

TO: Fox Cities Transit Commission

FROM: Ron McDonald, General Manager

DATE: October 12, 2021

RE: Approval to change Agency Ticket rate

Background:

Agency tickets for Valley Transit II ADA and VT Connector service are currently \$15.00 each. Agency tickets are also purchased for \$25.25 each for Valley Transit's Outagamie County Rural and Employment transportation provided by Valley Transit.

All of Valley Transit's Demand Response Services will be provided by a single provider effective January 01, 2022. Valley Transit has contracted with Running, Inc. for the provision of, but not limited to, VT II ADA Paratransit Service, VT Connecter Service, and Valley Transit's Outagamie County Human Services Rural/Employment Service. Passenger may need to use Agency tickets for all of the services noted.

Valley Transit is proposing to implement an Agency ticket price for all paratransit services of \$20.00 per ticket. Consequently, Valley Transit's Agency ticket rate will increase from \$15.00 to \$20.00. The Outagamie Agency Ticket rates will decrease from \$25.25 to \$20.00.

Valley Transit will not allow old tickets to be used after January 1, 2022. The new tickets will be available for purchase on December 1, 2021. Valley Transit will exchange unused old ticket media purchased from Valley Transit for the new tickets between December 1, 2021 and March 31, 2022. Old tickets that have not been exchanged by March 31, 2022 will have no value.

Recommendation: Approve the change in Agency Ticket rate to \$20.00 per ticket.