

ENVIRONMENTAL SURVEY 2018

Total # surveys sent out	160	Completed surveys returned	28
surveys returned as undeliverable	3	Percent returned	17.83%
Surveys (assumed) received by operators	157		

SURVEY QUESTION	Very Satisfied	Satisfied	Somewhat Dissatisfied	Dissatisfied	totals	% Satisfied
How satisfied are you that the inspector identified him/herself and the purpose of their visit?	22	6			28	100.00%
Was courteous and professional?	23	5			28	100.00%
Went over the inspection report thoroughly?	23	5			28	100.00%
Gave recommendations for correction of violations/errors?	22	6			28	100.00%
How satisfied are you that the inspection process used methods that fairly evaluated your business?	17	11			28	100.00%
How satisfied are you that the Environmental Health Inspection Program ensures good sanitation and food handling practices?	20	8			28	100.00%
How satisfied are you that we are inspecting often enough to ensure good sanitation and food handling practices?	20	7	1		28	96.43%
RESPONSE TOTALS	147	48	1	0	196	99.49%

ENTER WRITTEN COMMENTS BELOW (comments are typed exactly as written)

5. In your opinion, what, if anything, can be done to improve the inspection process to better ensure good sanitation and food handling practices?

Don't change the process...at least for swimming pools
The inspector was thorough and informative.
Nothing
Michelle is thorough, helpful and fair.
No, she did everything she was supposed to do.
N/A
N/A, Michelle is excellent at what she does. She is very thorough and willing to go above and beyond to help solve any issues.
It's kinda scary to think some places can get away with poor practices for an entire year.

My first one, will know more when the next one takes place
You did a good job.
Did a great job nothing needed for change
6. If you rated any of the above items as “somewhat dissatisfied” or “dissatisfied” please use the space below to briefly explain the reasons for your dissatisfaction.
N/A
N/A
You did a good job on all section.
7. What additional suggestions, if any, do you have for improving the quality of this inspection program or our services to your business?
None, inspectors do a great job!
N/A
None, the program is good.
It seems when there's not a major violation or really anything wrong, little unimportant things are pointed out just to "find something".
Nothing, all good!
As a business owner that has been around almost 40 years, we feel that issues keep coming up that are out of our control due to building code changes. We follow all health code requirements but feel there isn't anything to do with some issues.
Nothing needed great job.
Other comments
I appreciate all the support from everyone that works there.
What happened to the USA Not happy with Republicans