### APPENDIX A

# Valley Transit STAFF SAFETY ROLES AND RESPONSIBILITIES

Completed by: Traci Robinson	Date: 11/01/2023	
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Position Title	Name of Staff Member	Position Description	Safety Responsibilities
Accountable Executive	Ron McDonald	49 CFR § 673.5 – Accountable Executive means a single, identifiable person who has ultimate responsibility for carrying out the PTASP; responsibility for carrying out the agency's TAM Plan; and control or direction over the human and capital resources needed to develop and maintain both the agency's PTASP, in accordance with 49 U.S.C. § 5329(d), and the agency's TAM Plan in accordance with 49 U.S.C. § 5326.	<ul> <li>Ultimate responsibility for carrying out the PTASP</li> <li>Responsibility for carrying out the TAM Plan</li> <li>Control or direction over the human and capital resources needed to develop and maintain both plans</li> <li>Ensuring the agency's SMS is effectively implemented throughout the system</li> <li>Ensuring action is taken, as necessary, to address substandard performance in the agency's SMS</li> <li>May delegate specific responsibilities, except ultimate accountability for the agency's safety performance, which always rests with the Accountable Executive</li> </ul>
Chief Safety Officer	Traci Robinson	49 CFR § 673.5 – Chief Safety Officer means an adequately trained individual who has responsibility for safety and reports directly to a transit agency's chief executive officer, general manager, president, or equivalent officer. A Chief Safety Officer (CSO) for a small public transportation provider (as defined in Part 673) may serve in capacities (operational or maintenance) unless the agency ceases to be a small public transportation provider or operates a rail transit system.	<ul> <li>Is adequately trained</li> <li>Responsibility for safety</li> <li>Reports directly to agency's Accountable Executive</li> <li>Authority and responsibility for day-to-day implementation and operation of agency's SMS</li> </ul>
Safety Manager	Traci Robinson	Ensure coordinated development and implementation of the PTASP	<ul> <li>Maintains a safe working environment</li> <li>Adheres to all safety policies and procedures</li> <li>Promotes safety awareness throughout the organization</li> <li>Ensures safety documentation is current and accessible to all employees</li> <li>Communicates changes in safety documents to all personnel</li> <li>Monitors effectiveness of corrective actions</li> <li>Provides periodic reports on safety performance</li> <li>Renders independent advice to the CEO, senior managers, and other personnel on safety-related matters</li> <li>Ensures that safety management has a high priority throughout the organization</li> </ul>
Transit Supervisor(s)	Justin Dreger, Justin Madero, Laura VanHooreweghe	Supervisors are responsible for communicating the transit agency's safety policies to all employees.	<ul> <li>Maintains a safe working environment</li> <li>Adheres to all safety policies and procedures</li> </ul>

			<ul> <li>Full knowledge of all standard and safety operating procedures</li> <li>Ensures that drivers make safety a primary concern when on the job</li> <li>Listens and acts upon any safety concerns raised</li> <li>Immediately reports safety concerns to the CSO/SM</li> <li>Provides leadership and direction to employees during security incidents</li> <li>Handles minor non-threatening rule violations</li> <li>Defuses minor arguments</li> <li>Determines when to call for assistance</li> <li>Responds to fare disputes and service complaints</li> <li>Responds to security related calls with police officers when required, rendering assistance with crowd control, victim/witness information gathering, and general on-scene assistance</li> <li>Completes necessary security related reports</li> <li>Takes photographs of damage and injuries</li> <li>Coordinates with all outside agencies at incident scenes</li> </ul>
Bus Operator(s)	Multiple	Drivers are responsible for exercising maximum care and good judgment in identifying and reporting suspicious activities, in managing security incidents, and in responding to emergencies.	<ul> <li>Maintains a safe working environment</li> <li>Adheres to all safety policies and procedures</li> <li>Takes charge of a hazard incident scene until the arrival of supervisory or emergency personnel</li> <li>Collects fares in accordance with agency policy</li> <li>Familiar with Valley Transit Employee Manual and Procedures</li> <li>Attempts to handle minor non-threatening rule violations</li> <li>Responds verbally to complaints</li> <li>Attempts to defuse minor arguments</li> <li>Determines when to call for assistance</li> <li>Maintains control of the vehicle</li> <li>Reports all safety incidents to Supervisor on duty</li> <li>Completes all necessary safety related reports</li> </ul>
Maintenance	Multiple	Mechanic performs major running repairs of buses. Fully qualified and completely capable of repairing, maintaining, and rebuilding all parts of all equipment.	<ul> <li>Maintains a safe working environment</li> <li>Adheres to all safety policies and procedures</li> <li>Responsible for repair of vehicle components, including engine and transmission rebuilds</li> <li>Conducts all levels of inspections</li> <li>Assists in all aspects of repair and maintenance work</li> <li>Makes bus assignments (if needed)</li> <li>Maintains a safe working environment and adheres to all safety policies and procedures</li> <li>Makes road calls</li> <li>Tire changes and repairs</li> <li>Brake relines</li> <li>Driver reported defects</li> <li>Supervises bus-washing activities</li> <li>Fuels/cleans buses</li> </ul>
Communication Technicians	Multiple	Dispatcher for operators, answers telephone calls from the public providing customer service, responds to radio calls from operators for repair calls, normal calls, and emergency transmissions	<ul> <li>Maintains a safe working environment</li> <li>Adheres to all safety policies and procedures</li> <li>Familiar with Valley Transit Employee Manual and Procedures</li> </ul>

### APPENDIX B

## Valley Transit SAFETY ASSESSMENT AND SYSTEM REVIEW

Complete this form semi-annually to identify potential safety hazards. It is imperative that completion of this review includes only accurate and correct information – data collected from this assessment will guide agency resource allocation and focus priority needs appropriately. Not all questions will apply.

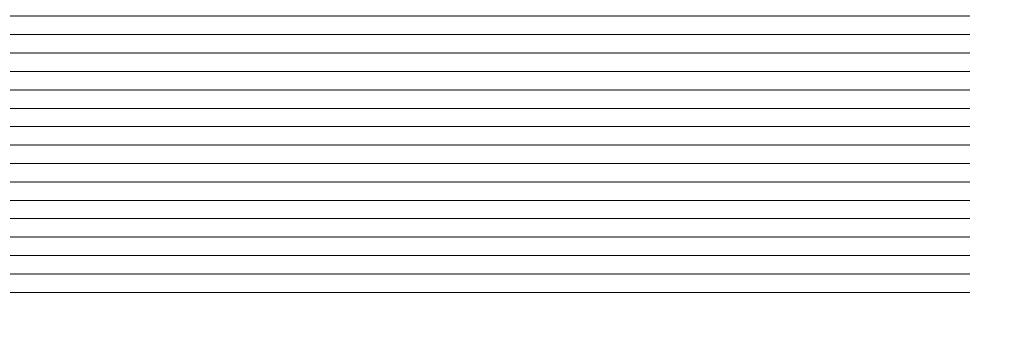
Completed by: Traci Robinson	Date: 11/01/2023
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SECTION	REVIEW QUESTIONS	YES	NO	N/A
Safety Policies:	Are all safety policies up to date and reviewed?	$\boxtimes$		
	• Is a Public Transit Agency Safety Plan (PTASP) or any other System Safety Plan written for the transit system?	$\boxtimes$		
	Is the Drug and Alcohol Policy current and up to date?	$\boxtimes$		
New Hire Employee Files:	Was there a structured interview conducted and documented?	$\square$		
	• Is the applicant asked the questions relating to previous experience with drug and alcohol testing?	$\boxtimes$		
	Is the offer of employment documented in writing?	$\square$		
	Is there a pre-employment drug screen?	$\boxtimes$		
	• Is there a pre-employment physical exam?	$\boxtimes$		
	• Are safety sensitive responsibilities outlined in the job description?	$\boxtimes$		
	Is there a completed Substance Abuse Policy and Drug Free Workplace Policy Acknowledgement form?	$\boxtimes$		
	Is there a Current Policies and Procedures Acknowledgement Form?	$\square$		
Post Hire Employee Files:	a la a surrent employee rester puellable?	$\square$		
Post Hire Employee Files:	Is a current employee roster available?     Are the employee files maintained by the transit system?			┝┝╡─
	<ul> <li>Are the employee files maintained by the transit system?</li> <li>Do existing employee files contain:</li> </ul>			┝┝╤┥╴
	<ul> <li>&gt; Background check?</li> <li>&gt; Previous employer request form?</li> </ul>			┝┝╤┥╴
	Verification of current driver's license and CDL?			┝┝╡
	Verification of current driver's license and CDL:     Current MVR?			┝┝╡╴
	> PARS Reports?			
	<ul> <li>Current copy of physical exam certificate?</li> </ul>			
	Signed Substance Abuse Policy Acknowledgement?			
	Drug and Alcohol Testing Record with COC and authorization forms?			
	<ul> <li>Record of annual supervisor ride checks and evaluations?</li> </ul>			
		N 1		
Education and Training:	Are operator certifications current and up to date?		$\square$	$\square$
	<ul> <li>Have managers completed Safety Management Systems (SMS) training?</li> </ul>			

	Are employees familiar with OSHA topics, including:			
	> Hazard Communication?			
	Emergency Action Planning?			
	> Bloodborne Pathogens?			
	> Lockout/Tagout?			
	> Personal Protective Equipment (PPE)?			
	> Injury Prevention Planning?			
	Have all safety sensitive employees received Drug and Alcohol Training?			
	Do new mechanics receive classroom training?			
	Do existing mechanics receive ongoing training?			
Safety Meetings:	Is there an active Safety Committee at the transit agency?			
	Are safety meetings held on a regular basis?	$\square$		
	Are safety meetings and sign in sheets documented, with publically posted agendas and minutes?		$\square$	
	Do senior managers attend safety meetings?	$\square$		
	Do vehicle operators attend safety meetings?			
	Do mechanics attend safety meetings?		$\square$	
Incident and Accident Investigation Procedures:	Are policies in place dictating which incidents are reported and which are not?			
	Are incident report forms kept on board the vehicle?	$\square$		
	Are accident reports completed for all situations?			
	Are incident/accident reports used as pre-accident training material?	$\square$		
	Are incident/accident reports used as post-accident training material?	$\square$		
	• Are incident/accident reports used to identify potential hazards and analyzed in a Risk Assessment Matrix (RAM)?	$\square$		
	Are complaint forms kept on all vehicles?			
	Are all operators provided with safety vests on their vehicles?			
	Are incident/accident photos taken?			
Substance Abuse:	Is there a current and updated Drug and Alcohol Policy?			
	Do all staff members understand the Drug and Alcohol Policy?	$\square$		
	<ul> <li>Is random testing being completed?</li> </ul>	$\square$		
	<ul> <li>Is reasonable suspicion testing being completed?</li> </ul>	$\square$		
Facility and Shop Inspections:	Are monthly facility inspections conducted as scheduled?			
	Are facility inspection forms completed properly?			
	Are unsafe conditions or acts, regarding the facility corrected and documented?			
	Are fire extinguishers up to date with annual servicing requirements?	$\square$		
	Are fire extinguishers inspected on a monthly basis?	$\square$		
	Are routing inspections of the fire extinguishers documented?	$\square$		
	Are eye wash stations available with unobstructed access?			
	• Are eye wash stations inspected on a scheduled basis?	$\square$		

	Is machine guarding in place?	$\boxtimes$		
	Are batteries stored safely?	$\boxtimes$		
	Are all containers marked with the contents clearly identified?	$\boxtimes$		
	Are floors clear of tripping hazards?	$\boxtimes$		
	Are hazardous materials stored safely?	$\boxtimes$		
	Are emergency exits clearly marked?	$\boxtimes$		
	Are lights out?		$\boxtimes$	
	Are jack stands available for use?	$\boxtimes$		
	<ul> <li>Are jack stands used whenever a vehicle is elevated on a lift?</li> </ul>	$\boxtimes$		
	Is a lock out tag out program in place?			$\boxtimes$
Asset Management (Vehicles):	<ul> <li>Is a current and updated list of vehicles readily available?</li> </ul>	$\boxtimes$		
	Is all maintenance activity completed on vehicles tracked?	$\boxtimes$		
	Is a regular maintenance schedule written and followed?	$\boxtimes$		
	Are work order forms, service order forms and parts requested documented?	$\boxtimes$		
	Are vehicle inspection forms completed on a regular basis and available?	$\boxtimes$		
	Are maintenance issues analyzed and used to forecast future vehicle needs?	$\boxtimes$		
	• Are maintenance issues analyzed and used to identify potential hazards and evaluated in a Risk Assessment Matrix (RAM)?	$\boxtimes$		
	Are pre-trip inspection forms completed daily?	$\boxtimes$		
	Are post-trip inspection forms completed daily?	$\boxtimes$		

### **Comments:**



### APPENDIX C

## Valley Transit FACILITY SAFETY and SECURITY ASSESSMENT

Complete this form semi-annually to identify potential safety hazards. It is imperative that the completion of this review includes only accurate and correct information – data collected from this assessment will guide agency resource allocation and focus priority needs appropriately. Not all questions will apply.

Completed by: Traci Robinson	Date: 11/01/2023

SECTION	REVIEW QUESTIONS	YES	NO	N/A
Buildings and Facility Grounds:	Are facility grounds randomly and frequently patrolled?			
	Are daily security sweeps conducted?			
	Are smoke/fire/carbon monoxide detectors provided and working?			
	Are distribution and number of keys known and controlled?			
	Are all keys labeled as "DO NOT DUPLICATE"?			
	Are all unoccupied areas locked and secured?			
Lighting:	Is entire perimeter of facility properly illuminated?			
	Is lighting mounted at approximately second story level?			
	Are lights provided over all entrance doors?			
	Is lighting provided in staff parking areas?			
Entrance Doors and Windows:	Are all doors:			┞┍┑─┦
Entrance Doors and Windows.	<ul> <li>Are an doors.</li> <li>Built of commercial grade with metal framing?</li> </ul>			┥╞╡┥
	<ul> <li>&gt; Outside hinges hidden and protected from vandalism?</li> </ul>			┼╞╡┤
	<ul> <li>Provided with a commercial grade, one-sided lock?</li> </ul>			
	Provided with push "panic" bar releases?			
	> In case of breakage or opening are all windows and doors connected to a central station alarm?			
Electronic Surveillance:	Is the entire perimeter of facility protected by a CCTV system?			╀╴┍┑╶┦
	<ul> <li>Is this system monitored by management and/or a security company?</li> </ul>			
	Is this system always on or activated by motion sensors?			
Non-Employee Access:	Is access restricted to persons without proper credentials and clearance?			
	Are supply deliverers required to show proper I.D. and sign-in a log book?			
	Are all non-employees accompanied and/or observable at all times?			

Surrounding Environment:	• Are there other non-City/County buildings connected to the facility that may be vulnerable to unauthorized entry to City/County property?		
	• Are all utility components (power transformers, back-up generators) protected and secured from vandalism or attack?		
	Are all outdoor storage areas adequately lighted and secured?		
Material Storage:	Are all hazardous and flammable materials properly identified?		<u>⊢ Ц</u>
	Are all materials properly labeled, stored, and secured?		
Forms and Written Plans:	Are emergency numbers (police, fire, ambulance, FBI) current and prominently displayed at each phone?	$\square$	┥ Ц
	Is a Chain of Command and emergency call list prominently displayed?		$\square$
	• Are employees trained and checklists provided on how to handle a physical threat or incident called in on the phone?		
Evacuation Plan/Procedures	Are there evacuation plans for this facility?		
	Are staff members trained on this plan?		
	Are assembly areas and alternate assembly areas identified, validated and coordinated with the County     Emergency Management Office?		
	• Have the primary and alternate assembly areas, evacuation sites, and evacuation routes been verified and coordinated with all appropriate agencies?		
	Has the Emergency Evacuation Plan been reviewed, coordinated, and briefed to staff as appropriate?		
Training:	Is an orientation program in place for each new staff member?		
	• Do all staff members receive safety and security training appropriate to their position and level of responsibility?		
	Are periodic safety and security training and briefings completed with staff?		
	• Do all new staff members receive briefings on the City/County Evacuation Plan, the Disaster Preparedness Plan, and other security policies and procedures?		
Administrative Procedures:	Is a record of emergency data on file for each staff?		
	Have incident reporting format and procedures been established and staff briefed on them?		
	• Are all incident reports treated with confidentiality and transmitted by secure means to the appropriate City/County department?		
	Are background checks conducted and verified on all prospective new hires?		
Cash Handling and Transfer:	• Has a secure method for receipt, transfer and storage of cash been established and have appropriate staff members been trained on them?		
	Is cash transported by at least two individuals with cash divided between them?		
	• Do all staff members understand that in the event of a robbery they should never risk their lives to protect cash or other valuables?		
Fire and Electrical Safety:	Are fire extinguishers installed in all appropriate locations?		

Are smoke and heat detectors installed, at least one on each floor?		
<ul> <li>Is a first aid kit present and maintained?</li> </ul>		
Are all electrical devices, outlets, circuit breakers and cords free of damage that may pose a shock hazard?		
<ul> <li>Are all electrical circuit, gas, and telephone boxes, if accessible from the outside, locked to prevent tampering?</li> </ul>		
• Do any non-employees have access from outside the building to any fire escapes, stairways, and/or the roof?		
Are all outdoor trash containers and storage bins located away from the building in the event of a fire?		

# **APPENDIX D - SRM MATRIX and WORKBOOK**

The tabs in this workbook relate to section 2.3 – Risk Mitigation, in Valley Transit's ASP template. The workbook contains the following:

#### SRM-SA Terms

Guide to terms used in SRM and SA processes.

#### Safety Risk Management (SRM) Risk Register

Sample risk register, used to associate identified hazards (and existing mitigations) that are being tracked to their associated risk level, as determined by your agency. Includes columns for planned implentation dates for proposed mitigations, department(s) responsible for mitigation implementation, and contact person(s).

#### Safety Assurance (SA) Tracker

Sample hazard tracker, used to track identified hazards and mitigations as determined by your agency. Includes columns for safety performance targets impacted, department(s) responsible for mitigation implementation, and the means by which a hazard/mitigation is being monitored.

#### Severity Matrix

Sample matrix for rating severity; includes criteria for each rating.

**Likelihood Matrix** Sample matrix for rating likelihood/frequency; includes practical examples for each rating.

#### Risk Assessment Matrix

Sample combined severity/likelihood matrix, used by your agency to assess each identified hazard for its risk to your transit system.

With respect to prioritization of safety risk mitigations, the template and appendices do not provide a process or criteria for determining the level of safety risk associated with each hazard that is for each transit agency to assess and develop. The included matrices can help formalize the process.

For additional guidance in this area, consider reviewing FTA's Sample Safety Risk Assessment Matrices for Bus Agencies:

https://www.transit.dot.gov/regulations-and-guidance/safety/public-transportation-agency-safety-program/sample-safety-risk

It provides a structured approach for addressing the requirements to "establish methods or processes to assess the safety risks associated with identified safety hazards" (§ 673.25(c)).

# SAFETY RISK MANAGEMENT / SAFETY ASSURANCE - GUIDE TO TERMS

ELEMENT	DESCRIPTION	EXAMPLE
Hazard	Any real or potential condition that can cause injury, illness, or death; damage to or loss of the facilites, equipment, rolling stock, or infrastructure of a public transportation system; or damage to the environment.	The hazard in FTA's participant guide scenario is the out of calibration wheel balancer.
Type of Hazard	Classification used to help organize identified hazards to support an agency's data management and hazard prioritization activities. The three (3) main types of hazards include: Organizational (shortcomings in the organizational processes), Technical (the condition of the equipment, facilities, and infrastructure), and Environmental (the natural environment).	FTA's example hazard in the scenario is a technical hazard, as it pertains to an agency's equipment, rolling stock, infrastrucure, and facilities.
Identification date	The date the hazard was identified though agency means. This information can be used for evaluating the effectiveness of safety risk management activities by providing a starting point to see how long the agency takes to analyze and mitigate the hazard.	
Identification source	How the hazard was identified. This information can provide insight into the effectiveness of the safety data sources available to the agency and can help identify items for improvement.	In FTA's scenario, the hazard was identified by a safety specialist upon reviewing the Safety Event Investigation Report.
Date of analysis	The date the hazard was analyzed. This information can be used for evaluating the efficiency of the analysis process and determine if certain hazards are more challenging to analyze than others.	
Worst credible potential consequence(s)	The effect of a hazard involving injury, illness, or death; damage to or loss of the facilities, equipment, rolling stock, or infrastructure of a public transportation system; or damage to the environment.	The worst credible potential consequence for the hazard in FTA's scenario is a collision resulting in death, permanent injury, or destruction of property, with damage (losses over \$1,000,000).
Existing mitigations (hard or soft)	The controls already exisiting within the agency to mitigate the potential consequence(s) of the hazard.	<ul> <li>Pre-Trip Inspection: Bus operators are required to check tires for excessive wear as part of their pre-trip inspection.</li> <li>Routine Bus Maintenance and Inspections: Tires are inspected and replaced as part of the agency's regular maintenance and inspection program.</li> <li>Wheel Balancer Calibration: SOP governs the calibration of the wheel balancer.</li> </ul>
Severity of consequences	Quantified effect of the potential consequence(s) of the hazard in the delivery of transit services and/or supporting activities, taking into account existing mitigations.	In FTA's scenario, the severity was identified by looking at historical data from the agency.
Likelihood of consequences	Quartified probability that the potential consequence(s) of the hazard materialize, taking into account existing mitigations. Calendar days, weeks, months, years, or decades are often used as time periods to support assessments of likelihood in safety risk assessment.	
Safety risk index	Tolerability of the potential consequence(s) of the hazard, taking into account existing mitigations. It is the primary parameter for deciding priorities in the allocation of resources.	Combining the likelihood and severity of the potential consequence results in a risk rating.
Further Mitigation action	Additional controls that the agency needs to incorporate to mitigate the potential consequence(s) of the hazard if the safety risk exceeds tolerability criteria.	
Revised safety risk index	Safety risk index that meets the tolerability criteria, following incorporation of additional controls to mitigate the potential consequence(s) of the hazard.	
Revised safety risk index date	The date the revised safety index was determined. This information can be used to evaluate the efficiency of the analysis process and determine if certain hazards are more challenging to analyze than others.	
Department responsbile for mitigation	Agency department (or other subdivision) taksed with the implementation of the additional controls to mitigate the potential consequence(s) of the hazard.	
Estimated implementation date	The date the mitigation(s) are expected to be implemented. This information is used to track the completion of mitigations and identfiy any potential resources or other concerns.	
Contact person	Primary point of contact within the department responsible for mitigation with other departments involved in safety risk management.	
Consequence	Effect of the hazard in the delivery of tranist services and/or supporting activities, carried over from safety risk management section.	
Safety performance indicator (SPI)	Parameter selected to monitor and measure the effectiveness of the additional controls incorporated to mitigate the potential consequence(s) of the hazard.	

Safety performance indicator (SPI) value				
Safety performance target	Safety performance target       Projected improvement over the SPI value resulting from the additional controls incorporated to mitigate the potential consequence(s) of the hazard.			
Timeframe	Information for evaluating the effectiveness of safety performance monitoring and measurement activities.			
Monitoring means	Resources and activities to monitor and measure the effectiveness of the additional controls incorporated to mitigate the potential consequence(s) of the hazard.			
Department responsbile for monitoring mitigation effectiveness	Agency function primarily tasked with monitoring and measuring the effectiveness of the additional controls incorporated to mitigate the potential consequence(s) of the hazard.			

	SAFETY RISK MANAGEMENT - RISK REGISTER for PUBLIC TRANSPORTATION AGENCY SAFETY PLAN (PTASP)															
	HAZARD		IDEN	TIFICATION	Date of	Worst Credible Potential	Existing Mitigations	CONSEC	UENCES	Safety Risk Index	Further Mitigation Action	REVISED SAFETY RIS	K INDEX	Department Responsible for	Estimated Implementation	Contact Person
ID	Hazard	Туре	Date	Source	Analysis	Consequence(s)		Severity	Likelihood	Jarety Kisk Index	-	Revised Index Date	Date	Mitigation Date		contact Person
	Out of calibration wheel balancer	Technical (equipment)		Safety Event Investigation Report			Pre-trip inspection; routine inspection and maintenance; wheel balancer inspection and calibration	1-Catastrophic	C-Occasional	1C-High: Unacceptable - action	Develop and implement a maintenance equipment calibration audit program; revise tire inspection procedure	1E-Low; Acceptable – acceptable with management review				
	COVID-19	Biological/Health	March 2020	State of Wisconsin Governor's Executive Order	March 2020											
	Buses pulling into wash bay	Equipment Accident	January 2021	Code 3-Accident	January 2021	Collision resulting in death, permanent injury, or destruction of property (losses over \$1.000.000)		1-Catastrophic	D-Remote	1D-Medium;		1E-Low		Operations/Maintenance	Immediately	Amy Erickson
													-			
																1

	SAFETY ASSURANCE - TRACKER for PUBLIC TRANSPORATION AGENCY SAFETY PLAN (PTASP)									
ID	HAZARD Hazard	Туре	Consequence	SAI Indicator	FETY PERFORMA Value	NCE Target	Timeframe	Mitigations	Monitoring Means	Department Responsible for Monitoring Mitigation Effectiveness
	Out of calibration wheel balancer	Technical (equipment)	Collision resulting in death, permanent injury, or destruction of property (losses over	Tire failure rate	Annual rate of tire	1 tire failue in 10,800,00 VRMs		Develop and implement a maintenance equipment calibration audit program	Record review, workplace observation	
			\$1,000,000)		lure rate failures (in VRM)		180 days	1 5	Document review, workplace observation, inspections	

Sa	Safety Risk Assessment Matrix					
	Severity Categories					
Description Severity Category Criteria						
Catastrophic	1	Could result in one or more of the following: Death Multiple serious injuries requiring hospitalization Irreversible environmental impact Monetary loss equal to or exceeding \$1,000,000				
Critical	2	Could result in one or more of the following: Serious injury requiring hospitalization Reversible significant environmental impact Monetary loss equal to or exceeding \$250,000 but less than \$1,000,000				
Marginal	3	Could result in one or more of the following: Injury requiring medical treatment beyond first aid that may result in one (1) or more lost work day(s) Reversibe moderate environmental impact Monetary loss equal to or exceeding \$10,000 but less than \$250,000				
Negligible	4	Could result in one or more of the following: Injury requiring first aid Minimal environmental impact Monetary loss less than \$10,000				

# Safety Risk Assessment Matrix

	Likelihood Levels								
Description	Level	Individual item	System or Vehicle Fleet						
Frequent A		Likely to occur often in the life of an item.	Continuously experienced. Potential consequence may be experienced more than once in 40,000 vehicle revenue miles (VRM)						
Probable	В	Will occur several times in the life of an item.	Will occur frequently. Potential consequence may be experienced once per 40,000 to 480,000 VRM.						
Occasional	С	Likely to occur sometime in the life of an item.	Will occur several times. Potential consequence may be experienced once per 480,000 to 4,800,000 VRM.						
Remote D		Unlikely, but possible to occur in the life of an item.	Unlikely but can reasonably be expected to occur. Potential consequence may be experienced once per 4,800,000 to 14 400 000 VRM						
Improbable	E	So unlikely, it can be assumed occurrences may not be experienced in the life of an item.	Unlikely to occur, but possible. Potential consequence may be experienced less than once per 14,400,000 VRM.						

# Safety Risk Assessment Matrix

	Risk Assessment Matrix								
Severity Likelihood	Catastrophic 1	Marginal 3	Negligible 4						
Frequent - A	HIGH - 1A	HIGH - 2A	HIGH - 3A	MEDIUM - 4A					
Probable - B	HIGH - 1B	HIGH - 2B	MEDIUM - 3B	MEDIUM - 4B					
Occasional - C	HIGH - 1C	MEDIUM - 2C	MEDIUM - 3C	LOW - 4C					
Remote - D	MEDIUM - 1D	MEDIUM - 2D	LOW - 3D	LOW - 4D					
Improbable - E	LOW - 1E	LOW - 2E	LOW - 3E	LOW - 4E					

### **APPENDIX E**

## Valley Transit HAZARD ASSESSMENT LOG

This form can be used to provide a record of identified hazards and actions taken to eliminate or mitigate the risks associated with it. The recommended action should be associated with a specified individual (i.e. a supervisor, manager, or front-line personnel), and must include a target date for completion. As a rolling log, entries for identified hazards and their associated mitigations should never be removed, even after required action(s) is completed. Any related forms, logs, or records should be retained permanently.

Completed by	: Traci Robinson	Last U	pdated: 11/01	/2023			
Risk Type	Risk Description	Current Measures to Reduce Risk	Risk Rating Likelihood	Risk Rating Severity	Risk Rating Value (Likelihood x Severity)	Further Action Required to Reduce Risk	Staff Responsibility
Human Error	Non-compliance with agency maintenance protocol	<ul> <li>Minimum competency requirements</li> <li>Effective safety culture in agency (maintenance department)</li> <li>Effective task planning</li> <li>Availability of procedures</li> <li>Procedure reviews and simplification into tasks</li> <li>Recurrent training</li> </ul>	5	4	20	<ul> <li>Introduce compliance monitoring</li> <li>Effective supervision including work compliance assessment</li> <li>Competency assessments</li> <li>Maintenance policy to reinforce need for compliance</li> </ul>	<ul> <li>Safety Assurance</li> <li>Line Manager</li> <li>Maintenance Manager</li> </ul>
Biological/Health	COVID-19	• Driver Barriers, Deep Cleaning/Sanitizing, Air Purification				•	•General Manager, Chief Safety Officer, Maintenance Supervisor
		•				•	•
		•				•	•
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### APPENDIX F

## Valley Transit PRIORITIZED SAFETY RISK LOG

This form is used to organize identified safety risks facing **Valley Transit**. The log should be updated frequently to demonstrate continual progress towards risk reduction through mitigation strategies. A timeline is used to highlight projected completion dates.

Complete	d by: Traci Robinson	Last Updated: 11/	Last Updated: 11/01/2023							
Priority	Risk Description	Planned Mitigation Strategies	Outcomes of Planned Mitigation Strategies	Responsible Staff	Timeline	Status				
1	Non-compliance with agency maintenance protocol	<ul> <li>Introduce compliance monitoring</li> <li>Effective supervision including work compliance assessment</li> <li>Competency assessments</li> <li>Maintenance policy to reinforce need for compliance</li> </ul>	•	<ul> <li>Safety Assurance</li> <li>Line Manger</li> <li>Maintenance Manager</li> </ul>	Begin January 2020     Complete August 2020	Open				
2		•	•	•	•					
3		•	•	•	•					
4		•	•	•	•					
5		•	•	•	•					
6		•	•	•	•					
7		•	•	•	•					
8		•	•	•	•					
9		•	•	•	•					
10		•	•	•	•					

### APPENDIX G

## Valley Transit SAFETY PERFORMANCE MATRIX

This form allows Valley Transit to organize, monitor, and evaluate identified safety goals and objectives/outcomes.

Examples in this table should be adjusted depending on agency size and scale of operations. Not all examples will apply. Similarly, metrics should be adjusted depending on preference and/or scale of operations.

Completed by: Traci Robinson	Last Updated: 11/01	/2023	
GOAL 1: SMS TO REDUCE CASUALTIE			
Valley Transit will utilize a safety mana	gement systems framework to identify sa	afety hazards, mitigate risk and reduce	casualties and occurrences resulting from
transit operations.			
OBJECTIVE/OUTCOME	METRICS	BASELINES	TARGETS
	Total number of reportable fatalities	Identify	Establish reasonable measure using past and present performance data and trends
Reduce the number of reportable fatalities	Rate of reportable fatalities per total vehicle revenue miles	Identify	Establish reasonable measure using past and present performance data and trends
	Total number of reportable injuries	Identify	Establish reasonable measure using past and present performance data and trends
Reduce the number of reportable injuries	Rate of reportable injuries per total vehicle revenue miles		Establish reasonable measure using past and present performance data and trends
	Total number of reportable safety events	Identify	Establish reasonable measure using past and present performance data and trends
Reduce the number of reportable safety events	Rate of reportable safety events per total vehicle revenue miles		Establish reasonable measure using past and present performance data and trends
Reduce mean distance between major mechanical failures	Average distance between major mechanical failures	Identify	Establish reasonable measure using past and present performance data and trends
Increase assessment and analysis of existing personnel, equipment and procedures to identify and mitigate any potential safety hazards	Number of safety audits, inspections, or assessments completed per specified period of time	Identify	Establish reasonable measure using past and present performance data and trends
Develop a corrective action plan and mitigation strategies to address identified hazards	Percent of corrective action strategies completed per specified period of time	Identify	Establish reasonable measure using past and present performance data and trends
GOAL 2: CULTURE			
Valley Transit will foster agency-wide	support for transit safety by establishing	a culture where management is held a	accountable for safety and everyone in the
organization takes an active role in secu			
OBJECTIVE/OUTCOME	METRICS	BASELINES	TARGETS
Establish a dedicated staff person as the Transit		Identify	Establish reasonable measure using past and

Agency Safety Officer to manage the agency's transit safety program	Number of years of transit safety experience	Identify	Establish reasonable measure using past and present performance data and trends
Establish regular transit safety meetings	Number of meetings per specified period of time	Identify	Establish reasonable measure using past and
comprised of staff at varying levels, including	or number of meetings per incidents/occurrences		present performance data and trends

executives, officers, managers, operators and maintenance personnel			
Develop and promote a Non-Punitive Reporting Policy	Percent of staff receiving Non-Punitive Reporting Policy	Identify	Establish reasonable measure using past and present performance data and trends
Increase the reporting of near miss occurrences and incidents that would otherwise go unreported	Number of near miss occurrences/incidents reported per specified passenger-miles traveled or per specified period of time	Identify	Establish reasonable measure using past and present performance data and trends
Increase employee safety training opportunities and attendance	Number of employee safety training hours completed per specified period of time	Identify	Establish reasonable measure using past and present performance data and trends
Increase safety material distributed amongst employees and the general public	Number of manuals, brochures, posters or campaigns distributed per specified period of time	Identify	Establish reasonable measure using past and present performance data and trends
GOAL 3: SYSTEMS/EQUIPMENT: Valley Transit will provide a safe and e serviced as needed.	fficient transit operation by ensuring that	all vehicles, equipment and facilities are	regularly inspected, maintained and
OBJECTIVE/OUTCOME	METRICS	BASELINES	TARGETS
Reduce the number of vehicle/equipment/facility maintenance issues reported	Number of vehicle/equipment/facility maintenance issues reported per specified period of time	Identify	Establish reasonable measure using past and present performance data and trends
Increase scheduled preventative maintenance	Number of preventative maintenance inspections completed per specified period of time or specified vehicle mileage	Identify	Establish reasonable measure using past and present performance data and trends

### APPENDIX H

# Valley Transit SAFETY PERFORMANCE OUTLINE

This form allows **Valley Tranist** to organize, monitor, and evaluate identified safety goals and objectives/outcomes.

Examples in this outline should be adjusted depending on the Transit Agency size and scale of operations. Not all examples will apply. Similarly, metrics should be adjusted depending on preference and/or scale of operations.

**Completed by: Traci Robinson** 

Last Updated: 11/01/2023

### **GOAL 1: SMS TO REDUCE CASUALTIES/OCCURRENCES**

Valley Transit will utilize a safety management systems framework to identify safety hazards, mitigate risk and reduce casualties and occurrences resulting from transit operations.

1. <u>Objective/Outcome:</u>

Reduce the number of transit related fatalities

- a. Metric: Number of fatalities per specified passenger miles traveled
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and trends

### 2. Objective/Outcome:

Reduce the number of transit related injuries

- a. Metric: Number of injuries per specified passenger miles traveled
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and trends

### 3. <u>Objective/Outcome</u>:

Increase assessment and analysis of existing personnel, equipment and procedures to identify and mitigate any potential safety hazards

- a. Metric: Number of safety audits, inspections, or assessments completed per specified period of time
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and needs

### 4. Objective/Outcome

Develop a corrective action plan and mitigation strategies to address identified hazards

- a. Metric: Percent of corrective action strategies complete per specified period of time
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and needs

### **GOAL 2: CULTURE**

Valley Transit will foster agency-wide support for transit safety by establishing a culture where management is held accountable for safety and everyone in the organization takes an active role in securing transit safety.

#### 1. <u>Objective/Outcome:</u>

Establish a dedicated staff person as the Transit Agency Safety Officer to manage the agency's transit safety program

- a. Metric: Number of years of transit safety experience
- b. Baseline: Identify a baseline
- c. Target: Establish reasonable measure using past and present performance data and trends

#### 2. <u>Objective/Outcome:</u>

Establish regular transit safety meetings comprised of staff at varying levels, including executives, officers, managers, operators and maintenance personnel

- a. Metric: Number of meetings per specified period of time or number of meetings per incidents/occurrences
- b. Baseline: Identify a baseline
- c. Target: Establish reasonable measure using past and present performance data and trends

#### 3. <u>Objective/Outcome</u>:

Develop and promote a Non-Punitive Reporting Policy

- a. Metric: Percent of staff receiving Non-Punitive Reporting Policy
- b. Baseline: Identify a baseline
- c. Target: Establish reasonable measure using past and present performance data and trends

#### 4. Objective/Outcome:

Increase the reporting of near miss occurrences and incidents that would otherwise go unreported

- a. Metric: Number of near miss occurrences/incidents reported per specified passenger-miles traveled or per specified period of time
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and trends

### 5. <u>Objective/Outcome:</u>

Increase employee safety training opportunities and attendance

- a. Metric: Number of employee safety training hours completed per specified period of time
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and trends

### 6. <u>Objective/Outcome:</u>

Increase safety material distributed amongst employees and the general public

- a. Metric: Number of manuals, newsletters, brochures, posters or campaigns distributed per specified period of time
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and trends

### **GOAL 3: SYSTEMS/EQUIPMENT:**

Valley Transit will provide a safe and efficient transit operation by ensuring that all vehicles, equipment and facilities are regularly inspected, maintained and serviced as needed.

1. <u>Objective/Outcome:</u>

Reduce the number of vehicle/equipment/facility maintenance issues reported

- a. Metric: number of vehicle/equipment/facility maintenance issues reported per specified period of time
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and trends

### 2. <u>Objective/Outcome:</u>

Increase scheduled preventative maintenance

- a. Metric: Number of preventative maintenance inspections completed per specified period of time or specified vehicle mileage
- b. Baseline: Identify a baseline
- c. Target: Establish a reasonable measure using past and present performance data and trends

### VALLEY TRANSIT

PTASP Targets 2024

Annual Safety Performance Targets based on the safety performance measures established under the National Public Transportation Safety Plan.

Mode of Service	Fatalities (Total)	4	Injuries (Total)	Injuries (per 100k VRM)		,	System Reliability (VRM / failures)
Fixed Route	0	0	5	0.2	7	0.28	9,240
ADA / Paratransit	0	0	1	0.1	1	0.1	68,456

Safety Risk Assessment Matrix			
Severity Categories			
Description	Severity Category	Criteria	
Catastrophic	1	Could result in one or more of the following: Death Multiple serious injuries requiring hospitalization Irreversible environmental impact Monetary loss equal to or >\$1 Million	
Critical	2	Could result in one or more of the following: Serious injury requiring hospitalization Reversible significant environmental impact Monetary loss equal to or >\$250,000 but <\$1 Million	
Marginal	3	Could result in one or more of the following: Injury requiring medical treatment beyond first aid that may result in one (1) or more lost workday(s) Reversible moderate environmental impact Monetary loss equal to or >\$10,000 but <\$250,000	
Negligible	4	Could result in one or more of the following: Injury requiring first aid Minimal environmental impact Monetary loss <\$10,000	

Safety Risk Assessment Matrix Likelihood Levels				
Description	Level	Individual Item	System or Vehicle Fleet	
Frequent	A	Likely to occur often in the life of an item	Continuously experienced. Potential consequence may be experienced more than once in 40,000	
Probable	В			
Occasional	С			
Remote	D			
Improbable	E			

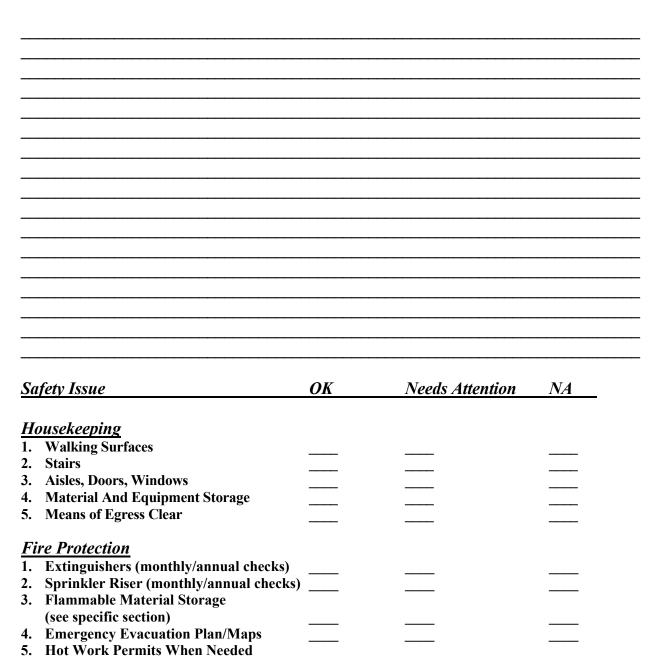
### **Safety Inspection**

Walk	through	By:
	Walk	Walk through

6. Electrical in Conduit and

**Insulation/Grounding Sound** 

CORRECTIVE ACTION RECOMMENDATIONS



Safety Issue		ОК	Needs Attention	NA
Da	rsonal Protective Equipment			
	Hazard Assessment Done			
1. 2.				
2.	Necessary Equipment Used -Gloves			
	-Gloves -Eyewear			
	-Eyewear -Footwear			
	-Respiratory Protection			
	-Hearing Protection			
	-Work Clothing			
	- work Clothing			
Da	war Hand Tools			
	wer Hand Tools			
1.	Electrical Ground/Insulation			
2.	Guards in Place			
3.	"Deadman" Switches Functional			
<b>4</b> .	Fittings/Connections Sound			
5.	Ground Assurance Program			
6. 7	Proper Storage and Use			
7.	Interlocks Functional			
M	achinery			
1.	Transmission Guarding			
2.	<b>Tool Rest/Tongue Guards</b>			
3.	Electrical in Conduit and			
	Insulation/Grounding Sound			
4.	Point Of Operation Guards			
5.	Proper Emergency Stops			
6.	Hot Surfaces Guarding			
7.	Hydraulic Hoses/Connections			
8.	Lock-out Capable At Machine/Labeled			
9.	Splash/Chip Guards			
10.	<b>Bit/Die/Tooling Condition</b>			
11.	Adequate Employee Training			
12.	Safety Interlocks/Limit Switches			
13.	Magnetic Start Switches			
14.	Secure Mounting/Foundation			
15.	Safeguarding Systems (e.g., two hand			
	controls)			
11.	Brakes/Clutches			
12.	Preventive Maintenance			
FL	ectrical			
1.	Wiring Condition			
1. 2.	Insulation/Grounding Sound			
2. 3.	Ground Assurance Followed			
<i>3</i> . <i>4</i> .	Electrical in Conduit/Covers in Place			
4. 5.	Panels/ Breakers Labeled			
з. 6.	Panel Clearance			
	Lock-out Capability			
	No Overuse of Circuits			
0.	THE OVELUSE OF CITCUIUS			

Safety Issue		ОК		Needs Attention	NA
C	nemical Handling				
	MSDS's Available				
	Labels on Piping, Primary				
4.	and Secondary Containers				
2		<u> </u>			<del></del>
3. 4.	Proper Protective Equipment Use Users Trained	<u> </u>			<del></del>
4. 5.	Proper Ventilation	<u> </u>			<del></del>
	Proper Storage and Housekeeping	<u> </u>			<u> </u>
6. 7.	Labels on Cabinets				
7. 8.	Flammables		<u> </u>		
0.	-Grounding/Bonding				
	-No Smoking Signs			<u> </u>	
		<u> </u>			<u> </u>
	-Proper Storage (e.g., Cabinets)				
	-Safety Cans For Waste Materials				
Li	fe Safety				
	Emergency Lighting/Back-up Power				
	Exits Identified/Lighted Signs				
	Emergency Evacuation Maps and				
	Training				
4.	Means of Egress Clear/Adequate Numbers				
5.	Alarms Functional				
<b>6</b> .	First Aid/CPR Trained People Available				
	Emergency Action Plan in Place				
7					
	udders/Fall Protection				
1.	Ladders				
	-Design/Condition				
	-Use/Training				
2.					
•	on Work Platforms				
3.	Fall Arrest/Restraint in Use Over 6'				
4.	"Man-lift"				
	-Waist Belts in Use				
	-Use/Training				
Eı	<u>gonomics</u>				
1.	Proper Workstation Design				
2.	Excessive Weights/Lifting				<del></del>
<i>-</i> . 3.	Excessive Reaches				
<b>4</b> .	Excessive Repetition				
ч. 5.	Excessive Twisting				<u> </u>
<i>5</i> .	Material Handling Equipment				<del></del>
<b>J</b> .	Used (Scissor Lifts, Conveyors,				
	Adjustable Height Work Surfaces)				
	Tujustabie Height WULK Sullaces				