

HEALTH DEPARTMENT
Fourth Quarter Review
All Figures Through December 31, 2021

Significant 2020 Events:

See 2020 Quarterly Reports

Performance Data:

| Administration 4th Quarter | | | | | | |
|---|--|-------------|-------------|-------------|-------------|-------------|
| Program | Criteria | Actual 2018 | Actual 2019 | Actual 2020 | Actual 2021 | Target 2021 |
| ADMIN | Client Benefit | | | | | |
| Train Staff | Benefit #1: Training request/ reviewed/ approved | 100% | 100% | 100% | 100% | 100% |
| Safe Work | Benefit #2: # unresolved safety issues | 0 | 0 | 0 | 0 | 0 |
| Level III Health Dept | Outcome #1: # of unresolved issues | 0 | 0 | 0 | 0 | 0 |
| Internal Advancement | Outcome #2: % vacancies filled from within | 100% | 100% | 100% | 100% | 100% |
| Training | Output #1: Hours of training/employee | 48 | 40 | 31 | 28 | 45 |
| Staff Assessments | Output #2: % completed on time | 100% | 100% | 100% | 100% | 100% |
| Collaboration with Health Care Partners | Output #3: # of meetings | 147 | 140 | 0 | 394 | 130 |
| Prepare Annual Report | Output #4: Complete by 120th day of following year | 4/18 | 4/25 | 8/12 | 4/14 | 4/25 |

Nursing 4th Quarter

| Program | Criteria | Actual 2018 | Actual 2019 | Actual 2020 | Actual 2021 | Target 2021 |
|--------------------------------|---|-------------|-------------|-------------|------------------------------|-------------|
| Client Benefits/Impacts | | | | | | |
| TB Disease Resolved | Benefit #1: Three negative tests/ complete treatment/ + clinical status | 50% | 100% | 100% | 1 resolved 2 in treatment | 100% |
| Occupational Health | Benefit #2: TB testing and training | 100% | 100% | 100% | 100% | 100% |
| Strategic Outcomes | | | | | | |
| Epi-linked TB Cases | Outcome #1: # of cases | 0 | 0 | 1 | 0 | 0 |
| Increase Vaccine Coverage | Outcome #2: % school age children vaccinated | 99% | 99% | 99% | 99% | 99% |
| COM Regulations | Outcome #3: % of required participants | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Work Process Outputs | | | | | | |
| Case Management of TB | Output #1: # of home visits | 207 | 47 | 100 | 141 | 250 |
| TB Skin Test | Output #2: # of TB skin tests | 72 | 95 | 75 | 5 | 75 |

Environmental 4th Quarter

| Program | Criteria | Actual 2018 | Actual 2019 | Actual 2020 | Actual 2021 | Target 2021 |
|------------------------------------|---|-------------|-------------|-------------|-------------|-------------|
| Client Benefits/Impacts | | | | | | |
| Fair and Consistent Inspection | Benefit #1: Positive triennial survey results | 100% | 100% | 100% | 100.0% | 100% |
| Health Hazards | Benefit #2: Identified and corrected inspection reports | 100% | 100% | 100% | 100% | 100% |
| Strategic Outcomes | | | | | | |
| Voluntary Compliance Improved | Outcome #1: # of critical violations | 371 | 402 | 400 | 138 | 375 |
| Human Cases of Rabies | Outcome #2: # of cases | 0 | 0 | 0 | 0 | 0 |
| Foodborne Outbreaks | Outcome #3: # of outbreaks related to special events | 0 | 0 | 0 | 0 | 0 |
| Foodborne Outbreaks | Outcome #4: # of food establishment linked outbreaks | 0 | 0 | 0 | 0 | 0 |
| Work Process Outputs | | | | | | |
| Annual Inspection & Follow-ups | Output #1: # of inspections | 515 | 506 | 540 | 425 | 540 |
| Annual Inspection & Follow-ups | Output #2: # of follow up inspections | 102 | 104 | 120 | 37 | 120 |
| Response to Complaints | Output #3: # of complaints/follow ups | 78/58 | 68/20 | 100/50 | 44/25 | 90/50 |
| Response to Complaints | Output #4: % completed within 3 days | 100.0% | 97% | 100% | 100% | 99% |
| Animal Bite Complaints | Output #5: % response within 4 hours | 100% | 100% | 100% | 100% | 100% |
| Education Sessions for Non-profits | Output #6: # of vendors participating | 72 | 60 | 25 | 24 | 25 |

Weights & Measures 4th Quarter

| Program | Criteria | Actual 2019 | Actual 2019 | Actual 2020 | Actual 2021 | Target 2021 |
|--|---|-------------|-------------|-------------|-------------|-------------|
| Client Benefits/Impacts | | | | | | |
| Reduce Price Scanning Errors | Benefit #1: % error trend reporting compliance (over charges) | 98.5% | 98.7% | 98.8% | 98.7% | 100.0% |
| Accurate Product Labeling | Benefit #2: Positive triennial consumer survey | 88.0% | 100% | 100% | 90.9% | 100.0% |
| Accurate Measuring Devices | Benefit #3: % of devices that measure accurately | 97.4% | 97.7% | 96.7% | 95.0% | 96.0% |
| Strategic Outcomes | | | | | | |
| System of Price Control | Outcome #1: % error trend reporting compliance (undercharges) | 97.9% | 98.5% | 99.1% | 98.6% | 98.0% |
| Short Weight & Mislabeled Measured Sales | Outcome #2: % error trend reporting compliance | 95.8% | 98.5% | 98.0% | 97.8% | 96.0% |
| Public Confidence in System Integrity | Outcome #3: Triennial consumer survey response | 100.0% | 98.2% | 92.0% | 99.1% | 99.0% |
| Work Process Outputs | | | | | | |
| Price Scanning Inspection | Output #1: # of annual inspections | 125 | 141 | 111 | 129 | 130 |
| Commodity Inspections | Output #2: # of inspections | 17,887 | 20,678 | 10,948 | 22,882 | 17,000 |
| Device Inspections | Output #3: # of inspections | 1,787 | 1,631 | 1,477 | 1,392 | 1,775 |