HEALTH DEPARTMENT
Third Quarter Review
All Figures Through September 30, 2020

Significant 2019 Events:

See 2019 Quarterly Reports

Performance Data:

Administration 3rd Quarter						
Program	Criteria	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2020
ADMIN	Client Benefit					
Train Staff	Benefit #1: Training request/ reviewed/ approved	100%	100%	100%	100%	100%
Safe Work	Benefit #2: # unresolved safety issues	0	0	0	0	0
Level III Health Dept	Outcome #1: # of unresolved issues	0	0	0	0	0
Internal Advancement	Outcome #2: % vacancies filled from within	100%	100%	100%	100%	100%
Training	Output #1: Hours of training/employee	41	48	40	15	45
Staff Assessments	Output #2: % completed on time	100%	100%	100%	100%	100%
Collaboration with Health Care Partners	Output #3: # of meetings	151	147	140	300	130
Prepare Annual Report	Output #4: Complete by 120th day of following year	4/21	4/18	4/25	8/12	4/25

Nursing 3rd Quarter

Program	Criteria	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2020
Client Benefits/Impacts						
TB Disease Resolved	Benefit #1: Three negative tests/ complete treatment/ + clinical status	50%	100%	100%	1 - resolved 1 - in treatment	100%
Occupational Health	Benefit #2: TB testing and training	100%	100%	100%	In Process	100%
Strategic Outcomes						
Epi-linked TB Cases	Outcome #1: # of cases	0	0	1	0	0
Increase Vaccine Coverage	Outcome #2: % school age children vaccinated	99.0%	99%	99%	In Process	99%
COM Regulations	Outcome #3: % of required participants	100%	100%	100%	100%	100%
Work Process Outputs						
Case Management of TB	Output #1: # of home visits	207	47	100	336	250
TB Skin Test	Output #2: # of TB skin tests	72	95	75	2	75

Environmental 3rd Quarter

Program	Criteria	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2020
Client Benefits/Impacts						
Fair and Consistent Inspection	Benefit #1: Positive triennial survey results	100%	100%	100%	n/a	100%
Health Hazards	Benefit #2: Identified and corrected inspection reports	100%	100%	100%	100%	100%
Strategic Outcomes						
Voluntary Compliance Improved	Outcome #1: # of critical violations	371	402	400	68	375
Human Cases of Rabies	Outcome #2: # of cases	0	0	0	0	0
Foodborne Outbreaks	Outcome #3: # of outbreaks related to special events	0	0	0	0	0
Foodborne Outbreaks	Outcome #4: # of food establishment linked outbreaks	0	0	0	0	0
Work Process Outputs						
Annual Inspection & Follow-ups	Output #1: # of inspections	515	506	540	239	540
Annual Inspection & Follow-ups	Output #2: # of follow up inspections	102	104	120	29	120
Response to Complaints	Output #3: # of complaints/follow ups	78/58	68/20	100/50	69/14	90/50
Response to Complaints	Output #4: % completed within 3 days	100.0%	97%	100%	100%	99%
Animal Bite Complaints	Output #5: % response within 4 hours	100%	100%	100%	100%	100%
Education Sessions for Non-profits	Output #6: # of vendors participating	72	60	25	1	25

Weights & Measures 2nd Quarter						
Program	Criteria	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2020
Client Benefits/Impacts						
Reduce Price Scanning Errors	Benefit #1: % error trend reporting compliance (over charges)	98.5%	98.7%	98.8%	99.1%	100.0%
Accurate Product Labeling	Benefit #2: Positive triennial consumer survey	88.0%	100%	100%	N/A	100.0%
Accurate Measuring Devices	Benefit #3: % of devices that measure accurately	97.4%	97.7%	96.7%	99.4%	96.0%
Strategic Outcomes						
System of Price Control	Outcome #1: % error trend reporting compliance (undercharges)	97.9%	98.5%	99.1%	99.0%	98.0%
Short Weight & Mislabeled Measured Sales	Outcome #2: % error trend reporting compliance	95.8%	98.5%	98.0%	98.0%	96.0%
Public Confidence in System Integrity	Outcome #3: Triennial consumer survey response	100.0%	98.2%	92.0%	N/A	99.0%
Work Process Outputs						
Price Scanning Inspection	Output #1: # of annual inspections	125	141	144	38	130
Commodity Inspections	Output #2: # of inspections	17,887	20,678	19,225	3,232	17,000
Device Inspections	Output #3: # of inspections	1,787	1,631	1,649	465	1,775