

Summer Sewer Credit Policy

Summer sewer credit is a system-generated adjustment on the quantity of water that is used to bill sewer volume on residential accounts for two summer quarters. This adjustment for the volume used to bill sewer is to reflect the water used during summer months for residential use for watering lawns and gardens, filling pools and other outdoor uses of water that do not enter the sanitary sewer system. The credit is not available to commercial, industrial, public authority or multi-family accounts.

Summer sewer volume charges will be based on 110% of the prior winter history average of the two winter billing quarters. Winter and Summer quarters vary on the district the property is located.

District	Winter Quarter 1	Winter Quarter 2	Summer Quarter 1	Summer Quarter 2
1	September 1 – November 30	December 1 – February 29	March 1 – May 31	June 1 – August 31
2	October 1 – December 31	January 1 – March 31	April 1 – June 30	July 1 – September 30
3	November 1 – January 31	February 1 – April 30	May 1 – July 31	August 1 – October 31

EXAMPLE:

Winter Quarter 1 14,000 gallons
Winter Quarter 2 18,000 gallons
Winter Average at 110% 17,600 gallons (16,000 gallons * 110%)

Summer Quarter 1 water used 20,000

Water volume billed at 20,000, Sewer volume billed at 17,600

Summer Quarter 2 water used 17,000

Water and sewer volume both billed at 17,000. No adjustment in the volume as the amount of water used is less than the prior winter history average.

Winter Quarter 1 & Winter Quarter 2 will bill water and sewer volume based on the actual use.

A credit will not be given on the summer quarters if a billing consumption is not available for both winter quarters. A full winter history is required to be eligible for automated volume adjustment.

New accounts without full winter use history will be reviewed on an annual basis. The current winter history average at 110% will be used to determine if a summer sewer credit would have been awarded in the first year of the new account. If a volume adjustment is determined, it will automatically be applied as credit to the account. The customer does not need to request the review of the account.

Requests for exceptions to the summer sewer credit policy must be submitted in writing to the Finance Department. Requests for exceptions for accounts without history will be based on 110% of the estimated average residential use for the City regardless of the history, residence size or number of household members.