busy people.

Also, if you could e-mail me back confirmation of this email and a copy of the supposed notice that was left on my tenants door, that would be greatly appreciated. Thank you.

Gregg Kuhlow

